

Privacy Statement for Utiq.com

This Privacy Statement applies when you visit or interact with the utiq.com website only. We have a dedicated <u>Privacy Statement for the Utiq Service</u> available in consenthub. If you are a user of the Utiq Service and you are looking to manage your service, including how to manage Utiq consents, please visit <u>consenthub</u>."

This privacy statement explains how we collect, use, share and protect your personal information when you visit and interact with www.utiq.com or contact us about our services. It also provides information about your rights.

This Privacy Statement is likely to be updated from time to time, so we encourage you to check back for updates.

Last updated: 27 April 2023

Who we are

We are Utiq SA/NV ("Utiq"), the controller of your personal information.

In this privacy statement "we", "us" and "our" means Utiq;

Our registered office is Utiq SA/NV, Rue aux Laines 70, 1000 Brussels, Belgium. We are registered in Belgium under company number 0799.155.284

How to contact us

You can reach our Data Protection Officer and ask any questions about how we process your information, how to exercise your rights or about this privacy statement by contacting privacy@utig.com.

Personal information we process

When you visit and interact with www.utiq.com or contact us, we will collect the following information:

• Your contact details, such as your name, email address, company, and content of your query where applicable (for example, if you complete the "Get in touch" form).

How we use your personal information and our legal basis to do so

Responding to your requests

We will use your personal information, to the extent that you have provided us with it, to respond to your requests, including to any queries you submit to us.



We do this based on our legitimate business interest to respond to your requests and manage our engagement with you.

How we share and store your information

Where applicable, we share your information with companies engaged to perform services for us and assist us, such as to operate the site.

We do not transfer information outside of the UK or the EEA. If this changes, we will provide you with further details on why it is necessary and any relevant safeguards by updating this section.

We will keep information you provide to us only as long as it is relevant to manage our engagement with you.

Where we share or store your personal information, we will make sure appropriate protection is in place to protect your personal information in line with data protection laws.

Your rights

You have a number of rights under data protection law as listed below. Where applicable, you can exercise these rights by contacting us at privacy@utiq.com.

Right of access – You have the right to ask us for a copy of the personal information we hold about you and how it has been processed.

Right to rectification – You have the right to ask us that personal information we hold about you is corrected.

Right to erasure – You have the right to ask us to delete your personal information in certain circumstances.

Right to restriction of processing – You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Right to data portability – You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

Right to object – You have the right to object to the processing of your personal information in certain circumstances.

Right to lodge a complaint – If you have a complaint, you can contact us on privacy@utiq.com. If we are unable to resolve your concerns, you can contact the APD, which is the Belgian data protection regulator – their details are at https://www.autoriteprotectiondonnees.be/citoyen/agir/contact.

Cookies or other similar technology

Our website uses Plausible Analytics to help us understand overall visitor trends and the effectiveness of our marketing activities. Plausible Analytics doesn't set any cookies in your



browser nor does it collect any personally identifiable information, instead the site measurement is carried out anonymously to generate aggregated site statistics only.

See <u>Plausible Analytics Privacy Policy</u> for more information.