



April 1, 2024

To whom it may concern,

LY Corporation
Takeshi Idezawa
President and Representative Director, CEO
Stock Code: 4689

Submission of Report to Ministry of Internal Affairs and Communications and Opening of Dedicated Incident Page

We would like to inform you that LY Corporation has submitted a report today to the Ministry of Internal Affairs and Communications of Japan regarding the “Administrative Guidance on Protecting the Secrecy of Communications and Ensuring Rigorous Cybersecurity Measures”^{*} received from the Ministry on March 5, 2024. The guidance was concerning the information leakage due to unauthorized access (hereinafter, the “Incident”) that was announced in the “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (and updated on February 14, 2024).

In addition, we have today opened a dedicated page on our corporate website to provide an overview of the Incident, progress reports on countermeasures being taken to prevent recurrence, and other relevant information. Along with information on the various measures we are taking to address the “(1) Fundamental review and strengthening of safety management and contractor management measures based on this incident” as stated in the directive document, we will promptly update the page whenever there is information that needs to be published in the interest of protecting our users.

Dedicated incident page: <https://www.lycorp.co.jp/en/privacy-security/recurrence-prevention/>

We will move forward with more rigorous user-oriented measures (such as sharing information relevant to users) in addition to conducting a fundamental review and strengthening of safety management and contractor management measures, and fundamentally reviewing and strengthening our security governance across the entire LY Corporation Group including our parent company.

We will endeavor to reestablish the trust of all, and will make every effort to ensure that our users and relevant parties can utilize our services with confidence and peace of mind.

Please check the page below for a summary of the report submitted to the Ministry of Internal Affairs and Communications.

Link: https://www.lycorp.co.jp/en/news/2024/20240401_appendix_en.pdf

^{*}Administrative Guidance for LY Corporation on Protecting the Secrecy of Communications and Ensuring Rigorous Cybersecurity Measures

https://www.soumu.go.jp/menu_news/s-news/01kiban18_01000224.html (Japanese only)

Related Links:

■ “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (updated on February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated March 5, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240305548691/pdfFile.pdf

■ “Notice Regarding Executives Voluntarily Returning a Portion of Their Remuneration,” dated March 6, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf

■ “Notice on the Request for a Report, Etc. and Recommendation on Unauthorized Access Received from the Personal Information Protection Commission of Japan,” dated March 28, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240328562086/pdfFile.pdf

Disclaimer

This is an English translation of the release. This translation is prepared and provided for the reader's convenience. All readers are recommended to refer to the original version of the release in Japanese for complete information.