



April 26, 2024

To whom it may concern,

LY Corporation
Takeshi Idezawa
President and Representative Director, CEO
Stock Code: 4689

Submission of Report to the Personal Information Protection Commission of Japan

In response to the request for reports, etc., and recommendation received from Japan's Personal Information Protection Commission ("PPC") on March 28, 2024* concerning the information leakage due to unauthorized access that was announced in the "Notice and Apology Regarding Information Leakage Due to Unauthorized Access," dated November 27, 2023 (and updated on February 14, 2024)," LY Corporation has submitted a report today to the PPC, summarizing the implementation status of measures to prevent recurrence.

We are committed to making corrective actions for the inadequacies in our technical and organizational security management measures. In addition, we are accelerating the implementation of measures to prevent recurrence, which are currently being conducted or planned. We will endeavor to reestablish the trust of all and will make every effort to ensure that our users and relevant parties can utilize our services with confidence and peace of mind.

Please check the page below for a summary of the report submitted to the PPC.

Link: https://www.lycorp.co.jp/en/news/2024/20240426_appendix_en.pdf

Progress of measures to prevent recurrence, etc. are disclosed on a dedicated webpage.

<https://www.lycorp.co.jp/en/privacy-security/recurrence-prevention/>

*Administrative Response for LY Corporation Based on the Act on the Protection of Personal Information

<https://www.ppc.go.jp/news/press/2024/240328/> (Japanese only)

Related Links:

■ “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (updated on February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated March 5, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240305548691/pdfFile.pdf

■ “Notice Regarding Executives Voluntarily Returning a Portion of Their Remuneration,” dated March 6, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf

■ “Notice on the Request for a Report, Etc. and Recommendation on Unauthorized Access Received from the Personal Information Protection Commission of Japan,” dated March 28, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240328562086/pdfFile.pdf

■ “Submission of Report to Ministry of Internal Affairs and Communications and Opening of Dedicated Incident Page,” dated April 1, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240401564368/pdfFile.pdf

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated April 16, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240416571376/pdfFile.pdf

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This is an English translation of the release. This translation is prepared and provided for the reader's convenience. All readers are recommended to refer to the original version of the release in Japanese for complete information.