

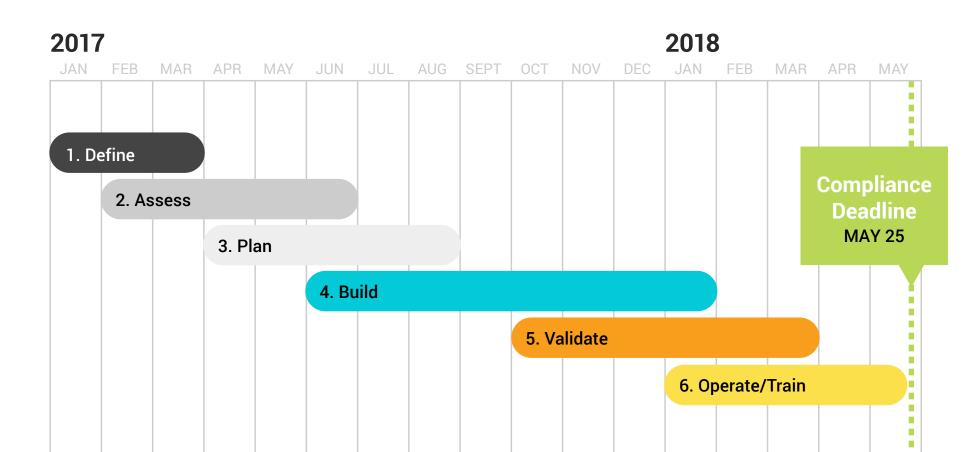


SOLARWINDS PLAN SUMMARY

- GDPR-readiness effort has been underway since January 2017
- Established a GDPR program, identifying team, goals, and timeline
 - Global team lead by CTO, General Counsel, and CIO
 - Involves <u>all</u> businesses and departments
- practices and providing remediation guidance Drafting policy updates, designing process changes, defining new data

Engaging a compliance consulting firm to assess our data privacy

- privacy / security standards, and procurement requirements
- Naming functional leaders to implement new GDPR requirements
- Working with vendors to assess readiness and amend contracts
- Publishing readiness statements on our corporate websites
- Positioning to be GDPR-ready prior to May 25, 2018



2017

APR



DEFINE

PHASE 1

- Established GDPR program, team, goals, and timeline
- Documented GDPR interpretation Identified resource gaps and estimated initial
- resource / budget requirements

2017

JUL

ASSESS

PHASE 2

Inventoried data collection and

Inventoried notices and contracts

- processing activities Updated security policies and processes
- Updated procurement requirements

Performed GAP analysis

2017

AUG



Outlined requirements for enhanced rights of

PLAN

PHASE 3

- data subjects Outlined system security requirements Approved remediation plan / budget
- Inventoried vendor compliance

2018

JAN



Initiate external communications

BUILD

PHASE 4

- Develop communication / training plan
- Finalize audit plan

Enforce updated procurement requirements

Execute remediation plan Revise legal notices and contracts

2018

MAR

2018

FEB



Audit security development lifecycle and privacy by design

VALIDATE

PHASE 5

Audit data collection and processing activities

Initiate internal training

Audit vendor compliance

- OPERATE/TRAIN PHASE 6
 - Maintain and monitor changes in the law

Publish updated privacy notices

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