



3,888 Individual Filings in 2023

TOP 10 STATES

California 1,495 **Texas** 525 **Florida** 300 **New York** 231 Illinois 158 104 **New Jersey** Pennsylvania 102 Michigan 80 70 Ohio Georgia 67 300 600 900 1,200 1,500

TOP 10 INDUSTRIES**

Healthca	417	
Retail	398	
Restaura	376	
Financial	332	
Transportation		184
Technolo	154	
Insuranc	е	148
	Staffing Agencies	134
	Automotive	124
	111	
	1 1	
0 100	200 300 400	500

^{**}Excludes N/A and Other Industry

MEDIAN TIME FROM FILING TO AWARD

For cases that proceed to award, time to resolution is speedy, especially when compared to U.S. District Court







For Cases Closed in 2023





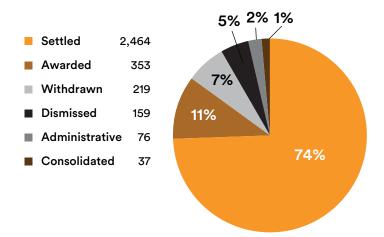
MOST CASES SETTLE







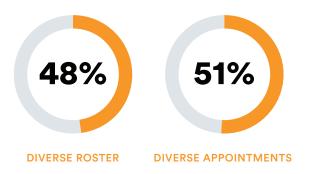
Disposition Breakdown



AAA EMPLOYMENT ARBITRATION IS CONVENIENT FOR INDIVIDUAL EMPLOYEES

Employers are required to pay for all arbitrator compensation. The AAA caps employee administrative fees on a case at \$350. In many instances, the fee is much less. In 2023, employees paid no administrative fee in 2,039 cases. AAA also waives fees for employees that cannot afford their share of the fee.

COMMITMENT TO DIVERSITY



This infographic does not include data related to employment mass arbitration.