

## STAR UNION DAI-ICHI LIFE INSURANCE CO. LTD

## SUD Life Business Continuity Management Policy

Star Union Dai-ichi Life Insurance Company Ltd (SUD Life) has a Business Continuity Management System (BCMS) framework to ensure safety of human resources, resilience and continuity of key products and services at minimum acceptable level to achieve business-as usual in the event of any disaster.

## **Objective of Business Continuity Management Policy**

The objective of the Business Continuity Management (BCM) Policy is to ensure safety of the human assets, physical assets and financial assets with minimal impact to the organization, its people, customers and other stakeholders in the event of a disaster. The policy defines a planned response in the event of any disaster ensuring recovery of critical activities within agreed timeframes and bring business functions back to normalcy with the least possible delay and cost. The policy shall comply with the regulatory requirements.

## Star Union Dai-ichi Life Insurance Company Limited

Registered Office: 11<sup>th</sup> Floor, Vishwaroop IT Park, Plot No. 34, 35 & 38, Sector 30A of IIP, Vashi, Navi Mumbai – 400 703. Toll Free No.: 1800 266 8833 (9:30 am to 6:30 pm – Mon to Sat) | Tel.: 022-7196 6200 | Fax: 022-7196 2811 Email: customercare@sudlife.in | Website: www.sudlife.in | IRDAI Regn. No. 142 | CIN: U66010MH2007PLC174472 Trademark used under licence from respective owners.

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