

NPCI/2024-25/NACH/002

July 17, 2024

To

All NACH member banks

Changes in MMS data sharing frequency

The Mandate Management System (MMS) facilitates the processing of mandates across banks allowing the customers to issue mandates for various purposes. The current frequency of sharing inward and response files with banks is at EOD.

In order to improve the customer experience, it has been decided to provide the data of mandates registered, at a higher frequency instead of one time i.e. at the time of EOD. This change will help the corporates to present the transactions on the same day of registering the mandates.

The change in MMS data sharing frequency will improve customer experience and hence member banks are required to make necessary changes in their system to consume inward and response files as and when provided by NPCI. Timings are provided in Annexure I.

The change shall be implemented w.e.f. September 01, 2024

With warm regards,

SD

Giridhar G. M
Chief - Customer Success

Annexure-1

Timings for releasing inward and response files

Timing	Remarks
7:00 AM	INW & RES files will be shared with banks on hourly basis
8:00 AM	
9:00 AM	
10:00 AM	
11:00 AM	
12:00 PM	
1:00 PM	
2:00 PM	
3:00 PM	
4:00 PM	
5:00 PM	
6:00 PM	
7:00 PM	
8:00 PM	

Note - For mandates registration data received post 8:00 PM, consolidated inward and response files will be shared with respective banks at 7:00 AM on next day.