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## **In Case of Emergency VTA Covers Alternate Transportation**

**SAN JOSE, CA** – Got an emergency? Can't wait for the bus or train? VTA will pay for another way to get you there!

We know unforeseen circumstances can sometimes be a deterrent to riding public transit on a regular schedule, waiting for fixed route service.

VTA's new pilot program "[Guaranteed Ride Home](#)" (GRH) pays up to \$125 dollars for an unscheduled ride in case an emergency won't let you wait for a bus or train. Think: Uber, Lyft, taxi, and more.

This service is for those who have taken public transit or another type of sustainable mode of transportation to your first destination and then need to get somewhere unexpected and quickly **due to an emergency**.

**Examples of qualifying events** include personal injury/illness, home emergency, childcare/eldercare emergency, vanpool vehicle breakdowns, and more. [See full list of qualifying events.](#)

Commuters select the best way to travel to their destination during an emergency, and VTA reimburses their trip – up to **\$125**.

Here's what qualifies for redeemable transportation:

- **Taxis**
- **Rental cars (including insurance and tolls)**
- **Carshare vehicles (including insurance and tolls)**
- **Transportation network companies (Lyft, Uber, etc.)**
- **Public transportation (including other than VTA)**
- **Shared bicycle or e-scooter provider (micro-transit)**

Commuters must have a VTA GRH account before the emergency happens...[so sign up for the program now...just in case!](#)

### ***About VTA***

*Santa Clara Valley Transportation Authority (VTA) is an independent special district responsible for bus, light rail, paratransit operations, transportation planning, and the county's congestion management agency.*