Admin Assist
$5,750 | €5,250 | £4,850
28 hours/month per instance
- OOTB feature optimization & configuration assistance
- Technical guidance

Technical Assist
$5,750 | €5,250 | £4,850
28 hours/month per instance
- Custom integration or application build guidance
- ZIS workflow guidance
- Custom objects guidance
- Advanced Messaging guidance

Assist Developer Add-on*
$1,000 | €900 | £775
5 hours/month per instance
- Help center code
- Custom code review
- ZIS
- Apps framework

Must have an existing 28 hours/month Assist package

ZENDESK SERVICES

Zendesk Assist

Add the Zendesk expert you need without the burden of having to hire a full-time resource.

Growth is rapid, and sometimes there is so much going on that you just need a little bit of help. That's where our three Zendesk Assist packages comes in; designed by our Professional Services team to provide you assistance however you need it. Whether it's hands-on help configuring your instance, contextual guidance and best practices using our APIs, or building custom apps, we've got you covered.
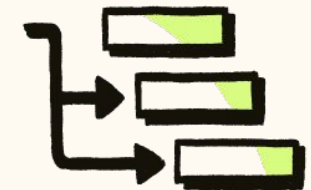

A little added muscle

Work with a designated expert to receive tactical help and hands-on assistance whenever you need it.

Let us be your guide

Have an influx of recommendations and don't know where to start? We can help you get there based on CX best practices.

Next-level your Zendesk

Get custom reports, integrations, and applications built for you by someone who knows your set up, inside and out.

We can help you bring your vision to life.
To learn more about how Zendesk Assist can help drive value for your business, please reach out to your account team.

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