

Advertisement for Selection of Joint Advisor - Product Manager for Indian Highways Management Company Limited (IHMCL)

Resume/CV is to be sent through Email to careers@ihmcl.com latest by **12.05.2023, 18:00 hours**.

About Company:

Indian Highways Management Company Limited (IHMCL), is a company incorporated under the Companies Act, 1956 with equity participation from NHAI, Concessionaire and Financial institutions for implementation of Electronic Toll Collection (ETC) system and other Intelligent Transportation Systems (ITS) / Transportation related activities on National Highways on Pan India basis.

Job Description - Joint Advisor (Product Manager)

1	Designation	Joint Advisor - Product Manager
2	Number of Posts	One
3	Employment Type	Full-time. Contractual for 3 years, extendable as per requirement of IHMCL. The selected candidate will be on probation period for six months from date of joining and confirmation will be done by IHMCL based on his/her performance.
4	Location	New Delhi
5	Remuneration (Per Month)	Upto Rs. 1,25,000/- (all inclusive)
6	Minimum Educational Qualification	Degree OR Post Graduate Diploma OR Post Graduate Program in Science / Technology/ Engineering / Business / Management/ Public Policy/ Design.
7	Age Limit	Not exceeding 48 years as on prescribed last date of receipt of online applications.
8	Essential Experience	Minimum 2 years of product management experience.
9	Desirable skills/experience:	<ul style="list-style-type: none"> a. Experience managing products in digital payments (fintech), IoT, phygital etc is a plus. b. Managing SDLC life cycles, preparing PRDs and task management software's Jira or Github etc. c. Experience with product level data analytics, user engagement, feedback, setting up KPIs etc. d. Experience in designing of work-flows, mock-ups and process re-engineering using IT.
10	Job Description	<ul style="list-style-type: none"> a. Overall improve the experience of commuters on National Highways (toll plaza, incident management, payments etc) b. Streamline FASTag related issues, Electronic Toll Collection (ETC) infrastructure setup at each Toll-Plaza etc. c. Liaison, with IT vendors, Financial Institutions, NHAI, System Integrators and help IHMCL contract management with vendors. d. Streamline/re-engineer incident management operations from 1033 helpline number to dispatching of first responders for highways incidents. e. Ability to prepare road maps, roll-out plans etc. for IT Projects. Finalize functional requirements, UI/UX wireframes, workflows for ongoing and new requirements. Check the effectiveness of workflows for Data / documents. f. Co-ordination with high level authorities and stakeholder of other organizations for faster delivery of solutions and resolutions. g. Scoping interventions to use emerging technologies such as AI/ML, GIS etc and its implementation to improve customer experience in National Highways. h. Any other responsibility as assigned by IHMCL during the tenure.