

NPCI/NFS/OC no.137/2014-15

09th October 2014

To,

All Member banks of National Financial Switch

Dear Sir/Madam,

**NFS ATM –
National Payments Excellence Awards – 2014**

We refer to our circular NPCI/NFS/OC no.117/2014-15 dated 19th May, 2014 regarding recognising and rewarding member banks' performance in NFS ATM network.

One of the assessment parameter is 'Innovation on ATMs' mentioned in point (viii) under the heading 'Parameters' of the above circular. A note is to be submitted by banks to NPCI before 31st Oct 2014 providing details about the innovations and the month of implementation by the bank resulting into new offering/service at the ATM or increase in efficiency of ATM operations.

The note should be printed on the bank's letter head or on plain paper. Screen shots/ATM screen flow with proper explanation can be included, if required. The name of the bank, name and contact details of the official concerned and date should be clearly mentioned. The note submitted by the bank would be presented to the Jury members for evaluation.

We request banks to provide the note on 'Innovation on ATMs' to us by 31st Oct 2014.

Kindly send your response to:

Mr. Gururaj. R. Rao
Associate Vice President – NFS Operations
National Payments Corporation of India
13th Floor, R-Tech Park, Nirlon Knowledge Park
Opp. Western Express Highway, Near HUB Mall
Goregaon (East), Mumbai-400 063

A soft copy of the note may also be mailed to gururaj.rao@npci.org.in

Responses received after 31-10-2014 will not be considered and no further correspondence in this matter will be entertained.

Should you need any further clarification, please feel free to contact:

Name	E-mail	Mobile Number
Gururaj Rao	gururaj.rao@npci.org.in	8879772795

Yours faithfully,


Ram Sundaresan
Head - Operations