

ITEM

512 **Hot Line Service**

ITEM

512.1 **Service Description**

Hot Line Service provides an automatic connection between two pre-determined customer locations, upon removal of the telephone handset at the originating location.

“*Hot Line Service*” is available in two service options in each province:

Available in Alberta and B.C.:

“*Automatic Dial (Alberta)/Off-Hook Service (B.C.)*” provides a local exchange circuit equipped to automatically dial a customer’s predetermined telephone number, (local or long distance).

Available in Alberta:

“*Automatic Connect*” provides a dedicated point-to-point telecommunications circuit equipped with a ringdown module which automatically connects the circuit directly to the customer’s premises.

Available in B.C.:

“*Private Line Service - Automatic Ringdown*” provides automatic signaling through a point-to-point connection between a station instrument in one location and a station instrument in another location.

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512 **Hot Line Service - Continued**

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512.2A **Conditions of Service - General**

1. Shall be available only from serving central offices and provided subject to the availability of sufficient and suitable equipment and facilities.
2. Does not allow access to the Public Switched Telephone Network.
3. The customer is solely responsible for the installation, operation, upgrade and maintenance of customer provided equipment.
4. Customer provided equipment connected to the Company's network must be certified or connected through a certified network protection device in accordance with former TCI CRTC 18001, Item 110, Attachments and TCBC CRTC 1005, Item 200, Terminal Attachment Program. F

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512.2B **Conditions of Service – Service Specific**

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512.2B.1 **Automatic Dial/Off-Hook Service**

1. Is furnished only with individual line service, excluding semi-public telephone service.

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512.2B.2 **Automatic Connect**

1. May be connected to either customer or Company provided terminal equipment located at the customer's premises. |

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512.3 **Rates**

The customer shall pay to the Company the following rates and charges for Hot Line Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

1. Automatic Dial (in Alberta)

Service Item	Monthly Rate	Service Charge
Business - Individual Line	former TCI General Tariff (CRTC 18001), Item 425	former TCI General Tariff (CRTC 18001), Item 550
Automatic Line C.O. Feature	\$ 9.00	---

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2. Off-Hook Service (in B.C.):

Service Item	Monthly Rate		Service Charge
	Residence (Note 1)	Business	
Individual Line	TCBC General Tariff (CRTC 1005), Item 32	TCBC General Tariff (CRTC 1005), Item 32	TCBC General Tariff (CRTC 1005), Item 110
Off-Hook	\$ 4.90	\$ 9.00	---

3. Automatic Connect: (Note 1):

Service Item	Monthly Rate	Service Charge
Local Channels	former TCI General Tariff (CRTC 18001), Items 615 and 625	former TCI General Tariff (CRTC 18001), Item 550
Ringdown Module	\$ 20.00	---

4. Private Line Service - Automatic Ringdown (Note 1):

Service Item	Monthly Rate	Service Charge
Automatic Ringdown	\$ 24.00 (Note 2)	\$ 500.00

Note 1: No longer available for new installations, moves or changes.

Note 2: Maintenance is included in the rate per month during regular working hours. Requests for service calls, other than during regular working hours are charged at rates specified in TCBC General Tariff CRTC 1005, Item 111.