

DIY Handset Data Transfer Android

Congratulations on your new T-Mobile Phone! In order to help you get all of your information on your new phone, we offer the following DIY instructions for handset data transfer. If you are comfortable moving your pictures, contacts & other information from your old phone to your new phone, here are some handy tips.

Existing Android Phone to a New Android Phone

Best option: Data transfer with phone manufacturer apps downloaded from Google Play Store

Samsung Smart Switch <http://www.samsung.com/us/smart-switch/>

HTC Transfer tool <http://www.htc.com/us/apps/htc-transfer-tool/>

LG Switch <https://www.lg.com/us/support/product-help/CT10000025-20150709439936-lg-backup-lg-switch>

OnePlus Switch https://support.oneplus.com/app/answers/detail/a_id/321/kw/switch%20app/related/1

These apps help transfer the following info from one device to another:

- Contacts
- Pictures and videos
- Messages
- Settings

Second best option: Data transfer with Google account

First, make sure your information on your old phone is backed up:

1. Open your old device's Settings app.
2. Tap Settings > System > Advanced > Backup. (If these steps don't match your phone's settings, try searching your settings app for "Backup")
3. If Back up to Google Drive is not turned on, then turn it on. Then wait for your backup to complete. If the backup has been turned on, then you will be able to check under "Active backups" to see when your Apps, Call history, Contacts, etc., were last backed up. If your old phone appears to have been backed up within the last few minutes, you're good to go to the next step.

To transfer everything to your new phone, then:

1. On your new phone, go to the Settings app.
2. Tap Accounts, then tap: Add account.
3. Select Google, and then sign into the Google account to which you backed up your data. (If you've set up security on your new phone, you may have to enter a password or pattern as part of this step.)
4. You should get asked if you want to restore or download all of your synced information. Select: "Yes"
5. You should see all of your apps, contacts, etc., downloading on your new phone.

The T-Mobile logo, featuring a magenta 'T' inside a square followed by the word 'Mobile' in a magenta serif font.