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**Emergency Pre-Plan Service - Disaster Recovery Pre-Plan (B.C. Only)**

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**Service Description**

Provides an emergency re-direction of voice services in the event of an emergency.

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**Conditions of Service**

1. Minimum Contract Period: 1 year. (Note 1)
2. Contract to indicate the maximum number of calls to be re-directed at one time.
3. The ability to provide a Pre-Plan depends upon the appropriate switching facilities being available.
4. The Company will use its best efforts to ensure that the Pre-Plan service will be activated within four (4) hours of a request by the customer.
5. It is the responsibility of the customer to communicate, in writing, any changes of their Pre-Plan requirements to the Company.
6. The Company reserves the right to adjust the rates to reflect increases in operating costs and service provisioning. Changes to the rates will only be implemented upon CRTC approval.

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**Rates (Note 2)**

The customer shall pay the following rates and charges and is subject to all applicable terms and conditions of the Company's Tariffs.

Service Item	Monthly Rate	Service Charge
Pre-Plan, each	\$ 170.00	\$ 950.00
Re-directed calls, per call (Note 2)	7.00	---
Activation, per occurrence	---	225.00 (Note 3)
Deactivation, per occurrence	---	225.00 (Note 3)
Auditing, per occurrence	---	165.00
Updates or Order Changes, per occurrence, per number (minimum 2 numbers)	---	50.00 (Note 4)

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**Emergency Pre-Plan Service - Disaster Recovery Pre-Plan (B.C. Only) - Continued**

**Note 1:** The termination charge shall be the immediate payment of the present value, as calculated by the Company, of the monthly charges applicable for the unexpired portion of the contract. If the customer replaces this service with a similar contracted service, and the revenues under the new contract are equal to or greater than the remaining committed revenues under the original contract, the termination charges for the original contract will be waived.

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**Note 2:** This refers to the total number of simultaneous calls that can be redirected at any one time. The charge per month is the rate per month times the number of simultaneous calls that can be redirected. The maximum number of calls to be re-directed may be limited by facility restrictions.

**Note 3:** Service charge applies Monday to Friday 8:00 a.m. to 3:59 p.m.

Double the service charge applies:

Monday to Friday 4:00 p.m. to 11:59 p.m. and 6:30 a.m. to 7:59 a.m.

Saturday, Sunday & holidays 6:30 a.m. to 11:59 p.m.

Triple the service charge applies:

Any day 12:00 a.m. to 6:29 a.m.

**Note 4:** A \$100.00 minimum charge applies.