



# Finger Preventative Maintenance Plan

The success of your business depends on maximizing uptime of mission critical factory automation equipment. The fingers in your gripping solution are durable<sup>1</sup> but expected to wear<sup>2</sup> over time as they keep up with the demands of production. At Soft Robotics we have designed the fingers in every gripper to be easily replaced in the field and we are pleased to offer all of our customers a Finger Preventative Maintenance Plan designed to eliminate expensive “down-time” surprises.



## Plan Setup

Our expert sales engineers will collaborate with you, using historical usage data, to design a schedule of automatic shipments of replacement *mGrip*<sup>™</sup> fingers. By synchronizing data with your operation’s preventative maintenance routines, replacement fingers will be on-hand when your maintenance teams need them most.



## How It Works

Monthly, quarterly or semi-annually, Soft Robotics will automatically ship the prescribed quantities of *mGrip* replacement fingers to your operations. Since predicting the future is challenging, quantities can be adjusted, and shipments even temporarily paused if needed with 30 days of notice.



## Benefits

### Eliminate Downtime

Guarantee that your maintenance team will have the parts they need to keep the line running.

### Priority Scheduling

Customers on maintenance plans receive priority shipment scheduling and zero expedite charges.

### Save Money

Receive 10% discount on all fingers covered by the plan.

<sup>1</sup> Maximum finger durability is achieved when using a properly-configured, Soft Robotics Inc. branded gripper control system.

<sup>2</sup> Finger life is application dependent but use inconsistent with Soft Robotics Inc. instructions or recommendations may result in premature wear and/or finger failure.

Note: Soft Robotics’ grippers are FDA 21 CFR and (EC) 1935/2004 compliant and IP69K rated.