



# REGIONAL TRANSIT CONNECTION DISCOUNT ID CARD PROGRAM RENEWAL APPLICATION INSTRUCTIONS

This application is for individuals whose RTC Discount Card will expire soon and only if you are eligible under a permanent category. A permanent category includes cards that have a “P” printed on them, Medicare (not Medi-Cal) card holders, permanent DMV Placard holders (with updated placard), or permanent disabled veteran status. Seniors (**anyone age 65 and older regardless of previous eligibility**) should contact their transit agency to obtain a Senior Clipper Card or visit [clippercard.com](http://clippercard.com). **Seniors should not use this application.**

To renew your card, complete this application and mail it to:

RTC Renewal  
PO Box 70040  
Oakland, CA 94612-0040

Include a printed check or money order in the amount of \$3, payable to RTC DISCOUNT CARD. Please do not mail cash. You may also take this application to your transit agency and pay there. Either way, please allow 21 days for your card to be mailed to you.

**PLEASE CALL YOUR TRANSIT AGENCY FOR THEIR HOURS OF OPERATION  
AND TO FIND OUT WHAT FORM OF PAYMENT THEY ACCEPT.**

If you have questions, please refer to the RTC website at [www.transit.511.org/RTC](http://www.transit.511.org/RTC).

AC Transit  
1600 Franklin Street, Oakland  
(510) 891-4706 TDD 711 (CRS)

Golden Gate Transit  
850 Tamalpais Avenue, San Rafael  
(415) 455-2000 or 511 / 711

SFMTA Customer Service Center (MUNI)  
11 South Van Ness, San Francisco  
(415) 646-2224 TDD (415) 701-4730

Sonoma-Marín Area Rail Transit (SMART)  
5401 Old Redwood Hwy., Suite 200, Petaluma  
(707) 285-8182

County Connection (CCCTA)  
2477 Arnold Industrial Way, Concord  
(925) 676-1976 ext 2066/2067  
TDD (800) 735-2929 VOICE (800) 735-2922

Soltrans (Vallejo Transit)  
311 Sacramento Street, Vallejo  
(707) 648-4666 TDD 707/649-5421

Solano Mobility Call Center  
1 Harbor Center, Suisun City  
(800) 535-6883

BART  
Lake Merritt BART Station, Oakland  
(510) 464-7136 TDD (510) 839-2218

Tri-Delta Transit  
801 Wilbur Avenue, Antioch  
(925) 754-6622 TTY (925) 754-3695

SamTrans  
1250 San Carlos Avenue, San Carlos  
(650) 508-6455 TDD (650) 508-6448

Santa Rosa City Bus  
Transit Mall (B Street and 2<sup>nd</sup>), Santa Rosa  
(707) 543-3333

Valley Transportation Authority  
55-A West Santa Clara Street, San Jose  
-or- 3331 N. 1<sup>st</sup> Street, Bldg. B, San Jose  
(408)321-2300 TDD (408) 321-2330

Wheels (LAVTA)  
1362 Rutan Ct. #100, Livermore  
(925) 455-7555

Petaluma Transit  
555 N. McDowell Blvd, Petaluma  
(707) 778-4460



# RENEWAL APPLICATION

Use black or blue ink; do not use pencil.

If your address is illegible, your card will be sent to your local transit agency for pickup.

**RTC CARD ID NUMBER**

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This number is located on your RTC ID Card directly above your name. It starts with a letter and is followed by seven numbers. ( **Ex. A1234567** )

**NAME**

Write name as it appears on your card \_\_\_\_\_

**MAILING ADDRESS**

**APT. NUMBER**

**CITY**

**STATE**

**ZIP CODE**

**DAYTIME PHONE NUMBER**

**DATE OF BIRTH**

**MM / DD / YYYY**

**BIRTHDATE IS REQUIRED**

**EMAIL (Optional)** \_\_\_\_\_

**PLEASE NOTE DMV PLACARD USERS:**

If you previously applied with a DMV Placard, please provide your **new** Placard Number: \_\_\_\_\_

✓ Attach a copy of the **2023 / 2025** Placard Receipt

REQUIRED for DMV Placards

My preferred communication method/format is:  U.S. Mail  Braille (mailed)  Via Email

I certify that my eligibility has not changed since my last application. I further certify that I will notify my transit agency should my information and/or eligibility change.

**YOUR SIGNATURE** \_\_\_\_\_

Today's Date \_\_\_\_\_

To be filled out by transit agency personnel

VERIFY RTC ID # \_\_\_\_\_ Transit Agency ID: \_\_\_\_\_