

## **KVB Credit Cards (Retail/Corporate)**

How do I block my credit card?

When a card is lost or stolen or damaged, the same should be blocked immediately and reissued.

Request to block & reissue of card can be made through following channels:-

**Mobile Banking (Dlite)/ Net Banking:** Credit Cards -> Requests -> Card Hot-listing -> Select Card -> Select Reason (Card Lost/ Card Stolen/ Card Damaged/ Fraudulent Transactions on card) -> Submit

**Helpline Number:** 1800-419-6500 (Toll free) or 022-40426031 and follow IVR instructions

**E-mail:** [creditcardsupport@kvbmail.com](mailto:creditcardsupport@kvbmail.com) (Only on bank working days 10:00 AM-6:00 PM)