

Shutterstock Subprocessors

Shutterstock uses certain third party service providers, other members of the Shutterstock group of companies, subcontractors and content delivery networks to assist it in providing services described in the [Shutterstock License Agreement](#), [Shutterstock Contributor Terms of Service](#), the Master Services Agreement in effect with Shutterstock, or other agreement setting forth the terms of services that Shutterstock provides to you (each, the "Agreement").

About Subprocessors

A "Subprocessor" is a third-party service provider engaged by Shutterstock, including entities from within the Shutterstock Group, who has or potentially will have access to or process customer or contributor information, which may contain Personal Data and/or Personal Information (as such terms are defined in applicable data protection and privacy laws). We use Subprocessor to refer to all of these service providers.

Shutterstock undertakes to use a commercially reasonable due diligence process to evaluate the security, privacy and confidentiality practices of proposed Subprocessors that will or may have access to or process any Shutterstock data.

Shutterstock requires its Subprocessors to agree to certain terms and conditions governing the use of customer information and Personal Data, including but not limited to the requirements to:

- Only process Personal Data in accordance with a data controller's documented instructions (as communicated in writing to the relevant Subprocessor by Shutterstock);
- Use personnel who are reliable and subject to a contractually binding obligation to observe data privacy and security, to the extent applicable, pursuant to applicable data protection laws;
- Provide regular training in security and data protection to personnel to whom they grant access to Personal Data;
- Implement and maintain appropriate technical and organizational measures to protect the security, integrity and confidentiality of customer information and Personal Data;
- Provide an annual certification that evidences compliance with applicable data protection laws or permit Shutterstock to audit their compliance;
- Promptly inform Shutterstock about any actual or potential security incident or data breach; and
- Provide all reasonable cooperation to Shutterstock in order to deal with requests from data controllers, data subjects or data protection authorities, as applicable.

The information herein is only provided to illustrate the Shutterstock Group's engagement process for subprocessors as well as to provide the actual list of third party subprocessors used by Shutterstock as of the date of this policy (which Shutterstock may use in the delivery and support of its Services).

If you have any questions about this notice or Shutterstock's use of these subprocessors, please contact us at privacy@shutterstock.com

Third Party Subprocessors

Subprocessor	Services Provided	Subprocessor Location
Adyen B.V.	Credit card processing and payment services	Netherlands
Amazon Web Services, Inc.	Cloud computing and media storage services	United States
Avalara, Inc.	US sales tax calculation services for ecommerce and enterprise customers	United States
DocuSign, Inc.	Electronic signatures for enterprise agreements	United States
Drift.com, Inc.	Sales support chat	United States
EVAT Solutions Limited t/a Taxamo	VAT calculation for ecommerce and enterprise customers	Ireland
Extole, Inc.	Customer referral program management for ecommerce customers	United States
Fivetran Inc.	Data integration software	United States

Genesys Telecommunications Laboratories, Inc.	Telephony, voice mail, and customer support text chat	United States
Google LLC	Google provides address validation services, email and business tools, cloud platform services and analytics software	United States
New Relic, Inc.	Application logs and analysis	United States
Salesforce.com, Inc.	Customer relationship management and marketing software services	United States
SalesLoft, Inc.	Sales Engagement Management software for enterprise customers	United States
Carry Technologies, Inc.	Hightouch software analysis of Shutterstock platform activities	United States
SGS Colombia Holding S.A.S.	Customer support services	Colombia
Sift Science Inc.	Fraud prevention services	United States
SnapLogic, Inc.	Data Integration	United States
Snowflake, Inc.	Data warehouse services	United States
Topbox, inc.	Customer service interaction analytics for ecommerce customers	United States
Urban Airship	Push notifications in Shutterstock Contributor mobile app	United States
V2 Solutions, Inc.	Image Review of Shutterstock Contributor submissions	United States
Validity, Inc.	Contact verification services for enterprise customers	United States
Verint Americas, inc.	Research survey management software	United States
Workato, Inc.	Platform integration tool for enterprise customers	United States
Workday, Inc.	Financial Management Software Platform	United States

Shutterstock Group Companies

The members of the Shutterstock group provide marketing, customer service, development, or licensing services to each other. The current list of members of the Shutterstock group are:

Shutterstock Group Company	Location
Shutterstock, Inc	United States
Shutterstock Ireland Ltd.	Ireland
Rex Features Ltd	United Kingdom

Shutterstock (France) SAS	France
Shutterstock (UK) LTD	United Kingdom
Shutterstock Australia Pty Ltd	Australia
SHUTTERSTOCK BRAZIL SERVICOS DE IMAGEM LTDA.	Brazil
Shutterstock Canada ULC	Canada
Shutterstock GmbH	Germany
Shutterstock Hong Kong Limited	Hong Kong
Shutterstock International Services EMEA Ltd.	United Kingdom
Shutterstock Italy SRL	Italy
Shutterstock Japan G.K.	Japan
Shutterstock Korea Ltd.	South Korea
Shutterstock Netherlands BV	Netherlands
Shutterstock Singapore PTE. LTD.	Singapore
Shutterstock Romania srl	Romania
Shutterstock.AI, Inc.	United States
Turbosquid, Inc.	United States
Pond5, Inc	United States
Pond5 Media Ireland Ltd.	Ireland
Pond5 s.r.o.	Czech Republic
Giphy, Inc.	United States

Shutterstock Ireland Ltd. Is the data controller for Shutterstock customers worldwide, except US, Canada, Brazil, and India.

Shutterstock, Inc. is the data controller for Shutterstock customers in the US, Canada, Brazil, and India.

Pond5, Inc. is the data controller for Pond5 customers in the US. Pond5 Media Ireland Limited is the data controller for Pond5 customers outside of the US.

If you are a Shutterstock customer and wish to enter into a Data Processing Agreement, please email us at privacy@shutterstock.com.