Z HOLDINGS

Z Holdings Corporation FY2019-2Q Business Results

November 1, 2019

Table of Contents

Z Holdings Corporation

2 FY2019-2Q Financial Results

3 Business Topics

4 Appendix

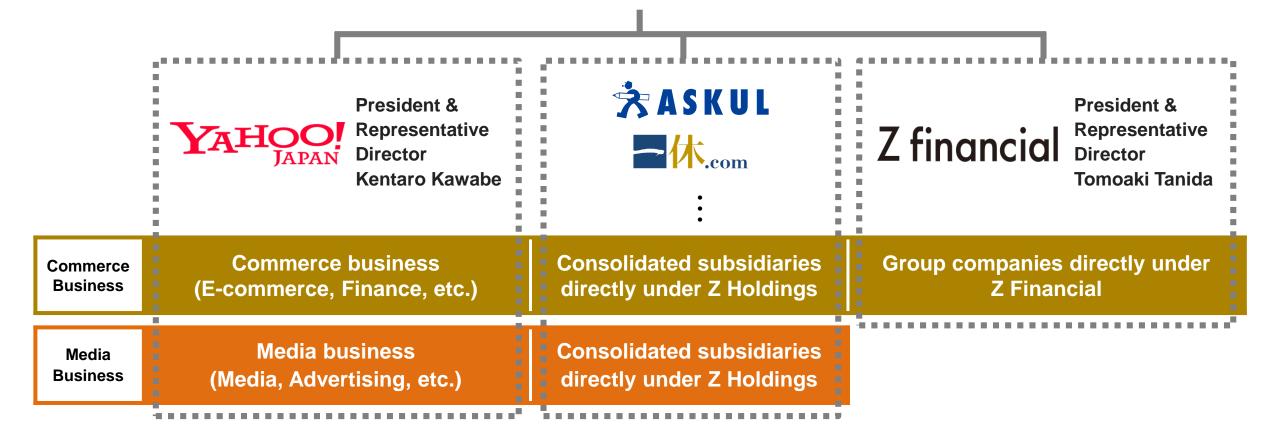
Z Holdings Corporation

New Corporate Structure

From Y to Z — Structure that creates a greater future

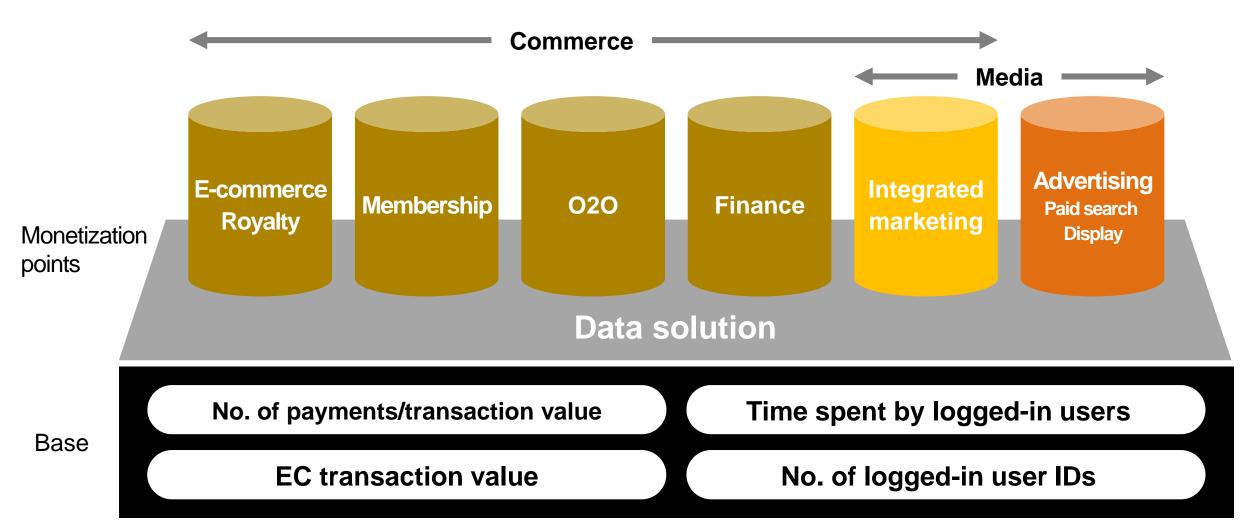
Z HOLDINGS

President & Representative Director Kentaro Kawabe



Note: There are no changes in disclosed segments.

Business model with variety and scalability



From predicting to creating the future

Expand business domains from online to offline; increase revenue in four fields

E-commerce

Fintech

Integrated marketing solution

Data solution

- Enhance group synergies, to provide exceptionally convenient user experience
- Flexible and expeditious decision-making; optimum distribution of business resources
- Speedier implementation of business strategies

Japanese platform operator that understands local users the best

FY2019-2Q Financial Results

FY2019-2Q Consolidated Income Statement

Item	FY2018-2Q	FY2019-2Q	YoY
Revenue	233.1 (¥B)	245.5 (¥B)	+5.3 %
Operating income	35.5 (¥B)	39.4 (¥B)	+11.2 %
EBITDA *1	48.2 (¥B)	57.8 (¥B)	+20.1 %
Equity in earnings of associates and joint venture	-1.1 (¥B)	*2 -5.0 (¥B)	n.a.
Net income	22.7 (¥B)	24.7 (¥B)	+8.6 %
Net income attributable to owners of the parent	22.4 (¥B)	23.7 (¥B)	+5.9 %
Diluted EPS	¥ 4.09	¥ 5.00	+22.1 %

^{*1} Change in EBITDA is mainly due to application of IFRS 16, Leases

^{*2} Mainly due to PayPay Corporation

FY2019-2Q Factors of Change in Consolidated Operating Income

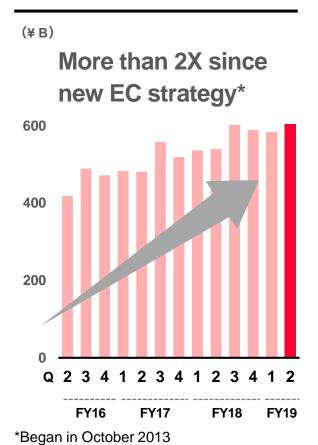
Despite an increase in fixed costs, etc.; succeeded in increasing operating income by scrutinizing expenses and measures to be implemented

		Amount (¥B)	Major factors of change (¥B)
F	FY2018-2Q Result		
Revenue +1		+12.3	ASKUL +7 (Partly due to last-minute demand before consumption tax hike) Advertising revenue +2.7
	Cost of sales	-4.1	
	SG&A (major items only↓)	-4.1	
YoY	Depreciation and amortization	-5.8	 Increase in depreciation expense of right-of-use assets due to application of IFRS 16 (rental expense decreased instead) Increase in software, servers, etc.
difference	difference Sales promotion cost	-1.7	Increase in point reward cost in Commerce Business
	Commissions expenses	-1.0	Increase in commissions in line with business expansion
r	Advertising and promotional expenses	-0.8	Increase in media-related promotional expenses
	Personnel expenses	-0.8	Increased due to hiring of new recruits in FY19-1Q (Yahoo Japan Corporation alone: approx. 450 new recruits)
F	Y2019-2Q Result	39.4	

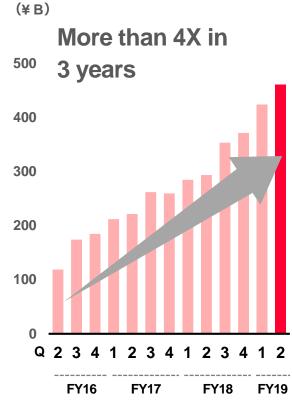
Note: YoY increase in expense is noted in negative figure.

Each business base expanding steadily

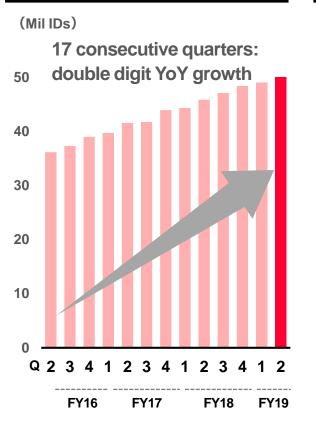
EC transaction value



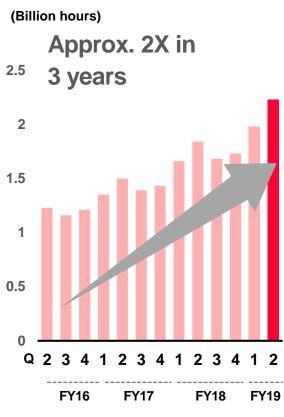
Credit card transaction value



No. of monthly logged-in user IDs



Time spent by logged-in users*



^{*} Via smartphones

FY2019 Full Year Guidance (Consolidated Basis)

Excluding ZOZO, aim to achieve lower end of operating income guidance

Item	FY2019 (estimate)	YoY	Progress
Revenue	Over ¥1 T	+5 to 7 %	48 %
Operating income	¥ 140.6 to 150.0 B	±0 to +7 %	50 to 54 %
Net income attributable to owners of the parent	¥ 79.0 to 85.0 B	±0 to +8 %	60 to 65 %
Diluted EPS	¥ 14.8 to 15.9	±0 to +8 %	65 to 70 %
Dividend per share	¥ 8.86	Same	n.a.

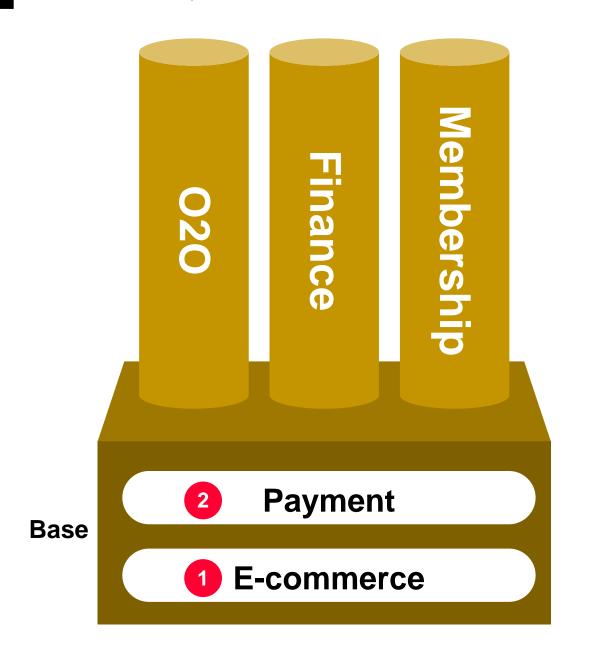
Business Topics

Commerce Business









Commerce Business base growing steadily

Item	Details
2 Payment	Credit card transaction value exceeded ¥460 B , +57% YoY
1 E-commerce	Shopping transaction value maintained high YoY growth of +22%

FY2019-2Q Commerce Business – KPI

Item	Actual result	YoY	Major measures / Major factors of change
EC transaction value	604.7 (¥B)	+12.0 %	
EC transaction value (Sale of goods)	482.4 (¥B)	+8.8 %	
Shopping transaction value	211.6 (¥B)	+22.0 %	Yahoo! Shopping grew approx. +25% (partly due to last-minute demand before consumption tax hike)
YAHUOKU! transaction value	192.2 (¥B)	-0.9 %	Affected by curtailment in sales promotional cost to prepare for 2H
EC transaction value (Non-sale of goods) (O2O, digital contents, etc.)	122.3 (¥B)	+26.5 %	 Travel business: Approx. +30% growth Increase in transaction value of lkyu, and measures towards members in Yahoo! Travel had positive impact Dining reservation business: Approx. +25% growth Increase in transaction value of lkyu
Credit card transaction value	460.6 (¥B)	+56.9 %	 Partly due to last-minute demand before consumption tax hike Increase in use of PayPay contributed to growth

Commerce Business



New service – PayPay Mall



Released in October 2019

Premium online shopping mall

Listing fee 3%



Note: PayPay Mall is a business of Yahoo Japan Corporation. "PayPay" is a registered trademark of Yahoo Japan Corporation.

Advantages

Tenants

Branding in premium mall

Linked with brick-andmortar inventory Linked with Yahoo! Shopping

seard

Simple search/comparison

Value-for-money deals using PayPay

Exchange/return allowed up to 14 days



Limited period campaign

"10 B Yen Giveaway Campaign in PayPay Mall" 9% PayPay Bonus Lite (Nov. 1, 2019 – Jan. 31, 2020)











ROYCE'























Includes scheduled tenants (random order)

New service – PayPay Flea Market



Released in October 2019

Flea market app that allows simple and value-for-money deals using PayPay

Sales commission 10%



Note: PayPay Flea Market is a business of Yahoo Japan Corporation. "PayPay" is a registered trademark of Yahoo Japan Corporation.

Advantages

Sellers

Buyers

Simple choice between 2 delivery companies

Simple price negotiations

Safe anonymous delivery



Limited period campaign

Shipping entirely paid by PayPay Flea Market (Oct. 7 – Nov. 30, 2019)

Payment with PayPay

YAHUOKU items (fixed price) also available

Generous support



Limited period campaign

Max. 20% equivalent PayPay Bonus, etc. (Nov. 1 – Dec. 25, 2019)

Rocket start





Free app ranking

No.1 in shopping category

(iOS App Store / as of Oct. 25)

Commerce Business



Undertaking measures jointly to increase corporate value

Reinforce corporate governance

- Decided on policies to operate a provisional nomination/remuneration committee
- Appointment of independent outside director candidates who have the ability to make appropriate managerial judgements to increase ASKUL's corporate value
- Utmost cooperation given to restructure ASKUL's governance

Strengthen synergies





Open store

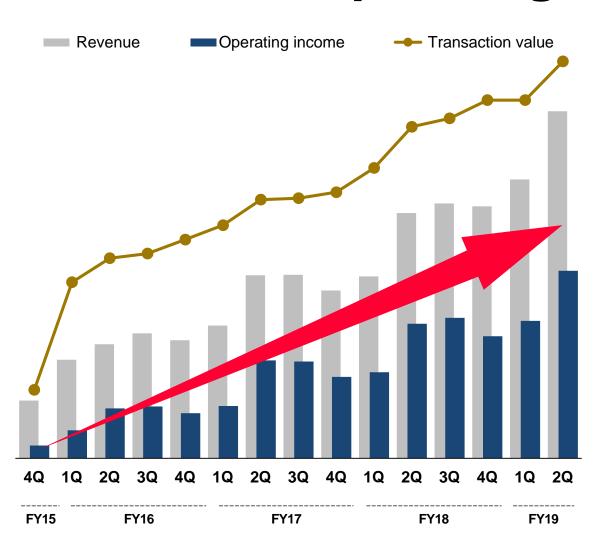
LOHACO

- New customer acquisition
- Raise awareness and conduct sales promotions of LOHACO's original products
- Increase sales through promotions

Commerce Business



Business expanding steadily after acquisition



Transaction value

Approx. + 20% YoY growth

Grew approx. 6X after acquisition

Operating income

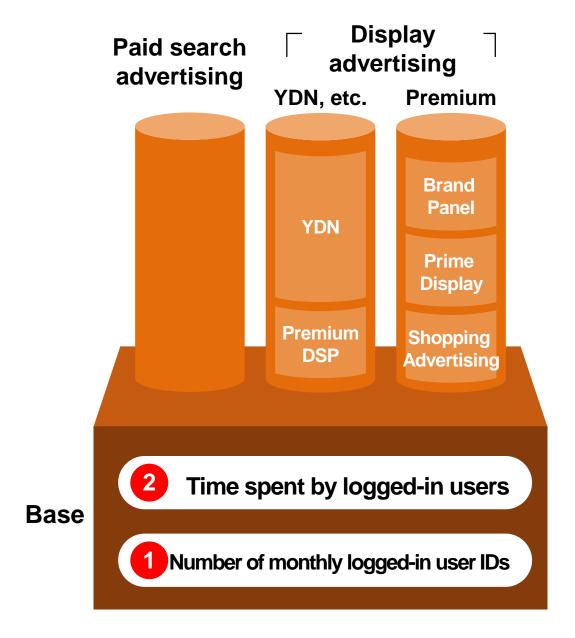
Approx. + 40% YoY growth Grew approx. 15X after acquisition

► Slowdown in growth expected in 3Q resulting from disruption/damages in transportation and lodging facilities due to Typhoon Hagibis

Media Business



FY2019-2Q Media Business – Uses



Media's user base steadily growing mainly in smartphones

Item	Details	
Time spent by logged-in users via smartphones	+22% YoY growth	
Number of monthly logged-in user IDs	+10% YoY growth 17 consecutive quarters of double digit growth	

FY2019-2Q Total Advertising Revenue - Results

Item	Actual result (¥B)	YoY (YoY difference ¥B)	Major measures / Major factors of change
Total advertising revenue	82.1	+ 3.5% (+2.7)	Improved compared to 1Q's YoY result of +2.4%
Paid search advertising	41.1	- 0.4 % (-0.1)	 Positive effects from change in UI, increase in no. of ads displayed, etc. Sluggish revenue growth via smartphones (disappearance of impact from last fiscal year's measures) Affected by continued decrease in PC use
Display advertising	40.9	+7.8 % (+2.9)	
YDN, etc.	25.6	- 2.5 % (-0.6)	 Revenue decrease due to measures against ad frauds (approx. JPY -1 B) Revenue decrease due to effects of anti-tracking (approx. JPY - 0.6 B)
Premium advertising (incl. shopping ads)	15.3	+30.8 % (+3.6)	 Large-scale order due to strengthened sales activities Growth in shopping ads

Integrated Marketing Solution

Offline commerce ads

Planned:

PayPay coupon & sampling solution with major drug stores and convenience stores



·········· Online commerce ads

Test marketing underway





Released in 3Q

PayPay Consumer Gift

Purchase, etc., promoted through campaign notices in Yahoo! JAPAN. (No specification of retail chains; PayPay Bonus given as incentive)



See next page for use case

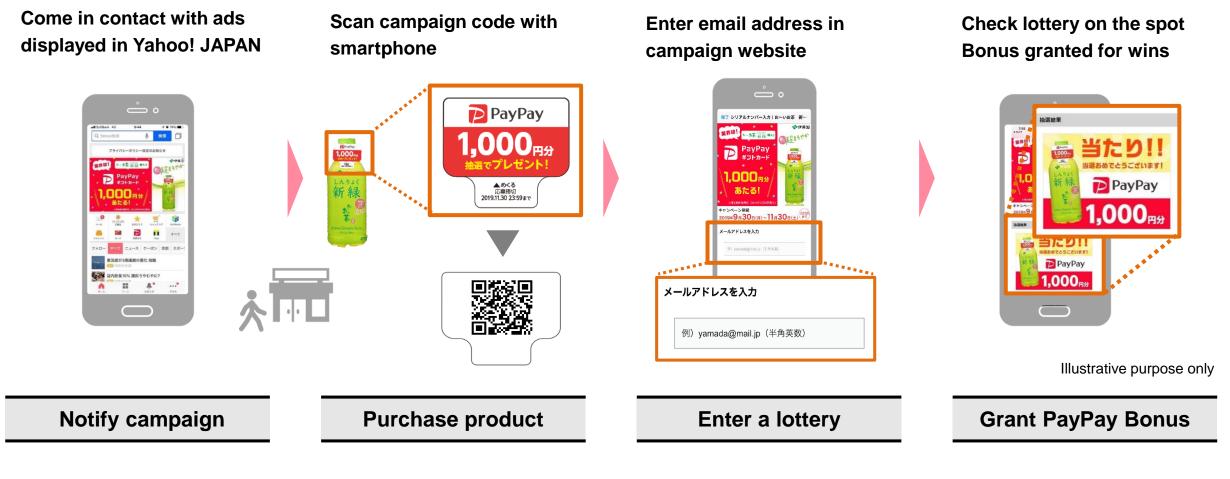
To be released in 4Q (plan)

PayPay Retail Gift

Purchase, etc., promoted through campaign notices in Yahoo! JAPAN. (Purchase must be made in specified retail chains, PayPay Bonus Lite* given as incentive)

(*Given when customers purchase products using PayPay)

Use Case of PayPay Consumer Gift: ITO EN, LTD.



Advertisers: Increase brand awareness, increase sales, visualize ad effects ····▶
Yahoo Japan: Monetize through ad revenue, etc. ······▶

Strengthening Synergies with SoftBank

1

Shuichi Kukita (Executive Vice President of SoftBank Corp.) appointed as Director, Senior Managing Corporate Officer of Yahoo Japan Corporation



2

Newly established a joint team in SoftBank Corp. in order to strengthen sales in Media Business



Media

Increase number of sessions

Paid Search Advertising

- Increase queries
- Improve RPS

Strengthen synergies with SoftBank

Display Advertising

Strengthen sales

Video Service

DAU growth

Strategic Measures

Finance Business





Strategic Measures

Finance Business

Business alliance with group companies of SBI Holdings, Inc.

October 2019, agreed on business alliance to utilize the strengths and know-how of each company

Securities business

YAHOO!ファイナンス Yahoo! Finance SBI証券 SECURITIES

Provide seamless securities trading experience

- Opening of accounts and linkage of trading functions in Yahoo! Finance
- Provision of function that utilizes portfolio of Yahoo! Finance

Mr. Masato Takamura Representative Director, Senior Executive Vice President SBI Holdings, Inc.

FX business





Provide best-priced deals

- SBI Liquidity Market Co., Ltd. will be one of the players to cover YJFX's deals
- Optimize flow management considering the liquidity of both companies and leveraging the know-how on data analysis

Banking business



The Japan Net Bank



SBI Sumishin Net Bank

Provide new loan options

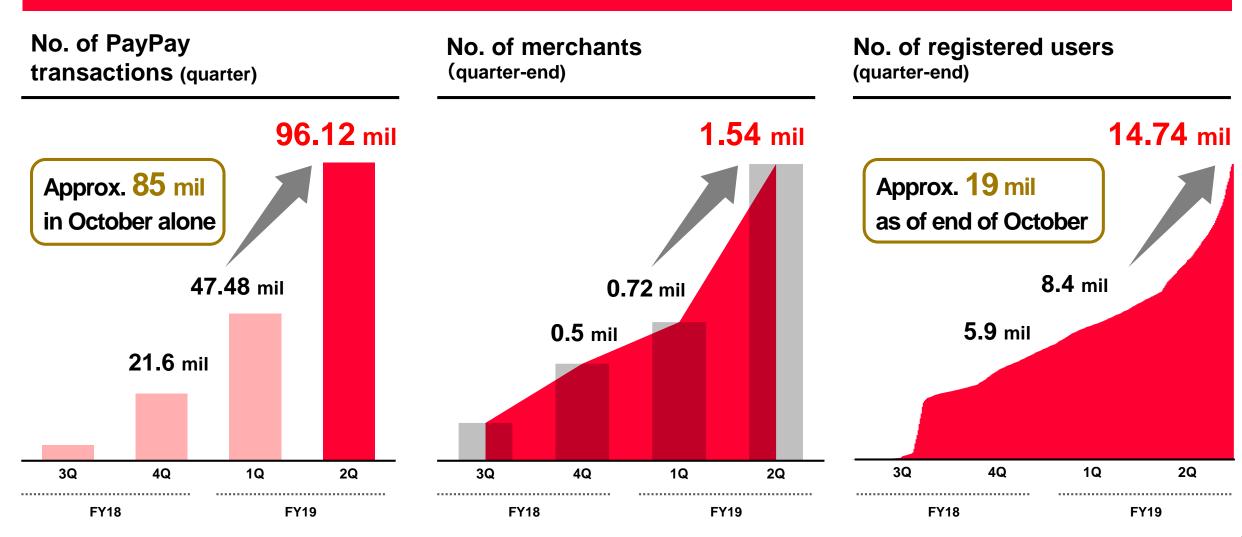
• Begin selling SBI Sumishin Net Bank's housing loan "Flat 35" in The Japan Net Bank



Strategic Measures



1 year since service launch, business expanding steadily



Use intent skyrocketing due to "Point Reward Project for Consumers" + "Machikado PayPay"

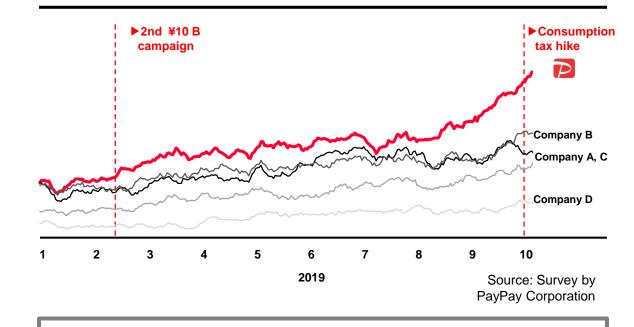
Name awareness

11 12 1 2 3 4 5 6 7 8 9 10 2018 Consumption tax hike Company A Company B, C Company D Source: Survey by PayPay Corporation

No.1

since start of campaign

Use intent



Largely grew

in FY2019-2Q

PayPay – Product Update

Continued to conduct measures that provide both safety and convenience

Cash top-up possible from all Seven Bank
ATMs across Japan (July 11)

Cash top-up possible in 25,000+ Seven Bank ATMs across Japan.

Installed an originally designed Seven Bank ATM in Fukuoka YAHUOKU! Dome.



Released "PayPay for Business" app (July 26)

App ver. for merchants to manage payment info and sales.

Management of refunds and sales confirmation made more simple and convenient using smartphones.



Topping up PayPay through "Bundled Bill with SoftBank/Y!mobile" (July 31)

Amount topped-up to PayPay can be paid together with smartphone usage fee for SoftBank/Y!mobile.



SoftBank

Introduced system to compensate for damage due to unauthorized use (August 28)

Introduced compensation system to eliminate anxiety towards unauthorized use – one of the reasons for not using smartphone payment service.

Stipulated full compensation of damage due to unauthorized use.



Launched "PayPay Bill Payment" (September 2)

Added app function that can read barcodes on utility bills. 0.5% of bill paid granted as PayPay bonus.



Launched cashable "PayPay Money" (September 30)

Completed registration as Funds
Transfer Service Provider.

Users who have completed ID verification can cash out from PayPay sent to registered bank accounts. Transfer between ID verified users also possible.



Note: Part of measures conducted in FY2019-2Q

PayPay – Campaign Update

Continued to conduct measures to increase PayPay transactions and awareness

Measures in 2Q

Wakuwaku PayPay (Every day, every month)

Shopping campaign held in merchants, categories, and regions designated every month.



First "*Machikado* PayPay" campaign (Oct. 1 – Nov. 30)

Total of 10% granted for shopping in merchants participating in Point Reward Project for Consumers using Cashless Payment. (5% from Project and 5% from PayPay (incl. PayPay's normal 1.5%))



Measures in 3Q

Buy one, get one HEATTECH free (Oct. 4 – 22)

One HEATTECH inner wear given free for every purchase of HEATTECH inner wear using PayPay in UNIQLO stores.



Various measures in Seven Eleven stores (July 11 – 31/Aug. 12- Sep. 15)

Several campaigns held in Seven Elevens across Japan (e.g. Max. 20% of payment provided as PayPay Bonus.)



For the first time, held a joint-campaign among three QR code payment companies.

Point Reward Project for Consumers using Cashless Payment (Oct. 1, 2019 – June 30, 2020)

2 or 5% granted as PayPay Bonus to PayPay users during the campaign period.

- Registered merchants operated by SMEs: 5%
- \bullet Registered franchise shops operated by SMEs: 2%



"PayPay *Kansha* (Thanksgiving) Day" commemorating one year anniversary (Oct. 5)

Max. 20% PayPay Bonus granted with an upper limit of JPY 1,000.

1/50 chance of full cashback in PayPay Bonus. (max. JPY 100,000 worth)



Strategic Measures



(Tender offer in process)

Aim to acquire 50.1% stake to make ZOZO a consolidated subsidiary

Highlights of business alliance

- Referral of users from Yahoo! JAPAN to ZOZOTOWN
- Introduction of PayPay payment in ZOZOTOWN
- ZOZOTOWN preparing to open store in PayPay Mall in 2019



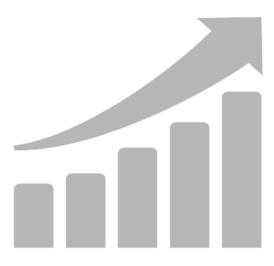




ZOZOTOWN



Will largely contribute to increase in income of Commerce Business and EC transaction value



Z HOLDINGS

Unleashing the infinite potential of all people, with the power of information technology

Appendix

FY2019-1H Consolidated Income Statement

Item	FY2018-2Q (cumulative)	FY2019-2Q (cumulative)	YoY
Revenue	465.0 (¥B)	484.1 (¥B)	+4.1 %
Operating income	83.1 (¥B)	75.6 (¥B)	-9.0 %
EBITDA *1	108.2 (¥B)	111.9 (¥B)	+3.4 %
Other non-operating income and expenses	1.2 (¥B)	*2 10.8 (¥B)	+775.8 %
Equity in earnings of associates and joint venture	-0.9 (¥B)	*3 -10.9 (¥B)	n.a.
Net income	55.4 (¥B)	52.5 (¥B)	-5.1 %
Net income attributable to owners of the parent	55.1 (¥B)	51.1 (¥B)	-7.2 %
Diluted EPS	¥9.86	¥10.41	+5.6 %

^{*1} Change in EBITDA is mainly due to application of IFRS 16, Leases

^{*2} Includes gain on change in equity interest in PayPay Corporation (¥10.8 B)

^{*3} Mainly due to PayPay Corporation

FY2019-2Q Statement of Financial Position

Consolidated (IFRS)

(¥ B)		FY2018 4Q	FY2019 2Q	Difference
Δ	ssets	2,429.6	2,795.8	366.2
	Cash and cash equivalents	546.7	743.3	196.5
	Trade and other receivables	328.2	324.8	-3.4
	Loans for credit card business	253.3	296.5	43.1
	Investment securities for banking business	419.5	405.7	-13.8
	Property and equipment	133.8	124.8	-8.9
	Intangible assets	165.2	179.6	14.3
Li	iabilities	1,519.0	1,955.6	436.5
	Trade and other payables	394.5	399.3	4.8
	Deposit for banking business	768.6	820.0	51.4
	Interest-bearing liabilities	215.2	610.2	395.0
E	quity	910.5	840.2	-70.2

The Japan Net Bank, Limited (JGAAP)

(¥ B)		FY2018 4Q	FY2019 2Q	Difference
As	sets	878.7	927.4	48.7
	Cash and cash equivalents	249.5	278.1	28.5
	Trade and other receivables	22.6	18.9	-3.6
	Loans for credit card business	_	_	_
	Investment securities for banking business	419.5	405.7	-13.8
	Property and equipment	0.5	0.6	0
	Intangible assets	6.1	6.1	0
Lia	abilities	823.4	871.2	47.8
	Trade and other payables	15.3	16.2	0.9
	Deposit for banking business	803.8	849.9	46.0
	Interest-bearing liabilities	_	_	_
Equity		Equity 55.2 56.2		0.9

Note: Figures before internal transactions within the Group are eliminated.

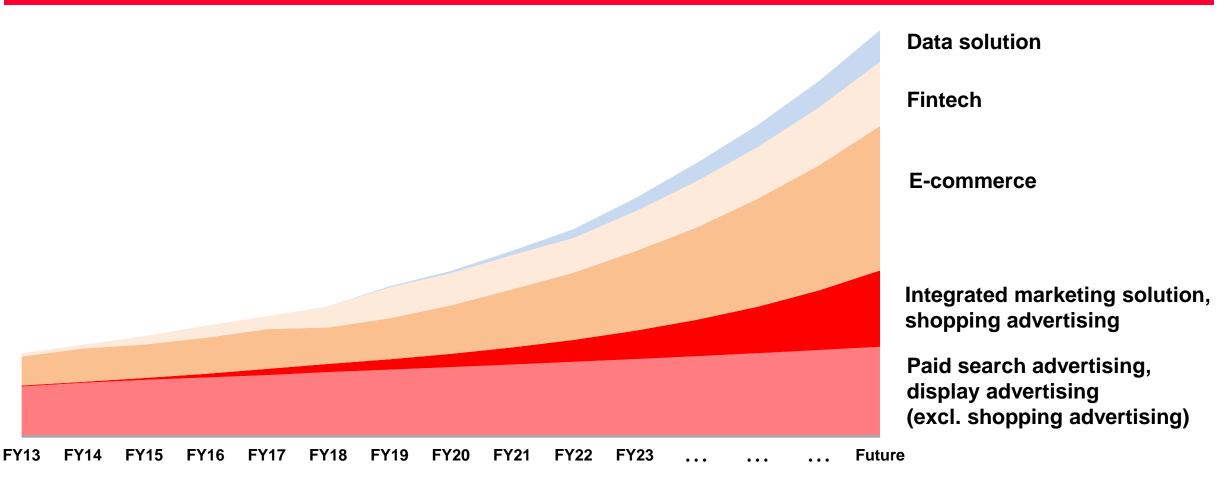
YJ Card Corporation (JGAAP)

(¥ B)	FY2018 4Q	FY2019 2Q	Difference
Assets	353.0	489.2	136.1
Cash and cash equivalents	30.0	102.0	72.0
Trade and other receivables	12.6	21.6	9.0
Loans for credit card business	252.5	295.0	42.4
Investment securities for banking business	_	_	_
Property and equipment	5.7	5.1	-0.5
Intangible assets	20.4	27.5	7.1
Liabilities	326.0	460.7	134.6
Trade and other payables	166.6	212.4	45.8
Deposit for banking business	_	_	_
Interest-bearing liabilities	144.8	235.0	90.2
Equity	26.9	28.4	1.5

Note: Figures before internal transactions within the Group are eliminated.

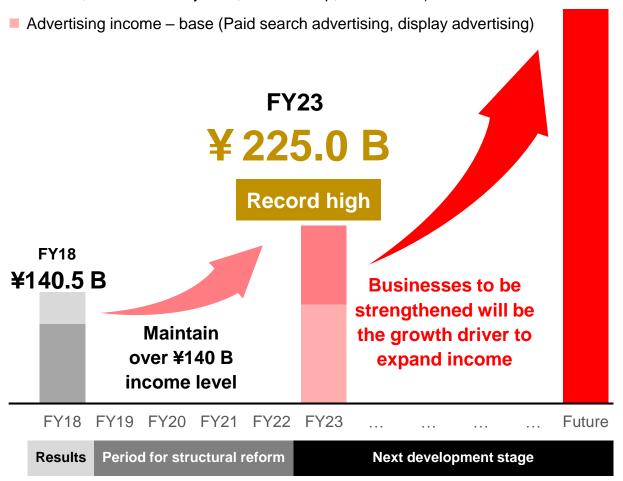
Image of Our Long-Term Revenue Composition

We will continue to grow while drastically changing our revenue composition to meet the changes in the business environment



Operating Income – Long-Term Outlook

Businesses to be strengthened (Shopping advertising, Integrated marketing solution, Financial & Payment, Membership, YAHUOKU!)



Note: Other business and adjustments are prorated to businesses to be strengthened and advertising income – base, according to their composition ratio.

FY19 - FY22

By investing in measures to expand users and EC transaction value, and startup of new businesses, etc., achieve:

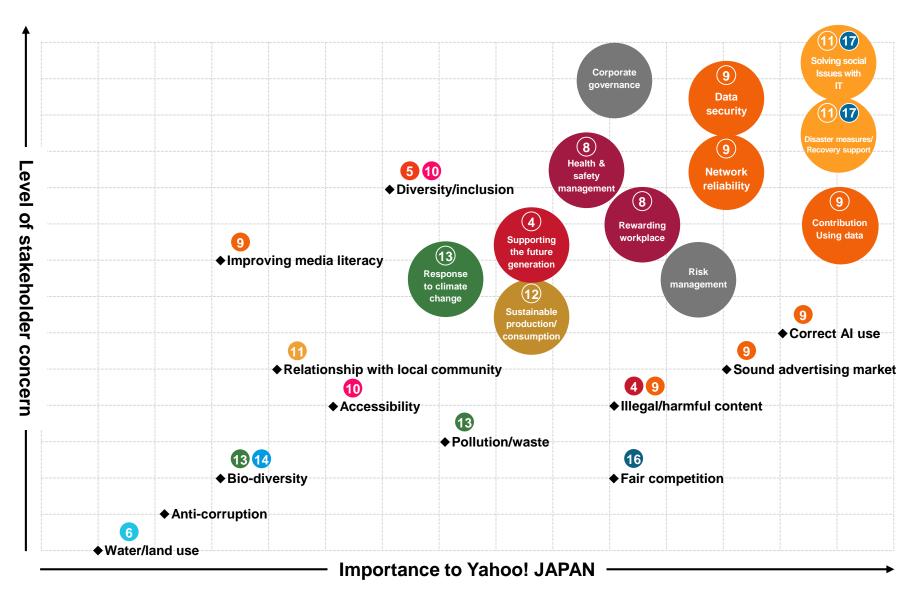
▶ Double-digit revenue growth

FY23 – Future

By monetizing users' activated economic actions:

Bring income to an expansionary phase

Materiality Matrix for Yahoo Japan Corporation

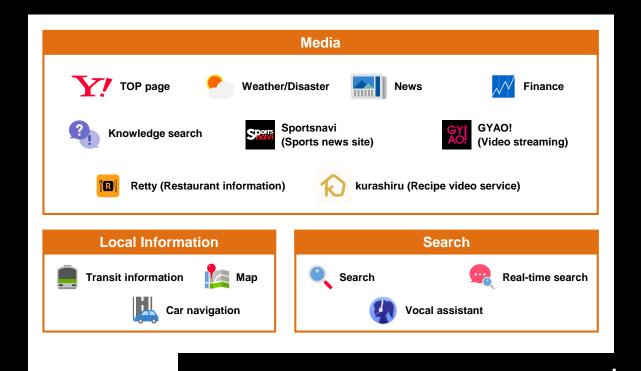


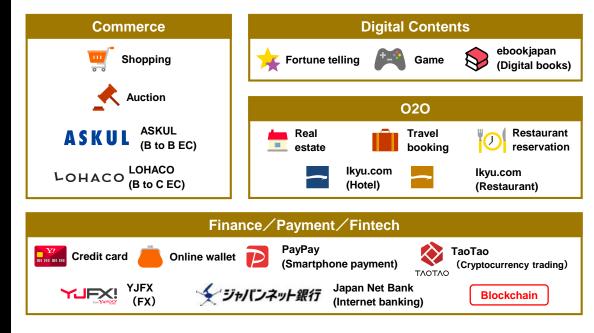
^{*} Big circles are especially important to the stakeholders and Yahoo Japan Corporation, and need to be dealt with focus.

The numbers and colors in the matrix coincide with the SDG icons.

- 4 Quality Education
- 5 Gender Equality
- 6 Clean Water and Sanitation
- 8 Decent Work and Economic Growth
- 9 Industry, Innovation and Infrastructure
- 10 Reduced Inequalities
- Sustainable Cities and Communities
- 12 Responsible Production and Consumption
- 13 Climate Action
- 14 Life Below Water
- 16 Peace, Justice and Strong Institutions
- 17 Partnerships for the Goals

Z Holdings – Service Map





Z HOLDINGS Customer Base

No. of monthly logged-in user IDs: 50.49mil Yahoo! Premium member IDs: 22.35mil







Note: As of end of Sept. 2019



Business Portfolio

The size of the circles illustrates revenue size. Red circles: businesses of Yahoo Japan Corporation; blue circles: businesses of consolidated subsidiaries; dotted circles: businesses to be launched from 3Q onwards

Disclosed segments			Media business			
Segments	EC		Finance	Others	Media	
Breakdown	Sales of goods	Service	rillalice	Others	Wiedia	
Advertising	Yahoo! Shopping PayPay Mall				Display Paid Integrated marketing	
Business services (For corporations)	YAHUOKU! ASKUL	lkyu	YJ Card Japan Net Bank	Value Commerce		
Personal services (For individuals)	YAHUOKU! LOHACO PayPay Flea Market	ebook Japan	YJ Card Japan Net Bank	Premium members		

Note: Please refer to KPI trend for revenue by segments and revenue breakdown of segments.

The contracts of business services are concluded with corporations; the contracts of personal services are concluded with individual users.

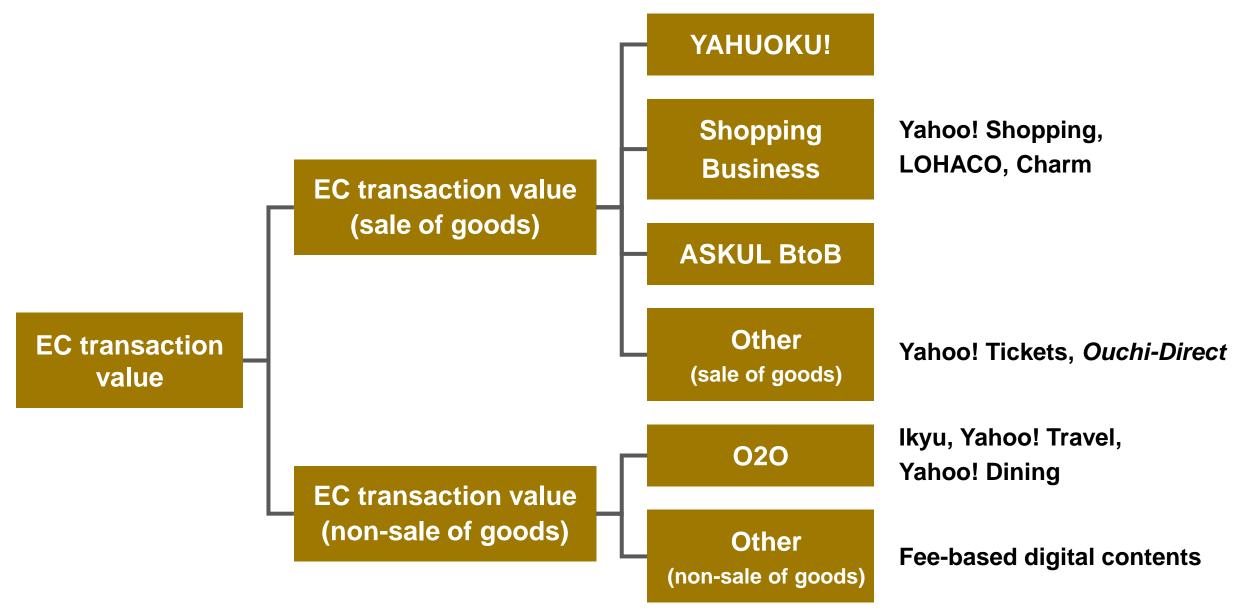
Business Segment Breakdown

	i	
	Advertising	Display advertising ("Premium Advertising")
Commerce	Business Services (For corporations)	ASKUL, Affiliate-related services, Reservation-related services, Corporate system-use fees of YAHUOKU!, Payment-related services, Banking-related services, Credit card-related services and others, Real estate-related services
Business	Personal Services (For individuals)	LOHACO, Yahoo! Premium, Personal system-use fees of YAHUOKU!, Credit card-related services, Pet supplies-related services, Telecommunications carrier-related services, Banking-related services, E-book-related services, FX-related service and others, Payment-related services
	Others	Banking-related services
	;	
	Advertising	Paid search advertising "Sponsored Search", Display advertising ("Yahoo! Display Ad Network (YDN)", "Premium Advertising")
Media Business	Business Services (For corporations)	Media-related services, CRM-related services and others
	Personal Services (For individuals)	Video-related services and others
	Advertising	
Others	Business Services (For corporations)	Utilities payment-related service and others
	Personal Services (For individuals)	Yahoo! Mail, Yahoo! Address Book, Utilities payment-related service and others

Note: The contracts of business services are concluded with corporations; the contracts of personal services are concluded with individual users.

The same product may be classified in different segments depending on the contractor.

Definition of EC Transaction Value



Advertising Products

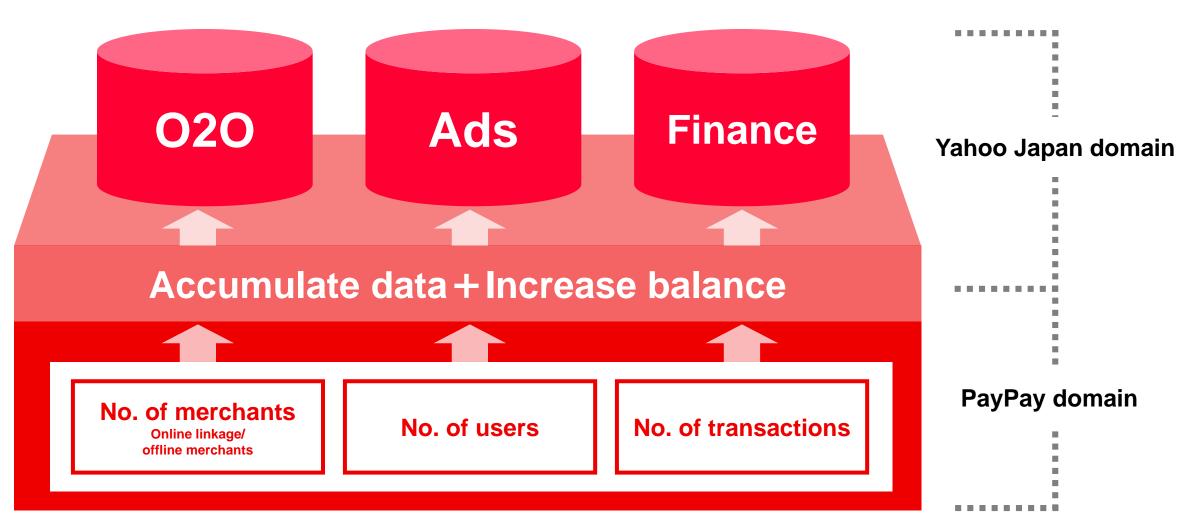
Advertising Products		Advertising Products		Fee Calculation	Placement Pages	Main Advertiser Base
Paid search advertising	Spons	sored Search®	Text	Per-click rate	Search results pages	Major corporations Small and medium-sized companies
	YDN and others	Yahoo! Display Ad	Text Banner	(Performance-based) *2		
		1 = 11 0.11 0	Video	Per-view rate (Performance-based) *2	Top page ∗₁	
		Yahoo! Premium DSP	Banner	Per-impression page view rate (Performance-based) *2	Interior pages of service sites *1	Major corporations
Display advertising		Brand Panel Prime Display Others	Rich ads (including video) Banner	Per-impression page view rate (Guarantee-based) *3		
	Premium Advertising Banner ads Text ads Others PR Option	-	Per-guaranteed period rate, etc. (Guarantee-based) *3	Yahoo! Shopping		
		Text Banner	Conversion-based		Yahoo! Shopping stores	

^{*1} Includes In-feed advertising on timeline view pages.

^{*2} Advertising that is programmatically or manually managed on a real-time basis to optimize advertisings effects

^{*3} Advertising for which specific placement is reserved in advance

Maximize the base and develop various earning pillars



Disclaimer

Statements made at the meeting or included in the documents that are not historical facts are forward-looking statements about the future performance of Z Holdings Corporation (Company, Z Holdings) and its consolidated subsidiaries and affiliates.

The Company cautions you that a number of important factors could cause actual results to differ materially from those discussed in the forward-looking statements.

Such factors include, but are not limited to, the items mentioned in "Risk Factors" in "Results for the Fiscal Year Ended March 31, 2019." Unauthorized use of the information or the data in this document is not permitted.

Unless otherwise specified, English-language documents are prepared solely for the convenience of non-Japanese speakers. If there is any inconsistency between the English-language documents and the Japanese-language documents, the Japanese-language documents will prevail.

Z HOLDINGS