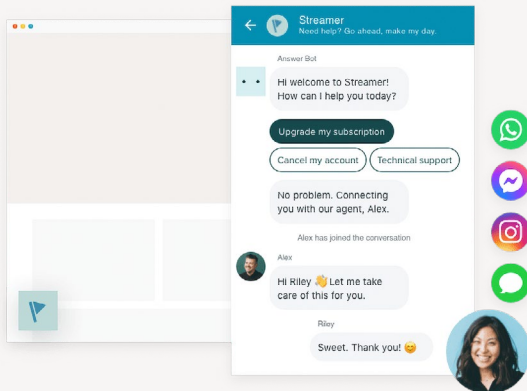


zendesk

The best customer experiences

Zendesk provides the complete customer service solution that's easy to use and scales with your business



Make it easy for your customers

Offer support in ways that are convenient for your customers, so it's simple for them to get the answers they need.

Social

Email

Voice

Messaging

Help center

AI-powered bots

Set your teams up for success

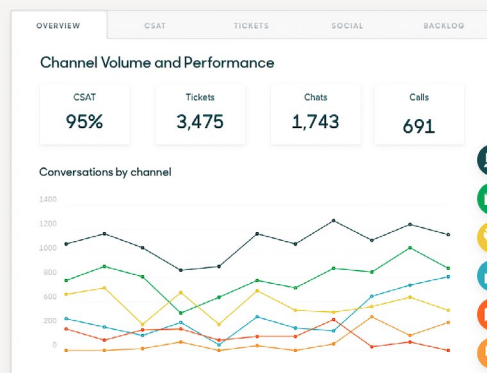
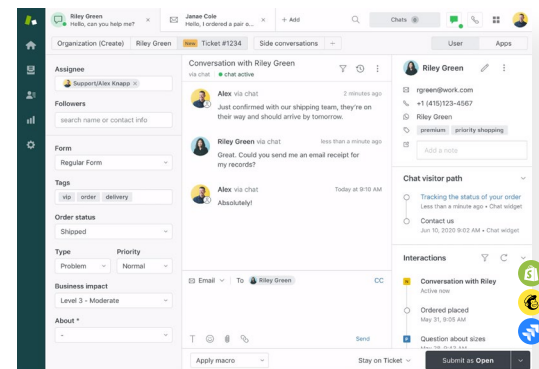
Help your agents, admins and internal teams do their best work. Zendesk offers robust out-of-the-box tools that are quick to set up and easy to use.

Knowledge management

Collaboration tools

Routing and intelligence

Agent workspace



Keep your business in sync

Customize to your heart's content with an open and flexible platform that you can scale, extend, and optimize as your business changes.

Integrations

Single customer view

Analytics and reporting

Suite Team	Suite Growth	Suite Professional	Suite Enterprise
\$49 per agent/month billed annually FREE TRIAL →	\$79 per agent/month billed annually FREE TRIAL →	\$99 per agent/month billed annually FREE TRIAL →	\$150 per agent/month billed annually FREE TRIAL →
Industry-leading ticketing system	Industry-leading ticketing system	Industry-leading ticketing system	Industry-leading ticketing system
Messaging across web, mobile and social	Messaging across web, mobile and social	Messaging across web, mobile and social	Messaging across web, mobile and social
Email, voice, SMS, and live chat support	Email, voice, SMS, and live chat support	Email, voice, SMS, and live chat support	Email, voice, SMS, and live chat support
Help center - SINGLE	Help center - UP TO 5	Help center - UP TO 5	Help center - UP TO 300
Easy-to-set up automations & workflows	Easy-to-set up automations & workflows with additional options	Easy-to-set up automations & workflows with additional options	Easy-to-set up automations & workflows with additional options
AI-powered automated answers - UP TO 50	AI-powered automated answers - UP TO 100	AI-powered automated answers - UP TO 500	AI-powered automated answers - UP TO 1000
Unified agent workspace	Unified agent workspace	Unified agent workspace	Unified agent workspace
Out-of-the-box reporting and analytics	Out-of-the-box reporting and analytics	Out-of-the-box reporting and analytics	Out-of-the-box reporting and analytics
Data and file storage - 50MB/AGENT	Data and file storage - 100MB/AGENT	Data and file storage - 100MB/AGENT	Data and file storage - 200MB/AGENT
1,000+ apps and integrations - PREBUILT	1,000+ apps and integrations - PREBUILT & CUSTOM	1,000+ apps and integrations - PREBUILT & CUSTOM	1,000+ apps and integrations - PREBUILT & CUSTOM
Robust APIs - STANDARD RATE LIMIT	Robust APIs - ADVANCED RATE LIMIT	Robust APIs - ADVANCED RATE LIMIT	Robust APIs - ADVANCED RATE LIMIT
Online, email, and phone support from the Zendesk team	Online, email, and phone support from the Zendesk team	Online, email, and phone support from the Zendesk team	Online, email, and phone support from the Zendesk team
Onboarding and adoption guidance	Onboarding and adoption guidance	Onboarding and adoption guidance	Onboarding and adoption guidance
	Self-service customer portal	Self-service customer portal	Self-service customer portal
	Customizable ticket layouts	Customizable ticket layouts	Customizable ticket layouts
	Light access licenses - UP TO 50	Light access licenses - UP TO 100	Light access licenses - UP TO 1000
	Multilingual support and content	Multilingual support and content	Multilingual support and content
		Conversation routing based on agent skill	Conversation routing based on agent skill
		Customizable and shareable dashboards	Customizable and shareable dashboards
		HIPAA compliance	HIPAA compliance
		Events Connector for Amazon Web Services	Events Connector for Amazon Web Services
		Dashboard sharing - STANDARD	Dashboard sharing - ADVANCED
			Business hours - MULTIPLE
			Audit logs
			Identify knowledge gaps with AI-powered suggestions
			Custom roles & permissions
			Custom objects - UP TO 1M RECORDS
			Automatic email archiving
			Web widget unbranding
			Call offering time limit
			Content blocks
			3rd party chatbots

Additional enterprise-ready plans from \$215+ per agent/month billed annually

Offer support in ways that are convenient for your customers, so it's simple for them to get the answers they need.

Protect your data with best-in-class security and compliance.
 Fine-tune operations with granular controls and greater change management flexibility.
 Extend your Zendesk and unify your business data with custom integrations.
 Get set up for success with advanced partnership from Zendesk.

