



# User Guide

Smart Wi-Fi Outdoor Plug

Tapo P400M

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# About This Guide

This guide provides a brief introduction to the Smart Wi-Fi Outdoor Plug and the Tapo app, as well as regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo experience.

## Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in blue and underlined. You can click to redirect to a website.

## More Info

- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.
- A Technical Community is provided for you to discuss our products at <https://community.tp-link.com>.
- The setup video can be found at <https://www.tp-link.com/support/setup-video/>.

# Introduction

Tapo P400M Smart Wi-Fi Outdoor Plug extends your smart home to the outdoors, enabling you to easily control your lights and household electronic devices via the Tapo app, no matter where you find yourself.

- **Matter Certified** - Integrate Matter-certified Tapo devices with other Matter end products into your preferred ecosystem.
- **Long Wi-Fi Range** - With dual antennas for long range Wi-Fi, the Smart Outdoor Plug has a reach of up to 300ft in open areas.
- **IP65 Weatherproof** - Works safely in the garden, patio, or backyard to power your outdoor devices. Make your time spent outdoors easier and smarter.
- **Double The Outlets** - Access and use two outdoor devices from anywhere, together or individually—all with one smart plug.
- **Remote Control** - Instantly turn connected devices on/off wherever you are via the Tapo app. Designed to simplify your life and help eliminate potential safety hazards.
- **Schedule** - Preset a schedule to automatically manage devices.
- **Voice Control** - Control your outdoor devices with simple voice commands via Amazon Alexa, Apple Siri, or Google Assistant.
- **Away Mode** - Intelligently simulate someone being at home by randomly turning the plugged-in device on and off, making it appear as if someone is home.
- **Device Sharing** - Easily share management permissions with each member of your family.
- **Flame-Retardant\*** - Made with V-0 (UL94) flame-retardant PC materials to help minimize burning hazards.

# Appearance



## Smart Outlet






Plug in your device and control it from your smartphone.



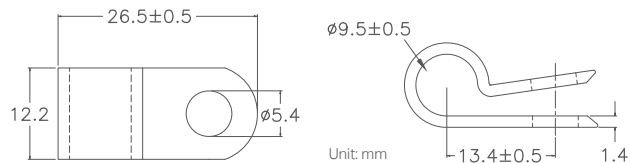
## Power Button

Press to turn on or off the plug.  
Press for 5s to reset Wi-Fi connection.  
Press for 10s to factory reset your plug.

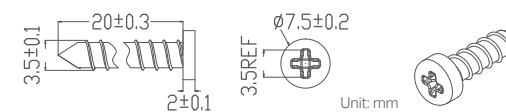
## System LED

-  **Blinking Orange and Green**  
Ready for Setup; resetting.
-  **Blinking Green**  
Connecting to Wi-Fi; upgrading.
-  **Green**  
Connected to Wi-Fi and working properly.
-  **Blinking Orange**  
Resetting.
-  **Red**  
No Wi-Fi connection; offline.

## Provided clamp:

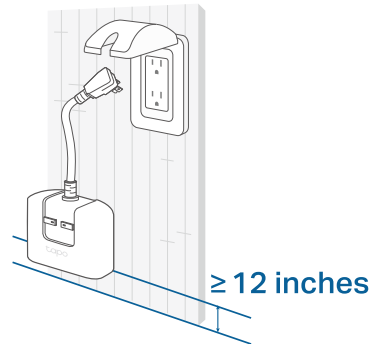


## Provided screw:

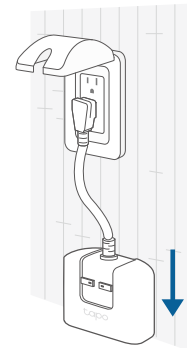


# Waterproof Your Smart Outdoor Plug

Following are some tips to waterproof your smart outdoor plug.

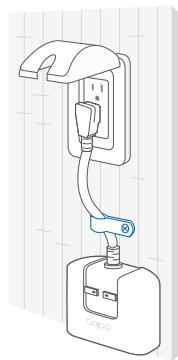


Keep the plug at least 12 inches (1ft) from the ground.

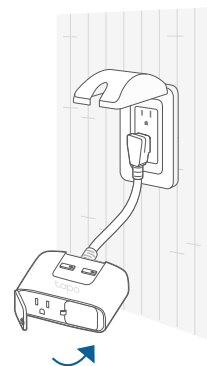


Keep the plug face down. Otherwise, water may get into the plug.

## Tips



Secure the plug with the provided clamp and screw.



Keep the plug covered with the weatherproof cover when not in use.

# Set Up Your Smart Outdoor Plug via Tapo

Follow the steps below to get started with your new smart plug, or you can follow the setup video at <https://www.tp-link.com/support/setup-video/>.

## Step 1. Download Tapo App

Get the [Tapo](#) app from the App Store or Google Play, or by scanning the QR code below.

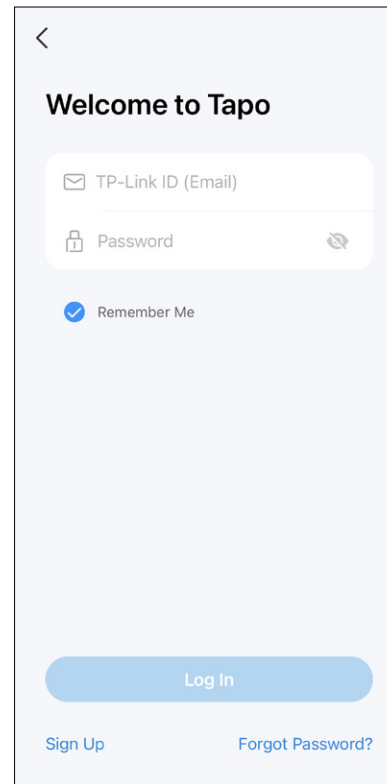


OR



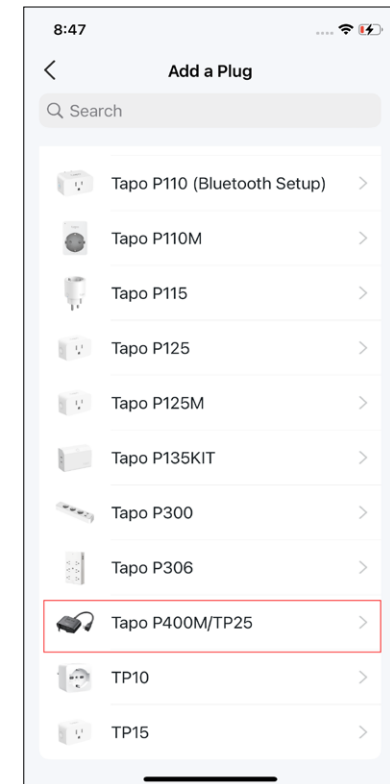
## Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



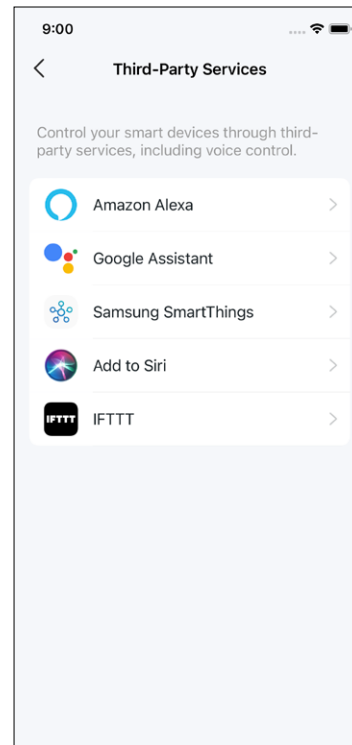
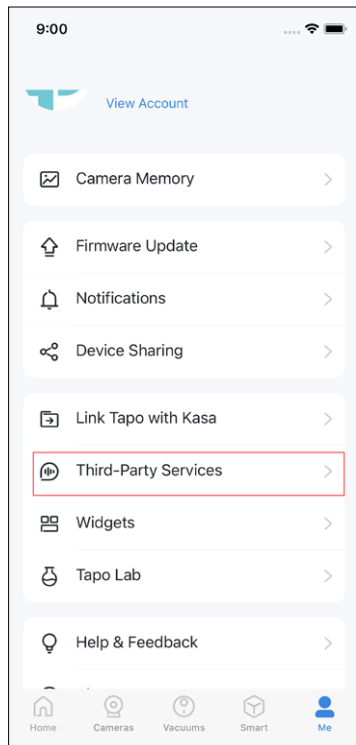
## Step 3. Add Your Plug

Tap the **+** button in the Tapo app, choose [Plugs](#), and select your model. Follow the instructions in the Tapo app to complete the setup.



## Step 4. Link Third-Party Services

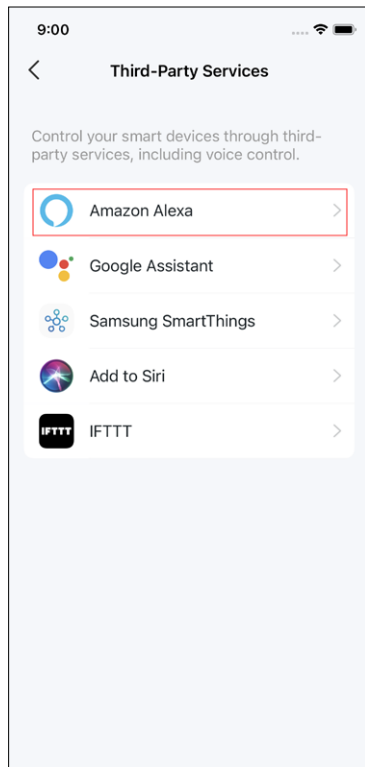
Tap [Third-Party Services](#) on the [Me](#) page to pair your smart plug with Amazon Alexa or Google Assistant, and enjoy a full hands-free experience using simple voice commands. Or, you can refer to the next chapter to enable third-party voice services via Matter.



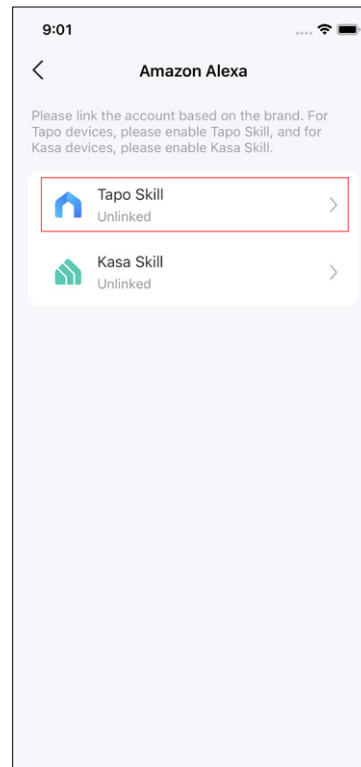


## For Amazon Alexa Setup

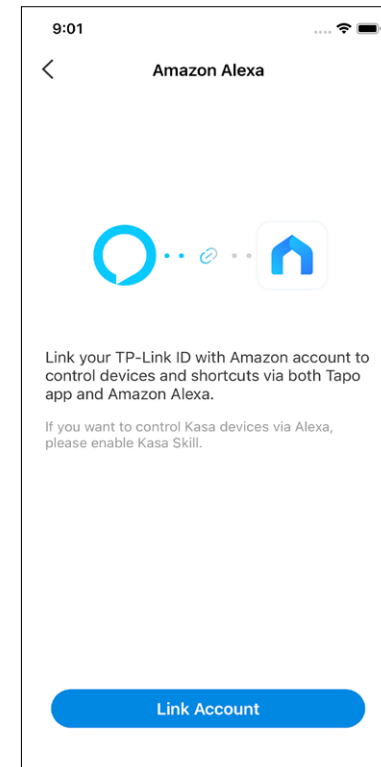
1. Tap Amazon Alexa.



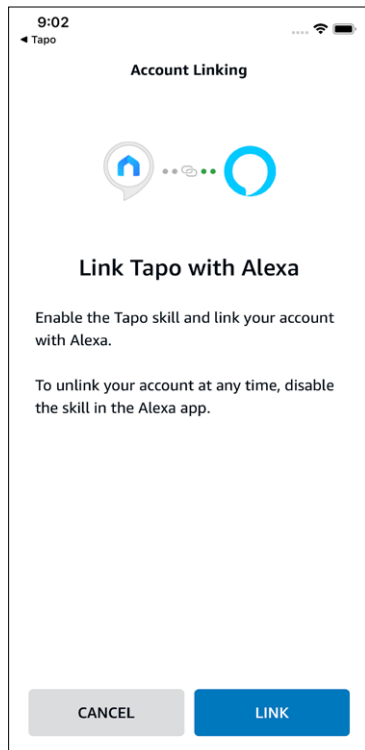
2. Tap Tapo Skill.



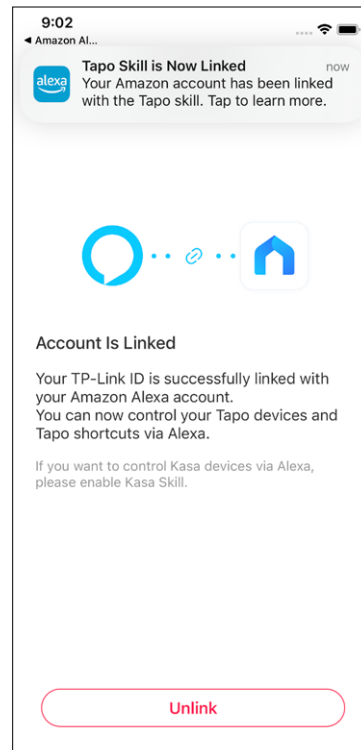
3. Tap Link Account.



4. Tap [LINK](#).

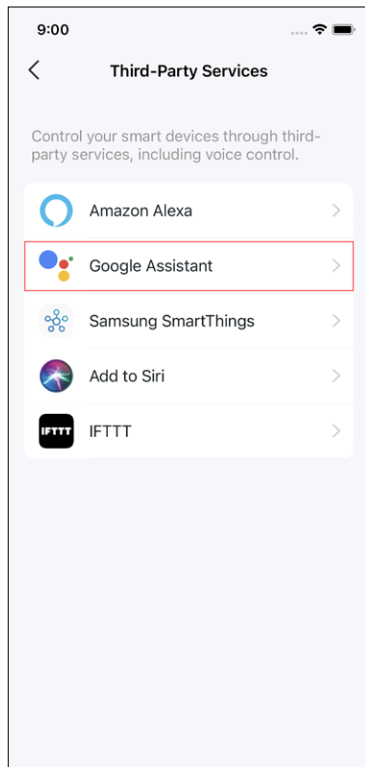


5. After your TP-Link ID has been successfully linked with your Amazon account, you can use Alexa voice commands to control your Smart Plug.

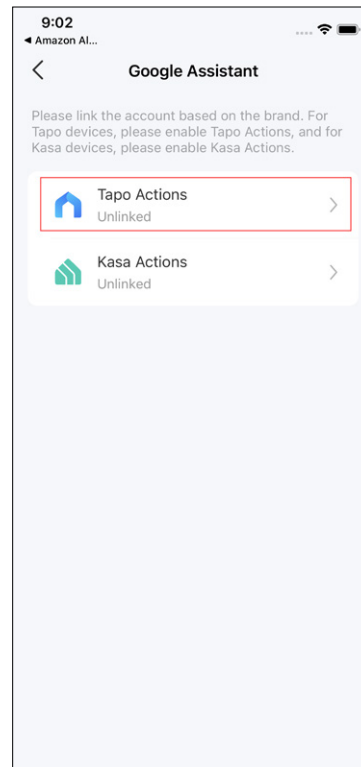


## For Google Assistant Setup

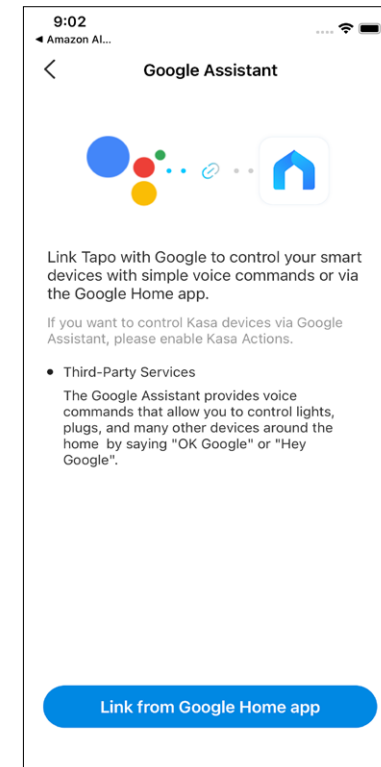
1. Tap Google Assistant.



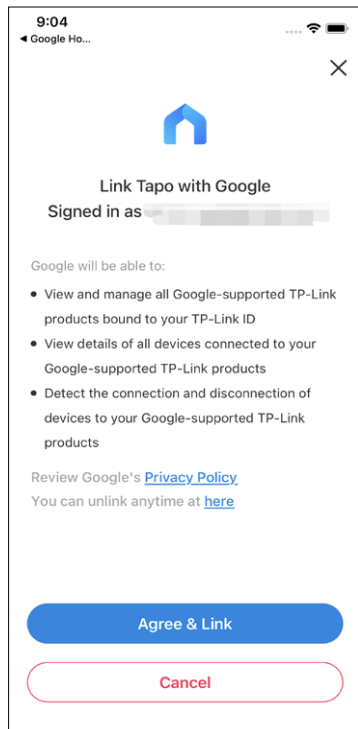
2. Tap Tapo Actions.



3. Tap Link from Google Home app.



4. Tap [Agree & Link](#) and follow the in-app instructions to complete the setup.



# Set Up Your Device via Matter

**Visit**

<https://www.tp-link.com/support/faq/3520/>



Scan QR Code



- Matter setup in different ecosystems
- Multi-admin setup and videos
- Features supported in different ecosystems
- Troubleshooting & Help

# Set Up via Matter

This is a Matter-certified device. You can integrate it into any Matter ecosystem you prefer for easy control.

## Before You Start

- **Get a Matter Controller:** This is needed to connect and manage Matter devices on your home network. For instance, Apple TV and HomePod are examples of Matter controllers.
- **Reset Your Device:** It's important to start with a fresh device. For most devices: Press and hold the 'Reset' button for 10 seconds. For smart bulbs: Turn the light switch off and on five times, with a 1-second pause between each action.
- **Access Matter Setup Mode:** This mode turns off 15 minutes after the device is powered up. To return to setup, simply turn your device off and then back on.
- **Locate Your Matter Code:** Look for a QR code or a numeric code on your device or in its packaging. Snap a picture of it for future reference.

## How to Set Up

\*Setup processes may vary between ecosystems.

1. Turn on Bluetooth on your phone.
2. Open the smart home app, and either scan the Matter QR code or input the given numeric code.
3. Connect your device to the same network as your controller.
4. Follow the instructions in the app to complete setup.

## Failed to Set Up?

- **Restart:** Try turning off and then turning back on your device, controller, or phone.
- **Check IPv6:** Ensure that IPv6 is activated on your router. Visit our FAQ for step-by-step guidance:

<https://www.tp-link.com/support/faq/1525/>

- Regarding the Matter Code: The original Matter code can only be used for setup in one app (you can reuse it after a device reset). If you wish to set it up in multiple apps, generate a new code using the first app for all subsequent ones.



The development of Matter is ongoing, with progress varying across platforms. Device performance and bugs can occur unrelated to the device itself. TP-Link, along with other CSA members, is committed to enhancing user experiences and service quality.



Our expert Technical Support team is ready to assist you. Please don't hesitate to reach out with any questions. Your feedback is vital to us!



**Contact us at**  
**[www.tp-link.com/support](https://www.tp-link.com/support)**  
for Technical Support, FAQs & more

# Authentication

## FCC Compliance Information Statement



Product Name: Smart Wi-Fi Outdoor Plug

Model Number: Tapo P400M

### **Responsible Party:**

#### **TP-Link USA Corporation**

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: [sales.usa@tp-link.com](mailto:sales.usa@tp-link.com)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.



2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

### **FCC RF Radiation Exposure Statement**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

We, **TP-Link USA Corporation**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2024-03-05

## Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:

- 1) This device may not cause interference, and
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) l'appareil ne doit pas produire de brouillage;
- 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

## Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

## NCC Notice

注意!

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

## BSMI Notice

### 安全諮詢及注意事項

- 清潔本產品之前請先切斷電源。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 不要私自拆開機殼或自行維修，如產品有故障請與原廠或代理商聯繫。

### 限用物質含有情況標示聲明書

設備名稱：Smart Wi-Fi Outdoor Plug Equipment name		型號（型式）：Tapo P400M Type designation (Type)				
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻Hexavalent chromium (Cr <sup>+6</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚Polybrominated diphenyl ethers (PBDE)
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應板	—	○	○	○	○	○
其他及其配件	—	○	○	○	○	○
<p>備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值            Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。            Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>備考3. “—” 係指該項限用物質為排除項目。            Note 3: The “—” indicates that the restricted substance corresponds to the exemption.</p>						

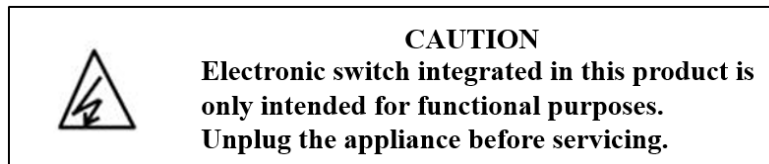
## Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use the device where wireless devices are not allowed.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- The devices are not intended for use in locations where the temperature may be less than actual room conditions, such as unheated warehouses or garages.
- For passthrough devices, plug the power strips into the integrated electrical sockets of the devices, but devices of the same or another type not be stacked in normal use.



- For indoor use only.
- Do not overload power outlets. This can result in the risk of fire or electric shock.
- Completely insert the product into the power outlet. Failure to do so may cause electric shock and / or excessive heat resulting in fire.
- Regularly remove dust etc from the product by pulling it out from the power outlet and wiping with a DRY cloth. Accumulated dust may cause an insulation defect resulting in fire.
- Unplug from the power outlet if it emits smoke, has an abnormal smell or makes an unusual noise.
- Do not use the product if the casing has been broken. Danger of electric shock.
- Never touch the product with wet hands.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Do not use this product at a refuelling point.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.












- Be careful to connect the following- cooking appliances, irons, other devices that generate a large amount of heat. There is a risk of fire, burns or injury. – power tools, electric machinery, or other devices that could cause injury and therefore must be used under direct careful observation. – heating or cooling devices or any type of device which could cause health risks particularly to the elderly or children.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Do not use this product near water for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- The product should be kept free from excessive smoke, dust or high temperature and vibration.
- This product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time unplug the product from the power outlet.
- Product should be kept away from heat sources such as radiators, cookers etc.- it should not be placed in rooms where the temperature is less than 0 degrees or greater than 40 degrees. Damp basements should also be avoided.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Operating Temperature: 0°C-40°C, 0°C-35°C (For EU and FR version)
- Operating Humidity: 10%-90%RH, Non-condensing
- Storage Humidity: 5%-90%RH, Non-condensing
- Function switch of Micro-gap construction / Micro-disconnection is used. Power is completely off only when the plug has been withdrawn from Tapo smart socket. Automatic action type of the integrated switch: Micro-disconnection (Type 1.B), Micro-gap construction (For UK version).
- Nicht hintereinander stecken.















Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

## Explanation of the symbols on the product label

Symbols may vary from products

Symbol	Explanation
	Class II equipment
	Class II equipment with functional earthing
	Alternating current
	DC voltage
	Polarity of output terminals
	Indoor use only
	Dangerous voltage
	Caution, risk of electric shock
	Energy efficiency Marking
	Protective earth
	Earth

Symbol	Explanation
	Frame or chassis
	Functional earthing
	Caution, hot surface
	Caution
	Operator's manual
	Stand-by
	"ON"/"OFF" (push-push)
	Fuse
	Fuse is used in neutral N
	<p>RECYCLING</p> <p>This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.</p> <p>User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.</p>

Symbol	Explanation
	Caution, avoid listening at high volume levels for long periods
	Disconnection, all power plugs
m	Switch of mini-gap construction
μ	Switch of micro-gap construction (for US version) Switch of micro-gap / micro-disconnection construction (for other versions except US)
ε	Switch without contact gap (Semiconductor switching device)