

NPCI /NFS/ OC NO.348 /2019-20

Date: 11<sup>th</sup> October'19

To:

**All Banks participating in various NPCI Products**

We are pleased to inform that we have rolled-out the training calendar for November 2019. The day-wise training program, venue, etc. are given in **Annexure I** - attached herewith.

We request banks to nominate participants so that they can avail of the training conducted by NPCI officials. We request banks to send us the nominations well in advance so that proper arrangements can be made for the training program.

We submit that depending on the number of participants, the training will be scheduled at various centres. To make the project viable, a minimum of 25 participants should be available for a class-room training program. The nominations can be sent on [bank.training@npci.org.in](mailto:bank.training@npci.org.in) in the attached format – marked **Annexure II**.

For nominations and all your training needs, you may please contact Ms. Nayan Bhandarkar at [nayan.bhandarkar@npci.org.in](mailto:nayan.bhandarkar@npci.org.in)

Kindly arrange to disseminate the information contained herein to your team and officials concerned.

Yours faithfully,



**Saiprasad Nabar**  
Chief Online Products - Operations

Encl

Annexure I

Classroom Training Schedule for November-2019

Month	Particulars	Date	Functions	Timings	Location	Topics Covered
Nov-19	NFS ATM Operations	19 <sup>th</sup> Nov Tuesday	Operations	11:00 AM - 2:30 PM	Mumbai (NPCI, Raheja Titanium, Unit 202, Boardroom, Western Exp, Goregaon East, 400063)	NFS Operations - Transaction Lifecycle, Dispute management System, Chargeback, Reconciliation and settlement.
	GST	19 <sup>th</sup> Nov Tuesday	Operations	3:00 PM - 5:30 PM		GST - Basics of GST applicable for NPCI Products. Role of NPCI and its Members for Invoice and Tax report generation / sharing. Interpreting the format of Invoice and Tax reports generated by NPCI. Process guidelines for Sharing of Invoice between members through NPCI Sharing Portal.
	RuPay	20 <sup>th</sup> Nov Wednesday	Operations	11:00 AM - 2:30 PM		RGCS and IRGCS Clearing and settlement, Features, User Management, Circulars, Dipute lifecycle, Fees, Guidelines on MCPR.
	AePS	20 <sup>th</sup> Nov Wednesday	Operations	3:00 PM - 5:30 PM		AePS services offered, Transaction types and codes, Fees, Dispute handling, Reconciliation.
	IMPS	21 <sup>st</sup> Nov Thursday	Operations	11:00 AM- 2:30 PM		Transaction Lifecycle, Dispute management System, Deemed approved transactions, Reconciliation and settlement. IMPS- BCS Training (New back office System)
	UPI	21 <sup>st</sup> Nov Thursday	Operations	3:00 PM - 5:30 PM		Transaction Lifecycle, Dispute management System, Deemed approved transactions, Reconciliation and settlement.
	ICD	22 <sup>nd</sup> Nov Friday	Operations	11:00 AM- 2:30 PM		ICD/VAS - Product overview, settlement and reconciliation, dispute management.
	BBPS	22 <sup>nd</sup> Nov Friday	Operations	3:00 PM - 5:30 PM		Product overview, settlement and reconciliation, complaint and dispute management, Canvas application, Interchange and switching fees structure, Monthly reports.