

NPCI/2023-24/NETC/006

29th March, 2024

To,

All Issuers participating in NETC FASTag Product

Dear Sir/Madam,

Subject: One Vehicle One FASTag and closure of Multiple tags linked to vehicles

In line with the National Highway Authority of India (NHAI) initiative on 'One Vehicle One FASTag', letter received from Indian Highway Management Company Limited (IHMCL) for implementation of the same and NPCI circular no. NPCI/2023-24/NETC/001 dated 17th May 2023 regarding 'Implementation of NETC FASTag Closure and Replacement Policy', we hereby convey the following actions to all the Issuers:

1. Issuers shall ensure closure of all Multiple tags on same vehicle by 15th April 2024 and ensure that only the latest issued tag as per the NETC mapper shall be active, except for previously issued tags in Hotlist or Blacklist exception code.
2. Issuers shall complete the necessary changes and certification required for Forceful tag closure as per the 'NETC FASTag Closure and Replacement Policy' by 30th April 2024 and enable the same to ensure automatic closure of older multiple tags 15 calendar days after registration of a new tag on same vehicle in NETC Mapper.
3. Issuers shall complete the necessary changes and certification required for VAHAN integration by 30th April 2024 and enable the same for FASTag issuance effective 1st May 2024.
4. Issuers shall ensure issuance of new FASTag's basis VAHAN Integration and RC copy. Further, the issuer shall register the tag in NETC mapper only after adequate due diligence of the documents within 7 calendar days of tag issuance. In case of incomplete proofs, all such tags shall be closed by the issuer within 7 calendar days.
5. Issuers shall ensure that a new tag is issued to a vehicle only if one or no active tags are present in the NETC mapper effective 30th April 2024. Any new tag registration request for a vehicle with more than one active tag in NETC mapper shall be declined by NPCI.

6. Issuers shall ensure that Paytm Payments Bank Limited (PPBL) consumers are seamlessly migrated under One Vehicle One FASTag initiative irrespective of their earlier PPBL tag status. To ensure convenience, the above action in point number 5 shall not be applicable for consumers with existing PPBL tag.

The issuers are informed to ensure strict compliance to the above timelines. Any non-compliance may result in penal action.

Yours faithfully,

SD/-

Kunal Kalawatia,

Chief of Products