

ITEM
302**Residence Value Bundle**ITEM
302.1**Service Description**

The Residence Value Bundle (the “bundle”) provides residential customers who have the Company as their Local Exchange Carrier (LEC) at the time of billing, with a choice of three of the following Call Management Services features (could include forborne Voice Mail Services). Different rates apply depending on whether the Company is the customer's Primary Interexchange Carrier.

- SMART Ring
- Call Forwarding:
 - Variable
 - Busy §
 - No Answer
 - Busy/No Answer
 - Fixed
- Call Waiting
-
- Three-Way Calling
- Call Display
- Call Return
- Call Screen
- Visual Call Waiting (Note 3)
- SMART Ring
- Call Forwarding:
 - Variable
 - Busy §
 - No Answer
 - Busy/No Answer
 - Fixed
- Call Waiting

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§ Features grandfathered (i.e., no longer available to new bundle customers) effective 2009 05 25.

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Conditions of Service

1. The bundle is available only to residential customers who:
 - have the Company as their LEC; or
 - have the Company as their LEC and PIC.
2. Alberta customers who had chosen Call Answer as one of the features for the 3 for \$13.95, pursuant to former TCI General Tariff (CRTC 18001), Item 235.5.2, will be grandfathered.
3. No Data Processing service charge will apply to subscribe or upgrade to the Residence Value Bundle.
4. A newly subscribed, paying customer who for any reason is not satisfied with the bundle may cancel within the first 30 days of service and receive a rebate of the first month's monthly rate for the feature package, not including the monthly rates and charges for the line. This rebate offer is not available to customers participating in any promotion or trial associated with the Residence Value Bundle (or Call Management Services, Item 300), or to requests for cancellation made after the first 30 days of service.
5. [RESERVED FOR FUTURE USE.]
6. Customers subscribing to the package may choose less features than the bundle allows for, however, the full bundle price applies.
7. Customers moving to a different exchange may change their choice of features if any of their original choices are not available in the new exchange.
8. Customers who select a reseller or sharing group for billing of their message toll services are not eligible for the package.

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Rates

The Customer shall pay to the Company the following rates and charges for the Residence Value Bundle.

1. LEC (Note 5)

Residence Value Bundle Rates	Rate Per Month Residence	
	Minimum Rate	Maximum Rate
Package		
a. Three (3) features	\$ 13.95	\$ #
b. Four (4) features §	\$ 18.95	\$ #
c. Residence Individual-line Exchange Service	former TCI General Tariff (CRTC 18001) Item 425 or TCBC General Tariff (CRTC 1005) Item 32	

2. LEC and PIC (Note 5)

Residence Value Bundle Rates	Rate Per Month Residence	
	Minimum Rate	Maximum Rate
Package		
a. Three (3) features	\$ 13.95	\$ #
b. Four (4) features §	\$ 15.95	\$ #
c. Residence Individual-line Exchange Service	former TCI General Tariff (CRTC 18001) Item 425 or TCBC General Tariff (CRTC 1005) Item 32	

3. LEC and PIC, 3-year Contract (Note 5)

Residence Value Bundle Rates	Rate Per Month Residence	
	Minimum Rate	Maximum Rate
Package		
a. Three (3) features	\$ 10.95	\$ #
b. Four (4) features §	\$ 12.95	\$ #
c. Residence Individual-line Exchange Service	former TCI General Tariff (CRTC 18001) Item 425 or TCBC General Tariff (CRTC 1005) Item 32	

§ The four (4) feature bundle option is grandfathered and not available to new residence customers effective 2008 10 01.

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Note 1: Reserved for future use

Note 2: Not available for new installations or for moves, rearrangements or additions to existing installations.

Note 3: When Visual Call Waiting is activated for a customer that has chosen Call Waiting and Call Display as part of the Residence Value Bundle, Visual Call Waiting will not be counted as a feature.

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Note 4: Reserved for future use.

Note 5: The rates shown in this tariff do not apply to exchanges in sub-rate bands A1, B1, B2, B3, B4, B6 and B7 in British Columbia or sub-rate Bands A1, A2, A3, B1 and B3 in Alberta as the exchanges in these Sub-Rate Bands, as listed in CRTC 21461, Item 211, *Forborne Residential Local Exchange Services*, are forborne from regulation.

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Note 5: Eligible customers for the Contract Bundle are Residence Value Bundle customers who, upon subscription¹ to the contract package:

- have the Company as their LEC and PIC and agree to retain the Company as their LEC and PIC for a consecutive three-year period; and
- agree to retain the Residence Value Bundle for a consecutive three-year period.

Upon expiration of the three-year contract period and subject to the following condition, the customer will be deemed to have agreed to commit to another immediately succeeding contract period of equal duration unless the subscription has been terminated.

- i. All Contract Bundle customers will be notified by the Company, either on their monthly bill or by letter, at least sixty (60) days before the end of the current contract term, as to when automatic renewal will take place, absent any indication by the customer to the contrary;

A termination liability charge of \$60 will be levied upon customers who terminate their Contract Bundle prior to the end of the three-year contract term. The termination liability is waived for customers who, during the three-year contract term, migrate between Contract Bundles in this Tariff Item or between Contract Bundles in this Tariff Item and the Contract Bundle offered under Item 303, Residence No Limits Bundle.

When customers migrate from one Contract Bundle to another, a new three-year contract term will be assumed to have commenced at the new Contract Bundle subscription date.

¹ Upon subscription, eligible residential customers will receive a fulfillment letter from the Company.