

Terms and Conditions “Get In, Get Grab” Campaign

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”). **“Get In, Get Grab Campaign”** (hereinafter referred to as “the Campaign”) which will commence from **1 July 2024 – 30 September 2024**. (“Campaign Period”).

Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to all new and existing customers of Rakuten Trade who have activated a Rakuten Trade account with Foreign Trading Account and performs their first trade in any of the available markets with Rakuten Trade (Bursa Malaysia, NYSE / NASDAQ, Hong Kong Exchange) during the Campaign Period. (“Eligible Participants”). A Rakuten Trade account is activated upon the issuance of a Central Depository System (“CDS”) number.
4. To open a Rakuten Trade account with Foreign Trading Account, Eligible Participants should check the box of ‘*I want to trade shares in the U.S. & Hong Kong*’ in the application form.
5. A Rakuten Trade account is activated upon the issuance of a Central Depository System (“CDS”) number.
6. A Foreign Trading Account is activated upon the issuance of an Interactive Brokers (IBKR) number.
7. Eligible Participants who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account during the Campaign Period shall not be allowed to participate in this Campaign.
8. Employees of Rakuten Trade shall be eligible to participate in this Campaign.
9. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

Campaign Mechanism

10. By fulfilling the following Campaign mechanics (‘Mechanic’) during the Campaign Period, the Eligible Participants shall be entitled to the following Reward:

Mechanic	Reward
Open a Rakuten Trade account and simultaneously opt in to add Foreign Trading services.	RM10 GrabGifts Voucher
Successfully perform first BUY trade on any market available on Rakuten Trade between 1 July 2024, 9:00am to 30 September 2024, 5:00am (GMT+8)	RM30 GrabGifts Voucher for each market. Eligible Participants shall get up to RM90 GrabGifts Voucher, if Eligible Participants made their first BUY trade in all 3 available markets.

For the avoidance of doubt, the rewards mechanic simulations with different scenarios are indicated below: -

Scenario 1: Eligible Participants open a Rakuten Trade account and simultaneously opt in to add Foreign Trading services. The Eligible Participants trades in all three (3) markets after the account has been approved:

Mechanics	Rewards
Open a Rakuten Trade account and simultaneously opt in to add Foreign Trading services.	RM10 GrabGifts Voucher
Make first BUY trade in:	
Bursa	RM30 GrabGifts Voucher
NYSE / NASDAQ	RM30 GrabGifts Voucher
Hong Kong Exchange	RM30 GrabGifts Voucher
Total Value of GrabGifts Voucher that Eligible Participant is entitle to:	RM100 GrabGifts Voucher

Scenario 2: Eligible Participants open a Rakuten Trade account and simultaneously opt in to add Foreign Trading services. The Eligible Participants trades in Bursa Market ONLY after the account is approved:

Mechanics	Rewards
Open a Rakuten Trade account and simultaneously opt in to add Foreign Trading services.	RM10 GrabGifts Voucher
Make first BUY trade in:	
Bursa	RM30 GrabGifts Voucher
Total Value of GrabGifts Voucher that Eligible Participant is entitle to:	RM40 GrabGifts Voucher

Scenario 3: Eligible Participants with an existing Rakuten Trade account and has traded on Bursa prior to the Campaign Period. The Eligible Participants makes their first BUY trade on NYSE/NASDAQ and Hong Kong Exchange during the Campaign Period:

Mechanics	Rewards
Make first BUY trade in:	
NYSE / NASDAQ	RM30 GrabGifts Voucher
Hong Kong Exchange	RM30 GrabGifts Voucher
Total Value of GrabGifts Voucher that Eligible Participant is entitle to:	RM60 GrabGifts Voucher

Scenario 4: Eligible Participants open a Rakuten Trade account but **DOES NOT** simultaneously opt in to add Foreign Trading services. The Eligible Participants trades in Bursa Market ONLY after the account is approved:

Mechanics	Rewards
Open a Rakuten Trade account but DO NOT simultaneously opt in to add Foreign Trading services.	-

Make first BUY trade in:	
Bursa	RM30 GrabGifts Voucher
Total Value of GrabGifts Voucher:	RM30 GrabGifts Voucher

11. A successful matched trade refers to either BUY transaction with “Matched” and/or “Partial Matched” status.
12. GrabGifts Voucher(s) codes shall be fulfilled to the Eligible Participants via Electronic Direct Mail (EDM) within sixty (60) calendar days after the Campaign Period or any further date as determined by Rakuten Trade in its sole discretion. **Based on the email address** registered in Rakuten Trade’s page 1 of the application form. The GrabGifts Voucher’s validity will be stated in the EDM.
13. Below are the steps of GrabGifts Voucher Redemption:
 - a) Logon to the latest Grab Superapp
 - b) Select “Gifts” from the menu
 - c) Click on the Gift icon at the upper right corner
 - d) Key-In the Gift Code from the EDM
14. Rewards are not exchangeable for cash.

General

15. No other Rakuten Trade account opening related campaign shall be applicable during the Campaign Period.
16. Other Terms & Conditions of GrabGifts Voucher (‘GrabGifts Voucher Terms’ Terms) shall apply to these Campaign Terms & Conditions. In the event of any inconsistency between these Terms and Conditions and the GrabGifts Voucher Terms, the GrabGifts Voucher Terms shall prevail.
17. Each GrabGifts voucher is only applicable to one Grab service type (Ride / Food / Mart/ Express) and valid for use in Malaysia only.
18. The GrabGifts voucher is not valid to use with other Grab promotions or offers. It is non-refundable, non-transferable, and only valid until the date of expiry. If the GrabGifts Voucher Code has an error, please visit the help center to report an issue: <https://help.grab.com/passenger/en-my/115005941707>
19. By participating in the Campaign, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade’s decision on all matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
20. Rakuten Trade reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
21. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be

deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website.

22. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by Eligible Participants directly or indirectly from the Campaign.
23. Rakuten Trade shall not be held liable for any losses or liabilities arising from any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Rakuten Trade.
24. Rakuten Trade shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
25. Participation in this Campaign shall be deemed consent by the Eligible Participants for Rakuten Trade to collect, process and use the Eligible Participant's personal data for the purpose of the Campaign and in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpg_notices.pdf). Eligible Participants may opt out of receiving marketing communications by writing to the designated data officer as stated in Rakuten Trade's Personal Data Protection Notice.
26. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
27. The Terms and Conditions has not been reviewed by the Securities Commission Malaysia.