

ITEM

558 **Emergency Pre-Plan Service - Emergency Services Public Switched Telephone Network (PSTN) Connectivity (B.C. Only)**

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558.1 **Service Description**

Provides active and stand-by PSTN connections for Emergency Service Providers.

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558.2 **Conditions of Service**

1. Minimum Contract Period: 5 years. (Note 1)
2. Service is offered subject to the availability of the suitable facilities and sufficient capacity.
3. Under normal circumstances, Stand-by PSTN connections will be activated within four (4) hours of a request by the customer.
4. Minimum of 70 Active PSTN connections are required, increments of 6 thereafter. Customer has 6 months to grow to the minimum commitment.
5. At a minimum, there must be one active connection for each stand-by connection. The number of active connections can be greater than the number of stand-by connections.
6. The Company reserves the right to adjust the rates to reflect changes in costs. Changes to the rates will only be implemented upon CRTC approval.

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558.3 **Rates (Note 2)**

The customer shall pay the following rates and charges and is subject to all applicable terms and conditions of the Company's Tariffs.

Service Item	Monthly Rate (Note 3)	Service Charge
Active PSTN connection	\$ 52.00	\$ 85.00
Stand-by PSTN connection	23.00	85.00
Upon activation of Stand-by PSTN connection	52.00 (Note 4)	---
Administration	170.00	---
Activation, per occurrence	---	225.00 (Note 5)
Deactivation, per occurrence	---	225.00 (Note 5)
Auditing, per occurrence	---	165.00 (Note 5)

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Note 1: The termination charge shall be the immediate payment of the present value, as calculated by the Company, of the monthly charges applicable for the unexpired portion of the contract. F

Note 2: The rates and charges specified herein shall apply in addition to the rates and charges for any other equipment and facilities provided. General Tariff rates apply for any additional PSTN calling options.

Note 3: Maintenance is included in the rate per month during regular working hours. Requests for service calls, other than during regular working hours are charged at rates specified in TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates.

Note 4: One month billing applies.

Note 5: Service charge applies Monday to Friday 8:00 a.m. to 3:59 p.m.

Double the service charge applies:

Monday to Friday 4:00 p.m. to 11:59 p.m. and 6:30 a.m. to 7:59 a.m.

Saturday, Sunday & holidays 6:30 a.m. to 11:59 p.m.

Triple the service charge applies:

Any day 12:00 a.m. to 6:29 a.m.