



March 5, 2024

To whom it may concern,

LY Corporation
Takeshi Idezawa
President and Representative Director, CEO
Stock Code: 4689

**Regarding administrative guidance issued
by the Ministry of Internal Affairs and Communications**

We would like to inform you that LY Corporation today received administrative guidance from the Ministry of Internal Affairs and Communications concerning the information leakage and unauthorized access that we originally announced on November 27, 2023 (and updated on February 14, 2024).

We sincerely apologize to our users and stakeholders for any concern or inconvenience this may have caused.

■ **Guidance from the Ministry of Internal Affairs and Communications**

- (1) Fundamental review and strengthening of safety management and contractor management measures based on this incident
- (2) Essential review and reinforcement of security governance involving the entire group, including the parent company
- (3) Thorough customer support

As announced in "Notice on countermeasures being taken to prevent the recurrence of unauthorized access and personal information leakage" on February 14, 2024, LY Corporation is actively implementing measures to prevent a recurrence, including strengthening contractor management, mitigating and fortifying protections against the risks associated with our systems and networks, and enhancing the security of our employee systems. We will also evaluate and strengthen our security governance system, aligning with guidance from the Ministry of Internal Affairs and Communications.

We will make every effort to reestablish the trust of all to ensure that our users and relevant parties can utilize our services with peace of mind.

Related Links:

■ "Notice and apology regarding information leakage due to unauthorized access," dated November 27, 2023 (updated as of February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ "Notice on countermeasures being taken to prevent recurrence of unauthorized access and personal information leakage," dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

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This is an English translation of the release. This translation is prepared and provided for the reader's convenience. All readers are recommended to refer to the original version of the release in Japanese for complete information.