

# **Advertisement for the position of VP (Operations)**

## **Company Profile**

Indian Highways Management Company Limited (IHMCL) is a company jointly promoted by National Highways Authority of India (NHAI) along with its Concessionaires and Financial Institutions to carry out Electronic Tolling and other ancillary projects of NHAI.

IHMCL is currently planning to recruit a dynamic and experienced VP (Operations) to oversee its ongoing operations and projects. This is a senior-level position responsible for managing the project operations and strategic initiatives while working closely with NHAI, MoRTH and other Government Authorities.

The Selected candidate shall report to Chief Operating Officer, IHMCL

## **Name of Position**

Vice President (Operations)

## **Job Description**

IHMCL, India's leading company in the field of Electronic Tolling and other allied works, is looking for a dynamic individual to lead the organization's ongoing operations and procedures. The job responsibilities would include, but not limited to, the following:

1. Plan, implement and monitor the progress of various projects related to FASTag Programme 1033 National Highways Helpline Project, Implementation ETC Infrastructure, Toll Control & Monitoring Center, Traffic Survey projects and various other initiatives undertaken by the company.
2. Update and re-engineer organizational operations and processes to offer best services to highway users.
3. Lead in identifying of new partners, preparation and implementation of marketing strategy and oversee technological innovation to help the National Electronic Collection Program (NETC program, popularly known as "FASTag") achieve universal coverage across all highways in the country. Major tasks shall entail:
4. To handle overall business operations for the company and drive decision making.
5. Lead the various teams and co-ordinate with various stakeholders such as banks, system Integrators, toll operating agencies, NPCI, NHAI local offices, MoRTH for logical closure of all issues.
6. Establish policies and procedures that are in line with company's culture and vision.

7. Identify the changes required in program's backend software and partner with industry experts to revamp the same.
8. Identify further avenues like petrol pump payments, parking stations payments, electric vehicle recharge, congestion charges, etc. for wider FASTag adoption.
9. Develop the roadmap and pursue its implementation for a barrier free experience along the highway.
10. Help the organization in its objective for barrier less multi-lane free flow tolling and to promote users of FASTag for various use such as parking, fuel payment etc.

### **Desired Qualification & Experience, Skill and Abilities**

The ideal candidate would be an experienced professional with excellent people skills, business acumen, and exemplary work ethics.

The candidate should meet the following criteria:

1. B.E/B.Tech in Electronics & Telecommunication/Computer Science/Information Technology and MBA or Diploma in Business Management or equivalent.
2. Minimum of 15 years of professional experience in the fields of digital transformation projects of Government, Smart Infrastructure/Smart City, Government consulting or Road Transport & Highways, infrastructure, transport/banking, sector.
3. Experience in managing large-scale IT projects, budgets, and staff.
4. Experience in strategic and operational excellence; has managed and led teams to achieve strong results in implementation of IT projects.
5. Experience in RFP formulation, Public Procurement, Bid Process Management and Contract Management/Vendor Management, working with various OEMs are desirable.
6. Should have a strong technical background and be highly motivated and able to inspire team members to work towards goals and targets and take ownership of the organization and mission.
7. Ability to network, establish credibility and work with various governmental and non-governmental actors.
8. Operating style suited to working in a small organization setting, where teamwork and resourcefulness are highly valued.
9. Experience on projects related to smart infrastructure technologies, emergency Response System/Incident Management System, etc. and tools with capability to give inputs on technology and tools.

**Location:**

The position will be based in New Delhi.

**Remuneration Package**

Remuneration is based on the qualifications and experience of the candidate.

**Employment Period**

Full-time. Contractual for 3 years, extendable as per requirement of IHMCL. The selected candidate will be on probation period for six months from date of joining and confirmation will be done by IHMCL based on his/her performance.

**Application Process**

Interested candidates may send their Resume and Statement of Purpose along to careers@ihmcl.com latest by 18.05.2023. Please mark "Application for VP (Operations)" in the subject line of the email.