

The Swiss Stock Exchange

Sponsored Access Service Description

Version 1.04, 15.04.2020

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1 Introduction

1.1 Purpose and Scope

This document describes the «Sponsored Access» (SA) arrangement offered by the Swiss Stock Exchange.

1.2 Changes Since Last Version

Addition of support for Sponsored Access over SCAP connectivity.

Version and Date	Description
1.01, 19.08.2013	First version of this document published and made available on the Exchange's website for Sponsored Access go-live
1.02, 07.04.2014	Updated version for SWXess Maintenance Release 5 (SMR5)
1.03, 09.05.2016	Addition of support for Sponsored Access over SCAP connectivity
1.04, 15.04.2020	Addition of Order Routing Instructions for SwissAtMid, Sweep Orders, Plus Orders & EBBO orders

1.3 Definitions and Abbreviations

Term/Abbreviation	Explanation
CCP	Central Counterparty
CET	Central European Time (UTC+1:00)
CLOB	Central Limit Order Book (Market Model)
DMA	Direct Market Access
EBBO	Swiss EBBO Order Book (Market Model)
<u>IMI</u>	The ITCH Market Data Interface for The Swiss Stock Exchange
ITCH	ITCH is the Swiss Stock Exchange implementation of NASDAQ's "TotalView-ITCH" or "TV-ITCH", which is the NASDAQ INET highly efficient and direct data feed protocol
МРОВ	SwissAtMid non-displayed Mid-Point Order Book (Market Model)
NASDAQ OMX	The NASDAQ OMX Group, Inc. For more information see: http://www.nasdaqomx.com/
OBM	On Book Matcher
OPS	Orders per Second
OTI	The OUCH Trading Interface for the Swiss Stock Exchange
OUCH	OUCH is the NASDAQ INET highly efficient and direct order management protocol The OUCH Trading Interface for the Swiss Stock Exchange
RDI	The Reference Data Interface for the Swiss Stock Exchange
Reference Price	The reference price is the last traded on order book price. In case there is no on order book trade during a business day, there will be no new closing price and the existing reference price remains unchanged.
RMC	Risk Management Controls
RX	RiskXposure. User Interface for Risk Management
SA	Sponsored Access
SCAP	The Swiss Stock Exchange Common Access Portal
SIX	Swiss Infrastructure and Exchange; SIX Group was formed at the beginning of 2008 through the merger of SWX Group, SIS Group and Telekurs Group.
SSX	The Swiss Stock Exchange
SWXess	The Swiss Stock Exchange trading platform

NASDAQ OMX solution for Risk Management (formerly FTEN).

TradeGuard

TradeGuard offers real-time, cross-market risk management solutions that provide market participants

2 Sponsored Access

2.1 Submission of client orders to the Swiss Stock Exchange

With the introduction of Sponsored Access, the Swiss Stock Exchange supports three different ways to submit client orders to the Exchange:

Trading Participant

Client orders are directly entered and submitted to the Swiss Stock Exchange by Registered Traders of a <u>Trading Participant</u> under the participants trading identification.

• Direct Electronic Access (DEA)

Direct Electronic Access is an arrangement through which a participant of the Swiss Stock Exchange facilitates submission of client orders to the Exchange by permitting clients to transmit orders electronically to the participant's internal electronic trading systems for automatic onward transmission to the Exchange under the participant's trading identification.

Sponsored Access (SA)

Sponsored Access is an arrangement through which a participant of the Swiss Stock Exchange facilitates submission of client orders to the Exchange by permitting clients to transmit orders electronically and directly to the Exchange under the participant's identification without the orders being routed through the participant's internal electronic trading systems.

The Swiss Stock Exchange participant remains in all three cases responsible for all trading activity under its trading identification.

The following sections provide an overview of the service and functionality provided via Sponsored Access and set out the details of the mandatory (in accordance with Directive 8: Sponsored Access) and some additional optional Risk Management Controls available to Sponsoring Participants with regard to their Sponsored Users.

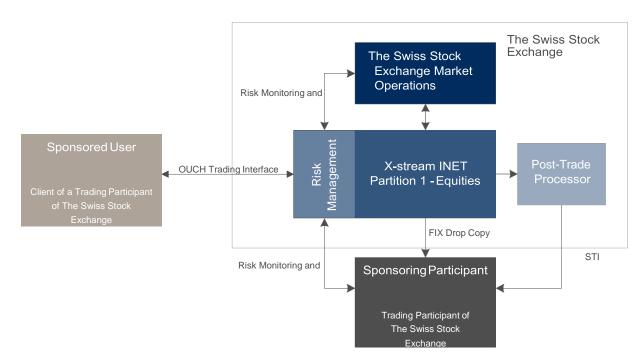
The detailed rules governing «Sponsored Access» are laid down in the Swiss Stock Exchange Rule Book and Directives, in particular the Directive 8: Sponsored Access which may be found at the following link: http://www.six-swiss-exchange.com/participants/regulation en.html

2.2 Service Overview

«Sponsored Access» (SA) is an arrangement through which a trading participant of the Swiss Stock Exchange (Sponsoring Participant) facilitates submission of client orders to the Exchange by permitting clients which are not participants of the Swiss Stock Exchange (Sponsored Users) to transmit orders electronically and directly to the On Book Matcher (OBM) – Partition 1 (Equities) of the «SWXess» platform under the Sponsoring Participant's ID, without the orders being routed through the Sponsoring Participant's internal trading systems.

Technically, Sponsored Users will connect directly or via a third party connectivity provider to the «SWXess» platform. Legally, the Sponsored User's order flow remains client order flow of the Sponsoring Participant and must be accordingly monitored and managed by the Sponsoring Participant in accordance with the Swiss Stock Exchange's rules and directives as well as the Sponsoring

Participant's risk management policies. The responsibility to clear and settle trades resulting from orders submitted to the Swiss Stock Exchange by Sponsored Users lies with the respective Sponsoring Participant



The Swiss Stock Exchange provides a series of Pre- and At-Trade Risk Management Controls (RMC) in order that Sponsoring Participants can effectively risk-manage their Sponsored Access order flow. The associated risk management parameters can be maintained via a graphical user interface as well as via file upload using the Sponsored Access File Interface (SFI).

Sponsoring Participants can further manage risk either by activating the «Kill-Switch» which deletes all outstanding orders of the Sponsored Users and prevents new order entries; or by defining a «Restricted Stock List» which details securities in which their Sponsored Users are not allowed to trade in.



The Risk Management layer is provided and hosted by the Swiss Stock Exchange.

3 Legal Relationship and Responsibilities

3.1 Sponsoring Participant

A Sponsoring Participant is a trading participant of the Swiss Stock Exchange that permits its clients Sponsored Access to the Exchange.

The Swiss Stock Exchange maintains a legal relationship solely with the Sponsoring Participant. The participant of the Exchange offering Sponsored Access to its clients (Sponsored Users) is responsible for ensuring its Sponsored Users are aware of, accept and adhere to the rules of the Swiss Stock Exchange. Sponsoring Participants remain liable to the Swiss Stock Exchange for all actions and omissions committed by, on behalf of or in the name of their Sponsored Users under the Sponsoring Participant's ID as if these were actions and omissions by the participant itself. In particular, they bear sole responsibility for all obligations and liabilities arising from its Sponsored Users' interaction with the «SWXess» platform and all executions which arise from orders transmitted by them.

A participant that wishes to permit Sponsored Access for one of their clients must conduct a due diligence assessment of the prospective Sponsored User including suitability checks to ensure that it is fit and proper to use of Sponsored Access and must submit a corresponding written request to the Swiss Stock Exchange for each prospective Sponsored User.

The Exchange further provides mandatory Risk Management Controls (RMC) for Sponsoring Participants to manage the order flow from their Sponsored Users. Sponsoring Participants are responsible for configuring the limits of the Risk Management Controls and should adjust them accordingly as and when required.

The detailed rules governing «Sponsored Access» are laid down in the Swiss Stock Exchange Rule Book and Directives, in particular the Directive 8: Sponsored Access which may be found at the following link: http://www.six-swiss-exchange.com/participants/regulation/directives_en.html

3.2 Sponsored User

A Sponsored User is a client of a Sponsoring Participant that has been permitted Sponsored Access to the Swiss Stock Exchange by a Sponsoring Participant.

Sponsored Users must be aware of, accept and adhere to the rules of the Swiss Stock Exchange and the Sponsoring Participant is responsible for ensuring that this is the case.

The Sponsored User only have a relationship in place with SIX Exfeed Ltd or the Swiss Stock Exchange (market data configuration) for direct access of SWXess Market Data services via a trading independent and approved connectivity option. This relationship sits outside the protection of the Sponsoring Participants direct trading relationship with the Exchange.

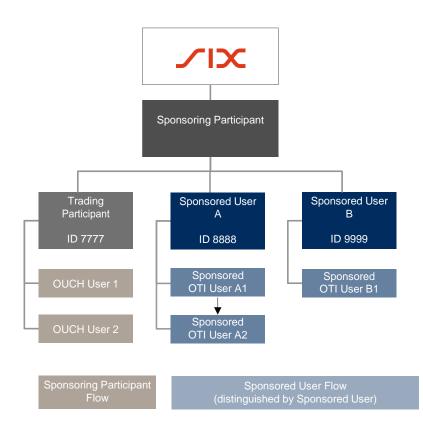
3.3 Sponsoring Participant and Sponsored User Setup

The Swiss Stock Exchange will assign a unique identifier for each Sponsored User to ensure the Sponsored User's flow is identified as such and clearly segregated from the flow of other Sponsored Users of the Sponsoring Participant as well as from all other flow from the Sponsoring Participant.

The trading services of the Swiss Stock Exchange can be accessed by Sponsored Users only over OUCH Trading Interface (OTI). The Sponsored User may use multiple trading sessions (Sponsored OTI Users) for their order flow.

The Sponsored Access hierarchy has the following three levels:

Account Hierarchy	Description
Sponsoring Participant	The Sponsoring Participant is the highest level of the hierarchy, representing the participant who offers Sponsored Access to its client
Sponsored User	Each Sponsored User has one exclusive identifier (Participant ID) in the name of the Sponsoring Participant
Sponsored OTI User	Associated with each Sponsored User are the OTI User sessions. This is the lowest account level available. Each Sponsored User may have multiple OTI Users.



4 Trading and Reporting

4.1 Securities Universe eligible via Sponsored Access

Sponsored Access is provided for equity products of the following trading segments traded on the «X-stream INET» On Book Matcher (OBM) - Partition 1 «Equities»:

Trading Segment	Annex in Directive 3: Trading	Central Counterparty eligible - CCP
Blue Chip Shares	Annex A	Yes
Mid-/Small-Cap Shares	Annex B	Yes
Secondary Listing Shares	Annex D	No
Investment Funds	Annex F	No

All Sponsored Access eligible trading segments are traded with either the market model «Central Limit Order Book» (CLOB), «Mid-Point Order Book» (MPOB)* or «European Best Bid or Offer Order Book» (EBBO).

The following trading segments of OBM - Partition 1 as well as the following product segments traded on OBM - Partition 2 «Quote Driven» are not tradable via Sponsored Access:

- OBM Partition 1
 - Rights
 - Derivatives non-quoted
 - Separate Trading Lines
- OBM Partition 2
 - Exchange Traded Funds (ETFs), Exchange Traded Structured Funds (ETSFs), Exchange Traded Products (ETPs) and Sponsored Funds (SFs)
 - CHF Bonds and International Bonds
 - Sponsored Foreign Shares
 - Structured Products

Sponsored Access on the Swiss Stock Exchange is offered for both CCP- and non-CCP eligible securities. Sponsoring Participants wishing to provide Sponsored Access to their Sponsored Users for CCP eligible securities only, may restrict the trading access for non-CCP eligible trading segments accordingly by use of the «Restricted Stock List».

Further information regarding the market- and trading model of Sponsored Access eligible securities can be found in Directive 3: Trading as well as in the Trading Guide.

4.2 Orders

4.2.1 Price Type

Only orders with Price Type «Limit» are allowed via Sponsored Access. All orders entered into the order book by Sponsored Users with Price Type «Market» (without a price limit) are rejected.

4.2.2 Order Types, Order Validities and Order Routing

The following order types entered via OUCH Trading Interface (OTI) are supported for entry by Sponsored Users:

- Normal Orders
- · Iceberg Orders

The following order validities are supported for the orders:

- Good-for-Day (Day)
 Order shall be valid until end of trading of the current trading day.
- At-the-Opening (Session)
 Order may be entered only during pre-opening and remains valid up to and including official opening. Non-executed parts of the order shall be deleted after the opening.
- At-the-Close (Session Close)
 Order may be entered during pre-opening and continuous trading, and remains valid up to and including the closing auction. Non-executed parts of the order shall be deleted after the closing auction; Orders with validity At-the-close are not visible in the order book until the start of the closing auction.
- Immediate-or-Cancel Orders (IOC or Accept)
 Order shall be executed immediately, either in full or by as much as is possible given the available liquidity. Any unexecuted part of the order shall be deleted without entry into the order book.
 Only supported for Normal Orders.
- Fill-or-Kill Orders (FoK)
 Order shall be executed immediately in full or not at all. If an immediate full execution of the order is not possible, the order shall be deleted without entry in the order book.
 Only supported for Normal Orders.

Since Good-till-Date orders are not supported over OUCH Trading Interface (OTI), no order maintenance is possible during post-trading hours.

The following order routing instructions are supported:

- SwissAtMid Orders that are routed to the MPOB only.
- Sweep Orders that are routed to the MPOB and then to the CLOB.
- Plus Orders that are displayed in both the MPOB and the CLOB simultaneously.
- Swiss EBBO Orders that are routed to the EBBO only.

<u>Directive 3: Trading</u>, <u>Trading Guide</u> and the <u>Direct Trading Interfaces Specification</u> contain more information on the order types and validities.

4.3 Trading Capacity

All orders submitted by the Sponsored User are to be flagged as Riskless Principal, i.e. client transactions (trading in own name but for the account of the client) according to Art. 5.2 lit. c) of <u>Directive</u> 3: <u>Trading</u>.

4.4 Trade and Transaction Reporting

All orders executed «on exchange - on order book» via Sponsored Access are deemed to have been reported by the Sponsoring Participant in the sense of SESTA and SESTO-FINMA.

Trade- or Transaction Reporting is not supported for Sponsored Users via Sponsored Access at this time.

Find details about the Trade and Transaction Reporting duties in the Reporting Office Rules for the Fulfilment of the Legal Reporting Requirements for Securities Dealers.

5 Risk Management Controls (RMC)

For Sponsored Access the Exchange provides Sponsoring Participants with specific Pre- and At-Trade Risk Management Controls (RMC) to allow them to restrict and prevent trading activity beyond certain limits. The use of the Pre- and At-Trade Risk Management Controls is mandatory and the Sponsoring Participant is responsible for the configuration, maintenance and monitoring of these controls and, where relevant, limit utilisation.

The Sponsoring Participant is obliged to initially assess and regularly review the effectiveness of the Risk Management Controls provided and to promptly address any issues. The Sponsoring Participant must furthermore assess whether any additional risk controls are required and take corresponding action.

The Risk Management Controls available to the Sponsoring Participant for Sponsored Access order flow are:

Pre-Trade (Order RMCs)	At-Trade (Trade RMCs)	Market Access (General RMCs)
Maximum Quantity	Total Risk Value	Restricted Stock List *
Maximum Value	Buy Risk Value *	Kill-Switch
Price Collar (Aggressive & Passive *)	Sell Risk Value *	
Maximum Orders per Second	Total Net Risk Value	
	Total Number of Orders	
	Total Traded Value	
	Total Exposure	

^{*} Optional Risk Management Controls (RMCs)

5.1 Pre- and At-Trade Overview

The main purpose of the Pre- and At-Trade Risk Management Controls for Sponsored Access is to prevent orders breaching risk limits from being entered into the On Book Matcher (OBM) and further to prevent Sponsored Users from trading beyond financial limits set by the Sponsoring Participant. Incoming orders which would break At-trade limits would always be accepted. Once a limit is breached, further order entry will be rejected.

The Pre- and At-Trade Risk Limits may be applied to the following different hierarchylevels:

- Sponsoring Participant
- Sponsored User
- Sponsored OTI User (OUCH Session)

With the exception of the Price Collar, the Pre- and At-Trade limits are always applied across all securities. It is not possible to define Risk Management Controls individually per security, trading segment or currency. Pre- and At-Trade Risk Limits are valid for the current business day only, so any breaches will apply for the remainder of the trading day unless the risk parameter are changed by the Sponsoring Participant or the Sponsored User takes action, where possible, to reduce limit utilisation. Limit utilisation will be reset to zero at the start of the next trading day.

When the Pre- and At-Trade Risk Management Controls are breached the Sponsored Users OUCH Trading Interface (OTI) sessions as well as the Sponsoring Participants FIX Drop Copy sessions will remain active.

5.2 Pre-Trade (Order Risk Management Controls)

Any order maintenance via Sponsored Access will pass through the Risk Management Controls before reaching the On Book Matcher (OBM).

Pre-Trade Risk Management Controls do not trigger a GUI alert on breach or an e-mail to the Sponsoring Participant if the limit is breached. Any orders that are rejected due to a breach of the Pre-Trade Risk Management Controls are not visible in the RiskXposure Graphical User Interface nor in the FIX Drop Copy feed. Sponsored Users can identify order rejects due to Pre-Trade limit breaches via OUCH Trading Interface (OTI).

5.2.1 Maximum Quantity

Maximum Quantity prevents orders with an uncommonly large order quantity (volume) from entering the order books. Orders which exceed the defined Maximum Quantity of an order will be rejected. The same logic will also be applied for order amendments. If the new quantity in the order amend request is greater than the Maximum Quantity the order will be rejected.

5.2.2 Maximum Value

Maximum Value prevents orders with uncommonly large values from entering the order books. Orders which exceed the defined Maximum Value of an order will be rejected. The same logic will also be applied for order amendments. If the new order value in the order amend request is greater than the Maximum Value the order will be rejected.

Order Value = Order Quantity x Order Price

5.2.3 Price Collar

Price Collar compares the price of an incoming order against the reference price of the security. If the price deviates more than the defined threshold the incoming order will be rejected. The same logic will also be applied for order amendments. If the new order in the order amend request deviates by more than the defined threshold the order will be rejected.

The Swiss Stock Exchange provides the following different Price Collar risk checks:

- Aggressive Price Collar
 Defines the percentage permitted deviation which an order limit price can have from the reference price. For a buy order the tolerance applies above the current reference price, for a sell order the tolerance applies below the current reference price.
- Passive Price Collar
 Defines the percentage permitted deviation which an order limit price can have from the reference price. For a buy order the tolerance applies below the current reference price, for a

sell order the tolerance applies above the current reference price.

The Price Collar checks are defined as a percentage offset and computed against the reference price. In the event where no on order book trade has taken place during the current business day the Price Collar check is computed against the previous business day's closing price.

The Price Collar checks can be defined separately for Blue Chip and Non-Blue Chip securities. The Aggressive Price Collar is mandatory whereas the Passive Price Collar may be optionally set.

5.2.4 Maximum Orders per Second

Maximum Orders per Second controls the number of orders per second being submitted and is designed to automatically intercept possible problems with an algorithm that results in abnormally high order rates thus limiting the impact on the market. If the Maximum Orders per Second limit is breached any new incoming orders and order amendments within a single time window (1 Second) will be rejected. Order cancellations are not included in the Maximum Orders per Second count.

Maximum Orders per Second = Number of order entries + Number of order amendments / Time Window

5.3 At-Trade (Trade Risk Management Controls)

The At-Trade Risk Management Controls generally prevent Sponsored Users from trading beyond financial limits set by the Sponsoring Participant.

At-Trade Risk Management Controls trigger GUI alerts and on request e-mails to the Sponsoring Participant if the limits are breached.

The At-trade Risk Management Controls are accumulative. This means that if for example a limit is set at the Sponsoring Participant hierarchy level, the limit is the aggregate limit for any lower Sponsored User level.

Example: If Total Exposure is set to CHF 1,000,000.00 at the Sponsoring Participant hierarchy level, then the limit of CHF 1,000,000.00 is enforced at that level. If the aggregate Total Exposure for Sponsored Users A and B exceeds the CHF 1,000,000.00 limit, then all of the Sponsoring Participants Sponsored Users will be deemed in breach in this limit.

Further details are included in the RiskXposure User Guide available in the Member Section.

5.3.1 Total Risk Value

Total Risk Value is defined as the sum of all traded value and all open exposure and prevents Sponsored Users from not being overly exposed. If the Total Risk Value limit is breached all new order entries will be rejected. Order cancellations and amendments to reduce the risk would be allowed.

Total Risk Value = Total Traded (Trade Price x Size) + Total Exposure (Order Price x Size)

Total Buy Risk Value and Total Sell Risk Value can also be defined as At-Trade Risk Management Controls. These limits are optional.

Total Buy Risk Value = Total Buy Traded (Trade Price x Size) + Total Buy Exposure (Order Price x Size)

Total Sell Risk Value = Total Sell Traded (Trade Price x Size) + Total Sell Exposure (Order Price x Size)

5.3.2 Total Net Risk Value

Total Net Risk Value limits the imbalance between Buy Risk and Sell Risk. If the Total Net Risk Value limit is breached all new order entries will be rejected. Order cancellations and amendments to reduce the risk would be allowed.

Total Net Risk Value = Absolute Value (Total Buy Risk Value - Total Sell Risk Value)

5.3.3 Total Exposure

This control limits the total number of open orders of a Sponsored User in all securities and helps to prevent overexposure to market risks. If the Total Exposure limit is breached all new order entries will be rejected. Order cancellations and amendments to reduce the risk would be allowed.

Total Exposure = Total Buy Exposure (Buy Order Price x Size) + Total Sell Exposure (Sell Order Price x Size)

5.3.4 Total Number of Orders

This control limits the total number of orders submitted by a Sponsored Users in all securities during a business day and is designed to capture situations where trading algorithms are sending an unexpectedly high number of orders. If the Total Number of Orders limit for the day is breached all open orders will automatically be deleted and the entering of new orders will be rejected for the remainder of the trading day unless the Sponsoring Participant adjusts the risk limit intraday. The Total Number of Orders takes into account new order entries, order amendments and order rejects. Order cancellations and rejections due to system unavailability are not included in the Total Number of Orders count.

5.3.5 Total Traded Value

This control limits the total consideration traded of a Sponsored User in all securities and is designed to prevent excessive clearing risk. If the Total Traded Value limit is breached all open orders will automatically be deleted and the entering of new orders will be rejected for the remainder of the trading day unless the Sponsoring Participants adjusts the risk limit intraday.

Total Traded Value = Total Buy Traded (Buy Trade Price x Size) + Total Sell Traded (Sell Trade Price x Size

5.4 Market Access (General Risk Management Controls)

5.4.1 Restricted Stock List

The Restricted Stock List allows the Sponsoring Participant to restrict orders entered by Sponsored Users to a limited set of instruments, in the form of a negative permission list for trading. Any order entries for securities included in the Restricted Stock List are rejected.

The Restricted Stock List may be defined on the following security levels:

- Single Security
 Trading is restricted for a single security
- Trading Segment
 Trading is restricted in all securities belonging to the respective Trading Segment. The definition of
 Trading Segments enables the Sponsoring Participants to impose wider trading restrictions such as
 preventing trading in non CCP-eligible securities.

Restricted Stock Lists may be defined for all Sponsored Users of a Sponsoring Participant, or for specific Sponsored Users or only for single Sponsored OTI Users (OUCH Sessions). Additionally, it is possible to define a trading restriction for securities or segments either per side (buy or sell) or for both sides (buy and sell).

Restricted Stock Lists which are defined at a Trading Segment level are dynamic, i.e. any security changes (new admissions, modifications or removals) are automatically reflected in the Restricted Stock List and thus no ongoing maintenance is required by the Sponsoring Participant.

The maintenance (creation and modification) of the Restricted Stock List may be done intra- or interday. If a trading restriction on a security or trading segment is defined during the trading day the existing orders in the affected securities will not be automatically deleted. Sponsoring Participants may define the deletion of existing orders in the event of updates of the Restricted Stock List by setting a flag in the Sponsored Users properties. Order cancellations of restricted securities are supported if existing orders are not deleted upon maintenance of Restricted Stock List.

Delta updates of the Restricted Stock List are supported via RiskXposure Graphical User Interface only. For modifications via file upload, the entire Restricted Stock List must be provided each time the list is changed.

5.4.2 Kill-Switch (Disable Market Exposure)

The Kill-Switch allows the Sponsoring Participant to stop any trading activity of a single Sponsored User or all of its Sponsored Users. Upon activation of the Kill-Switch all open orders will automatically be deleted and the entering of new orders will be rejected.

The Kill-Switch may be activated (Disable Market Exposure) and de-activated (Enable Market Exposure) by the Sponsoring Participant at any time during the business day. The Sponsoring

Participant may request the Swiss Stock Exchange (Market Operations) to activate the Kill-Switch on its behalf, if for any reason it is not in a position to activate it on its own.

5.5 Risk Management Controls Overview

The table below provides an overview of the behaviour of existing orders in breach situations and the allowable order maintenance:

Ri	sk Management Controls	Mandatory	Automatic Order Withdrawal on breach	Behaviour if limit is breached	
	Maximum Quantity	Yes	n/a		
e- de ler)	Maximum Value	Yes	n/a		
Pre- Trade (Order)	Price Collar	Aggressive: Yes Passive: No	n/a	New order entry and order amend rejected.	
	Maximum Orders per Second	Yes	n/a		
	Total Risk Value	Yes	No	New order entry rejected. Order amend and order cancel supported if exposure is reduced.	
	Total Buy Risk Value	No	No	New order entry rejected on buy side. Order amend and order cancel supported if exposure is reduced.	
	Total Sell Risk Value	No	No	New order entry rejected on sell side. Order amend and order cancel supported if exposure is reduced.	
At-Trade (Trade)	Total Net Risk Value	Yes	No	New order entry rejected. Order amend and order cancel supported if exposure is reduced.	
	Total Exposure	Yes	No	New order entry rejected. Order amend and order cancel supported if exposure is reduced.	
	Total Number of Orders	Yes	Yes	New order entry rejected. Order amend and cancel not applicable because all orders are deleted on breach.	
	Total Traded Value	Yes	Yes	New order entry rejected Order amend and cancel not applicable because all orders are deleted on breach	
Market Access (General)	Restricted Stock List	No	Yes*	New order and order amend rejected in restricted security or segment. Order cancel supported if flag in Sponsored User properties is not set and thus orders have not been deleted.	
	Kill Switch	No	Yes	New order entry rejected. Order amend and cancel not applicable because all orders are deleted.	

[&]quot; Dependent on setting in Sponsored User properties

5.6 Maintenance of Risk Management Controls

The responsibility for definition and maintenance of the Risk Management Controls primarily lies with the Sponsoring Participant. All Risk Management Controls may be configured and updated by the Sponsoring Participant via

- Sponsored Access RiskXposure Graphical User Interface; or
- File Upload.

The Risk Management Controls can be modified intra and inter-day via GUI or file upload. The modification of the limits as well as the status of the file upload (success/failure) are tracked and can be interrogated through the RiskXposure Graphical User Interface.

All Risk Management Controls are persisted. If file upload fails or if there is an error in the processing of the file as well as if the maintenance via RiskXposure Graphical User Interface is not possible, the prevailing settings will still apply.

In the event that the Sponsoring Participant cannot maintain the Risk Management Controls via RiskXposure Graphical User Interface or file upload he may request the configuration and maintenance of the Risk Management Controls be done on his behalf by the Swiss Stock Exchange.

Detailed information on the configuration and maintenance of the Risk Management Controls is available in the <u>Sponsored Access File Interface (SFI) Specification</u> and the <u>RiskXposure User Guide</u> which are available on the Member Section of the Exchange's website.

6 RiskXposure Graphical User Interface

The Swiss Stock Exchange provides Sponsoring Participants with a RiskXposure Graphical User Interface that can be accessed via public internet.

The RiskXposure Graphical User Interface allows Sponsoring Participants to

- Monitor their Sponsored User flow (orders and trades)
- · View and amend the Pre- and At-Trade Risk Management Controls
- View and amend the Restricted Stock List
- Enable and disable the Market Exposure (Kill-Switch)
- Configure the Sponsored User properties and E-Mail notifications
- · Manage the notices, warning and breach Alerts
- View Reference Data and Audit Log

The RiskXposure Graphical User Interface allows Sponsoring Participants to update their Risk Management Controls intraday and/or for the next trading day.

For detailed information about the RiskXposure Graphical User Interface, please read the RiskXposure User Guide and Connectivity Guide available in the Member Section.

6.1 Alerts and Notifications via E-Mails

The RiskXposure Graphical User Interface triggers Alerts when At-Trade Risk Management Controls have reached their notice, warning or breach thresholds and can additionally send e-mail notifications.

Note that for the Pre-Trade and Market Access Risk Management Controls no alerts are triggered and no e-mail notifications can be sent.

6.1.1 **Alerts**

The RiskXposure Graphical User Interface allows the configuration of Alert thresholds on the following three levels for At-Trade Risk Management Controls:

- Notice
- Warning

Breach

The actual At-Trade Risk Management Control limits are defined as Breach thresholds and are therefore mandatory. Notice and Warning are optional thresholds defined as a percentage of the value defined for Breach. The Notice and Warning Alerts notify the Sponsoring Participant of At-Trade limit thresholds being approached. The Sponsoring Participant could therefore amend the Risk Management Controls based upon a Notice or Warning before the threshold is actually breached.

The Alert configuration can be managed by the Sponsoring Participant via RiskXposure Graphical User Interface and file upload mechanism.

6.2 Notifications via E-Mails

When the Notice, Warning and Breach thresholds have been reached the RiskXposure Graphical User Interface can automatically send e-mail notifications to a list of pre-defined RiskXposure users of the Sponsoring Participant. The e-mail notification service is provided on a best effort basis and the Swiss Stock Exchange makes no guarantee as to e-mail delivery.

The Sponsoring Participant may configure the e-mail notification options individually per At-Trade Risk Management Control via RiskXposure Graphical User Interface.

The administration of e-mail addresses (add/remove/update) can only be performed by the Swiss Stock Exchange personnel.

6.3 Currency

The reference currencyof the RiskXposure Graphical User Interface is United States Dollar (USD).

The Sponsoring Participant can specify a base currency for the Pre- and At-Trade Risk Management Controls via RiskXposure Graphical User Interface and define and maintain the risk limits specified as monetary amounts in the defined Risk Management Controls base currency. The following five currencies are supported:

- Swiss Franc (CHF)
- Euro (EUR)
- United States Dollar (USD)
- Pound Sterling (GBP)
- Canadian Dollar (CAD)

All submitted orders and executions will be converted from the trading currency to the base currency of the Risk Management Controls defined by the Sponsoring Participant before the risk checks are applied. Note that the price of orders and trades in the RiskXposure Graphical User Interface is displayed in the trading currency of the respective security.

The Swiss Stock Exchange maintains and updates exchange rates for the currency conversion on a daily basis at the start each business day and displays the current values in the RiskXposure Graphical User Interface. In the event that the exchange rates upload fails for a given business day, the values from the previous day will be used. Intraday upload or modification of exchange rates is not supported.

6.4 Audit Log

The RiskXposure Graphical User Interface provides an Audit Log containing the following records:

- any changes to any Risk Management Controls or Sponsored User properties;
- any notice, warning and breach events
- any other user action performed via RiskXposure Graphical User Interface (login/logoutetc.)

The Audit Log records are visible via RiskXposure Graphical User Interface for the last five business days. Additionally, the Audit Log can be downloaded from the Member Section of the Exchange's website on each business day after 18:00 CET. Audit Log records for the past 30 business days are available.

Further information about the Audit Log is provided in the <u>Sponsored Access – File Interface Specification (SFI)</u>.

7 FIX Drop Copy

The Sponsoring Participant is obliged to appropriately monitor all Sponsored Access flow from its Sponsored Users. The Swiss Stock Exchange provides the Sponsoring Participant with a drop copy feed on a real-time basis for all entries, amendments and deletions of orders transmitted by its Sponsored User as well as executions and cancellations resulting there from.

The Sponsoring Participant must have an active drop copy session for all its Sponsored Users at all times. Should the drop copy connection(s) fail, all existing Sponsored Access orders of the affected Sponsored User(s) will be deleted and the particular Sponsored User(s) will be restricted from submitting new orders for as long as the FIX Drop Copy connection is inactive.

The drop copy feed is provided over FIX. All Sponsored User OTI flow is mapped to the FIX Execution Report (MsgType=8) message. An Execution Report is sent in the following scenarios:

- Orders
 - new order entered
 - existing order amended
 - existing order deleted
 - existing order expired
- Trades
 - existing order is executed
 - existing trade is cancelled by the Swiss Stock Exchange No drop copy is sent if an entered order is rejected.

All transactions handled in the context of the FIX interface are processed in a persistent manner and the Swiss Stock Exchange ensures proper recovery in the case of a system failure. For the purpose of FIX Client redundancy multiple FIX Drop Copy connections can be configured for the same Sponsored User to receive the exact same information over different connections.

Detailed information about the Drop Copy may be found in the <u>Sponsored Access – FIX Drop Copy</u> <u>Interface Specification</u>.

8 Post Trade

8.1 Clearing & Settlement

The responsibility to clear and settle trades resulting from orders submitted to the Swiss Stock Exchange by Sponsored Users lies solely with the respective Sponsoring Participant.

The Sponsoring Participant can clear and settle the trades from its Sponsored Users using the same Clearing and Settlement Standing Instructions (CSSI) in place for their own order flow or they may define separate CSSIs per Sponsored User. Changes to the clearing and settlement configuration must be requested using the Clearing and Settlement Standing Instructions (CSSI) form available under the following link: http://www.six-swiss-exchange.com/participants/participation/forms_en.html.

The Sponsoring Participant receives all Confirmation messages via Standard Trading Interface (STI) over a pre-defined FIX Session. Furthermore the Swiss Stock Exchange provides all trades executed by a Sponsored User in a daily Trade Reconciliation Report (TRR) which can be downloaded via the Member Section of the Exchange's website on a daily basis.

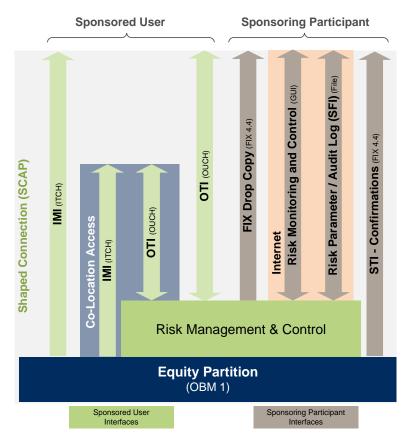
8.2 Cancellations and Countertrades

The responsibility to request cancellations (Mistrade or On-Behalf) of trades resulting from orders submitted to the Swiss Stock Exchange by Sponsored Users or to report countertrades lies solely with the respective Sponsoring Participant.

Further information about cancellations and countertrades is available in <u>Directive 3: Trading</u> and <u>Directive 4: Market Control</u>.

9 Technical Architecture & Connectivity

Sponsored Users connect via Co-Location or over SCAP directly to the Swiss Stock Exchange OUCH Trading Interface (OTI) and may receive market data via ITCH Market Data Interface (IMI). For the purpose of monitoring the Sponsored Access order flow the Sponsoring Participant receives Drop Copy feed over FIX for its Sponsored Users and can maintain the Risk Management Controls for its Sponsored Users via RiskXposure user interface or via file upload.



SIX Swiss Exchange

9.1 Direct Trading Interfaces (DTI)

Sponsored Users may connect directly to the Swiss Stock Exchange On Book Matchers (OBMs) using the OUCH Trading Interface (OTI) and may choose to directly receive market data from the ITCH Market Data Interface (IMI). These interfaces are part of the Direct Trading Interfaces (DTI). They are designed to offer the maximum possible performance and participants can benefit from recognized industry standards associated with the ITCH and OUCH binary wire protocols.

OTI (OUCH Trading Interface) is the interface for price takers, proprietary traders and sponsored
users. It defines the business message protocol for the order management functionality allowing
users to enter, replace, cancel orders as well as receive status changes and executions (trades) for
their orders. OTI uses the SoupBinTCP network protocols to reliably exchange messages.

• IMI (ITCH Market Data Interface) is the interface for market data consumers. It defines the business message protocol for the public full order book depth (Total View) market data dissemination allowing users to receive public order level data, executions, trading actions, system events indicative pricing and order book reference data allowing the tracking of the life of a custom order. IMI uses the SoupBinTCP or MoldUDP64 network protocols to reliably exchange messages.

The technical connection of a Sponsored User is treated by the Exchange as an additional technical connection of the Sponsoring Participant and therewith fully falls into the Sponsoring Participant's responsibility.

Find further details about the Swiss Stock Exchange interfaces in the <u>Direct Trading Interfaces</u> Specification in the Member Section.

9.1.1 Sponsored Access - Error Codes

When an order is entered via OTI and the order cannot be accepted at the time an order reject message is sent which includes the reason for the rejection. A table including all Sponsored User rejected order reasons resulting from Risk Management Control breaches is included in the <u>Direct Trading Interfaces Specification</u>.

9.2 Market and Reference Data

The market information for trading purposes is technically available to Sponsored Users directly from the Swiss Stock Exchange over

- ITCH Market Data Interface (IMI) Market- and Reference Data
- Reference Data Interface (RDI)

The Sponsored User may choose to get market information data from the Sponsoring Participant or a independent data vendor. Sponsoring Participant or third parties must provide SIX Exfeed Ltd with Sponsored User information necessary to comply with <u>Directive 6: Market Information</u>.

The usage of the Swiss Stock Exchange Market- and Reference Data is subject to prior approval from SIX Exfeed Ltd and to market data fees. Find details on the public <u>Data Services</u> website of the Swiss Stock Exchange or contact SIX Exfeed Ltd directly (+41 58 399 2977 / <u>data-services@six-swiss-exchange.com</u>).

9.3 Co-Location and SCAP Access

Sponsored Users connect to the Swiss Stock Exchange production OUCH Trading Interface (OTI) via Co-Location or via SCAP Access. Co-Location Access is provided by the Sponsoring Participants and is a direct connection to the X-stream INET On Book Matcher (OBM) thus bypassing the Swiss Stock Exchange Common Access Portal (SCAP) network. Alternatively Sponsoring Participants may provide access via SCAP or mandate an approved ASP.

Co-Location Access connectivity options available to Sponsored Users:

using Co-Location Service (in cooperation with Equinix) to host their trading system infrastructure
in closest proximity to the OBM, direct trading access is provided by the Sponsoring Participant
or an approved Co-Location ASP.

• in the Zurich metro area, including other proximity sites, direct trading access is provided by the Sponsoring Participant who connect directly to the Co-Location Access at the Equinix data centre

SCAP connectivity options available to Sponsored Users:

using SCAP for trading access.

Further details can be found in the <u>Co-Location and SCAP Factsheets</u> well as in the <u>SWXess Connectivity Guide</u>. Regulatory details are laid down in <u>Directive 2: Technical Connectivity</u>.

9.4 Connectivity Overview

	Service	Co-Location	SIX Common Access Portal (SCAP)	Internet
Sponsored User	OUCH Trading Interface (OTI)	Production	Production Membertest	Membertest *
	ITCH Market Data Interface (IMI)	Production (SoupBinTCP / MoldUDP)	Production Membertest (SoupBinTCP / MoldUDP)	
	Reference Data Interface (RDI)		Production Membertest	Production Membertest
Sponsoring Participant	RiskXposure Graphical User Interface			Production Membertest
	Risk Management Control File Interface			Production Membertest
	FIX Drop Copy		Production Membertest	
osuod	Confirmations via Standard Trading Interface (Post-Trade)		Production Membertest	
Ø	Trade Reconciliation Report (TRR)			Production Membertest

^{*} limited testing possible due to bandwidth restrictions

10 Fees and Costs

The table below provides an example scenario for applicable fees for Sponsored Access:

Туре	Fee	Sponsoring Participant	Sponsored User
	Access via existing Sponsoring Participant Connectivity	No additional cost	-
Connectivity Full Details can be found in Directive 7: Annex K	Hosting (if applicable)	Equinix fee applies or approved ASP	Equinix fee applies or approved ASP
	Sponsored Access Fee per Sponsored User	CHF 1'000 per month	-
Sponsored Access	Additional FIX Drop Copy per Sponsored User	CHF 750 per month (One FIX Drop Copy feed is free of charge)	-
	Additional RiskXposure Access	CHF 250 per month (Three GUI Access are free of charge)	-
Trading Fee	Trading Fee	Transaction Fee & Ad valorem Fee depending on Commitment Level of Sponsoring Participant	-
Market Data	Real Time Market Data (Full Market Depth)	-	CHF 15'000 per year

Further details about the Sponsored Access and trading fee models are laid down in <u>Directive 7:Fees and Costs</u>. The market data fee details are laid down in <u>Non-display information Usage Agreement</u>.

11 Market Operations

Sponsoring Participants are responsible to appropriately monitor the Sponsored Access flow from their Sponsored Users and are required to configure and manage the Risk Management Controls via the provided RiskXposure Graphical User Interface or via file upload. In the unlikely event that the Sponsoring Participant loses the ability to monitor the Sponsored Access activities of its Sponsored Users and/or is unable to access/modify the Risk Management Controls due to technical problems, the Swiss Stock Exchange must be informed without delay.

Market Operations of the Swiss Stock Exchange acts as an Administrative User and log into the RiskXposure Graphical User Interface, and can view and modify the details of all Sponsored Users for all Sponsoring Participants. On request of the Sponsoring Participant, Market Operations can intervene on its behalf and modify any Risk Management Controls. It is also possible to request emergency order withdrawals from the On Book Matcher (OBM) by contacting Market Operations.

Risk Management Control modifications on behalf of the Sponsoring Participant and emergency order withdrawals for Sponsored Users shall be requested via phone by providing the clear indication of the requested action and the relevant/affected Sponsored User(s). Market Operations will endeavour to perform the requested change or order withdrawal within a reasonable timeframe but will not be held responsible for any errors. The Sponsoring Participant will get confirmation of the requested Risk Management Control change or order withdrawal during telephone consultation with Market Operations. The Sponsoring Participant must then submit a written confirmation of the requested change or emergency order withdrawal to Market Operations as soon as possible, but no later than before the End of the current trading day.

Note that for changes of Risk Management Controls by Market Operations on behalf of the Sponsoring Participant, the information must be provided whether the action, if applicable, is to be considered valid only for the current trading day or shall persist for the coming trading days. Sponsoring Participants shall use the "Risk Management Control Modification Form" to confirm any on behalf changes by Market Operations.

Please contact the following service desks for emergency actions related to Sponsored Access:

Emergency Action	Service Desk	Phone	E-Mail
On behalf modifications of Risk Management Controls - Pre- and At-Trade Limits - Restricted Stock List - Kill-Switch	Member Services	+41 58 399 2473	member.services@six-group.com
Emergency Order Withdrawals and other trading relevant information	Market Control	+41 58 399 2475	helpdesk.exc@six-group.com

Only the registered Sponsoring Participant's dedicated contact persons for the Sponsored Accessflow are authorised to request on behalf Risk Management Control modifications or emergency order withdrawals.

12 Providing Sponsored Access (Onboarding)

Sponsoring Participants interested to permit a client Sponsored Access must complete the onboarding process for each prospective Sponsored User as described below.

10 steps to start trading under the Sponsored Access arrangement in 4 weeks' time



12.1 Business Setup

 As part of the formal Sponsored Access application the Sponsoring Participant is requested to confirm the approval from SIX Exfeed Ltd for the receipt and usage of market data according to the <u>Rule Book</u> and <u>Directive 6: Market Information</u> has been obtained.

Further details about Data Services is available in the <u>Data Services</u> section of the Swiss Stock Exchange website.

- The Sponsoring Participant is requested to complete the form «Sponsored Access Application»
 for each prospective Sponsored User and submit the signed request in original by post and by email to Member Services (<u>member.services@six-group.com</u>).
- Upon receipt of the application form, the Swiss Stock Exchange will examine the request and inform the Sponsoring Participant of its decision to permit Sponsored Access to a Sponsored User in writing.

Find further information about the requirements for permitting Sponsored Access in <u>Directive 8:</u> <u>Sponsored Access</u>.

12.2 Technical Setup

The Sponsoring Participants and Sponsored Users shall provide and setup the trading
infrastructure for both Membertest and Production. All relevant <u>SWXess Interface Specifications</u>
as well as the <u>Connectivity Guide</u> are available in the <u>Member Section</u> of the Swiss Stock
Exchange.

Sponsoring Participants are responsible for providing the Swiss Stock Exchange Membertest and

Production connectivity for their Sponsored Users. Sponsored Users can connect only to Production OUCH Trading Interface (OTI) either directly or a via third party provider. Membertest OUCH Trading Interface (OTI) can only be accessed via a direct SCAP connection or via a third party provider. Additional connectivity for Sponsored Users whether for Membertest or Production is ordered by the Sponsoring Participant. The ordering process is initiated in conjunction with Technical Product Support and by submitting the relevant <u>form</u> available on the Swiss Stock Exchange website.

 The Sponsoring Participant can download the RX GUI provided by the Swiss Stock Exchange for monitoring the Sponsored Access flow and maintaining the Risk Management Controls of their Sponsored Users from the Member Section.

Detailed information on the installation and usage of the RX GUI is available in the <u>RiskXposure User Guide</u> and <u>Connectivity Guide</u>.

12.3 Operational Setup & Testing

- For the configuration or modification of Sponsored Access users (OTI, IMI and FIX Drop Copy) as well as the RiskXposure Graphical User Interface users, the form «Sponsored Access Configuration» shall be completed and submitted to Member Services (member.services@six-group.com).
- The form «Clearing Settlement Standing Instructions» (CSSI) may be compiled and submitted to Member Services (<u>member.services@six-group.com</u>) in case the clearing and settlement instructions for the Sponsored Access flow is different from the Sponsored Participants' own order flow.
- Member Services will configure Sponsored Access for the requested Sponsored User in the Membertest environment according to the submitted application and configuration forms. The Sponsoring Participant and Sponsored User can establish a connection to the Swiss Stock Exchange computing centres and may start testing in the test environment.
- During the test phase the Swiss Stock Exchange offers Sponsored Access and RX GUI training for the Sponsoring Participant. The Sponsoring Participant may contact Member Services (member.services@six-group.com) in order to plan the training.
- Both the Sponsoring Participant and Sponsored User will need to conform to the functionality which
 is required for the Sponsored Access arrangement in the Membertest environment prior to go-live in
 Production environment. The conformance tests ensure that the basic functionalities meet the
 required standard and that clearing and settlement runs properly. The Sponsoring Participant and
 Sponsored Users can also check that the trades are processed smoothly in their own back-office
 systems.

Together with Member Services (member.services@six-group.com), the Sponsoring Participant and Sponsored User define a test window for conformance test. The Swiss Stock Exchange will provide the test script with the test scenarios duly in advance of the conformance test taking place. Note that all conformance test cases must be successfully executed and passed in order to be granted Sponsored Access to the Swiss Stock Exchange.

12.4 First Trading Day

• Once the above application, approval and conformance tests are completed, the Sponsored User

will be allowed to connect to the Production environment. The Sponsoring Participant submits the final configuration via «Sponsored Access Configuration» form and agrees a go-live date with Member Services.

- Before the Sponsored User can start trading on the Swiss Stock Exchange, the Sponsoring Participant has to configure the Risk Management Controls via RX GUI or file upload. Detailed information is available in the RiskXposure User Guide.
- On the first trading day, the Swiss Stock Exchange observes the trading activity and monitors settlement.

For more information on the Sponsored Access onboarding process, configuration or conformance testing, your contacts are:

Topic	Contact
Business Setup	Account Management
Technical Setup	Technical Product Support
Operational Setup & Testing	Member Services

12.5 Forms

All forms are available on the website of the Swiss Stock Exchange under the following link: http://www.six-swiss-exchange.com/participants/participation/forms-en.html

Find a summary of the most important Sponsored Access forms below:

Form	Link
Application Form	http://www.six-swiss- exchange.com/download/participants/participation/forms/sponsored_access_application.pdf
Configuration Form	http://www.six-swiss- exchange.com/download/participants/participation/forms/sponsored_access_configuration.pdf
Data Distribution Application Form	http://www.six-swiss- exchange.com/download/market/data_services/data_distribution_application_form.doc
Co-Location Access	http://www.six-swiss-exchange.com/download/participants/participation/forms/FormConParam_ColocationAccess.pdf
SCAP Access	https://www.six-swiss-exchange.com/participants/participation/forms_en.html
CSSI x-clear	http://www.six-swiss- exchange.com/download/participants/participation/forms/SIX_xclear_CSSI_Form.pdf
CSSI LCH	http://www.six-swiss-exchange.com/download/participants/participation/forms/LCHClearnet_CSSI_Form.pdf

13 Useful Links

13.1 Sponsored Access

Document	Link
Forms	http://www.six-swiss-exchange.com/participants/participation/forms_en.html
RiskXposure User Guide	http://www.six-swiss- exchange.com/download/participants/trading/riskxposure_user_guide.pdf
Connectivity Guide	https://www.six-swiss-exchange.com/member_section/it/manuals.html
Risk Management Control Overview	http://www.six-swiss- exchange.com/download/participants/trading/sa_risk_managementcontrol_overview.pdf
Sponsored Access FIX Drop Copy Interface Specification	https://www.six-swiss-exchange.com/member_section/it/manuals.html
Sponsored Access File Interface (SFI) Specification	https://www.six-swiss-exchange.com/member_section/it/manuals.html

13.2 General

Document	Link
Regulation	http://www.six-swiss-exchange.com/participants/regulation_en.html
Trading Guides	http://www.six-swiss-exchange.com/participants/regulation/trading_guides_en.html
Exchange Messages	http://www.six-swiss-exchange.com/participants/regulation/sse_messages/2014_en.html
MSC Messages	https://www.six-swiss-exchange.com/member_section/it/messages.html
Newsboard	http://www.six-swiss-exchange.com/news/newsboard/prod_en.html
Member Section	https://www.six-swiss-exchange.com/member_section/login.html
Manuals and Specifications	https://www.six-swiss-exchange.com/member_section/it/manuals.html
Contact & Support	http://www.six-swiss- exchange.com/participants/contact_support/member_relations_en.html

14 Contact & Support

Please send any questions you might have concerning the Swiss Stock Exchange «Sponsored Access» arrangement to sponsored_access@six-swiss-exchange.com.

For further information, or to discuss a connection to the Swiss Stock Exchange via Sponsored Access, please speak to your Account Manager or the Equity Product Management via the details below:

Account Management Area	Name	Phone	E-Mail
CH, Continental Europe &	Gregor Braun	+41 58 399 2460	gregor.braun@six-group.com
Scandinavia	Paul Tschirky	+41 58 399 4195	paul.tschirky@six-group.com
UK & Ireland	Tony Shaw	+44 207 864 4335	tony.shaw@six-group.com
	Jennifer Hlad	+44 207 864 4338	jennifer.hlad@six-group.com
	Tom Swarbrick	+44 207 864 4354	thomas.swarbrick@six-group.com

Product Management	Name	Phone	E-Mail
Equities	Adam Matuszewski	+41 58 399 4047	adam.matuszewski@six-group.com
	Simon McQuoid Mason	+44 207 864 4356	simon.mcquoid-mason@six-group.com

For more information on the enablement, configuration, conformance testing and RX User Interface please contact Member Services:

Helpdesk	Phone	E-Mail
Member Services	+41 58 399 2473	member.services@six-group.com

Please contact your local Support Centre for technical queries:

Helpdesk	Phone	E-Mail
Local Support Centre Zurich	+41 58 399 2400	lsz@six-group.com
Local Support Centre Geneva	+41 58 399 5642	lsg@six-group.com
Local Support Centre London	+44 207 864 4364	lsl@six-group.com

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