

Securely lock devices in case of fraud or theft

SAMSUNG Knox Guard

Knox Guard is a cloud-based service that allows telecom operators and insurance companies to remotely control and lock Samsung devices to reduce financial risks.

Highly Secure Lock



- Hardware-based Knox security
- Protecting against attempts to disable device lock
firmware flashing, IMEI tampering, network bypassing

Granular Restrictions



- Reminder notifications
- Restrict calls, SW flashing, USB/BT/NFC
- Device lock, SIM lock, offline lock

Streamlined Operation



- Use Knox web console or legacy system via server-side integration
- Auto installation of payment app
- Customizable device UX & messages



Learn more
about Knox Guard at :

samsungknox.com/kg



Contact us :

samsungknox.com/contactus

SAMSUNG Knox Guard

Fraud-proof solution,
stay worry-free

SAMSUNG

Device Installment Plans & Subsidies

Payment default

Aggressive promotions are needed to attract more subscribers, but they can pose financial risks

Deterrence of overdue payment

Knox Guard can help **reduce the risk by lowering the device fraud rate** (for both post- and pre-paid models)

- ✓ Send payment reminders
- ✓ Lock device or block other SIM cards
- ✓ Silently install your payment app

Device Theft Insurance

Not lost, but sold

Some people may abuse the insurance coverage and sell their phones on the grey market

Deterrence of fraudulent theft claims

Knox Guard can **minimize their motivation** by locking down lost or stolen devices

- ✓ Lock devices that are reported lost or stolen
- This ensures that the devices will not function and become unusable by anyone

Device Logistics

Device robbery

High-volume theft can occur during transport and warehousing of devices, or at the retail outlets

Deterrence of device robbery in transit

Knox Guard can have all devices **locked** during the transit, so there is **no reason to steal Samsung devices**

- ✓ Lock devices as soon as manufactured from factory to warehouse to store
- ✓ Unlock devices once safely arrived at your stores