

Annexure I

Classroom Training Schedule for September -2017

Month	Particulars	Date	Functions	Timings	Location	Topics Covered
Sep-17	NFS ATM Operations	12th September Tuesday	Operations	11:00 AM - 2:30 PM	Mumbai (NPCI, Raheja Titanium, Unit 202, Boardroom, Western Exp, Goregaon East, 400063)	Transaction Lifecycle, Dispute management System, Chargeback, Reconciliation and settlement.
	RuPay	13th September Wednesday	Operations	11:00 AM - 5:30 PM		RGCS and IRGCS Clearing and settlement, Features, User Management, Circulars, Dispute lifecycle, Fees, Guidelines on MCPR.
	IMPS/UPI	14th September Thursday	Operations	11:00 AM - 5:30 PM		Transaction Lifecycle, Dispute management System, Deemed approved transactions, Reconciliation and settlement.
	AePS	15th September Friday	Operations	11:00 AM - 2:30 PM		AePS services offered, Transaction types and codes, Fees, Dispute handling, Reconciliation.
	Fraud Risk Management	18th September Monday	Risk Management	11:00 AM - 2:30 PM		Understanding the Frauds, types of frauds, Preventive measures, NPCIs offering to prevent frauds.
	NFS Product	19th September Tuesday	1. JCB/China Union Pay 2. Interoperable Cash Deposit 3. VAS and DKE	10:30 AM - 11:30 AM 11:30 AM - 12:30 PM 12:30 PM - 1:30 PM		1. JCB/UPI - Reconciliation and dispute Management. 2. ICD Product/Reconciliation/ Dispute Management 3. DKE and VAS product (SR,CBR, C2C,ANS, MBR)
	NACH	20th September Wednesday	NACH Product and Operations Mandate Management e-Mandate	11:00 AM - 2:00 PM		Introduction to NACH, NACH products, DBT, Mandate management system (MMS), Dispute Management System (DMS), Grievance Management System (GMS)
	CTS	21st September Thursday	CTS Fraud Awareness Program	11:00 AM - 2:00 PM		CTS Process flow, and CTS fraud awareness.