



सेन्ट्रल बैंक ऑफ़ इंडिया  
Central Bank of India

1911 से आपके लिए "केंद्रित" "CENTRAL" TO YOU SINCE 1911

## Frequently Asked Questions/Information for Shareholders

### 1. Shareholders holding shares in physical form:

As you may be aware that the shares cannot be traded in physical form and in order to impart liquidity to the shareholders, we request you to convert your shares into Dematerialised form. For dematerialization, shareholders may contact their respective Depository Participants, where they maintain demat accounts. Benefits of dematerialization are as follows:

- i) Hassle free transfer
- ii) No threat of loss of share certificate
- iii) Direct and prompt credit of Dividend / Corporate benefits
- iv) Nomination facility
- v) Direct application through ASBA/IPO, etc.

Shareholders holding shares in Physical / Demat form are requested to update their PAN contact details, address, nominations, email ID etc. (In case same is not updated/registered) with RTA of Bank / their respective Depository Participant in line with SEBI guidelines to have quick and effective communication and to support the green initiatives.

### 2. Shareholders holding shares in dematerialised form:

It is our constant endeavour to provide the best services to our valued shareholders. We observe that there are some shareholders who are holding shares in demat form but have not registered/updated their Bank account details with their Depository Participants (DPs) for receiving Dividend amount directly credited to their Bank accounts. Accordingly, Dividend declared earlier, was paid to them by sending Dividend Warrant (DW) to the addresses maintained by them with Depositories.

It is worth noting that if such shareholders had registered/updated their Bank Account particulars with their DPs, the Dividend Amount would have been credited directly to their Bank account thus, ensuring faster receipt of Dividend right on due date, saving time spent on receiving dividend warrant by post, no requirement for visiting Bank for depositing the Dividend Warrant, non-apprehension of loss/theft of dividend warrant in transit or the likelihood of fraudulent encashment thereof.

### **3. Unclaimed Dividend, if any**

The shareholders who have not encashed their Dividend Warrants / or have not received dividend for any of the previous years are requested to contact the Registrar and Share Transfer Agent or the Bank for arranging payment thereof directly to their Bank A/c or for issue of duplicate dividend warrant/Demand Draft.

As per Section 10B of The Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970, the amount of dividend remaining unpaid or unclaimed for a period of seven years from the date of transfer to the Unpaid Dividend Account is required to be transferred to the Investor Education and Protection Fund (IEPF).Details of unclaimed dividend transferred to IEPF is also available on Bank's website.

### **4. Voting at AGM/EGM through electronic means**

In compliance with Regulation 44 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with Rule 20 of the Companies (Management and Administration) Rules, 2014, the Bank is pleased to offer remote e-voting facility as an alternative mode of voting at the AGM & EGM which enables the Members to cast their votes electronically. Necessary arrangements are made by the Bank at all AGM & EGMs to facilitate remote evoting.

### **5. Compliance Officer**

Shri Chandrakant Bhagwat, Assistant General Manager/Company Secretary is the Compliance Officer of the Bank in terms of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 for Equity Shares and Non-convertible Debt Securities issued by the Bank and listed at Stock Exchanges.

### **6. Proceeds from Public Issues, Right Issues, Preferential Issues, etc.**

The funds are raised by the Bank with the primary objective of augmenting and strengthening capital adequacy ratio and for enhancing the long-term resources of the Bank. The funds raised, are being utilized for the above purpose. However, during the FY 2022-23 Bank has not raised any capital through Public Issues, Right Issues, Preferential Issues, etc.

## 7. Means of Communications

The quarterly financial results (unaudited but subject to limited review by Statutory Auditors) and audited Annual Results are normally published in English, Hindi and Marathi newspapers, such as Business Standard, Financial Express, Tarun Bharat, Jansatta, Loksatta etc. The results along with presentation to analysts and press release on financial performance of the Bank are also uploaded on the Bank's website at [www.centralbankofindia.co.in](http://www.centralbankofindia.co.in) on quarterly basis.

## 8. Details of General Body Meetings held during the last three years :

Sr. No.	Nature of Meeting	Date & Time	Venue	Business Performed
1.	Fifteenth Annual General Meeting	10 <sup>th</sup> August, 2022 11:00 AM	Chandermukhi, Nariman Point, Mumbai- 400 021 (deemed venue of the meeting) through Video Conference(VC) or Other Audio Visual Means (OAVM)	1. To discuss, approve and adopt the Audited Standalone and the Consolidated Balance Sheet of the Bank as at 31 <sup>st</sup> March 2022, Standalone and Consolidated Profit and Loss Account of the Bank for the year ended 31 <sup>st</sup> March 2022, the report of the Board of Directors on the working and activities of the Bank for the period covered by the accounts and the Auditors' report on the Balance Sheet and Accounts.
2.	Fourteenth Annual General Meeting	10 <sup>th</sup> August, 2021 11:00 AM	Chandermukhi, Nariman Point, Mumbai- 400 021 (deemed venue of the meeting) through Video Conference(VC) or Other Audio	1. To discuss, approve and adopt the Audited Standalone and the Consolidated Balance Sheet of the Bank as at 31 <sup>st</sup> March 2021, Standalone and Consolidated Profit and Loss Account of the Bank for the

			Visual Means (OAVM)	year ended 31 <sup>st</sup> March 2021, the report of the Board of Directors on the working and activities of the Bank for the period covered by the accounts and the Auditors' report on the Balance Sheet and Accounts. 2. To appropriate accumulated losses as on 31.03.2021 from Share Premium account
3.	Extra-ordinary General	18 <sup>th</sup> May, 2021 11:00 AM	Chandermukhi, Nariman Point, Mumbai- 400 021 (deemed venue of the meeting) through Video Conference(VC) or Other Audio Visual Means (OAVM)	1. Issue of Equity Shares on Preferential Basis to President of India (Government of India) - - Special Resolution

### 9. Listing on Stock Exchanges:

The shares of the Bank are listed on BSE Limited and National Stock Exchange of India Limited. The scrip codes are as follows:

BSE Ltd. (BSE) Phiroze Jeejeebhoy Towers, 25th Floor, Dalal Street, Fort, Mumbai - 400 001	532885
National Stock Exchange of India Ltd. (NSE), "Exchange Plaza", Bandra Kurla Complex, Bandra,(East), Mumbai - 400 051	CENTRALBK
ISIN	INE483A01010

**10. Details of Non-Convertible Bonds in the nature of Promissory Notes (Tier-II Capital)  
as on 31.03.2023:**

Series Particulars	Issue date	Total Value (Rs. in crore)	ISIN	Rating		
				ICRA 23.09.2022	CRISIL 30.08.2022	India Ratings 12.12.2022
Basel III Complaint Sr I	08.11.2013	1000	INE483A09260	-	A+ (Positive)	-
Basel III Complaint Sr III	29.03.2019	500	INE483A09286	-	A+ (Positive)	-
Basel III Complaint Sr IV	30.09.2019	500	INE483A08023	A+ (Positive)	A+ (Positive)	-
Basel III Complaint Sr V	20.03.2020	500	INE483A08031	-	A+ (Positive)	AA- (stable)
<b>Total</b>		<b>2500</b>				

**11. Share Transfers and Redressal of Shareholders'/Investors' Grievances**

Share Transfers, Refund Order, Dividend payments and all other investor related activities are attended to and processed at the office of our Registrar and Transfer Agents. For lodgement of any of these documents and for queries/complaints/ grievances, shareholders/ investors are requested to contact the Registrars at the following address:

**Registrar and Transfer Agent for Equity Shares:**

Link Intime India Pvt. Ltd.  
C-101, 247 Park,  
LBS Marg, Vikhroli (West),  
Mumbai – 400 083  
Tel: 022-4918 6270  
Fax: 022-4918 6060  
Email Id: [rnt.helpdesk@linkintime.co.in](mailto:rnt.helpdesk@linkintime.co.in)

**Registrar and Transfer Agent for listed non-convertible debt securities:**

MCS Share Transfer Agent Ltd  
**Office No. 3B3, 3<sup>rd</sup> Floor, B wing,,**  
**Gundecha Onclave Premises Co-op Society Ltd,**  
**Kherani Road, Sakinaka, Andheri East,**  
Mumbai – 400 072 Tel: 022-28516020/023  
Fax: 022-28516021  
Email Id: [helpdeskmum@mcsregistrars.com](mailto:helpdeskmum@mcsregistrars.com)

**Details of Debenture Trustee for listed non-convertible debt securities:**

IDBI Trusteeship Services Limited  
**Universal Insurance Building, Ground Floor,**  
**Sir P.M. Road, Fort, Mumbai – 400 001**  
Tel : 022-4080 7000  
Fax :022-66311776  
E-mail ID :itsl@idbitrustee.com

**Address for correspondence with the Bank:**

AGM / Company Secretary and Compliance officer  
Central Bank of India,  
9<sup>th</sup> Floor, Chandermukhi,  
Nariman Point, Mumbai 400 021  
Contact No. 022- 6638 7575/7818  
Fax No.: 022- 2283 5198  
Email id: agmcompsec@centralbank.co.in; investors@centralbank.co.in