

ITEM
313**Law Enforcement Agencies (LEA) Services**ITEM
313.1**Service Description**

LEA Services are services provided by the Company, upon request, to authorized public Canadian law enforcement agencies (LEAs). F

Definitions

For the purposes of this Tariff item:

“*Law Enforcement Agencies (LEAs)*” refers to any government organization in Canada which has the legislated authority to issue or seek and obtain search warrants and/or subpoenas.

“*Customer Name and Address*” is a LEA service provided by the Company, upon request, to public LEAs only. Customer Name and Address provides LEAs with published, non-confidential customer name and service address information associated with specific telephone numbers. Alternatively, public LEAs may provide a service address for which they request a published, non-confidential telephone number and customer name. |

“*Service Provider Identification (SPID)*” is a LEA service provided by the Company, upon request, to authorized public LEAs only. SPID provides LEAs with the identity of the communications service provider associated with geographic, ported or non-ported 10-digit telephone numbers in Canada, if found in the Company’s databases. |

ITEM

313 **Law Enforcement Agencies (LEA) Services - Continued**

ITEM

313.2 **Conditions of Service**

ITEM

313.2A **Conditions of Service – Service Specific**

ITEM

313.2A.1 **Customer Name and Address**

1. The information consisting of names, addresses and telephone numbers of customers whose listings are not published in directories or listed in the Company's Directory Assistance records is confidential and is not available under this service. F

ITEM

313.2A.2 **Service Provider Identification Service**

1. A LEA must identify its lawful authority to obtain SPID information and indicate that:
 - a. it has reasonable grounds to suspect that the information relates to national security, the defence of Canada or the conduct of international affairs;
 - b. the disclosure is requested for the purpose of administering or enforcing any law of Canada, a province or a foreign jurisdiction, carrying out an investigation relating to the enforcement of any such law or gathering intelligence for the purpose of enforcing or administering any such law; or
 - c. it needs the information because of an emergency that threatens the life, health or security of an individual, or the LEA otherwise needs the information to fulfill its obligations to ensure the safety and security of individuals and property.
2. For the purposes of SPID, geographic numbers are associated with an NPA-NXX code that corresponds to a geographic area.
3. Authorized public Canadian LEAs may contact the Company by any method deemed appropriate by the Company (e.g., electronic file transfer, by FAX, or by phone). |

ITEM
 313

Law Enforcement Agencies (LEA) Services - Continued

ITEM
 313.3

Rates

LEAs shall pay to the Company the following rates and charges for LEA Services.

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LEA Service	Charge
Customer Name and Address	
Request by telephone number	
- Verbal	\$ 9.85
- Facsimile	6.45
- Electronic file transfer	1.50
Request by address	
- Verbal or Facsimile	13.50
Service Provider Identification Service	
Request by telephone number	
- Each number found	2.95