



भारतीय राष्ट्रीय भुगतान निगम
NATIONAL PAYMENTS CORPORATION OF INDIA

NPCI/NFS/OC No.50/2011-12

February 1, 2012

To

All Member Banks of National Financial Switch (NFS)

Dear Sir / Madam,

Sub: Relocation of NFS Operation team to Goregaon office.

This is to inform that NFS operations team has shifted from BKC, Mumbai office in RBI building to the below address in Goregaon with effect from 15th Feb 2012.

National Payments Corporation of India,
13th floor, R-Tech Park,
Nirlon Complex,
Off Western Express Highway,
Goregaon East
Mumbai 400 063

Phone: 022- 4050 8500

The contact Details and the escalation matrix is attached for your reference. We request you to make note of the same at your end.

Yours faithfully,

M. Balakrishnan

Chief Operating Officer

सी-9, 8वीं मंजिल
आरबीआई प्रिमायसेस
बान्द्रा-कुर्ला कॉम्प्लेक्स
बान्द्रा पूर्व
मुंबई - 400 051

C-9, 8th Floor
RBI Premises
Bandra-Kurla Complex
Bandra East
Mumbai 400 051

दूरभाषा / Phone: 022 2657 3150
फैक्स / Fax: 022 2657 1001
ई-मेल / email: contact@npci.org.in
वेबसाईट / Website: www.npci.org.in



NFS Operations Escalation Matrix		
Level-1	NFS Help Desk	
	Ph: 022-4050 8667 / 8668 / 8661	
	Ph: 022- 4050 8500	
	nfshelp@npci.org.in	
Level-1	Mr. Sarit Das	NFS DMS
	Ph: 022-4050 8657, 022- 4050 8500	Ph: 022-4050 8662
	M: +91-8108108694	Ph: 022- 4050 8500
	sarit.das@npci.org.in	nfsdms@npci.org.in
	Mr. Ajit Raju	Mr. Niranjana Repaka
	Ph: 022-4050 8655, 022- 4050 8500	Ph: 022-4050 8663, 022- 4050 8500
	M: +91-8108108695	M: +91-8108122881
	ajit.raju@npci.org.in	niranjana.repaka@npci.org.in
Level-2	Mr. Suhas Parab	Mr. Pankaj Samarth
	Ph: 022-4050 8665, 022- 4050 8500	Ph: 022-4050 8658, 022- 4050 8500
	M: +91-8108122864	M: +91-8108122861
	suhas.parab@npci.org.in	pankaj.samarth@npci.org.in
	Mr. Mehfooz Khan	Mr. Satheesh Kumar
	Ph: 022-4050 8664, 022- 4050 8500	Ph: 044-28160729
	M: +91-8108108657	M: +91-9789911755
	mehfooz.khan@npci.org.in	Satheesh.kumar@npci.org.in
Level-3	Mr. R. Sankara Subramanian	Mr. Krishna Prasad
	Ph: 044-28160730	Ph: 022-4050 8668, 022- 4050 8500
	M: +91+9840721856	M: +91-81081 22871
	sankara.subramanian@npci.org.in	Krishna.prasad@npci.org.in
Level-4	Mr. Shaktiswar Rao	Ms. Nayan Bhandarkar
	Ph: 022-4050 8670, 022- 4050 8500	Ph: 022-4050 8669, 022- 4050 8500
	M: +91-81081 22856	M: +91-81081 22829
	saktiswar.rao@npci.org.in	nayan.bhandarkar@npci.org.in
	Mr. A N Murali	
	Ph: 044-28160731	
M: +91-9246118642		
murali.an@npci.org.in		
Level-5	Mr. Suresh Vavilala	
Ph: 022-4050 8515, 022- 4050 8500		
M: +91- 81081 22876		
suresh.vavilala@npci.org.in		