Z Holdings Corporation Business Results

FY2022 Q3 Appendix

February 2, 2023

Z HOLDINGS



- Consolidated PayPay in Q3. Recorded highest quarterly revenue despite continued challenging macro environment.
- Decrease in adjusted EBITDA due to changes in market conditions and impact of PayPay consolidation, despite cost optimization and selective focus on key businesses.

| Segment | Item | FY2021 Q3 | FY2022 Q3 | YoY |
|--------------------|--|-------------------|--------------------|----------------|
| | Revenue | JPY409.1 B | JPY453.6 B | +10.9% |
| Whole Group | Adjusted EBITDA | JPY97.9 B | JPY93.5 B | Negative 4.5% |
| | Adjusted EPS | JPY1.98 | JPY0.09 | Negative 95.3% |
| | Advertising Revenue (LINE) ¹ | JPY51.0 B | JPY51.0 B | Negative 0.0% |
| Media Business | Advertising Revenue (Yahoo Japan) ² | JPY102.4 B | JPY100.5 B | Negative 1.9% |
| | Adjusted EBITDA ¹ | JPY71.3 B | JPY69.7 B | Negative 2.3% |
| Commerce Business | Group EC Transaction Value ³ | JPY1,051.3 B | JPY1,118.2 B | +6.4% |
| Commerce dusiness | Adjusted EBITDA ¹ | JPY39.5 B | JPY42.3 B | +7.2% |
| Stratagia Pusinass | Fintech Revenue ¹ | JPY26.0 B | JPY64.8 B | +148.6% |
| Strategic Business | Adjusted EBITDA ¹ | Negative JPY6.1 B | Negative JPY8.3 B | - |
| Other/Adjustments | Adjusted EBITDA ¹ | Negative JPY6.8 B | Negative JPY10.1 B | - |

^{1.} From FY2022 Q1, Yahoo Japan Corporation's financial service which had formerly been recorded in Strategic Business has been transferred to Media Business. LINE Corporation's services that had been recorded in Adjustments have been transferred to each business segment. Figures have been retroactively revised from FY2021 Q1.

^{2.} Includes Shopping-related advertising revenue. Shopping-related advertising revenue is classified in Commerce Business.

^{3.} Domestic merchandise transaction value + domestic services transaction value + domestic digital content transaction value + overseas e-commerce transaction value. Figure for FY2021 Q3 has been retroactively revised to include overseas e-commerce transaction value. Please refer to page 27 of the Appendix for definition of overseas e-commerce transaction value.

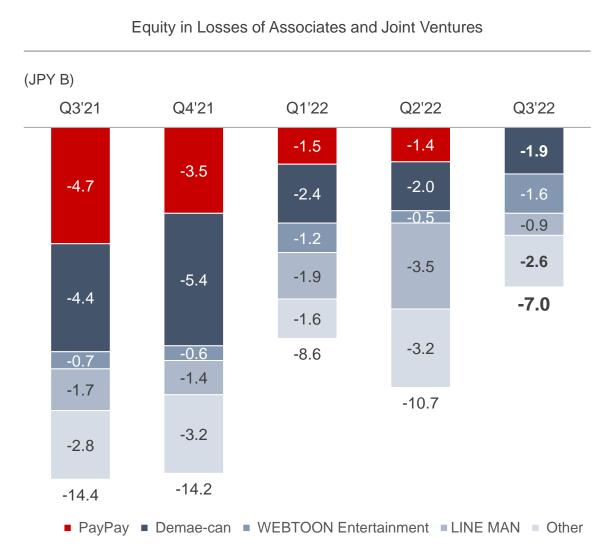
| JPY B) | | FY2022 Q3 | YoY Difference | YoY | Major Factors of Change ¹ (JPY B) |
|-------------------------|-------------------------------|-----------|----------------|---------|--|
| Revenue | | 453.6 | +44.5 | +10.9% | PayPay +33.3 LINE +7.9 ZOZO +5.1 ASKUL Group +4.8 |
| Cost of sales | 6 | 132.1 | +5.7 | +4.6% | LINE +4.5 ASKUL Group +4.3 eBOOK Initiative Japan -4.4 |
| SG&A | | 282.4 | +60.7 | +27.4% | PayPay +36.9 LINE +12.6 Ikyu +3.8 |
| (Major items) | Personnel expense | 69.2 | +12.5 | +22.1% | LINE +5.8Yahoo Japan +1.4 |
| | Sales promotion cost | 40.6 | +7.4 | +22.5% | LINE -2.3Yahoo Japan -4.0 |
| | Depreciation and amortization | 37.6 | +4.5 | +13.6% | Yahoo Japan +1.3LINE +1.1 |
| | Business commissions | 36.0 | +8.3 | +30.1% | LINE +2.5PayPay Card +1.0 |
| Other income & expenses | | 151.7 | +151.7 | N/A | Gain on remeasurement relating to business combinations due to consolidation of PayPay +147.3 |
| Operating in | come | 190.7 | +129.7 | +212.5% | |

^{1.} Figures in "Major Factors of Change" are figures after consolidation adjustments.

| (JPY B) | FY2022 Q3 | YoY Difference | YoY | Major Factors of Change (JPY B) |
|---|-----------|----------------|-----------|--|
| Operating income | 190.7 | +129.7 | +212.5% | |
| Other non-operating income | 0.8 | -3.7 | -82.1% | |
| Other non-operating expenses | 11.6 | +8.9 | +339.9% | |
| Equity in losses of associates and joint ventures | -7.0 | +7.4 | N/A | PayPay +4.7LINE Consolidation +3.1 (Demae-can +2.5) |
| Impairment loss on investments in associates and joint ventures | 31.3 | +12.9 | +70.3% | Demae-can +12.9 |
| Profit before tax | 141.6 | +111.4 | +369.6% | |
| Income tax expense | -1.6 | -14.0 | -113.6% | |
| Profit for the period | 143.2 | +125.5 | +705.9% | |
| Non-controlling interests | 3.4 | -1.7 | -33.5% | |
| Net income attributable to owners of the parent | 139.8 | +127.2 | +1,010.2% | |

• Equity in losses of associates and joint ventures improving due to progress in monetization of businesses and cost optimization.

| Major Equity- Method Affiliates | Based in | Equity Ratio ¹ | Business |
|------------------------------------|-----------|------------------------------|--|
| Content | | | |
| WEBTOON Entertainment | U.S. | 32.3% | Operation of e-manga services |
| Commerce | | | |
| Demae-can | Japan | 38.4% | Operation of website specializing in home delivery |
| LINE MAN | Thailand | 43.3% | Provision of home delivery/mail/taxi dispatch services, etc. |
| Payment/Finance | | | |
| Kashikorn LINE Company | Thailand | 49.9% | Pure Internet bank |
| LINE Bank Taiwan | Taiwan | 49.9% | Pure Internet bank |
| PT. Bank KEB Hana Indonesia | Indonesia | 20.0% | Pure Internet bank |



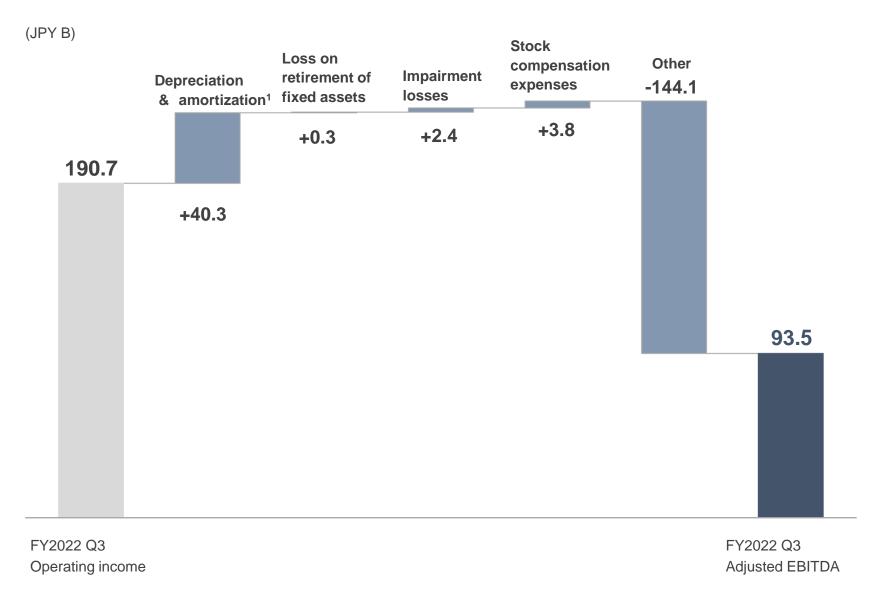
1. As of December 31, 2022

- Many of the equity-method affiliates are moving into a monetizing phase from FY2023.
- Aim to turn LINE's international/financial businesses profitable in around FY2023-FY2025.

| | (Consolidated in October 2022) | <u>De</u> maecan | WEB | M LINEMAN WONG (nai | LINE Bank (Taiwan) | LINE BK (Thailand) | LINE Bank by in KEB Hana Bank (Indonesia) |
|-------------|----------------------------------|--|--|------------------------------------|--|--|--|
| Mark Sha | | • No. of app downloads ² : No. 1 | Vertical scrolling manga (world ranking)³: No. 1 | - | - | - | - |
| KP | • FY21 GMV JPY5.4 T (YoY +67%) | • FY22 transaction value: JPY220.1 B (YoY +35%) | No. of monthly users³: 82 million Cumulative downloads³: Over 200 million | • 2021 transaction value: YoY 3.6X | • No. of users ⁴ : 1.39 million | No. of users⁴: 5.25 million Loan balance⁴: Approx. JPY70.3 B | • No. of users ⁴ : 510,000 |

- 1. STATS CODE PAYMENT (June 5, 2022) released by Payments Japan Association; calculated based on total payment amount in stores for domestic QR/barcode payment market in Japan (JPY7.3 T) and PayPay GMV (JPY4.9 T) for 2021.
- 2. Survey by data.ai. Cumulative no. of app downloads in "Food & Drink" and "Food Delivery/Takeaway" categories for September 2021 August 2022 (Total of iOS and Google Play).
- 3. Figures for WEBTOON Worldwide Service (An alliance of platforms centered on e-comics, with services offered worldwide in 10 languages). Major platforms include: LINE Manga, WEBTOON, NAVER WEBTOON, LINE WEBTOON.

4. As of December 31, 2022



Adjusted EBITDA²

Op. income + depreciation & amortization¹ ± EBITDA adjustment items

EBITDA adjustment items

Gains/losses on non-recurring and non-cash transactions within operating revenue and expenses

- Losses on retirement of fixed assets
- Impairment losses
- Stock compensation expenses
- Gains/losses on step acquisition
- Other transactions with undetermined cash outflows (onetime provisions, etc.)

etc.

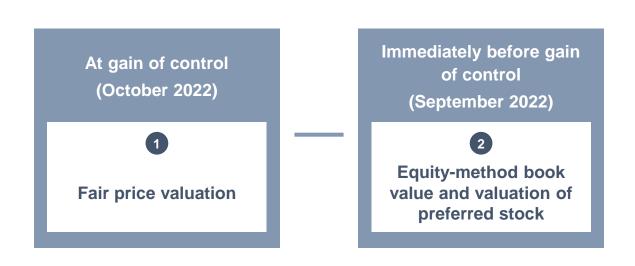
Gains/losses on sales of shares held by certain funds

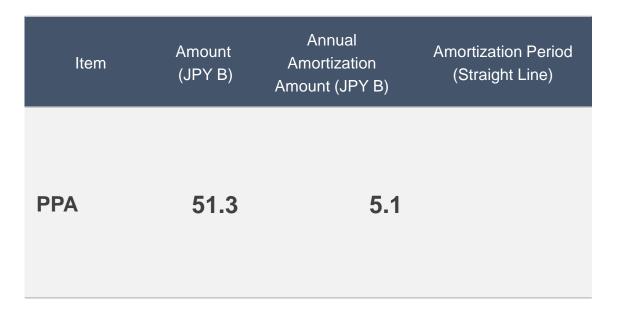
- 1. Depreciation & amortization: Depreciation, depreciation of right-of-use assets, certain rents
- 2. Changed the definitions from FY2022 Q3. Added certain rents to depreciation and amortization, and gains/losses on sales of shares held by certain funds to EBITDA adjustment items. Said income and expense for FY2022 Q1 and Q2 are lumped together and adjusted in FY2022 Q3.

• In FY2022 Q3, recorded a gain on remeasurement relating to business combinations of JPY147.3 B (EBITDA adjustment item).

Gain on Remeasurement Relating to Business Combinations – Recording Mechanism

PPA Amount





Gain on Remeasurement Relating to Business Combinations

Approx. JPY **147.3** B

| Customer- | | | |
|--------------|------|-----|----------|
| relationship | 51.3 | 5.1 | 10 years |
| (Merchants) | | | |

| LINE | ZOZO | PayPay |
|------|------|--------|
|------|------|--------|

| Item | Amount (JPY B) | Annual Amortization Amount (JPY B) | Amortization Period (Straight Line) | ltem | Amount (JPY B) | Annual Amortization Amount (JPY B) | Amortization Period (Straight Line) | ltem | Amount (JPY B) | Annual Amortization Amount (JPY B) | Amort Period Lii |
|---|-------------------|---|---|-------------------------|-------------------|---|---|-----------------------------|-------------------|---|------------------------|
| PPA 1 | 394.4 | 13.7 | - | PPA ¹ | 502.1 | 13.2 | - | PPA ¹ | 51.3 | 5.1 | |
| Technology | 2.2 | - | 8 years | Customer base | 322.0 | - | 18-25 years | | | | |
| Customer base | 17.6 | - | 12 years | (Shops/users) | | | | Customer- | | | |
| Customer relationship (Advertisers) | 214.4 | - | 18 years | Trademarks ² | 178.7 | - | No amortization | relationship (Merchants) | 51.3 | 5.1 | 1 |
| Trademarks ² | 160.1 | - | No amortization | Others | 1.4 | - | 4 years | | | | |

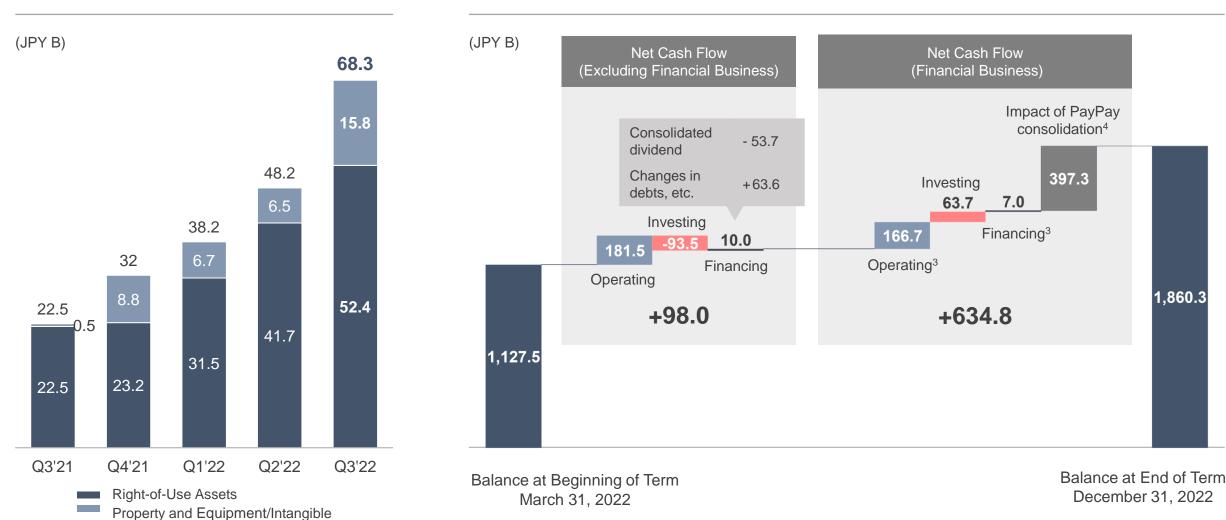
^{1.} Final figure

^{2.} Indefinite-lived intangibles

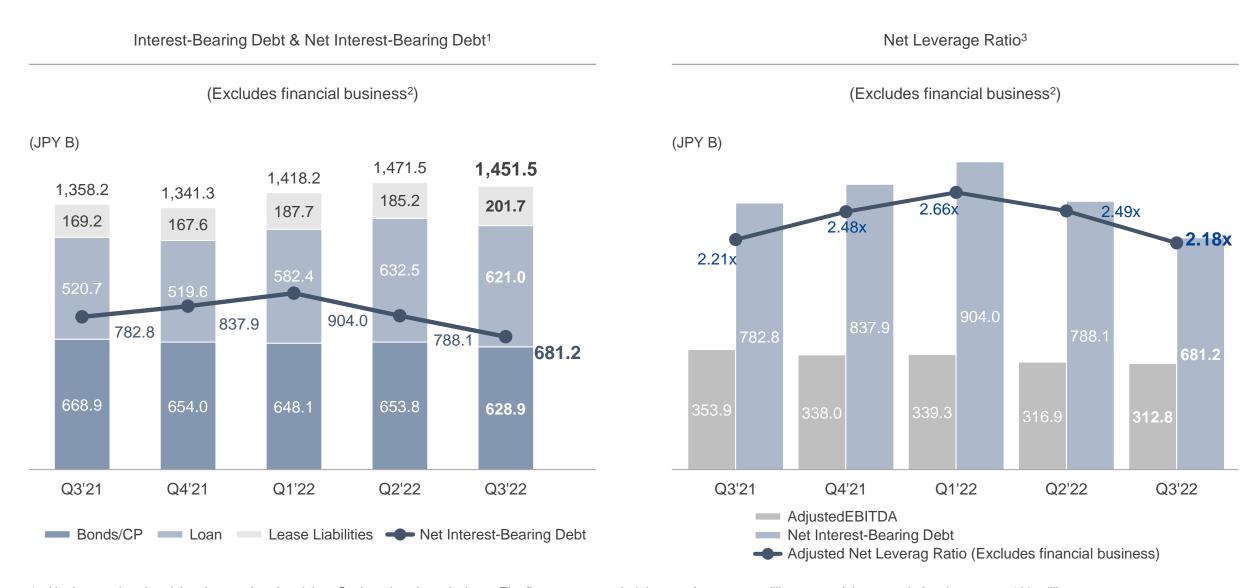
| PY B) | FY2022 Q2 | FY2022 Q3 | Difference |
|---|-----------|-----------|------------|
| Assets | 7,514.7 | 8,573.8 | +1,059.1 |
| Cash and cash equivalents | 1,359.0 | 1,860.2 | +501.2 |
| Trade and other receivables | 342.9 | 653.3 | +310.3 |
| Loans in credit card business | 475.2 | 569.5 | +94.3 |
| Investment securities in banking business | 399.0 | 363.8 | -35.2 |
| Property and equipment | 192.3 | 199.4 | +7.0 |
| Intangible assets | 1,217.9 | 1,274.0 | +56.0 |
| Liabilities | 4,444.4 | 5,256.9 | +812.4 |
| Trade and other payables | 521.6 | 1,349.6 | +827.9 |
| Customer deposit in banking business | 1,483.9 | 1,473.5 | -10.3 |
| Interest-bearing liabilities | 1,861.7 | 1,835.8 | -25.8 |
| Equity | 3,070.2 | 3,316.9 | +246.6 |



Net Cash Flow (Excludes Financial Business²/Financial Business)¹

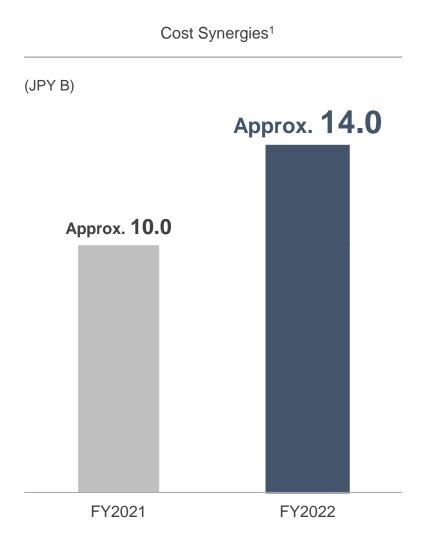


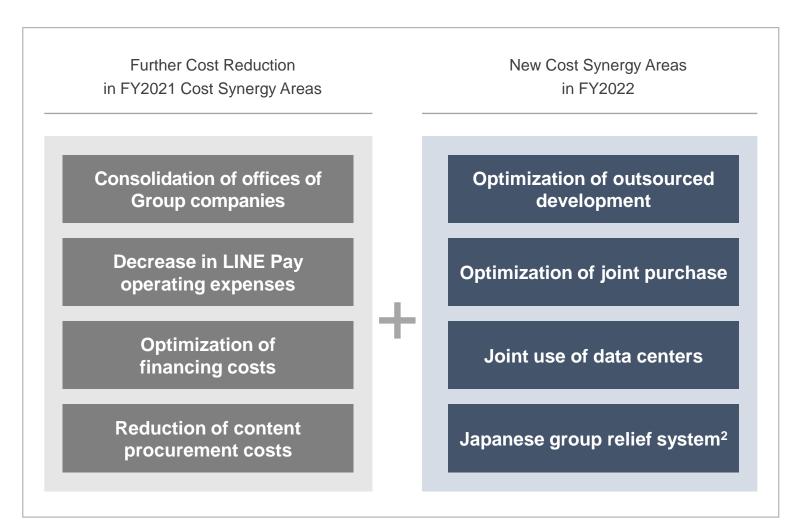
- 1. The figures are rounded down to the nearest million yen and then rounded to the nearest 100 million yen.
- 2. Financial business includes PayPay Corporation, PayPay Card Corporation, PayPay Bank Corporation and the financial subsidiaries of LINE Corporation.
- 3. Adjusted securitization of credit card receivables (transferred from financing cash flow to operating cash flow), includes adjustment of transactions within the Group.
- 4. PayPay Corporation's standalone cash and equivalents incorporated in the consolidated financial statement as of September 30, 2022



- 1. Net interest-bearing debt = Interest bearing debt Cash and cash equivalents. The figures are rounded down to the nearest million yen and then rounded to the nearest 100 million yen.
- 2. Financial business includes PayPay Corporation, PayPay Card Corporation, PayPay Bank Corporation and the financial subsidiaries of LINE Corporation.
- 3. Net leverage ratio = Net interest-bearing debt/Adjusted EBITDA (Figures for the last 12 months used for calculating adjusted EBITDA). The figures are rounded down to the nearest million yen and then rounded to the nearest 100 million yen.

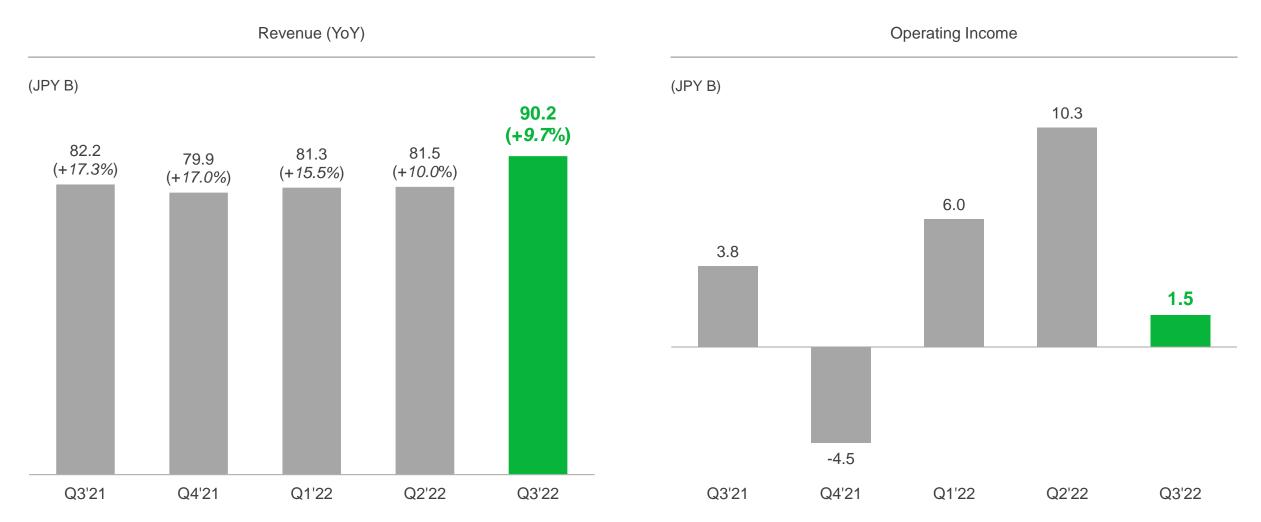
• In FY2022, pursue approx. JPY14.0 B cost synergies¹ through optimization of outsourced development and joint purchase, etc.





- 1. Full year comparison with FY2020.
- 2. Reduction in tax payments through aggregation of profits and losses in the whole of the Z Holdings Group.

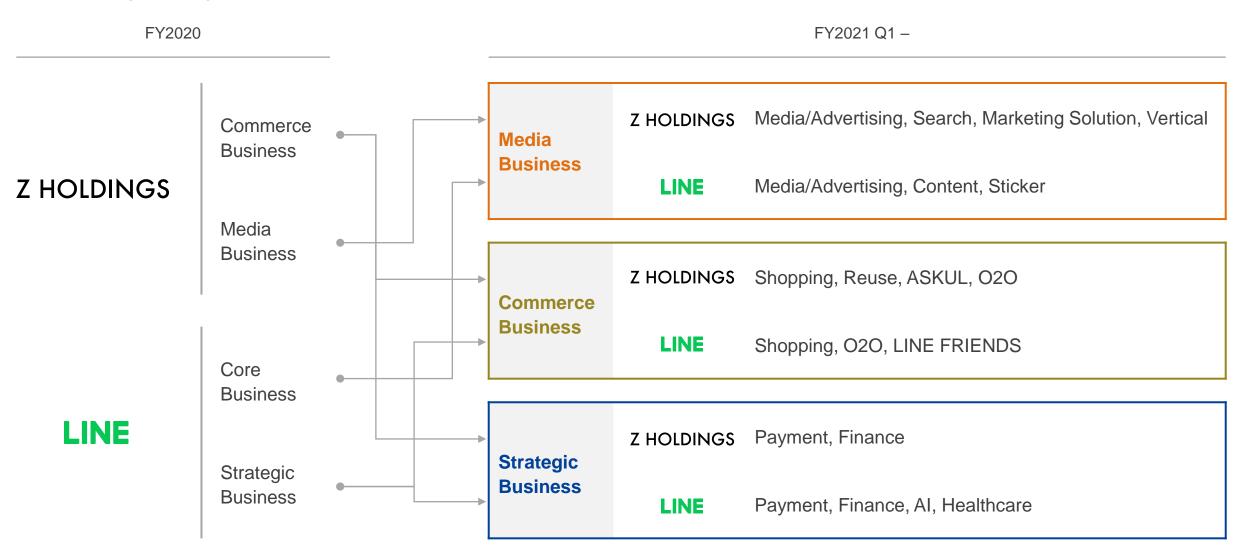
 Revenue increased due to the consolidation of LINE MUSIC, etc. Operating income decreased due to decrease in revenue of display ads, etc.



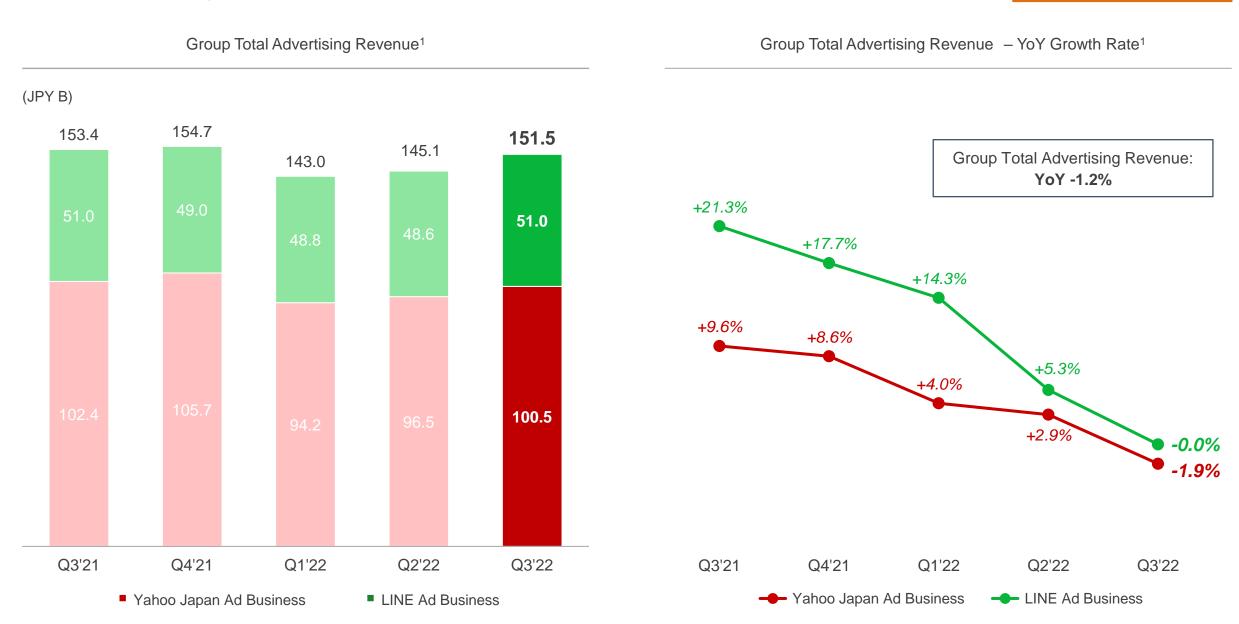
^{1.} Results are coincided with the accounting period of Z Holdings Corporation (fiscal year ending in March). Figures are before consolidation adjustments by Z Holdings and do not include amortization of PPA (identifiable intangible assets), etc. associated with the business integration. Accounting definitions have been changed since March 2021; past figures have not been retroactively adjusted.

^{2.} From FY2022 Q1, figures have been changed to eliminate transactions (outsourcing cost) with Z Entertainment Corporation. Past figures have not been retroactively adjusted.

• From FY2021, introduced three new business segments: Media, Commerce, and Strategic by classifying businesses according to the growth phase of each business.







^{1.} From FY2022 Q1, LINE Corporation's services that had been recorded in Adjustments have been transferred to each business segment. Figures of LINE Ad Business have been retroactively revised from FY2021 Q1.

| JPY Million) | FY2021 Q3 ¹ | FY2022 Q3 ¹ | YoY |
|--|------------------------|------------------------|--------|
| Revenue | 167,574 | 165,640 | -1.2% |
| LINE Advertising revenue | 51,047 | 51,042 | -0.0% |
| Display advertising | 29,360 | 26,660 | -9.2% |
| Account advertising | 20,139 | 22,898 | +13.7% |
| Other LINE advertising | 1,547 | 1,482 | -4.2% |
| Yahoo Japan Advertising revenue | 86,283 | 85,660 | -0.7% |
| Search advertising | 47,904 | 48,786 | +1.8% |
| Display advertising (Programmatic) ² | 32,045 | 32,297 | +0.8% |
| Display advertising (Reservation) ² | 6,334 | 4,575 | -27.8% |
| Other revenue (Vertical/entertainment/digital content/communication, etc.) | 30,243 | 28,938 | -4.3% |
| Cost of sales | 35,790 | 35,330 | -1.3% |
| Selling, general and administrative expenses | 65,846 | 70,664 | +7.3% |
| Sales promotion cost + Advertising and promotional expenses | 8,392 | 6,777 | -19.2% |
| Other selling, general and administrative expenses | 57,454 | 63,886 | +11.2% |
| Other revenue and expenses | - | 4,392 | N/A |
| Adjusted EBITDA (Margin) ³ | 71,347 (42.6%) | 69,739 (42.1%) | -2.3% |
| LINE Adjusted EBITDA (Margin) ³ | 29,014 (41.8%) | 28,048 (37.7%) | -3.3% |
| Yahoo Japan Adjusted EBITDA (Margin) ³ | 42,332 (43.1%) | 41,691 (45.7%) | -1.5% |

^{1.} From FY2022 Q1, Yahoo Japan Corporation's financial service which had formerly been recorded in Strategic Business has been transferred to Media Business. LINE Corporation's services that had been recorded in Adjustments have been transferred to each business segment. Figures have been retroactively revised from FY2021 Q1.

^{2.} Excludes Shopping-related advertising revenue and advertising revenue of ZOZO, Inc. (Recorded in Commerce Business segment).

^{3.} Includes revenue of other Media Business other than advertising business.

| Item | Breakdown |
|--------------------------|---|
| LINE Ads | |
| Display ads | LINE VOOM, LINE NEWS, Chat List, Talk Head View, Talk Head View Custom, etc. |
| Account ads | LINE Official Account, LINE Promotion Sticker, LINE de Obo, LINE Flyer, etc. |
| Other ads | LINE Part Time Jobs, etc. |
| Yahoo! JAPAN Ads | |
| Search advertising | Yahoo! JAPAN Ads "Search advertising" |
| Display advertising | |
| Programmatic advertising | Yahoo! JAPAN Ads "Display advertising" (Programmatic-based), etc. |
| Reservation advertising | Yahoo! JAPAN Ads "Display advertising" (Reservation-based), etc. |
| Others | |
| LINE | LINE Stickers, LINE GAME, LINE Fortune, LINE LIVE, LINE MUSIC, LINE Manga, etc. |
| Yahoo Japan | ebookjapan, Real estate-related services, Yahoo! JAPAN Loco, etc. |

| Item Fee Calculation | | Placement Pages/Product Outline | Type of Advertiser | |
|--|----------------------------------|---|---|--|
| Display ads | | | | |
| LINE VOOM | Cost per-click Cost per-view | LINE VOOM tab | Major corporations/SMBs | |
| LINE NEWS | Cost per-click Cost per-view | NEWS tab | Major corporations/SMBs | |
| Chat List | Cost per-click Cost per-view | Top of chat list page | Major corporations/SMBs | |
| Talk Head View (Reservation-based) | Cost-per-guaranteed period | Video ads distributed at the top of chat list page | Major corporations/Local governments | |
| Talk Head View Custom (Programmatic-based) | Cost per-view | Video ads distributed at the top of chat list page | Major corporations/Local governments | |
| Account ads | | | | |
| LINE Official Account | Fixed monthly cost Pay-as-you-go | Messages delivered to users who have friended the account | Major corporations/SMBs/Local governments | |
| LINE Promotion Sticker | Fixed fee Pay-as-you-go | Free stickers designed for businesses for user communications | Major corporations/SMBs/Local governments | |
| LINE de Obo | Basic cost Optional cost | In-store sales promotion solution utilizing LINE | Major corporations/SMBs | |

| Item | Fee Calculation | Placement Pages | Type of Advertiser | |
|---|---|--|--------------------------------------|--|
| Search advertising | Cost per-click | Search results pages | Major corporations/SMBs | |
| Display advertising | | | | |
| Programmatic | | | | |
| Yahoo! JAPAN Ads "Display advertising" (Programmatic-based) | Cost per-click Cost per-view | Top page Interior pages of service sites Partner sites | Major corporations/SMBs | |
| Shopping-related advertising (Programmatic-based) | Cost per-conversion | Yahoo! JAPAN Shopping | Tenants of Yahoo! JAPAN Shopping | |
| Reservation | | | | |
| Yahoo! JAPAN Ads "Display advertising" (Reservation-based) | Cost per-viewable impression Cost per-guaranteed period, etc. | Top page Interior pages of service sites | Major corporations/Local governments | |
| Shopping-related advertising (Reservation-based) | Cost per-guaranteed period, etc. | Yahoo! JAPAN Shopping | Tenants of Yahoo! JAPAN Shopping | |





- Rebranded to "Yahoo! JAPAN Mart by ASKUL" for full launch. Number of stores increased to 22.
- Planning to establish a system that can serve all 23 wards of Tokyo within FY2022.

| Item | Status | | Next Steps |
|------------------------------|---|-------------|---|
| Target area (delivery bases) | Expanded to 22 stores ¹ | • | Speedily establish a system that can serve all 23 wards of Tokyo within FY2022 |
| Users | Main customer segments: Male customers in their mid 20s – early 40s Female customers in their mid 20s – 30s | • | Increase no. of users through local/digital measures to raise recognition and implementation of user incentives |
| No. of products handled | Approx. 3,300 types (Large-scale stores) • Started handling meat and fresh fish | > | Expand brands and product lineup utilizing ASKUL's product procurement capabilities. Increase unique products. |



1. As of February 2, 2023

| JPY Million) | FY2021 Q3 ¹ | FY2022 Q3 ¹ | YoY |
|---|------------------------|------------------------|--------|
| Revenue | 213,706 | 222,659 | +4.2% |
| Merchandise EC | 174,266 | 180,748 | +3.7% |
| Shopping business | 87,380 | 87,683 | +0.3% |
| Reuse business | 15,130 | 15,427 | +2.0% |
| ASKUL online BtoB business | 71,755 | 77,638 | +8.2% |
| Services EC | 5,526 | 7,113 | +28.7% |
| Other | 33,913 | 34,797 | +2.6% |
| Cost of sales | 88,882 | 94,162 | +5.9% |
| Selling, general and administrative expenses | 98,403 | 103,934 | +5.6% |
| Sales promotion cost + Advertising and promotional expenses | 31,036 | 29,439 | -5.1% |
| Other selling, general and administrative expenses | 67,366 | 74,495 | +10.6% |
| Other revenue and expenses | - | - | N/A |
| Adjusted EBITDA (Margin) | 39,524 (18.5%) | 42,351 (19.0%) | +7.2% |

^{1.} From FY2022 Q1, LINE Corporation's services that had been recorded in Adjustments have been transferred to each business segment. Figures have been retroactively revised from FY2021 Q1.

| | Existing E-commerce | | | Quick Commerce | Social Commerce | |
|-----------------------------|--|--|--|---|--|---|
| | YAHOO! Shopping (Renewed in October 2022) | ZOZOTOWN | LOHACO | YAHOO! Mart | LINE GIFT | MySmartStore |
| Form/Type | Mall-type (Approx. 600 mil. items) | Direct sales (Approx. 900,000 items) | Direct sales (No. of items undisclosed) | Immediate delivery service (Approx. 3,300 items) | Mall-type (Approx. 170,000 items) | E-commerce store creation (No. of merchants undisclosed) |
| Feature/ Differentiators | Organized simple design UI/UX that enables easy search of products by category High appeal on blue-ribbon stores and strengthened delivery | Category killerExcellent UI | Original products | Utilizes Group assets | Service based on LINE | Service based on LINE NAVER's expertise from South Korean market |
| Focus Areas/ Notes | Improve UI Enhance delivery quality Improve marketing efficiency | Strengthen focus areas Strengthen cross-Group collaboration | Strengthen cross-Group collaboration | Expand number of stores | Expand product lineup Expand users Create new giftgiving culture and new markets | Expand merchants Improve visibility in owned EC market in Japan |
| Take Rate | Commission for sales promotion (3% of transaction value) Sales promotion activities within the shopping platform (e.g., ad placements) Fee for participating in user campaigns | Approx. 30% (Consignment) | Undisclosed | Undisclosed | Undisclosed | Sales commission: 2.5% ¹ Payment fee: 3.5% |
| Market Size | JPY13.3 T ² (BtoC e-commerce market, merchandise) | JPY7.6 T ³ (Apparel retail market, 2021) | JPY13.3 T ² (BtoC e-commerce market, merchandise) | JPY2.6 T ⁴ (Food delivery market, FY2022 forecast) | JPY10.5 T ⁵ (Gift market, 2022 forecast) | JPY4 T ⁶ (Owned EC market) |

- 1. Stores that opened before March 31, 2022, will be exempt from the sales commission for the period up to March 31, 2023.
- 2. Source: Ministry of Economy, Trade and Industry: "FY2021 E-Commerce Market Survey Scale of the Domestic B-to-C EC Market"
- 3-5. Source: Yano Research Institute Ltd.: 3. Apparel Market in Japan 2022 (released on November 4, 2022); 4. Food Delivery Service Market in Japan 2021 (released on September 15, 2021). Calculated by totaling the eight major business categories of 1) Home meal delivery services, 2) Deli & food delivery services, 3) Pizza delivery services, 4) Sushi delivery services, 5) Meals from restaurant/fast food chains, 6) Milk delivery services, 7) Co-op delivery services, and 8) Online supermarkets; 5. Gift Market in Japan 2022 (released on January 20, 2023).
- 6. Source: Research by Z Holdings Corporation: Owned e-commerce market size in Japan in 2020

| Item | Breakdown |
|---|---|
| Merchandise EC | - |
| Shopping business | Yahoo! JAPAN Shopping, ZOZOTOWN, LOHACO, Charm, LINE SHOPPING, LINE FRIENDS, LINE GIFT, MySmartStore, Yahoo! JAPAN Mart by ASKUL, LIVEBUY, Overseas EC1 |
| Reuse business | YAHUOKU!, PayPay Flea Market, ZOZOUSED |
| ASKUL non-consolidated online BtoB business | ASKUL, SOLOEL ARENA, etc. |
| Services EC | Yahoo! JAPAN Travel, Ikyu Travel, LINE TRAVEL (Taiwan), etc. |
| Others | Premium membership, ASKUL non-online BtoB business, ValueCommerce, etc. |

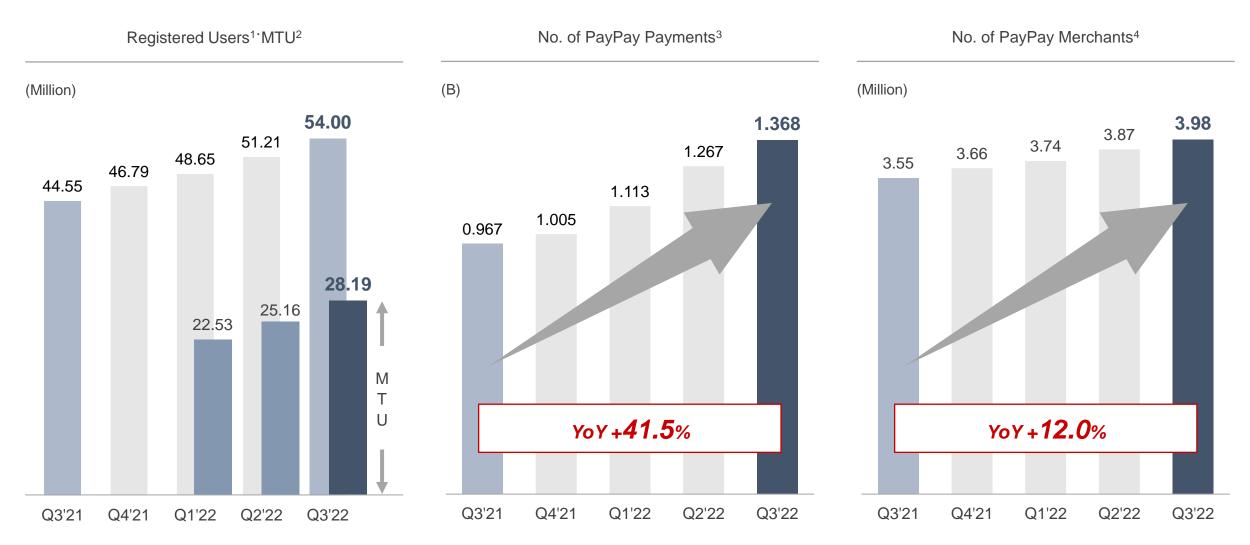
^{1.} Please refer to page 27 of the Appendix for definition of overseas EC.

| Item | Major Services/products | | | |
|---|---|--|--|--|
| EC transaction value | - | | | |
| Domestic merchandise | - | | | |
| Shopping business | Yahoo! JAPAN Shopping, ZOZOTOWN, LOHACO, Charm, LINE SHOPPING, LINE GIFT, LINE FRIENDS, MySmartStore, Yahoo! JAPAN Mart by ASKUL, LIVEBUY | | | |
| Reuse business YAHUOKU!, PayPay Flea Market, ZOZOUSED | | | | |
| ASKUL non-consolidated online BtoB business | ASKUL, SOLOEL ARENA, etc. | | | |
| Domestic services | Ikyu.com, Yahoo! JAPAN Travel, Yahoo! JAPAN Loco1, Demae-can, LINE PLACE | | | |
| Domestic digital content | ebookjapan, LINE Manga, LINE MUSIC, LINE Stickers, LINE GAME, LINE LIVE, LINE Fortune, LINE NFT ² , other paid digital content | | | |
| Overseas EC | LINE SHOPPING (Taiwan, Thailand), GIFTSHOP, EZ STORE, QUICK EC, MyShop, LINE FRIENDS, LINE TRAVEL (Taiwan), LINE MAN, LINE Stickers ¹ , LINE GAME ¹ , DOSI ³ | | | |

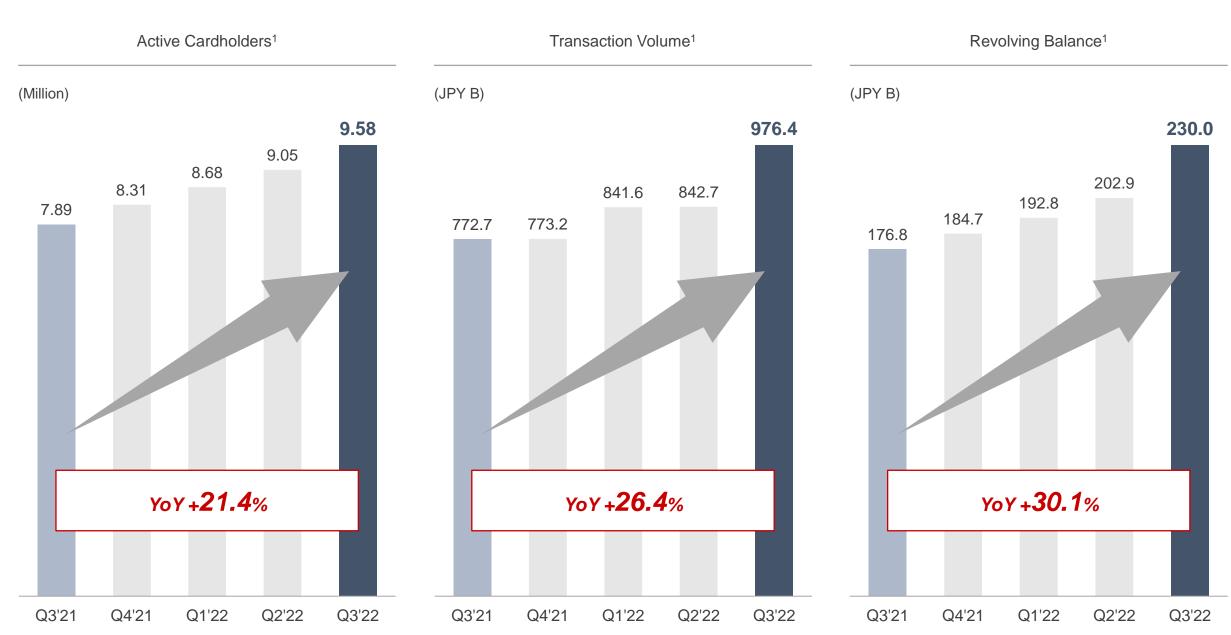
- 1. Revenue from this service is recorded in the Media Business segment.
- 2. Revenue from this service is recorded in the Strategic Business segment.
- 3. Global NFT platform. Revenue from this service is recorded in the Strategic Business segment.



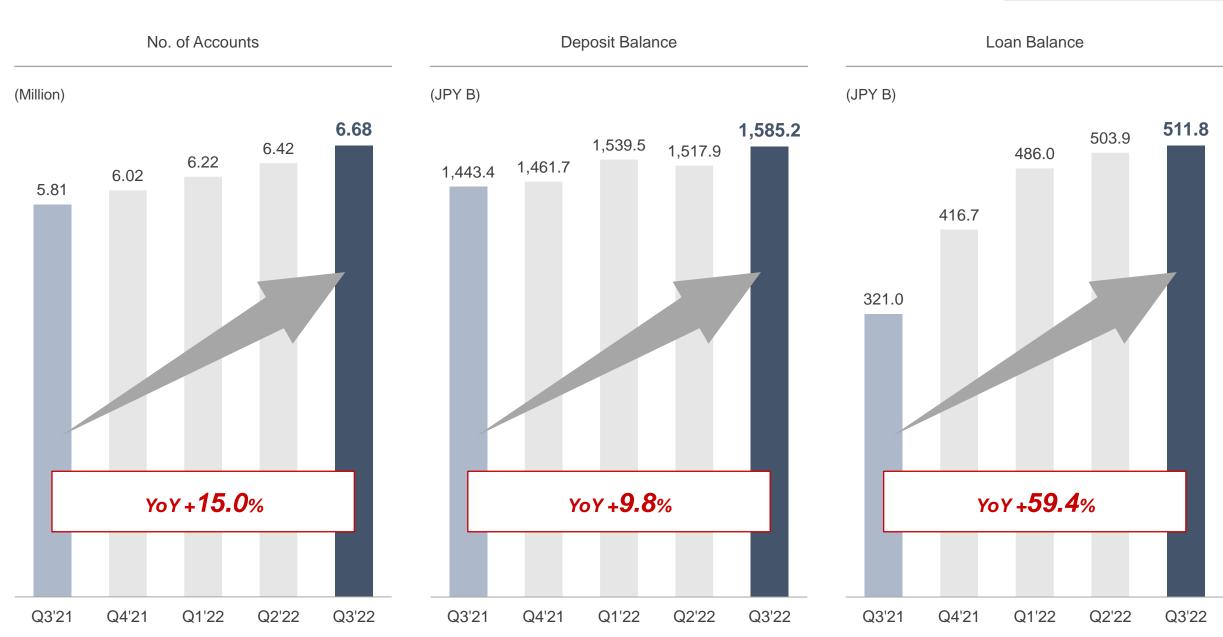




- 1. No. of users registered to PayPay account as of last month of every quarter.
- 2. MTU (Monthly Transaction Users): Number of unique users who made a transaction once or more per month. The use of the "Send/Receive" function of "PayPay Balance" between users is not included. Payments via Alipay and LINE Pay, etc. are included. As of the end of each quarter.
- 3. The use of the "Send/Receive" function of "PayPay Balance" between users is not included. From FY2021Q4 onward, payments via Alipay and LINE Pay, etc. are included. Payments through the deferred payment "PayPay Atobarai" launched in February 2022 are included.
- 4. Cumulative number of PayPay registered locations (e.g., stores, taxis, etc.).



^{1.} Includes PayPay Atobarai (deferred payment) launched in February 2022.





Consolidated PayPay Corporation in October 2022.

| | | May 2018 (At founding) | As of end of May 2019 | As of end of Mar 2020 | As of end of Mar 2022 | As of end of Sep 2022 |
|---------------------------------|-----------------------------|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Yahoo Japan | 50% | 25% | 25% | 25% | - |
| | Z Holdings | - | - | - | - | 25% |
| Common | SoftBank | 50% | 25% | 25% | 25% | 25% |
| Stock | SoftBank Group ² | - | 50% | 50% | 50% | 50% |
| | Paytm ³ | - | - | - | - | - |
| | Total | 100% | 100% | 100% | 100% | 100% |
| | Yahoo Japan | - | - | 50% | 41.5% | 50% |
| Preferred Stock ¹ | SoftBank | - | - | 50% | 41.5% | 50% |
| | SoftBank Group ² | - | - | - | 17.0% | - |
| | Total | - | - | 100% | 100% | 100% |

| Capital Structure after Completion of Transactions ^{4,5} (October 2022 –) | | |
|--|-------|--|
| B Holdings ⁶ | 54.8% | |
| SoftBank Vision Fund ² | 28.5% | |
| Z Holdings | 5.6% | |
| SoftBank | 5.6% | |
| Paytm | 5.5% | |
| Total | 100% | |
| | i | |

Z HOLDINGS Shareholding ratio 33.0%

(Incl. 27.4% held through B Holdings)

Z HOLDINGS Voting rights ratio

25.0%

^{1.} From April 2022 onwards, may be converted to common stocks (conversion rate = 1:1). All preferred stocks were converted to common stocks on October 1, 2022, with the consolidation of PayPay Corporation.

^{2.} Transferred to SoftBank Vision Fund 2 under SoftBank Group in December 2021.

^{3.} On September 30, 2020, issued stock options to Paytm. The options can be exercised from the same date.

^{4.} Figure after Paytm's stock options are exercised.

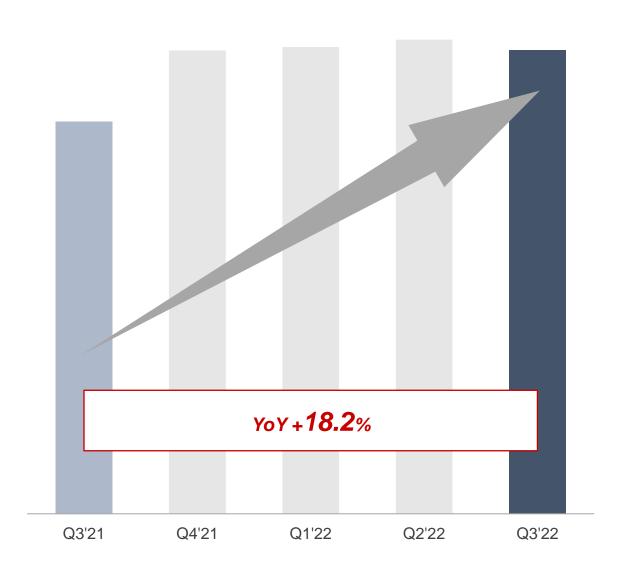
^{5.} ZHD's announcements: https://www.z-holdings.co.jp/en/ir/news/auto 20220727505491/pdfFile.pdf, https://www.z-holdings.co.jp/en/ir/news/auto 20221002539426/pdfFile.pdf

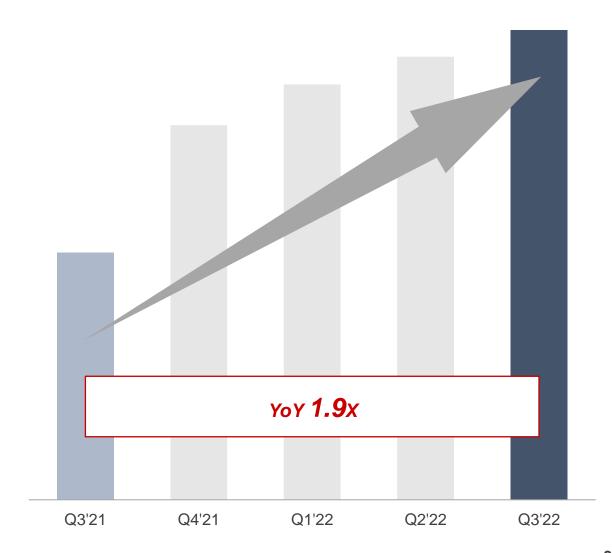
^{6.} Established in September 2022. An intermediate holding company of Z Holdings Corporation and SoftBank Corp. with investment also from SoftBank Corp.



LINE BK (Thailand) – Loan Balance

LINE Bank (Taiwan) - No. of Users

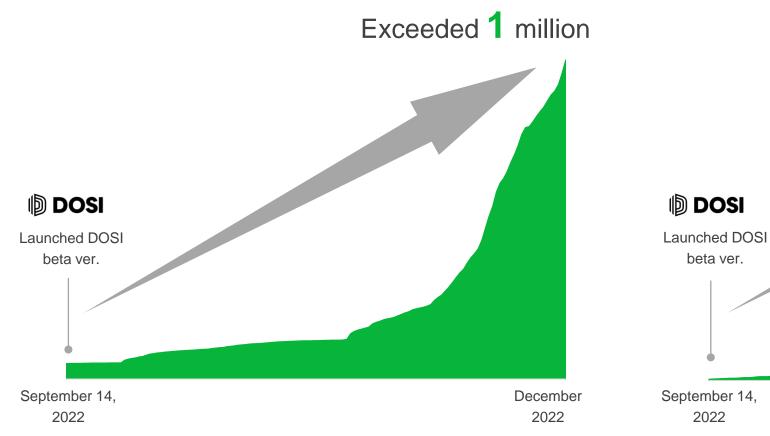


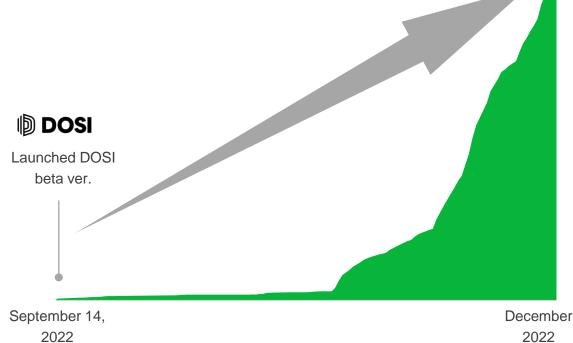


- After launch of DOSI beta version, users of LINE Blockchain-powered wallet exceeded 1 million¹.
- Steady increase in number of transactions, ranking 2nd in concluded transactions² for decentralized applications.

Cumulative No. of Wallet Users

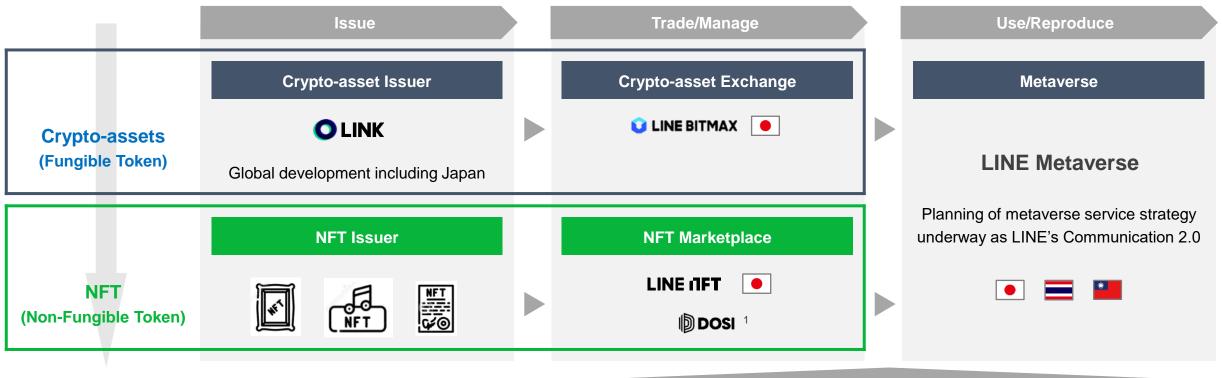
Cumulative No. of Transactions





- 1. As of December 2022. Total number of users of DOSI Wallet and LINE BITMAX Wallet.
- 2. Ranking as of January 8, 2023, by DappRadar, a research company on blockchain market.

• Spread of blockchains as crypto-assets, has rapidly expanded NFTs into all industries including digital content, gaming items, and the field of metaverse.



LINE Blockchain
Developers

LINE Blockchain
Explorer

LINE Blockchain
Explorer

DOSI Wallet

Launched beta version in September 2022.

| JPY Million) | FY2021 Q3 ¹ | FY2022 Q3 ¹ | YoY |
|---|------------------------|------------------------|---------|
| Revenue | 26,668 | 65,173 | +144.4% |
| Fintech | 26,088 | 64,868 | +146.6% |
| PayPay ² | - | 33,809 | N/A |
| PayPay Card ² | 13,618 | 16,629 | +22.1% |
| PayPay Bank ² | 8,548 | 10,437 | +26.1% |
| Other fintech (LINE Fintech, etc.) | 4,191 | 3,991 | -4.8% |
| Other Strategic Business (AI, LINE Search, LINE Healthcare, etc.) | 579 | 304 | -47.4% |
| Cost of sales | 3,398 | 4,209 | +23.9% |
| Selling, general and administrative expenses | 31,528 | 75,081 | +138.1% |
| Sales promotion cost + Advertising and promotional expenses | 3,179 | 18,895 | +494.3% |
| Other selling, general and administrative expenses | 28,349 | 56,186 | +98.2% |
| Other revenue and expenses | - | 147,321 | N/A |
| Adjusted EBITDA (Margin) | -6,141 (-23.0%) | -8,374 (-12.8%) | N/A |

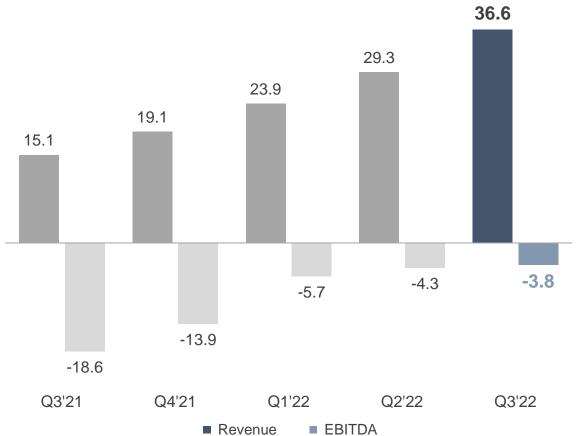
^{1.} From FY2022 Q1, Yahoo Japan Corporation's financial service which had formerly been recorded in Strategic Business has been transferred to Media Business. LINE Corporation's services that had been recorded in Adjustments have been transferred to each business segment. Figures have been retroactively revised from FY2021 Q1.

^{2.} Independently calculated by making relevant IFRS adjustments from non-consolidated figures under JGAAP. Before considering consolidation eliminations between PayPay Corporation and PayPay Card Corporation. The aforementioned consolidation elimination and consolidation elimination between Z Holdings Corporation and PayPay Corporation are included in "Other fintech (LINE Fintech, etc.)."

Unaudited figures. Figures for PayPay Card Corporation for FY2021 Q3 does not include the revenue from the acquiring business succeeded from Yahoo Japan Corporation in October 2022.



36.6



Statement of Financial Position (JGAAP)³

(JPY B)

| | | FY2022 Q2 | FY2022 Q3 | Difference |
|-------------|-------------------------------|-----------|-----------|------------|
| Assets | | 697.3 | 1,057.3 | +360.0 |
| | Cash and deposits | 397.3 | 470.4 | +73.0 |
| | Accounts receivable-other | 106.7 | 333.7 | +227.0 |
| | Property, plant and equipment | 0.5 | 0.6 | +0.1 |
| | Intangible assets | 8.8 | 10.0 | +1.1 |
| | Deposits received | 115.6 | 135.0 | +19.4 |
| Liabilities | | 590.5 | 955.1 | +364.6 |
| | Accounts payable-other | 347.6 | 607.6 | +260.0 |
| | Deposits received | 221.4 | 312.8 | +91.4 |
| | Provisions | 8.6 | 20.1 | +11.4 |
| Net Assets | | 106.7 | 102.1 | -4.5 |

- 1. PayPay Corporation's standalone revenue. In FY2021 Q4 PayPay Corporation changed its accounting treatment on cash rebates, etc. Cash rebates, etc. that exceed revenue is deducted from revenue instead of recording it as an expense. Figures for FY2021 Q1-Q4 are calculated by assuming that this change in accounting treatment was applied in FY2021 Q1 (no impact on FY2021 full-year revenue). FY2022 revenue has not been audited.
- 2. PayPay Corporation's standalone EBITDA. Calculated by adding depreciation and amortization to operating income. Figures have not been audited.
- 3. Unaudited figure.

(JPY B)

-0.6

Revenue

Q4'21

Q3'21

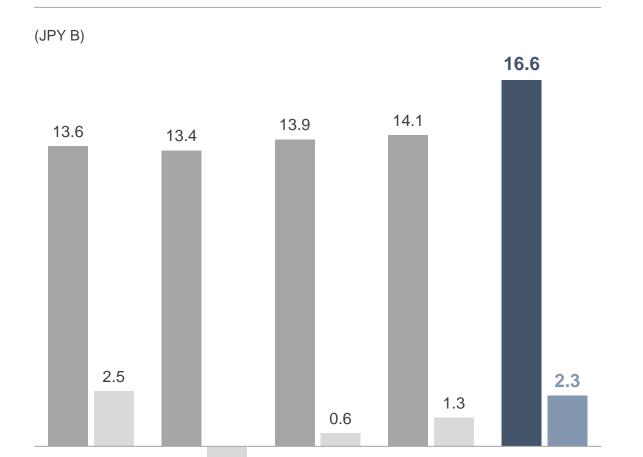
Difference

FY2022

Q3

Revenue/Operating Income (Non-Consolidated IFRS)¹

Statement of Financial Position (JGAAP)¹



Q1'22

Operating Income

Q2'22

| (JP | YB) | |
|-----|-----------------------------|--------------|
| | | FY2022 Q2 |
| A | ssets | 839. |
| | Cash and cash equivalents | 63 |
| | Trade and other receivables | 236 |
| | | |

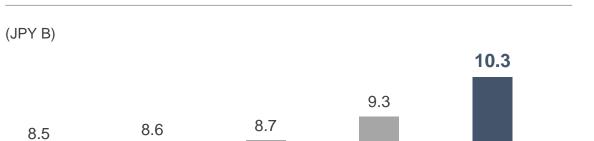
| Assets | | 839.1 | 976.4 | +137.3 | |
|-------------|---|-------|-------------|--------|--|
| | Cash and cash equivalents | 63.1 | 203.4 | +140.3 | |
| | Trade and other receivables | 236.9 | 126.0 | -110.9 | |
| | Loans in credit card business | 461.4 | 461.4 563.8 | | |
| | Investment securities in banking business | - | - | - | |
| | Property and equipment | 5.3 | 5.0 | -0.2 | |
| | Intangible assets | 30.0 | 31.8 | +1.7 | |
| Liabilities | | 836.4 | 933.6 | +97.2 | |
| | Trade and other payables | 232.4 | 326.6 | +94.2 | |
| | Customer deposit in banking business | - | - | - | |
| | Interest-bearing liabilities | 599.0 | 601.8 | +2.8 | |
| Equity | | 2.6 | 42.7 | +40.0 | |

^{1.} Figures before elimination of internal transactions within the Z Holdings Group. Revenue and operating income are independently calculated by making relevant IFRS adjustments from non-consolidated figures under JGAAP.

Q3'22

Revenue/Operating Income (Non-Consolidated IFRS)¹

Statement of Financial Position (JGAAP)¹



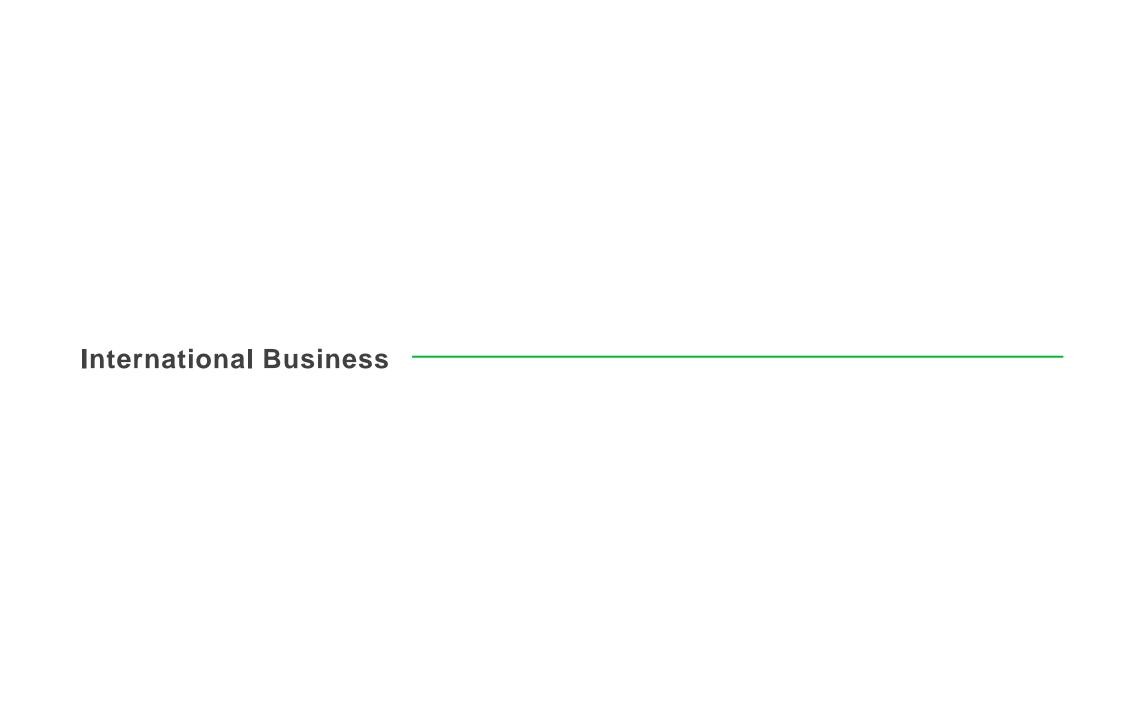
(JPY B)

| | | | | 9.3 | 10 | 0.3 | | FY2022 Q2 | FY2022 Q3 | Difference |
|-------|-------|-----|--------------------|-------|----------|------------|---|--------------|--------------|------------|
| 8.5 | 8.6 | 8.7 | | 0.0 | | | Assets | 1,604.9 | 1,736.9 | +131.9 |
| | | - | | | | | Cash and cash equivalents | 332.3 | 446.0 | +113.6 |
| | | - | | | | | Trade and other receivables | 25.0 | 24.1 | -0.8 |
| | | - | | | | | Loans in credit card business | - | - | - |
| | | - | | | | | Investment securities in banking business | 551.9 | 531.5 | -20.3 |
| | | - | | | | | Property and equipment | 1.4 | 1.6 | +0.1 |
| | | - | | | | | Intangible assets | 9.4 | 9.8 | +0.3 |
| 2.0 | 2. | .1 | | | | 1.9 | Liabilities | 1,546.2 | 1,608.0 | +61.7 |
| 2.0 | | | 1.3 | | 1.6 | 1.9 | Trade and other payables | 21.6 | 16.7 | -4.9 |
| | | | | | | | Customer deposit in banking business | 1,517.9 | 1,585.2 | +67.3 |
| Q3'21 | Q4'21 | Q1' | 22 | Q2'2: | 2 | Q3'22 | Interest-bearing liabilities | - | - | - |
| QJZI | | | 22 Operating In | | ∠ | Q 3 | Equity | 58.6 | 128.8 | +70.1 |

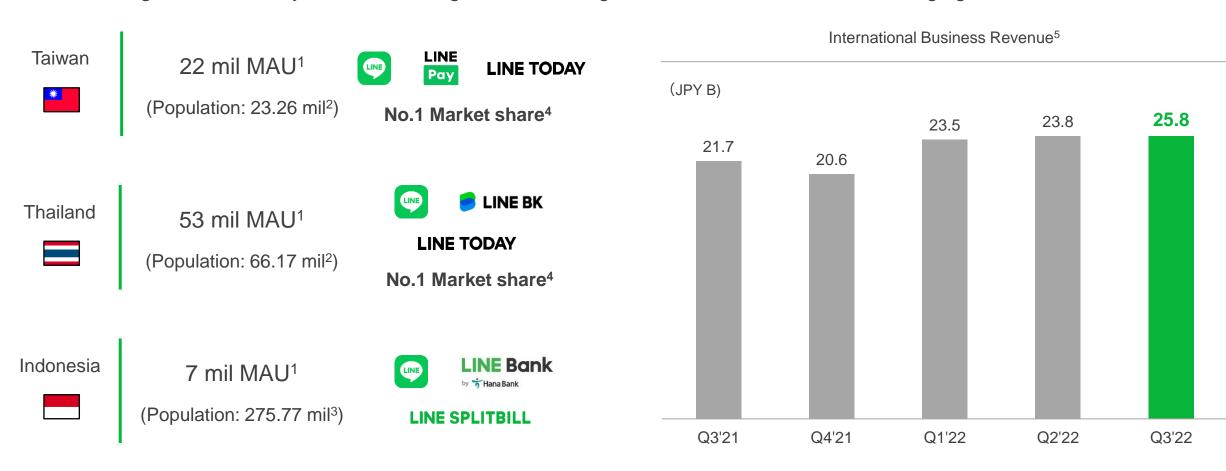
^{1.} Figures before elimination of internal transactions within the Z Holdings Group. Revenue and operating income are independently calculated by making relevant IFRS adjustments from non-consolidated figures under JGAAP.

| Item | Breakdown |
|---------------|---|
| Fintech | - |
| PayPay | |
| PayPay Card | - |
| PayPay Bank | - |
| Other fintech | PayPay Asset Management, PayPay Insurance, Magne-Max, LINE Pay, LINE Securities, LINE Score, LINE Pocket Money, LINE BITMAX, LINE NFT, etc. |
| Others | AI, LINE Search, LINE Healthcare ¹ , etc. |

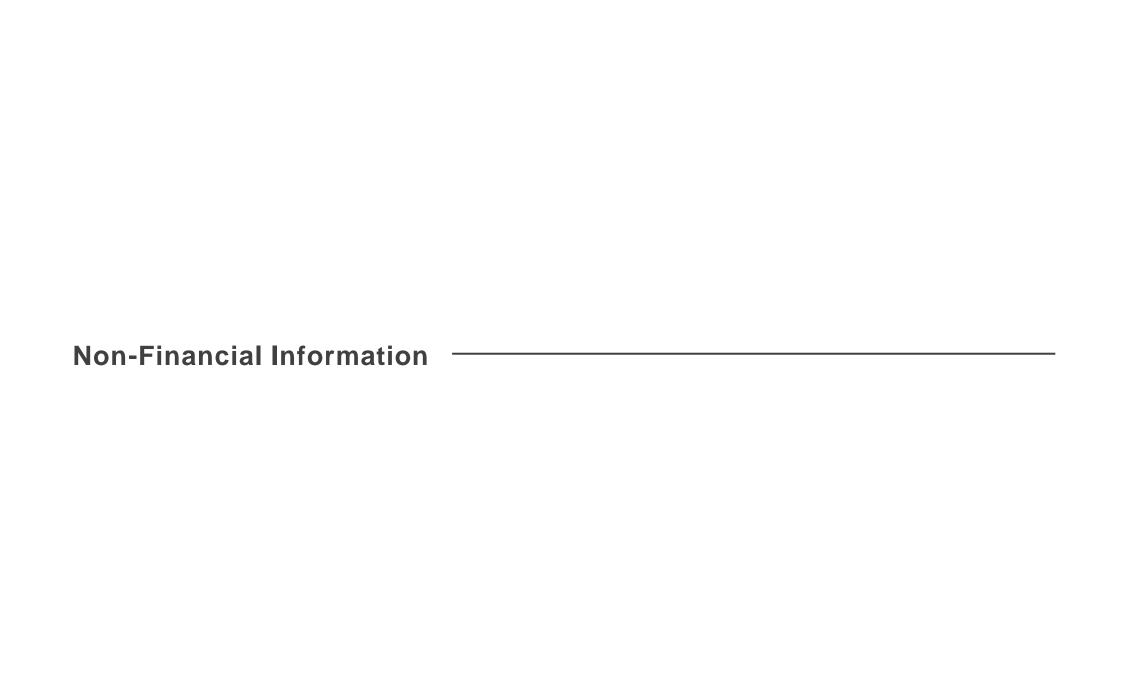
| | Instrument | Available at | Credit Line | Revolving/Installment Payment | Main Revenue Sources | Provided by |
|------------------------------------|----------------------------------|--------------------------------------|-------------|-------------------------------|--|----------------------------|
| Top-up & Pay | | | | | | |
| Payment from PayPay Balance | РауРау арр | PayPay merchants (Online/offline) | - | - | Payment fee from merchants | PayPay Corporation |
| Buy Now Pay Later | | | | | | |
| PayPay Card (Yahoo! JAPAN Card) | Physical card | Credit card merchants | Large | Available | Payment fee from merchants Interest from revolving/installment payments | PayPay Card Corporation |
| PayPay Atobarai | PayPay app From February 1, 2022 | PayPay merchants (Online/offline) | Large | Available | Payment fee from merchants Interest from revolving payments | PayPay Card Corporation |
| | PayPay app Coming soon | PayPay merchants (Online/offline) | Small | N/A | Under discussion | PayPay Card Corporation |



- Overwhelming reach and market share in Asian countries and regions, mainly Taiwan, Thailand, and Indonesia.
- Generating revenue mainly from advertising, stickers, and game businesses based on messaging.

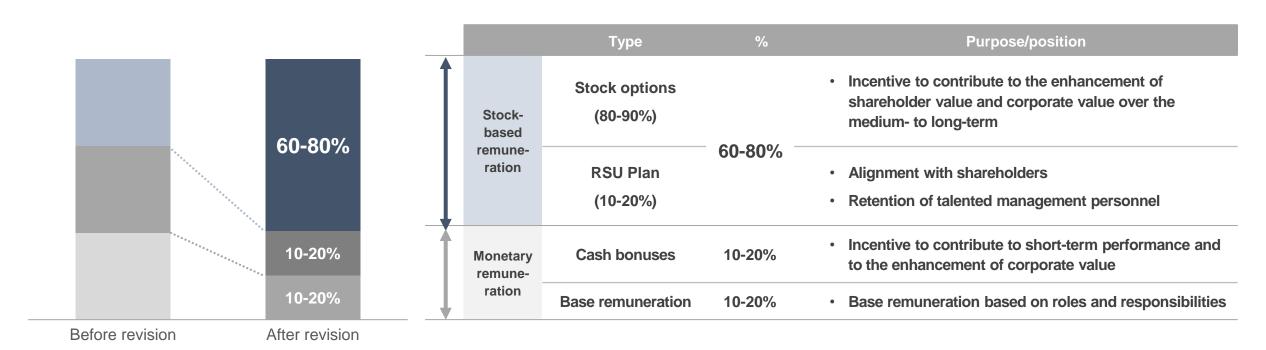


- 1. As of December 31, 2022.
- 2. Population for 2021. Figures are quoted from data published by the respective Ministries of Interior.
- 3. Population for 2021. Figures are quoted from data published by the Central Bureau of Statistics.
- 4. Data for Taiwan and Thailand are based on 2022 market research data for each country and region.
- 5. Figures for local financial results are converted to Japanese yen using the average exchange rate from the beginning of the fiscal year.



- The new executive remuneration plan from FY2022 onwards puts more emphasis on stock-based remuneration as a medium- to long-term incentive.
- Fostering a sense of shared interest (Same Boat) with shareholders, aim to enhance corporate value through sustainable growth.

Revision of directors' remuneration plan¹



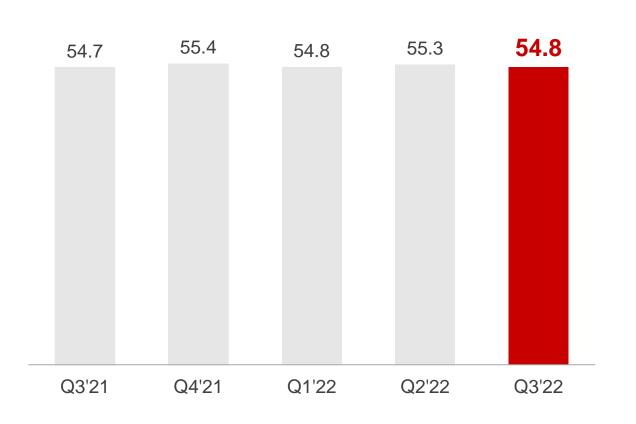
- Stock-based remuneration
- Cash bonuses
- Base remuneration

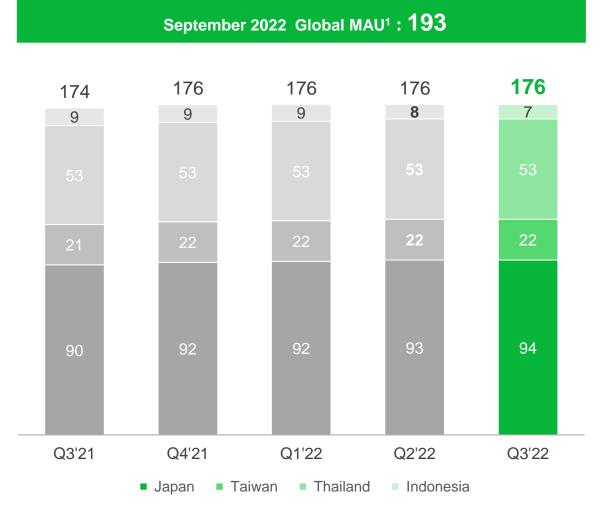
Yahoo Japan - Number of Monthly Logged-in User IDs

LINE - Monthly Active Users

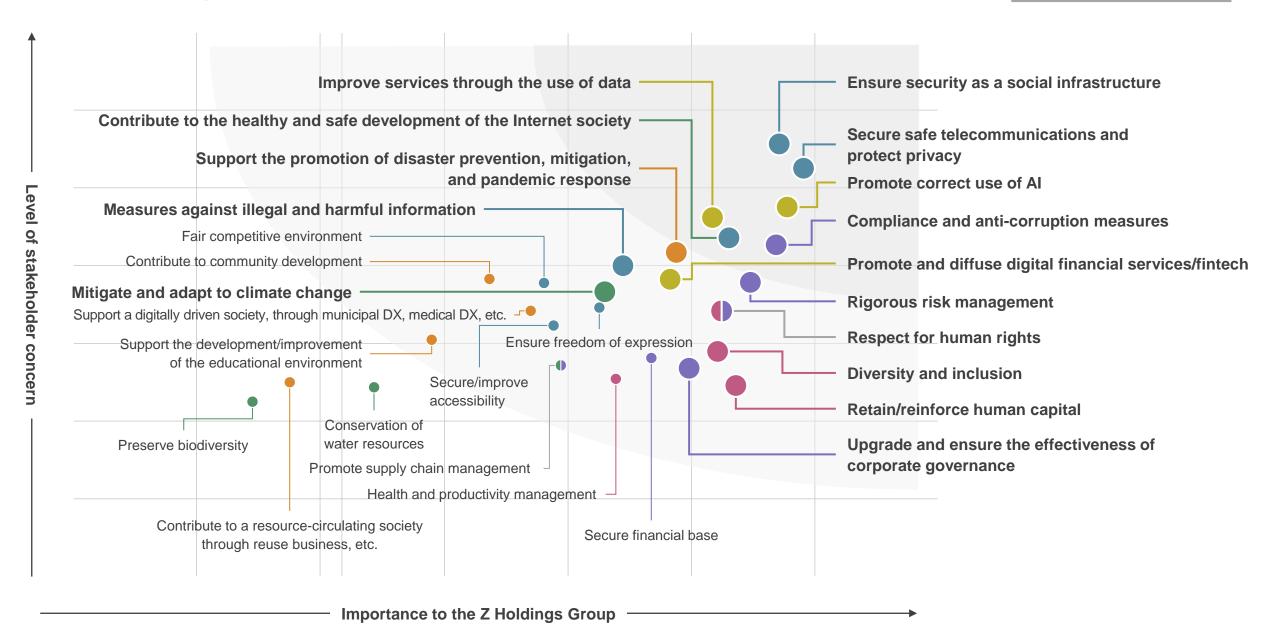
(Million)

(Million)





^{1.} Total number of users worldwide, including the four major countries and regions.



Business foundation

Providing new (WOW!) experiences using data/Al

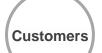
Operating safe & secure digital platforms

Building a resilient social infrastructure

Reinforcing human capital

Fulfilling responsibilities for the global environment and future generations

Reinforcing group governance



Partners

National and local governments

Employees

Regional communities

Shareholders and other investors

UPDATE THE WORLD

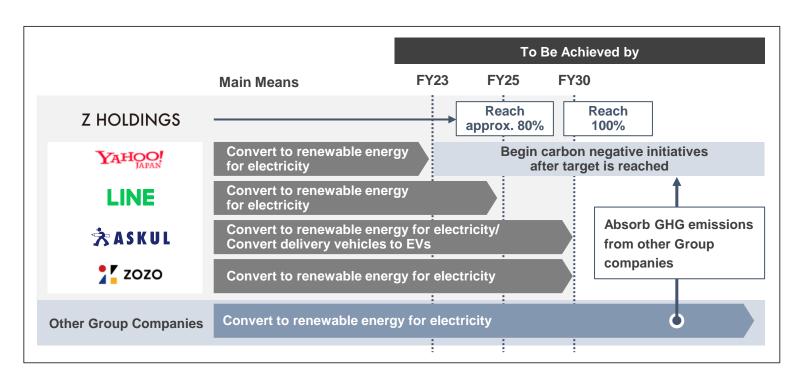
Unleashing the infinite potential of all people, with the power of information technology

Sustainability

- ZHD Group as a whole, aims to achieve carbon neutrality where greenhouse gas (GHG) emissions are reduced to net-zero by 2030.
- Contribute to the realization of a sustainable society by encouraging carbon neutral initiatives both in and out of the ZHD Group.
- Joined RE100, a global initiative, and is moving steadily to achieve "2030 Carbon Neutrality Declaration."

Initiatives for Achieving Carbon Neutrality by 2030

- 1 Yahoo Japan, ahead of the Group, begins carbon negative^{1,2} initiatives, to achieve a state in which GHG absorption is greater than emissions
- 2 By around FY2025, 80%+ electricity used by major Group companies to be converted to renewable energy sources
- 3 FY2025 FY2030: Promote the conversion of remaining electricity use to 100% renewable energy



- 1. GHG emissions subject to the GHG Protocol Scopes 1 and 2
 Scope 1: Direct GHG emissions from company-owned and controlled resources. Scope 2: Indirect GHG emissions from the consumption of purchased electricity, heat, and steam
- 2. Initiatives to reduce emissions in Scope 3 are also planned.

 Scope 3: Indirect GHG emissions excluding Scopes 1 and 2 (emissions made by other companies related to the company's business)

- Acknowledged by various evaluators.
- Aim to maintain/enhance a high third-party evaluation after integration, to secure our position as the industry-leading ESG issuer.





















1. As of 2022, Z Holdings Corporation received an MSCI ESG Rating of AAA. THE USE BY Z Holdings Corporation OF ANY MSCI ESG RESEARCH LLC OR ITS AFFILIATES ("MSCI") DATA, AND THE USE OF MSCI LOGOS, TRADEMARKS, SERVICE MARKS OR INDEX NAMES HEREIN, DO NOT CONSTITUTE A SPONSORSHIP, ENDORSEMENT, RECOMMENDATION, OR PROMOTION OF Z Holdings Corporation BY MSCI. MSCI SERVICES AND DATA ARE THE PROPERTY OF MSCI OR ITS INFORMATION PROVIDERS, AND ARE PROVIDED 'AS-IS' AND WITHOUT WARRANTY. MSCI NAMES AND LOGOS ARE TRADEMARKS OR SERVICE MARKS OF MSCI.

S&P Global - DJSI

Dow Jones
Sustainability Indices

Powered by the S&P Global CSA

Approx. 330 companies selected around the world

Named as DJSI World Index constituent for three consecutive years



2022 CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX

2022 CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN)

MSCI ESG Rating¹

Score rising every year since 2018

Received Highest Rating: AAA

For two consecutive years, named to MSCI Japan ESG Select Leaders Index (December 2022)

Main Evaluation

Highest rating in the industry in the Environmental Dimension²

Four areas of material importance

Privacy & Data Security

Human Capital Development

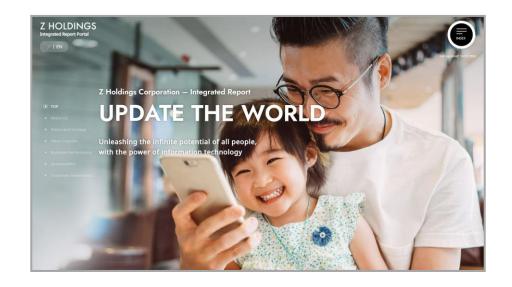
Carbon Emission

Governance

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- 2. As of 2021

• Financial/non-financial information useful for investment decisions are kept up to date



Vision and Strategy



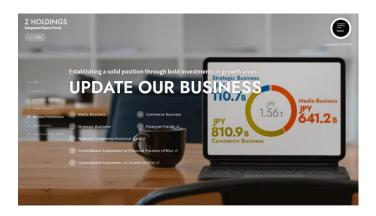
Sustainability



Value Creation



Business Performance



Disclaimer

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The Company cautions you that a number of important factors could cause actual results to differ materially from those discussed in the forward-looking statements.

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Z HOLDINGS

Unleashing the infinite potential of all people, with the power of information technology