"Once we made the decision to upgrade to Zendesk Suite, we knew that we needed a Services project to help us streamline our current support process and help us implement new Suite channels and features. During the design sessions, the Services team took the time to understand our long-term business needs."

- **Nikki Gibson,**
   Customer Service Manager,
   Weatherbeeta

For a seamless Suite transition.
To learn more about how Professional Services can help drive value for your business, please reach out to your account team.

Suite Transition Packages

Help for existing Zendesk customers to move from standalone products to the ultimate CX solution.

Partner with our CX experts to launch new channels and maximize all Suite features and functionality to provide your customers with a complete omnichannel support experience. Suite Transition packages include:

Starter

Includes an account review, discovery & design sessions, collaboration configuration, on-demand training, and rollout checklist & review.

Pro

Includes an account review, 2 x design workshops, functional design documentation, collaborative configuration, on-demand training, technical guidance, and rollout checklist & review.

Premium

Includes everything within our Pro package, plus data migration services, custom application/integrations, SunCo implementation, live training, custom guide theme development, and additional customizations.

$8,000
€7,200 | £6,500

Launch up to 1 channel

$15,000
€13,000 | £12,000

Launch up to 2 channels

$25,000
€22,000 | £20,000

Launch up to 3 channels

zendesk