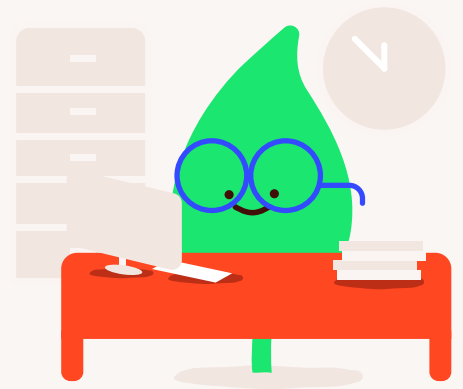


# Understanding your bill.



**Busy? No worries.**  
**Our bills are nice and simple.**

## Your bill in four easy steps.

- 1 Previous balance**  
The balance of your previous bill.
- 2 Charges**  
Gas and/or electricity you've used + the cost of gas and/or electricity + standing charges.
- 3 Payments**  
Payments made since your last bill.
- 4 Balance**  
This is the latest balance due for payment.

## Nobody likes nasty surprises.

At E.ON Next, we help our customers stay on top of their finances so we bill monthly as standard. This helps ensure you're paying for the energy you're actually using and avoid any unexpected debt. If you have a question about your bill, or would like to discuss more ways to save, get in touch with your Energy Specialists.

### Looking for a saving?

Check your bill to see ways you could save.

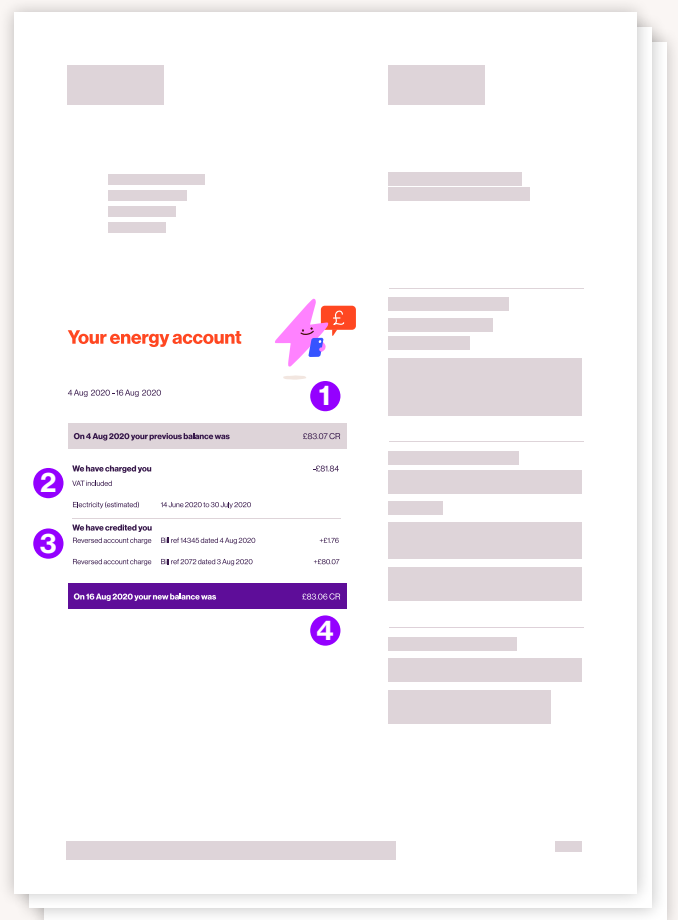
### Remember

If you don't have a smart meter, try to regularly send us meter readings for more accurate bills. Forgot to send us one last month? No worries, just ping it over and we'll re-issue your bill within a few hours.



### Looking for more info?

Remember, you can always get in touch if you have any questions or having trouble understanding your bill, our [FAQs](#) are also super helpful. You can also find us on [Twitter](#) and [Facebook](#) or visit our [community](#) where common questions are answered. Talk soon!



### So how do we calculate your energy consumption cost?

Super simple. Basically we multiply kWh by the price you pay for each unit of energy. And we add standing charges, the fixed cost to provide your home with gas and/or electricity.

**e-on  
next**