



July 1, 2024

To whom it may concern,

LY Corporation
Takeshi Idezawa
President and Representative Director, CEO
Stock Code: 4689

Submission of Report to Ministry of Internal Affairs and Communications (dated July 1, 2024)

We would like to inform you that LY Corporation has submitted a report today to Japan's Ministry of Internal Affairs and Communications ("MIC") in response to the administrative guidance received from the MIC on March 5 and April 16, 2024. The guidance was concerning the information leakage due to unauthorized access (hereinafter, the "Incident") that was announced in the "Notice and Apology Regarding Information Leakage Due to Unauthorized Access," dated November 27, 2023 (and updated on February 14, 2024).

We will continue to accelerate measures on the fundamental review of safety management measures and subcontractor management as well as strengthening of countermeasures; essential review and reinforcement of Group-wide security governance, including the parent company; and thorough customer support through appropriate information disclosures.

We will endeavor to reestablish the trust of all, making every effort to ensure that our users and relevant parties can utilize our services with confidence and peace of mind.

Please check the following pages for a summary of the report and supplementary material submitted to the MIC.

■ Report summary (Report Submitted on July 1 in Response to MIC's Administrative Guidance on March 5 and April 16, 2024 (Summary))

https://www.lycorp.co.jp/en/news/2024/20240701_appendix1_en.pdf

■ Supplementary material (Future Policies and Plans Regarding the Outsourcing Relationship with NAVER Corporation)

https://www.lycorp.co.jp/en/news/2024/20240701_appendix2_en.pdf

Measures to prevent recurrence, progress made, and other information are disclosed on a dedicated webpage.

<https://www.lycorp.co.jp/en/privacy-security/recurrence-prevention/>

Reference

■ MIC (dated March 5, 2024): Administrative Guidance for LY Corporation on Protecting the Secrecy of Communications and Ensuring Rigorous Cybersecurity Measures (Japanese only)

https://www.soumu.go.jp/menu_news/s-news/01kiban18_01000224.html

■ MIC (dated April 16, 2024): Administrative Guidance for LY Corporation on Protecting the Secrecy of Communications and Ensuring Thorough and Rigorous Cybersecurity Measures (Japanese only)
https://www.soumu.go.jp/menu_news/s-news/01kiban18_01000230.html

■ “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (updated on February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated March 5, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240305548691/pdfFile.pdf

■ “Notice Regarding Executives Voluntarily Returning a Portion of Their Remuneration,” dated March 6, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf

■ “Notice on the Request for a Report, Etc. and Recommendation on Unauthorized Access Received from the Personal Information Protection Commission of Japan,” dated March 28, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240328562086/pdfFile.pdf

■ “Submission of Report to Ministry of Internal Affairs and Communications and Opening of Dedicated Incident Page,” dated April 1, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240401564368/pdfFile.pdf

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