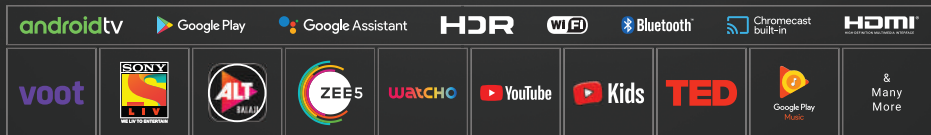


USER MANUAL

dish **SMRT** HUB

YOUR NEW HUB OF ENTERTAINMENT.
WATCH TV AND ONLINE VIDEOS FROM
ONE DEVICE.



Please read this manual carefully before operating your Set Top Box.
Please retain it for future reference also.

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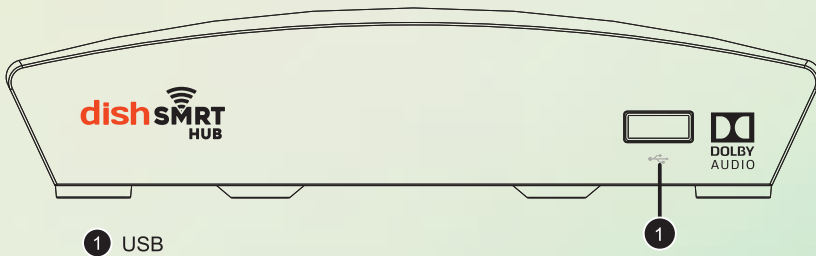
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Introduction

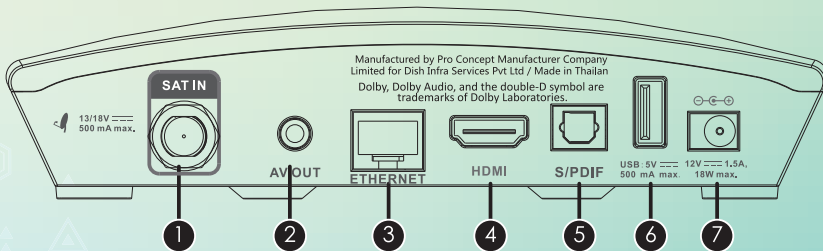
Say hello to DishSMRT Hub, your new hub of entertainment. Now you can watch TV and an array of online videos from a single device. Choose from curated playlists spanning kids, sports, movies, music genres or simply choose the app of your choice to start streaming your video. All your favourite apps and online videos now on your fingertips. Get ready to experience a whole new world of entertainment.

Getting Started

Front Panel

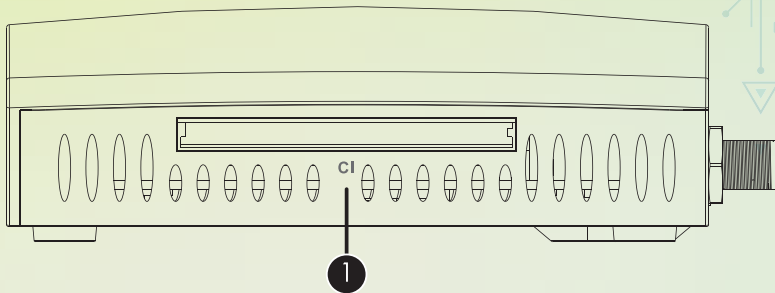


Rear Panel



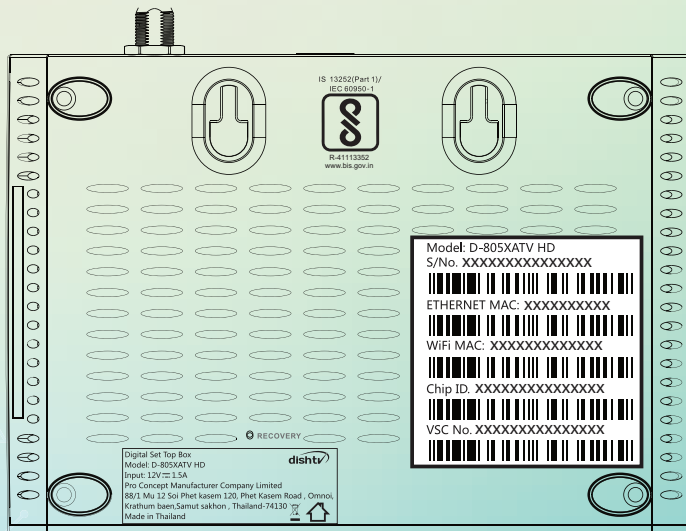
- | | | | |
|----------|----------|--------------------|--------|
| 1 Input | 2 AV OUT | 3 ETHERNET | 4 HDMI |
| 5 S/PDIF | 6 USB | 7 POWER(12V= 1.5A) | |

Side Panel



1 CI

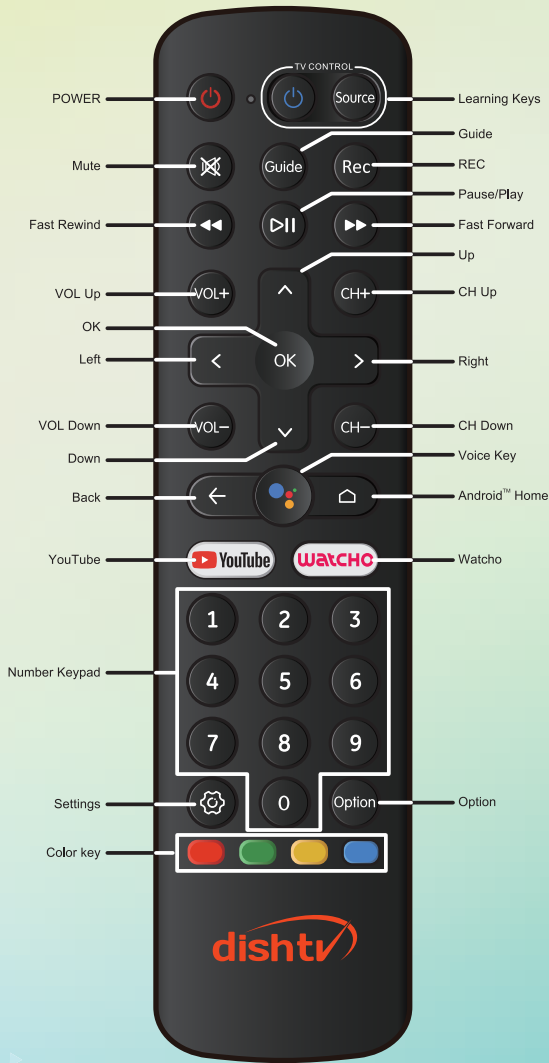
Bottom Panel



1 RECOVERY

NOTICE: The pictures are for references only; please make the object as the standard.

Remote Control



Pairing the Remote Control with your DishSMRT Hub

Pairing

1. Long press the OK button, until the red light flashes and then release. This means RCU is in pairing mode.
2. Wait for a few seconds until message stating pairing successfully pops up.

Un-pairing

1. Go to **Settings>>Remote & accessories**, click the remote name, go to the new menu.
2. Click **Unpair**, go to the unpair page, press **OK**.

Reset



Long press the Home+Back button, it will clear the previous pairing setting and then you will enter the pairing mode.

Battery Replacement

Remove the battery cover on the remote control, and insert two batteries (size AAA) with + and - matched correctly

Teach Your Remote

While our installation team will set up DishSMRT Hub connection in your premises. Please follow following steps to program your remote:

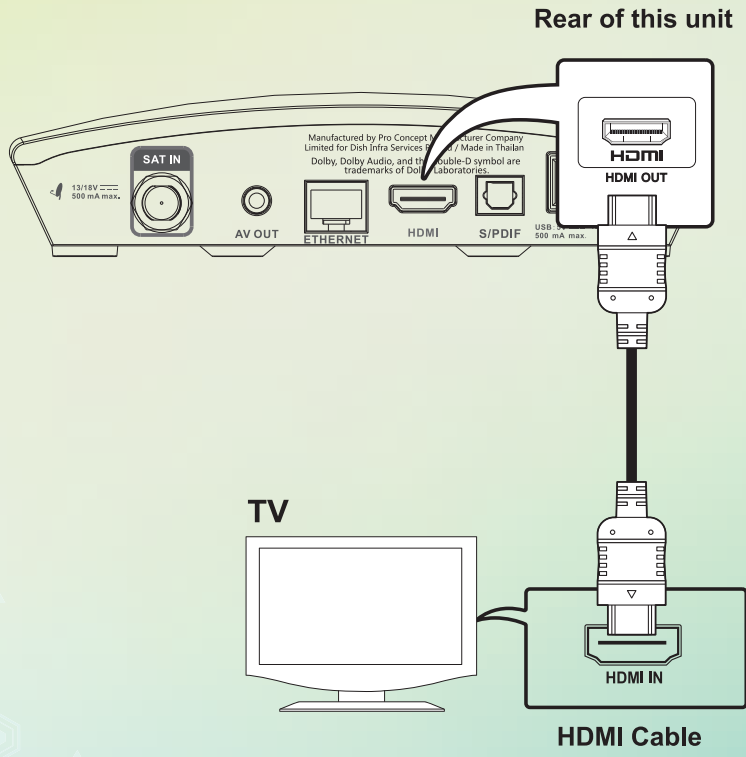
1. Press and hold “” key in the control area of the TV for about 5 seconds. The indicator light turns on meaning you have entered the learning mode.
2. Press “” of the box within 10 seconds, till the LED flashes and waits for the signal to be received.
3. The transmitter of the remote control is kept at a level of 3-5cm with the transmitter of the machine. Press the power button of the remote control. The LED flashes 3 times and then lights up. The setup is successful.
4. Repeat steps 2-3 to setup the “SOURCE” key.
5. After the entire setup is completed, press any key outside the “TV learning area” to exit the learning mode.

Note: When performing the remote setup operation, the two remote controllers must be kept stable and must not be shaken.

Connecting to your TV

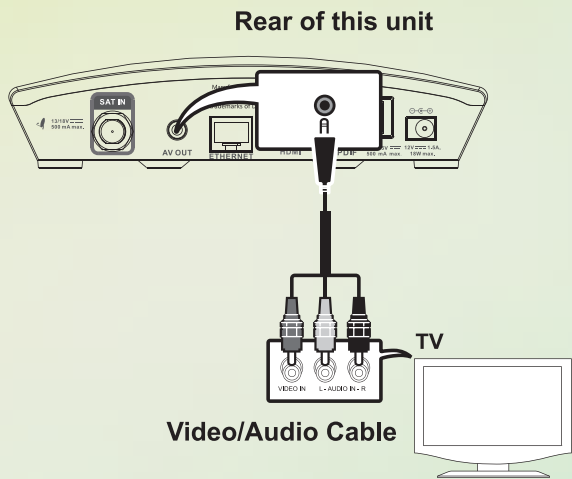
Connecting HDMI Cable

If you have an HDMI port in your TV set, you can connect it to the DishSMRT Hub using an HDMI cable (Type A, High Speed HDMI™ Cable). Connect the HDMI OUT jack on the box to the HDMI IN jack on an HDMI compatible TV or monitor.



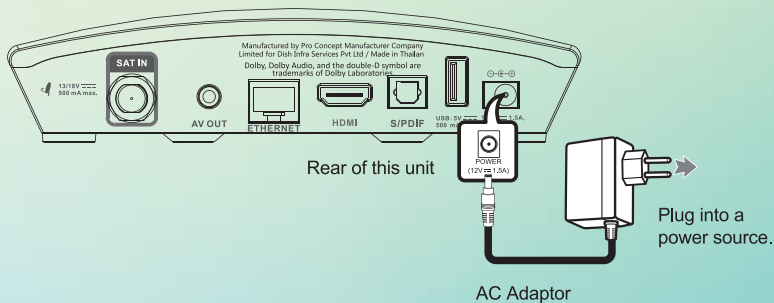
Connecting AV Cable

If your TV or monitor doesn't have an HDMI IN jack, you can use the AV cable instead. Connect the AV OUT jack on the box to the AV IN jack on an HDMI compatible TV or monitor.



Connecting the AC Adaptor

Connect DishSMRT Hub to the power supply with the supplied AC adaptor.



Note: Only use the AC adaptor supplied with this device. Do not use a power supply from another device or manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty.

Operations

Initial Setup

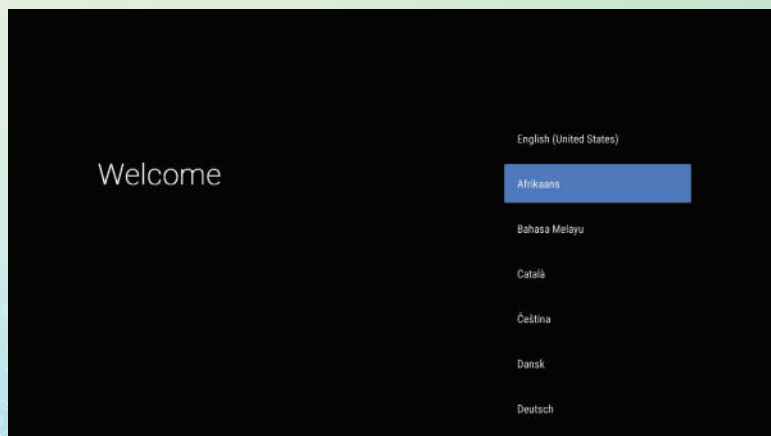
Note: When you turn on DishSMRT Hub for the first time, the initial setup wizard appears on the screen. Follow the on-screen instructions to set up your device.

Note: You can reset the box to all its factory settings. The initial setup menu appears on the screen after the Factory Reset.

1. Press and hold OK button, until the red light flashes quickly, then release, that means RCU enters the pairing mode. Wait for few seconds and stop pressing any buttons, until it pops up the message of pairing successfully.



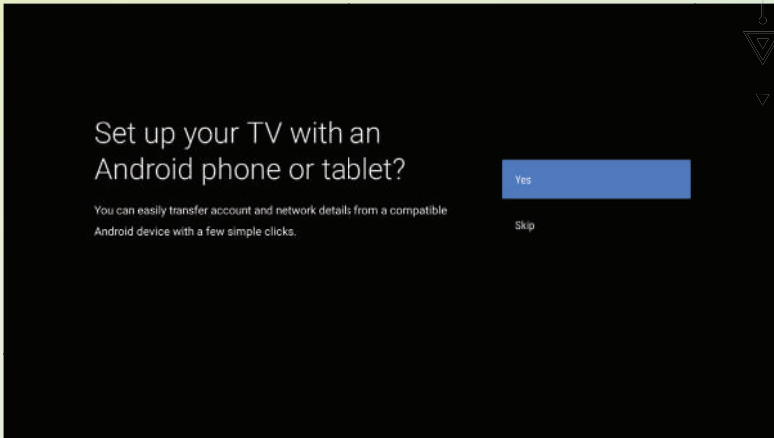
2. Set up your favorite language



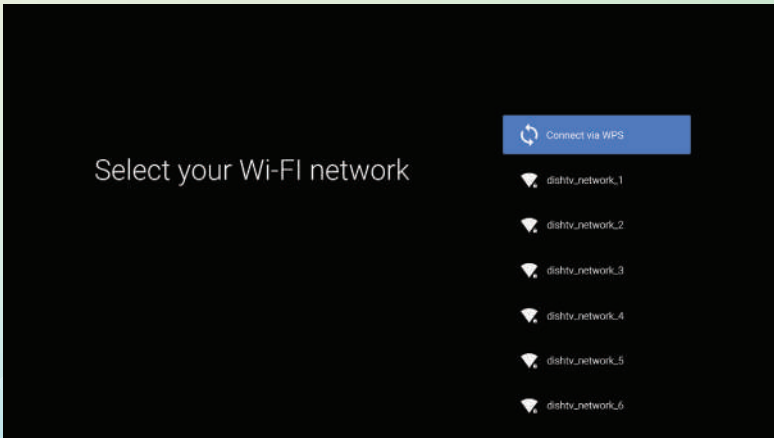
3. Set your TV with Android phone or tablet:

I Click "Skip" if you do not want to set it.

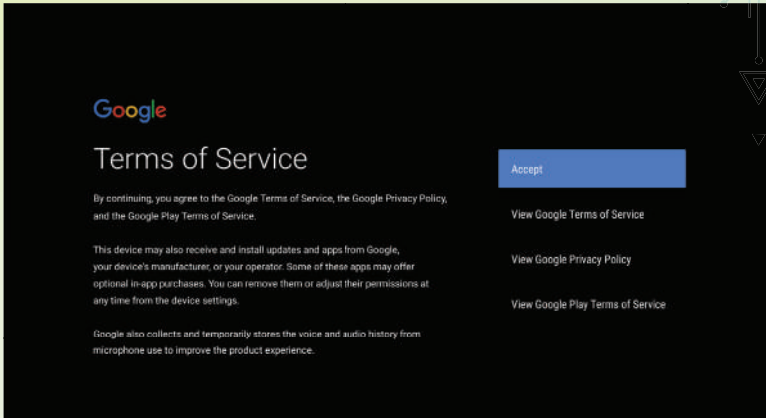
II Click "Yes", then follow the guide on the screen to set up your TV with Android phone or tablet.



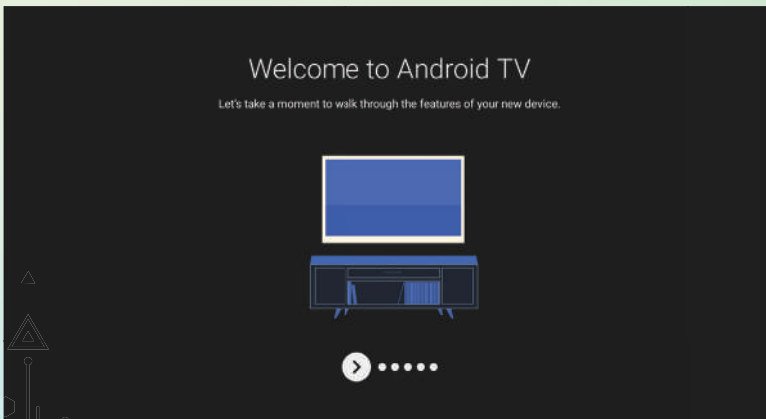
4. Choose the Wi-Fi with which you want to connect, enter the password, select the Right Arrow key on the virtual keyboard and wait for the Wi-Fi to connect successfully.



5. Click "Accept" to agree the Google Terms of Service, the Google Privacy Policy, and Google Play Terms of Service.

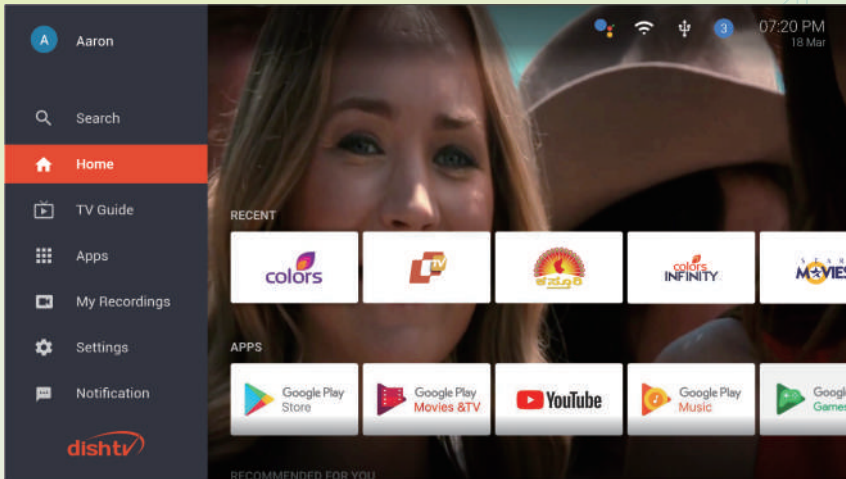


6. Follow the guide to finish the set up process.



Home Menu Operations

You can access the required functions through Home menu. The home menu appears when you press Menu button. Use Up/Down buttons to select a required function and press OK.



Search

Easy way to search for channels or apps. User can input the text using on-screen keyboard. You can search relevant content by using Google Assistant voice search.

Home

The home screen of DishSMRT Hub. You can customise the content of your choice here as a thumbnail.

TV Guide

TV Guide provides the list of channels group.

Apps

Provides a catalogue view of the different Apps available on DishSMRT Hub. Also, user can launch and manage these applications from here itself.

My Recordings

It will show the recorded program list if you have recorded any programs.

Settings

Shows basic & advanced settings related to set-top box usage and management.

Notifications

Shows the latest notifications.

Connect to your Network

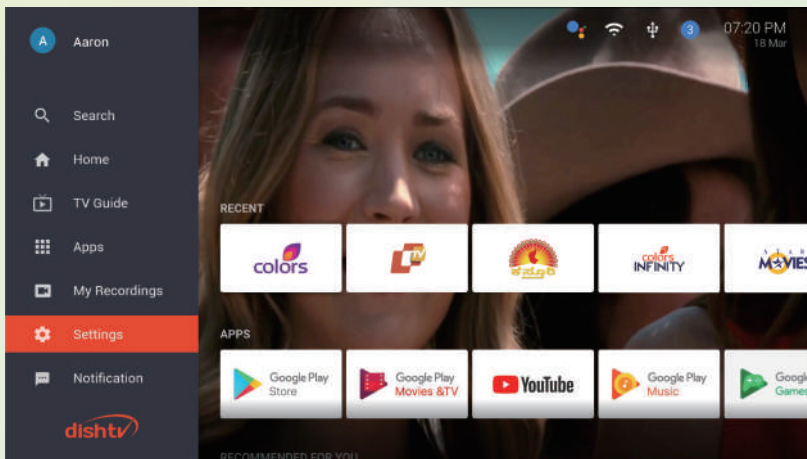
This box can be connected to a local area network via Ethernet cable or Wi-Fi.

Wireless Network Connection

Access Point or a wireless router is needed for Wireless network connection. The network configuration and connection method may vary depending on the equipment in use and the network environment.

Wireless Network Setup

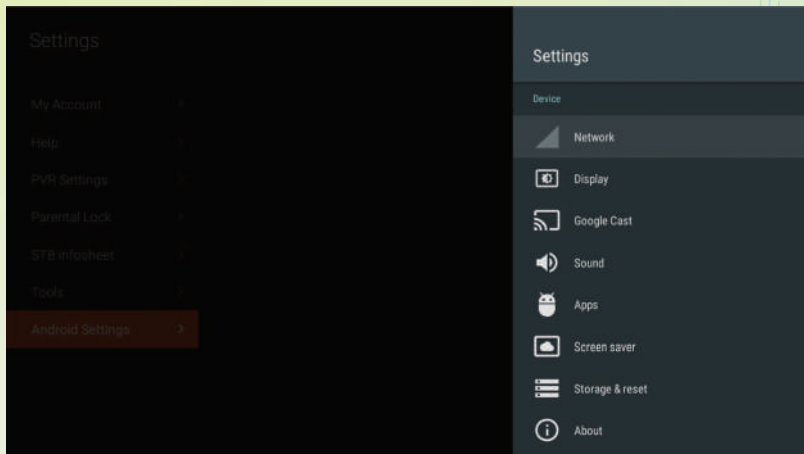
1. Press menu button on the remote control and the menu list will show.



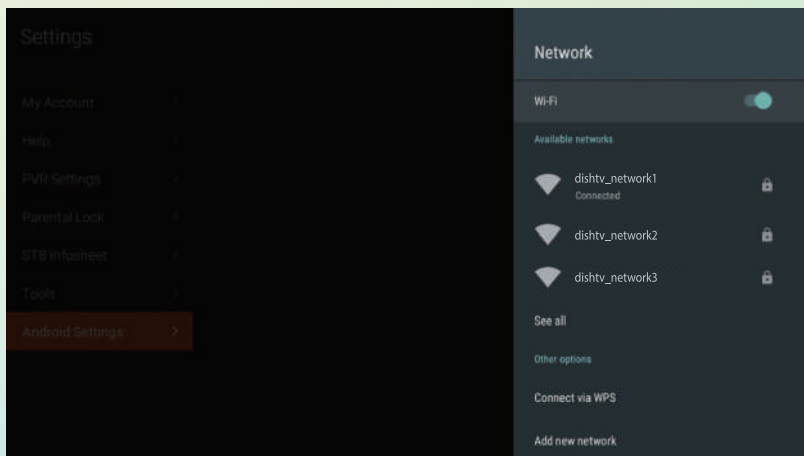
2. Click the Settings, enter the Setting list.



3. Click Android Settings.



4. Go to Devices >> Network, open the Wi-Fi button, it will show the available Wi-Fi name list.



5. Click the Wi-Fi name you want to connect, enter the password and the Wi-Fi will connect successfully.

Cast your Device to the TV

DishSMRT Hub built-in Chromecast enables you to stream entertainment from your smart phone or tablet to your TV directly.

Step 1: Connect your phone, tablet or computer to the same Wi-Fi as your Android TV™ device.

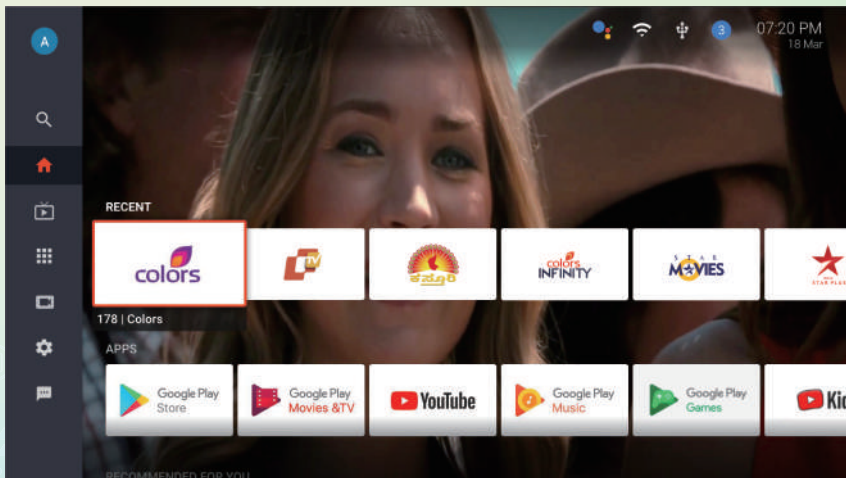
Step 2: Open an app that supports casting, such as YouTube.

Step 3: Select a video you want to play and then click on the Cast icon.

Step 4: Choose your Android TV™ device, press to play, then control playback from your phone, tablet or computer.

Using the Android TV

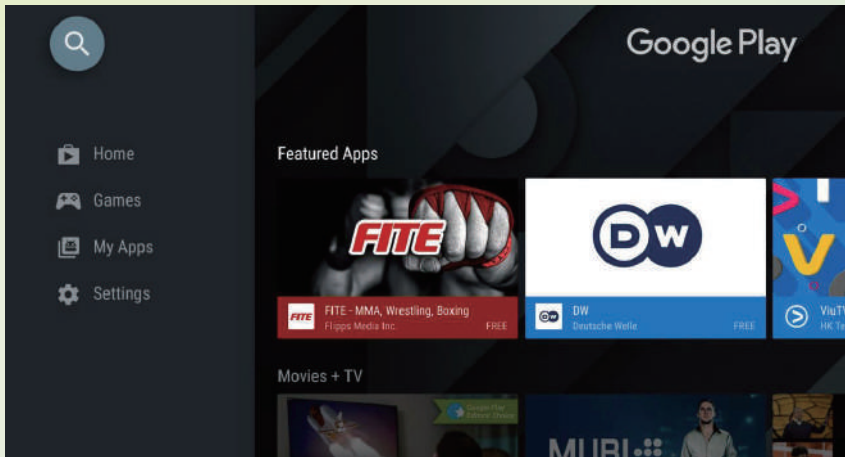
DishSMRT Hub brings a world of content to your TV screens. You can watch variety of content from Live TV channels and online content from different apps. With built in Google Assistant, you can easily search, and discover relevant content. You can find the latest blockbuster, check the score of the big game by just asking for it. Press the mic button on your remote to get started.



To Install Apps from Google Play Store

Android TV offers thousands of movies, shows, and games from Google Play, YouTube, and your favorite apps. Discover your favorite content, apps, and games on Google Play.

Login to the Google Play Store with your account details to install your favourite app on DishSMRT Hub.



Troubleshooting

No signal on the HDTV

- Check if the HDMI cable is securely connected.
- Check if you have selected the correct HDMI input on your HDTV.
- Check the antenna cable, replace the cable, or connect the cable to the receiver tightly.
- Set the values of the tuner parameters correctly in the installation menu.
- Check the antenna connections.

Cannot turn on your media box

- Check if the power connector is completely plugged into the DC socket of your TV.
- Check if the power supply is stable.

Cannot connect to network

- Make sure the network cable is securely connected and the Ethernet works well.
- Make sure Wi-Fi network is connected and the security key for the encrypted network is correct.
- Make sure you select the correct IP address settings.

The remote control does not work

- Make sure the batteries are good and they are inserted correctly in the remote control.
- Make sure the distance between the remote control and the box is no more than 5 meters.
- Check the batteries for power, and if exhausted replace the batteries in the remote control.
- Make sure the Bluetooth is connected successfully.

No picture or sound

- Check if the Audio/Video output connection from the box to TV correctly.
- Switch on the TV. Check if you have selected the correct input source on your HDTV.
- Press the MUTE button to check whether audio is unmuted.

Appendix

Specifications

General	
Power Requirements	12V/1.5A
Dimensions (W x H x D)	165*116*40mm
Weight	0.198 Kg
Operating Temperature	0°C - 50°C
Operating Humidity	<95%
Bus Power Supply (USB)	5V/500mA
Wireless	802.11 b/g/n/a/ac 2.4GHz/5GHz 2T2R Wi-Fi

Connectors	
HDMI OUT (video/audio)	19 pin (HDMI standard, Type A)
USB Port	USB2.0

Tuner & Channel	
CABLE IN / OUT Connector	IEC 60169-24 F-Type, Female

Satellite Input Signal	
Input Frequency Range	950~2350MHz
Input Impedance	75 Ω
LNB Switching	+13/18 V DC, 500mA/22KHz

Accessories	
Adaptor	1 *12V/1.5A DC Adapter
HDMI cable	1*1.5m HDMI Cable
Remote control	1*Bluetooth Remote Control with 2 IR Learning Buttons
Batteries for remote	2 * 1.5V AAA

Safety Information



1. Read this User's Manual before using the box.
2. Do not touch a power cord with wet hands as it may cause electric shock.
3. Never open the cover. It is very dangerous to touch the inside of the box due to the possibility of an electric shock.
4. Place the box in a well ventilated and non-heated environment.
5. When you do not use this box for a long time, make sure that the power cord is pulled out from the outlet. Also do not use a damaged power cord as it may cause fire or an electric shock.
6. A professional installation is required. If reception is interrupted, contact your local service center.
7. Place the box horizontally. An uneven placement may cause the box to be damaged.
8. Do not put heavy items such as a TV on the box. This may damage the box.
9. Do not leave the box near water.
10. Do not put water containing items such as vase on the box.
11. Do not install the box:
 - Where it is subject to vibrations.
 - Where it is exposed to direct sunlight.
 - Where there is humidity.
 - Where the temperature is too high or too low.
 - Where there is no ventilation.
12. Moving the box to a hot area from a cold one will cause condensation. Do not operate the box for one or two hours or until box has dried completely.
13. The main plug is used to disconnect the box.
14. The disconnected device shall remain readily operable.
15. The socket-outlet should be installed near the equipment and should be easily accessible.

Maintenance

Handling the unit

When shipping the unit

Please save the original shipping carton and packing materials. If you need to ship the unit, for maximum protection, re-pack the unit as it was originally packed at the factory.

Cleaning the unit

To clean the unit, use a soft and dry cloth. If the surfaces are extremely dirty, use a soft cloth lightly moistened with a mild detergent solution. Do not use strong solvents such as alcohol, benzene, or thinner, as these might damage the surface of the unit.

Keeping the exterior surface clean

- Do not use volatile liquids such as insecticide spray near the unit.
- Wiping with strong pressure may damage the surface
- Do not leave rubber or plastic products in contact with the unit for a long period of time.

Contact Us

DishTV Helpline Numbers

1860-258-3474, 1860-120-3474 (Local call charges apply)

SMS

CALL ME to 57575 from your Registered Mobile Number to get a prompt call back

E-mail

customer@dishtv.in

Website

www.dishtv.in

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