



# 2020 SNAPSHOT

January 1, 2020 - December 31, 2020

Crisis Calls  
**36,402**

Crisis Chats  
**18,968**

Crisis Emails  
**2,660**

Crisis Forum Posts  
**3,986**

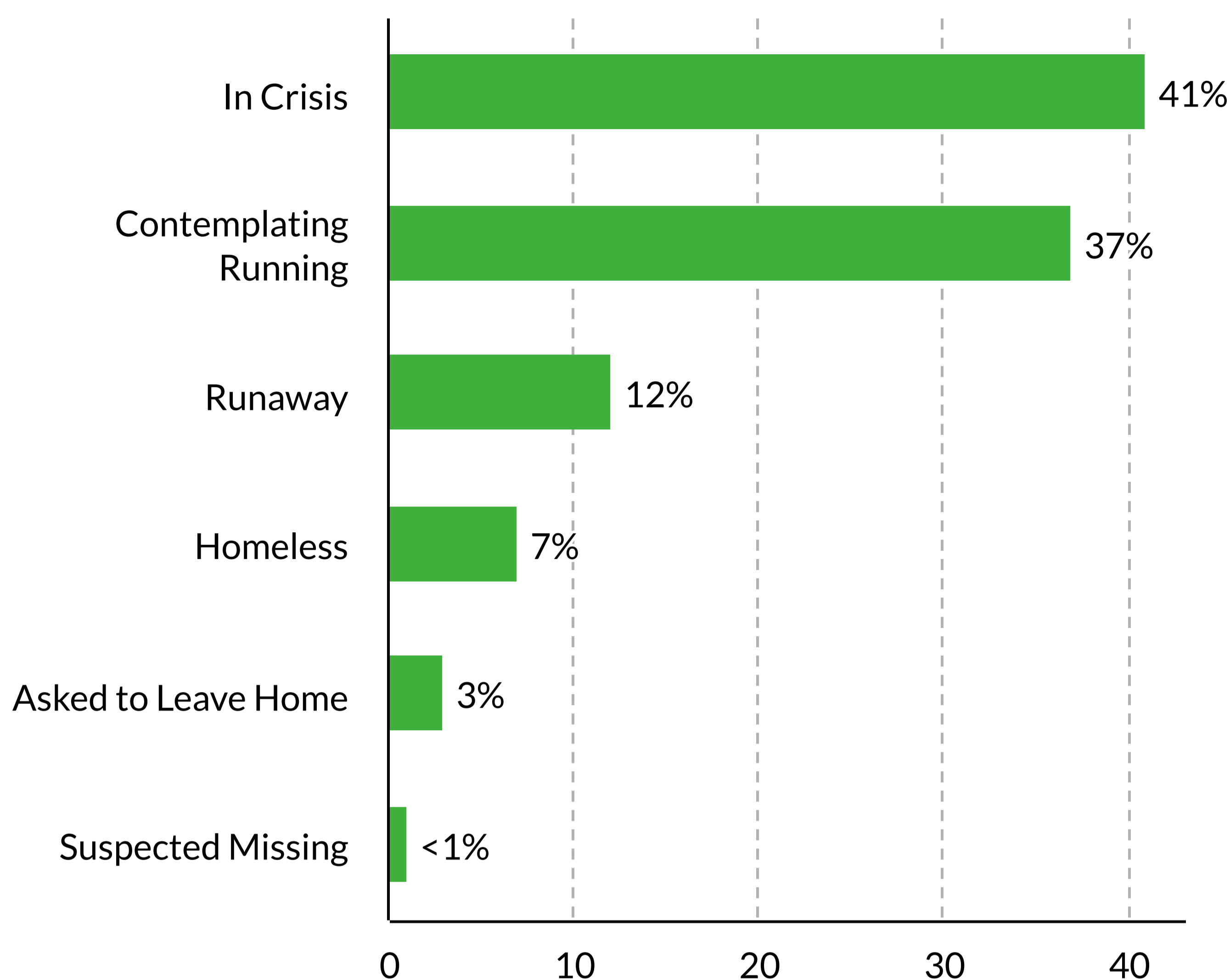
Crisis Forum Visits  
**432,930**

Crisis Texts  
**1,760**

Prevention Resources  
& Materials Distributed  
**9,602**

## Youth Status at Time of Contact

Youth Still at Home  
at Time of Crisis Contact **71%**



## MOST COMMON ISSUES

### Family Dynamics

**38,893**

Includes conflict with family rules, divorce, blended or extended family issues, custody, moving, death of a family member, teen parenting, etc.

### Abuse & Neglect

**16,542**

Includes any form of abuse, such as emotional, physical, sexual and neglect.

### Mental Health

**9,091**

Includes depression, suicide, eating disorders, self-harm, psychological or behavioral problems, etc.

### Peer/Social Issues

**8,488**

Includes isolation, bullying, fights with friends, etc.

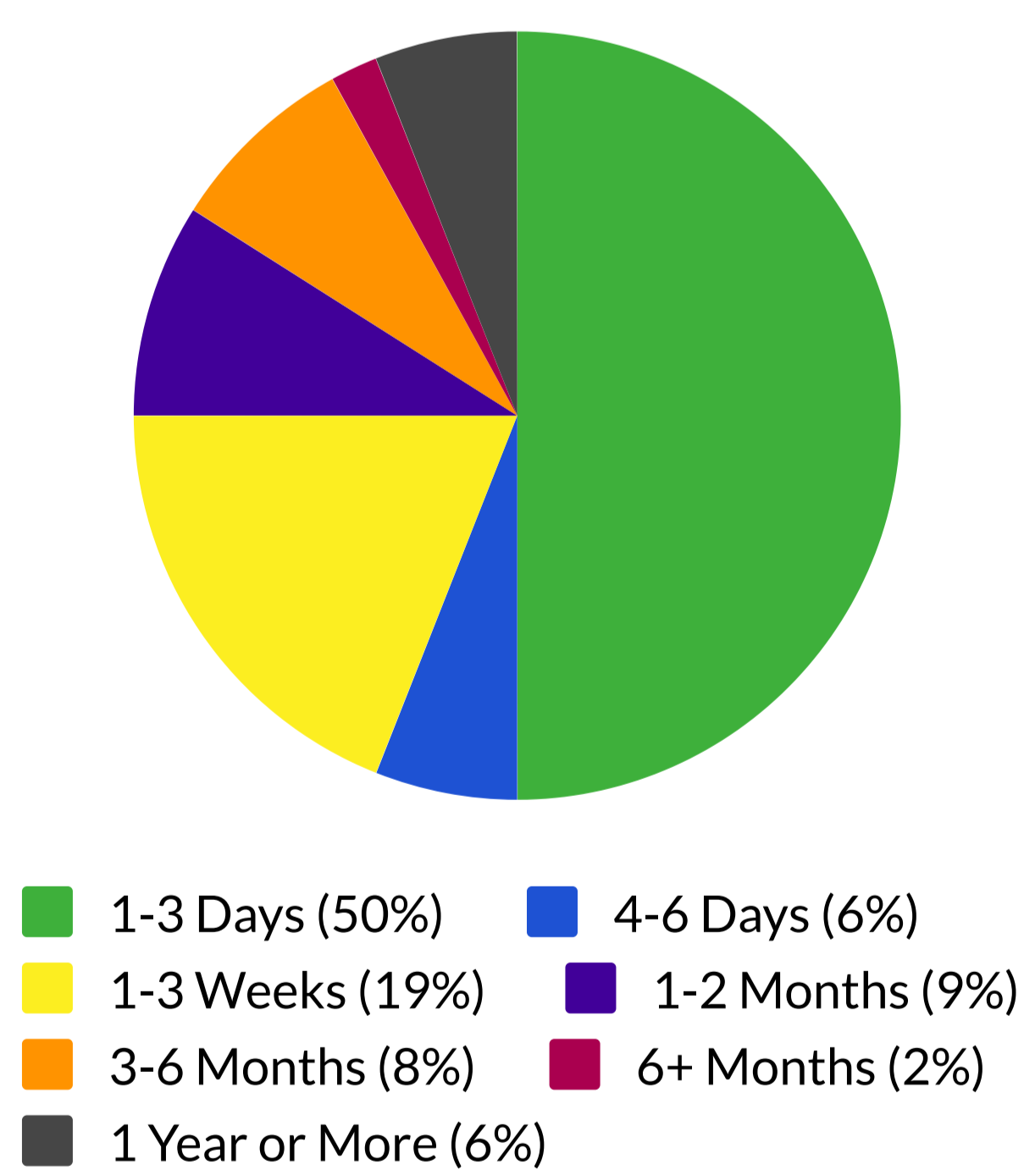
### Economics

**5,742**

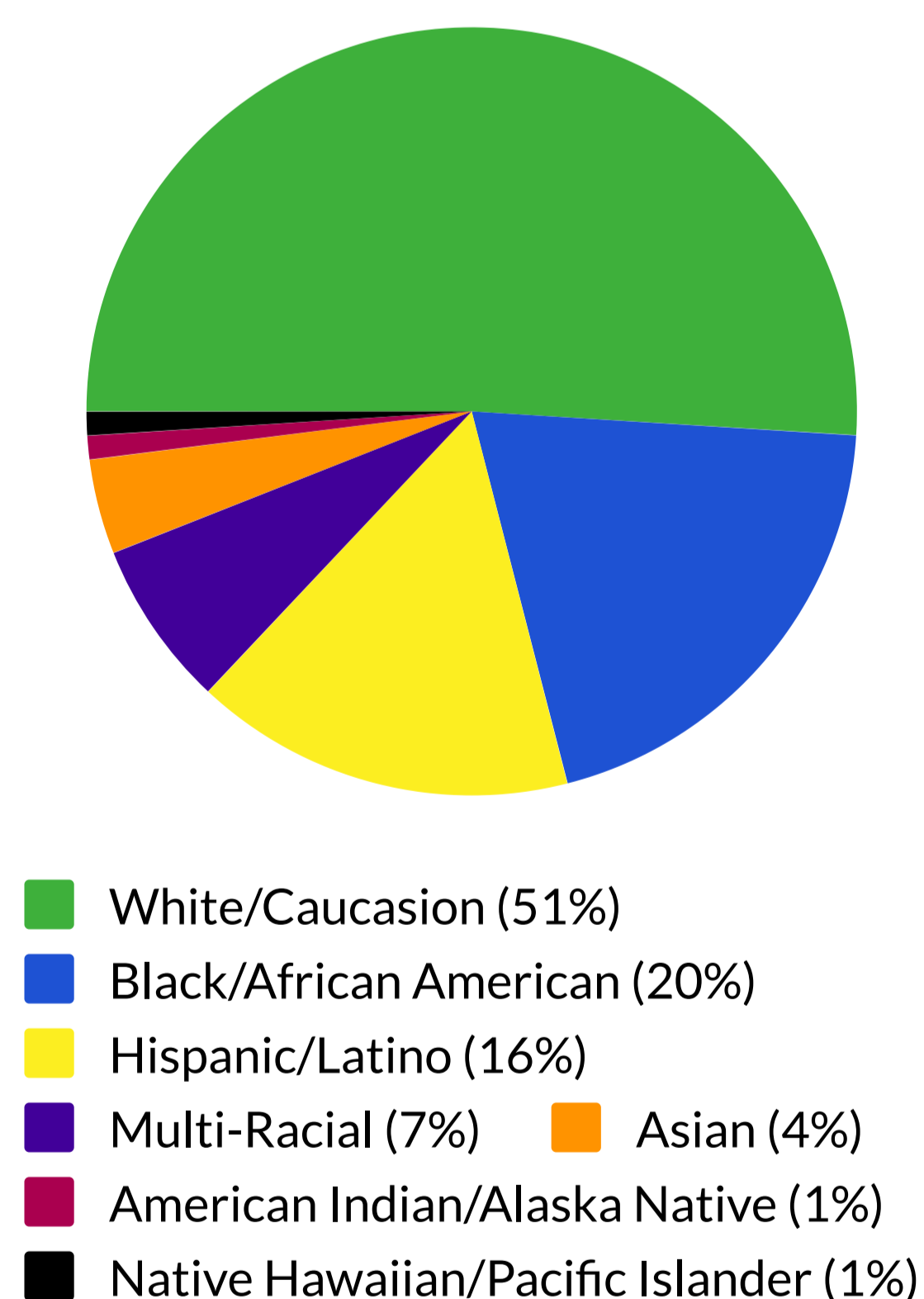
Includes housing insecurity, lost jobs, poverty, unemployment, etc.

## DEMOGRAPHICS

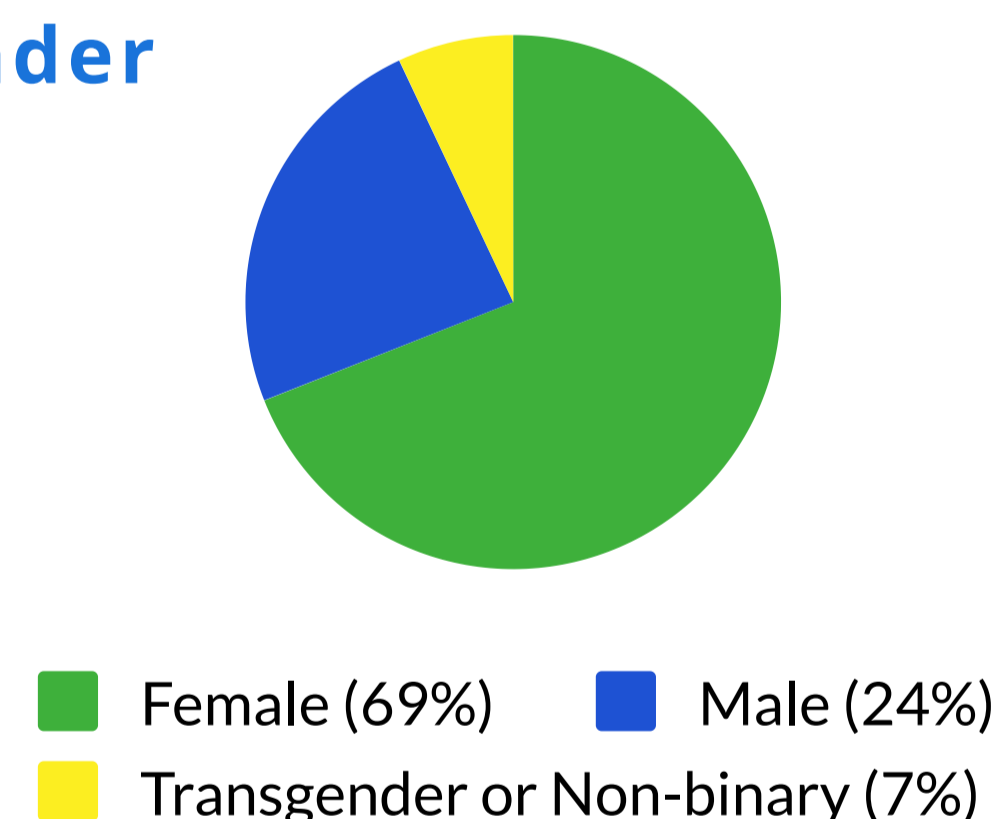
### Homeless Youth Time on the Street



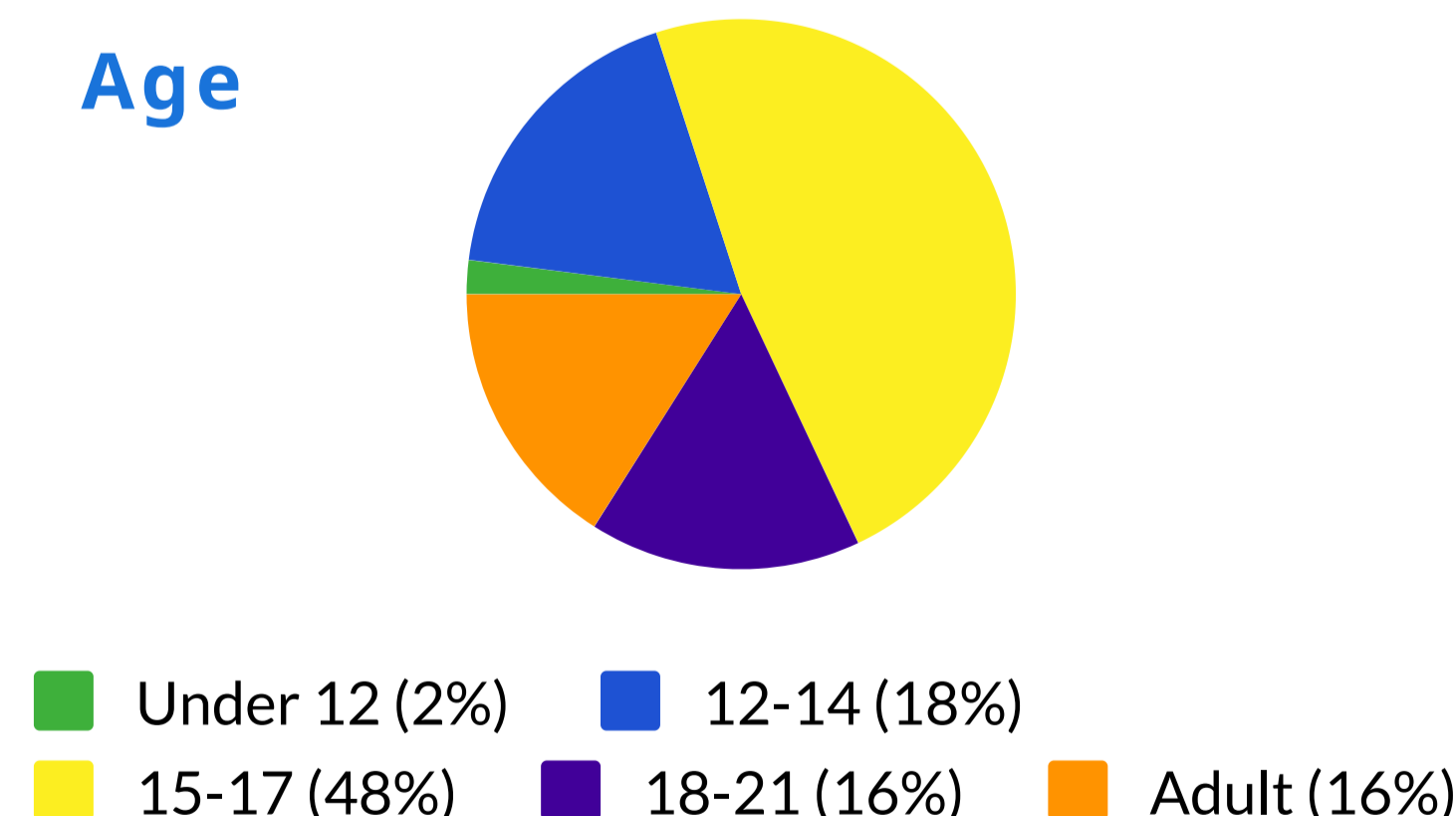
### Race



### Gender

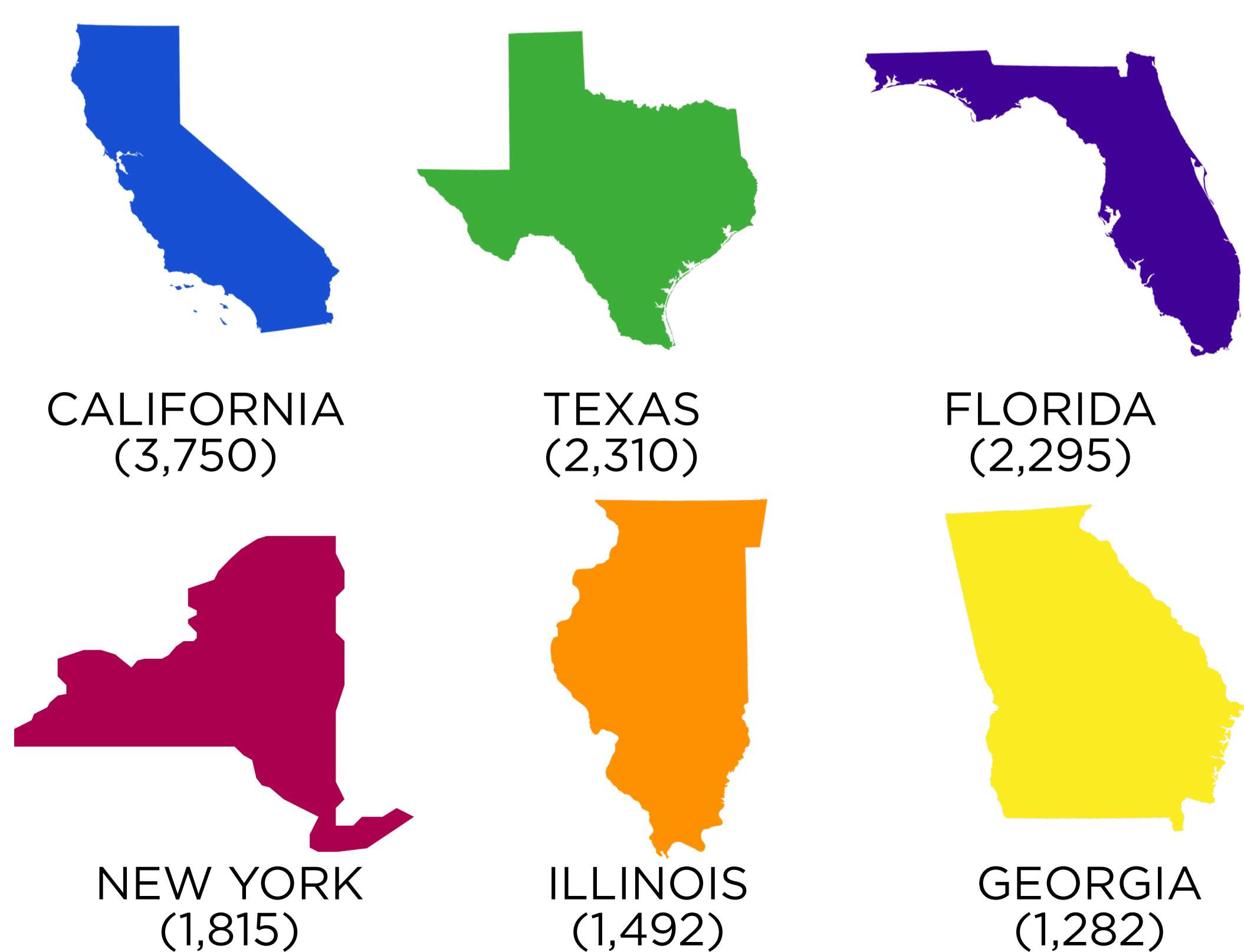


### Age



## CRISIS CONTACTS BY KEY STATES

### States with Highest Crisis Contact Volume



Youth Provided a Bus Ticket through the Home Free Program  
**305**

Crisis Contacts with Referrals Made  
**15,923**

Referrals Made  
**20,694**

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