

ITEM

511 **Private Branch Exchange Service - Centrex Service (B.C. Only)**

ITEM

511.1 **Service Description**

Centrex Service.

ITEM

511.2 **Conditions of Service**

1. Initial Contract Period: 10 years. (Note 1)
2. This contract will come into effect upon acceptance by the Company in writing and shall remain in force and effect for a period of 10 years from the later of: (i) the date that provision of the services to the customer is approved by the CRTC; and (ii) the date that installation of the services is complete. F
3. Minimum Station Line guarantee applies as follows:
 - (a) 540 lines from 95 08 04 to 96 08 31;
 - (b) 1000 lines from 96 09 01 to 96 12 31; and
 - (c) 1500 lines from and after 97 01 01 for the balance of the contract period.
4. Any additional features or functionality may be added as a result of separate negotiations with the customer.
5. The customer must provide, maintain, and assume ownership of all inside wiring and local loops.
6. The customer will be responsible for ensuring that the inside wire and local loop facilities meet the Company's specifications prior to service. |
7. All standard Company warranty and repair procedures are applicable. |
8. The Company reserves the right to adjust the rate to reflect increases in operating costs and service provisioning. Changes to the rates will only be implemented upon approval and acceptance by the CRTC. |

ITEM
511

Private Branch Exchange Service - Centrex Service (B.C. Only) - Continued

ITEM
511.3

Rates

The customer shall pay the following rates and charges and is subject to all applicable terms and conditions of the Company's Tariffs.

F

Service Item	Monthly Rate	Service Charge
Up-front Contribution, one-time	---	\$ 100,000.00
Basic Station Line, each	\$ 23.00 (Notes 2, 5)	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates (Note 3)
Enhanced Station Line, each	26.00 (Notes 4, 5)	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates (Note 3)

Note 1: Termination: If, after the expiry of the period of five (5) years from the date of installation of the facilities as contemplated in the contract,

- a. the Company fails, within ninety (90) days after receiving a written notice from the customer to maintain the Telecom Services in accordance with the State of the Art Requirements as stipulated in the contract;
- b. there is a change or amendment to the existing telecommunications legislation, CRTC orders, directives or policies, or any other regulatory rules or guidelines applicable to the Company, that has a materially adverse effect on the customer or its operations by virtue of the terms of the contract, or;
- c. cumulatively over the first five (5) years of the term of the contract or during any year of the remainder of the term thereof, the rates have increased or thereafter increase at greater than the Expected Rate of Increase as stipulated in the contract,

then the customer may terminate the contract upon ninety (90) days' written notice to the Company. In the case of an increase in the rates as described above, the customer may, instead of terminating the contract, elect to request that the Company file with the CRTC an application for approval of a special assembly tariff for the facilities allowing the Company to charge the customer rates which do not increase at greater than the Expected Rate of Increase. If the customer so elects, it shall provide its request to the Company in writing within thirty (30) days of receipt of an invoice for a charge reflecting an increase in the rates greater than the Expected Rate of Increase. The Company shall comply with all such requests, provided they are

ITEM
511

Private Branch Exchange Service - Centrex Service (B.C. Only) - Continued

Note 1: Continued

reasonably made, and, in each such case, shall make the requisite filing within thirty (30) days of receiving such notice of the customer's election. Such election by the customer shall be without prejudice to any and all rights which it may have under and in respect of any other agreements from time to time with the Company. In the event that the customer terminates the contract pursuant to the above terms and conditions of termination, the termination charge shall be nil.

Note 2: Includes the following features:

Automatic Line	End-to-End Signalling
Access to Paging/Loudspeaker	Hunting Arrangements - 1-5 Lines
Automatic Dialing	Last Number Redial
Call Forwarding (CFAC, CFB, CFDA)	Multiple Appearance Directory
Call Forward Reason Display (MBS Sets)	Number (MADN) (Enhanced Answer Position)
Call Hold (Hold, Consultation Hold, 3-way Conference)	Message Waiting Indicator (Lamp/Tone) function of set
Call Transfer	Network Call 4 Service
Call Waiting	On-Hook Dialing Set
Calling Name Display - Internal Only	Recorded Announcements - Generic
Direct Inward Dialing	Speed Call 10 individual; System & Group - Tariffed
Direct Outward Dialing	SMDR Output
Display Called Number (function of set)	Station-to-Station Calling
Display Calling Number - Internal	Uniform Call Distribution
Distinctive Ringing	

All other features are subject to rates specified in TCBC General Tariff (CRTC 1005), Item 43, CENTREX.

Note 3: Rates per TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates, also apply for on-premises moves.

Note 4: Includes all features specified in Note 2 plus Automatic Route Selection, Station Message Detail Recording and Centrex Dynamic Change.

Note 5: As of 2000 05 01, an additional charge of \$0.50 per station line will apply for expanded EAS calling in the Greater Vancouver Region. This charge will only apply to the following exchanges: Aldergrove, Bowen Island, Cloverdale, Fort Langley, Haney, Ladner, Langley, Newton, New Westminster, North Vancouver, Pitt Meadows, Port Coquitlam, Port Moody, Richmond, Vancouver, West Vancouver, Whalley, White Rock and Whonnock.