



Salesforce Accessibility Conformance Report

International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.4Rev.

Name of Product/Version:	MuleSoft Anypoint DataGraph
Report Date:	July 2022
Product Description:	Anypoint DataGraph enables you to unify all the data within your application network in a unified schema without writing new code and allows you to dynamically query data from the unified schema through GraphQL APIs.
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes overview dashboard, video component, Add API flow, Unified Schema search and edit, Run a Query page, Response Logs page.</p> <p>For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility</p>
Evaluation Methods Used:	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 10, JAWS/Chrome, NVDA/Firefox, manual accessibility testing, and keyboard testing with visual focus.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

1. EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
2. Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: Text equivalents are provided for most non-text elements MuleSoft DataGraph. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Non-meaningful images are not marked as decorative. For example, the decorative SVGs, like the downward pointing triangle, intersecting squares, key, and book icons found adjacent to informative text. • Informative icons used as tooltips and buttons do not provide purposeful alternative text. For example, the refresh icon, video play icon, and trash can icon.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: MuleSoft DataGraph does not include any “audio-only” or “video-only” content.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) <p>11.1.2.2 (Closed Software)</p> <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: MuleSoft DataGraph does not include any “synchronized multimedia.”
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p>	Web: Does Not Support	Web: An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, is not present on MuleSoft DataGraph. A rating of Does Not Support has been given due to the following reason:

Criteria	Conformance Level	Remarks and Explanations
<p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 		<ul style="list-style-type: none"> The Fundamental Concepts videos do not provide audio descriptions.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Relationships among content in MuleSoft DataGraph are not represented semantically in the majority of cases. A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> There are heading elements visually styled to look like headings, but not marked as such in HTML, including "DataGraph Overview", "Details", "Usage Metrics", and "About this API". Headings have structural markup that do not accurately communicate the heading level. For example, each of the API names is marked up as an <h1> element in the "Add API" section. There are dialogs that do not have an accessible name or title. For example, the "DataGraph Fundamental Concepts", and "Add API" steps dialogs.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none">• Table headers are not marked up with the scope="row", such as in "Add API" step five.• The tables that are used to display the accordion menus visually display multiple columns, however, some of these multiple columns are grouped into a single column header instead of being rendered in separate table cells.• The third column of some tables do not have a header, such as the table within the "Edit Method Settings" section.• Form fields are missing programmatically associated labels, such as the "Date & time" and "Priority" form fields within the "Advanced" dropdown menu.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: The content within MuleSoft DataGraph is rendered in a meaningful sequence to support navigation and correct reading order.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: Instructions provided for understanding and operating content within MuleSoft DataGraph do not rely solely on sensory characteristics of components, such as shape, size, visual location, orientation, or sound.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element within most of the MuleSoft DataGraph. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • The currently selected tab within groups, such as in the “DataGraph Fundamental Concepts” tab group use color as the only means to convey selection. • The error state of form fields is indicated through color alone (red border on inputs, and red color of error text). For example, the "From" and "To" fields within the “Overview” page. • Within the “Add API” flow, the step component in the header uses color as the sole means of communicating the current step.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: No audio content that plays automatically is present in MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Most interactive elements within MuleSoft DataGraph can be accessed and invoked with the keyboard. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Multiple interactive elements are not operable with a keyboard. For example, the refresh button within "Usage Metrics", the "Need help?" link next to the "DataGraph Overview" heading, "Details" and "Usage Metrics" expand/collapse buttons, "Open API list" link within the "Details" section, and side panel navigation links ("Overview", "Unified Schema", "Settings", etc.). • There are multiple hyperlinks that are not operable with the keyboard, such as those located in the "Unified Schema" section.

Criteria	Conformance Level	Remarks and Explanations
<p>s2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: Keyboard traps do not occur when navigating through the actionable elements within MuleSoft DataGraph.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: No keyboard shortcuts are implemented in MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) <ul style="list-style-type: none"> • 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: MuleSoft DataGraph does not contain a time limit set by the content.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) <ul style="list-style-type: none"> • 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: There is no moving, blinking, scrolling, or auto-updating information on MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: There is no flashing content on MuleSoft DataGraph.
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply <ul style="list-style-type: none"> • 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Does Not Support	<p>Web: A mechanism is not available to bypass blocks of content that are repeated on multiple Web pages in MuleSoft DataGraph. A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> • The site does not provide functionality to skip past repetitive content (e.g., header and drawer navigation).

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Does Not Support	<p>Web: Pages on MuleSoft DataGraph do not have a unique title. A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> • All pages use the title “DataGraph.”

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) <ul style="list-style-type: none"> • 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: Page design and content is set up in such a way that focus order is intuitive for most of the page content and actionable elements on MuleSoft DataGraph. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Between the "Search API Schema" field and the "All types in the API schema" field, there is a tab stop that puts focus on the <body> element. • When opening dialogs, such as the "Add API" and "DataGraph Fundamental Concepts" dialogs, focus does not move into the dialog. Instead, it moves to the top of the document.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In most cases, link text on MuleSoft DataGraph is descriptive and easy to understand in context. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • There are many links that have the same accessible name of "View in Exchange", but do not go to the same destination. • There are multiple "Learn more" links that do not provide additional information about their purpose.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: MuleSoft DataGraph does not require multipoint or path-based gestures for operation.
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p>	Web: Supports	Web: Functionality within MuleSoft DataGraph using a single pointer does not use the down-event to execute any part of the function.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) <p>11.8.2 (Authoring Tool) 12.1.1.2 (Product Docs)</p> <ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Does Not Support	<p>Web: Visual labels are not included in the accessible name of most form fields on MuleSoft DataGraph. A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> There are combobox components within the “Add API” flow that do not provide a programmatically associated label. For example, “API version”, “Asset version”, and “API instance in Anypoint Platform” fields. The “Search API Schema...” and “Search methods” form fields do not provide a programmatically associated label that describes the purpose of the search field. Textarea elements do not have an accessible name, such as the “Query window”, “Query variables”, and “Results window.” Listboxes do not have programmatically associated labels. For example, “Use one of

Criteria	Conformance Level	Remarks and Explanations
		<p>my existing applications" in "Run a Query" section.</p> <ul style="list-style-type: none"> The programmatic label for the "From" and "To" fields does not match the text from the visual label in the "Overview" dashboard.
<p><u>3.5.4 Motion Actuation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: MuleSoft DataGraph does not have functionality that requires device motion or user motion.
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Web: Supports	Web: In MuleSoft DataGraph, the default human language of the pages can be programmatically determined within the product.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In most cases, user interface components within MuleSoft DataGraph do not initiate a change of context when receiving focus. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • When focus is on one of the options in the "Asset version" combobox list (in "Add API" step two), focus is forcibly shifted back to the first item in the list after a few seconds.
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: The controls on MuleSoft DataGraph do not change page context on input.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) <ul style="list-style-type: none"> • 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: MuleSoft DataGraph indicates specifically which input is in error, using a text description when such errors are detected in most instances. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • In “Add API” step two, the form does not provide any indication of errors when the "Confirm selection" button is activated when fields contain errors.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: Labels or instructions are provided for most form fields on MuleSoft DataGraph. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Groups of form controls do not provide a fieldset, such as each row of "Key" / "Value" inputs in "Add API" step three. • The instructions for the "Showing Metrics Timeframe" inputs come after the associated fields. • The error messages (for example: "Incomplete API authentication! Provide the missing values") are not associated with the corresponding input field.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) <ul style="list-style-type: none"> • 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Partially Supports	<p>Web: Most of the pages in MuleSoft DataGraph do not have parsing issues. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Multiple elements have ID attributes that are not unique in the DOM. • Input elements with type of hidden use an invalid required attribute.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support	<p>Web: MuleSoft DataGraph contains a significant number of elements without appropriate names, roles, and values. A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> The sidebar navigation tabs ("Linking", "Merging", etc.) do not provide state and role information. The video iframes do not have accessible names. Radio buttons are not properly grouped in the "Add API" steps. The "Details" and "Usage Metrics" accordions do not provide textual name (button label), role, or state information ("expanded", "collapsed"). The "Hide/Show side panel" button does not provide an accessible name, role or state. The "Unified Data Graph" combobox does not provide a textual name (label), role (i.e., identify as a "combobox"), and state information (i.e., "expanded", "collapsed", currently selected option). The sidebar navigation links

Criteria	Conformance Level	Remarks and Explanations
		<p>("Overview", "Unified Schema", "Settings", etc.) do not provide textual name, role (i.e., identify as button, link, etc.), or state information (i.e., current).</p> <ul style="list-style-type: none"> The "Expand All" toggle button does not provide current state information (e.g., "expanded", "collapsed").

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Web: Supports	Web: No content requiring live captions is present on MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) <p>11.8.2 (Authoring Tool) 12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software) 504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Does Not Support	<p>Web: Content requiring audio description is present on MuleSoft DataGraph. A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> • The Fundamental Concepts videos do not provide audio descriptions.
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) <p>11.8.2 (Authoring Tool) 12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Content within MuleSoft DataGraph does not restrict its view and operation to a single display orientation.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: The purpose of each input field collecting information about the user can be programmatically determined on MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Most elements on MuleSoft DataGraph meet the WCAG 4.5:1 contrast ratio for text that is smaller than 18px and the 3:1 contrast ratio for text 18px or larger. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Active page links use blue (#00a2df) text which does not meet the minimum contrast ratio of 4.5:1. • The “Off” text for toggle buttons do not meet the minimum contrast ratio of 4.5:1. • “Cancel” button text color #6b8a99 on white background which does not meet the minimum contrast ratio of 4.5:1. • Green status text (#17bc65) on white background does not meet the minimum contrast ratio of 4.5:1. • Light gray link text (#989a9b) on white background does not meet the minimum contrast ratio of 4.5:1.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) <p>11.8.2 (Authoring Tool) 12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software) 504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: MuleSoft DataGraph allows text to be resized up to 200 percent without loss of content or functionality.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply <p>11.8.2 (Authoring Tool) 12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software) 504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: The elements within MuleSoft DataGraph use text instead of images of text.
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) 	Web: Does Not Support	Web: MuleSoft DataGraph does not support the reflow of content without loss of information or functionality, and without requiring scrolling. A rating of Does Not Support has been given for the following reason:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> When the horizontal width is 320 CSS pixels almost the entire body content of the website is lost.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: In MuleSoft DataGraph, the visual presentation of non-text content provides sufficient contrast. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> The light blue (#afdafa) focus indicator against white background does not meet the required minimum color contrast ratio of 3:1. The current color contrast is 1.47. Within video components, the purple (#9b25ca) used for the progress bar and the active icon button has a ratio of 1.04 which does not meet minimum contrast requirements. The light gray (#d6d6d6) focus indicator of gray buttons against the white background does not meet the required minimum color contrast ratio of 3:1. Upon activating the "Advanced"

Criteria	Conformance Level	Remarks and Explanations
		dropdown menu, the "Cancel" and "Apply" buttons have a current focus "outline" that does not meet the required contrast ratio of 3:1.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) <p>11.8.2 (Authoring Tool) 12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: In MuleSoft DataGraph, loss of content or functionality does not occur when setting text style properties and by changing no other style property.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) <p>11.8.2 (Authoring Tool) 12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: Content that appears on hover or focus within MuleSoft DataGraph is persistent, dismissible, and hoverable in most instances. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • Tooltips that appear on hover/focus cannot be moved over with a pointer without disappearing, such as those in the sidebar navigation and in "Add API" flow.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply <ul style="list-style-type: none"> • 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software) – Does not apply to non-web software</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: More than one way is available to locate a page within a set of pages for most instances in MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Headings and labels accurately describe content on MuleSoft DataGraph in some instances. However, a rating of Partially supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • The accessible labels for the “From” and “To” fields are not descriptive. For example, “logs dash from dash field” is announced for the “From” field. • Within “Add API” step three, the rows of “Key” and “Value” inputs that appear when “Custom headers” is selected do not have unique labels. • “Add API” step five has several controls with the same label (“Rename method” and “Visible”).

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) <ul style="list-style-type: none"> • 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) <ul style="list-style-type: none"> • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Most actionable elements on MuleSoft DataGraph display a visible outline when focused with the keyboard. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • There are some interactive controls that do not have a visible focus indicator on keyboard focus. For example, "Last hour", "Last 24hrs", "Last week", "Last month" buttons in "Overview" dashboard. • In "Unified Schema", the "All, Type, Field, Method, Parameter, Enum, Union" controls do not have visible focus. • The "Type description" and "Expand all" toggles do not have visible focus.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply <ul style="list-style-type: none"> • 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: MuleSoft DataGraph does not use inline language changes.
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <p>9.3.2.3 (Web)</p> <p>10.3.2.3 (Non-web document) – Does not apply</p> <p>11.3.2.3 (Open Functionality Software) – Does not apply</p> <ul style="list-style-type: none"> • 11.3.2.3 (Closed Software) – Does not apply <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software) – Does not apply to non-web software</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Navigation is consistent throughout MuleSoft DataGraph.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply <ul style="list-style-type: none"> • 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software) – Does not apply to non-web software</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Controls and interfaces on MuleSoft DataGraph are consistent with each other.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <p>9.3.3.3 (Web)</p> <p>10.3.3.3 (Non-web document)</p> <p>11.3.3.3 (Open Functionality Software)</p> <ul style="list-style-type: none"> • 11.3.3.3 (Closed Software) <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: Error messages on MuleSoft DataGraph provide suggestions for fixing the errors where appropriate.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) <ul style="list-style-type: none"> • 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Web: Supports	Web: MuleSoft DataGraph does not contain pages that cause legal commitments or financial transactions, or pages that irreversibly modify user-controllable data.
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) <ul style="list-style-type: none"> • 11.4.1.3 (Closed Software) <ul style="list-style-type: none"> – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) <ul style="list-style-type: none"> • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: Status messages within MuleSoft DataGraph can be programmatically determined and are accessible to users of assistive technologies in most instances. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • The "Everything looks good" status message that appears after activating the "Confirm selection" button in "Add API" step two is not communicated to assistive technology.

Table 3: Success Criteria, Level AAA

Notes: **MuleSoft DataGraph** was not evaluated for WCAG 2.0, 2.1 Level AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The product's features allow people without vision to use screen readers to interact with user interface elements. However, exceptions occur as disclosed in Table 1 : 1.1.1, 1.2.3, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.1.1, 3.2.1, 3.3.1, 4.1.1, 4.1.2, and in Table 2 : 1.2.5, 2.4.6.
302.2 With Limited Vision	Partially Supports	The product's features allow people with vision loss to interact with user interface elements, except as disclosed in Table 1 : 1.1.1, 1.2.3, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.2.1, 3.3.1, 3.3.2, 4.1.2, and in Table 2 : 1.2.5, 1.4.3, 1.4.4, 2.4.6, 2.4.7.
302.3 Without Perception of Color	Partially Supports	The product's features allow users without perception of color to interact with user interface elements, except as disclosed in Table 1 : 1.4.1, 3.3.1, and in Table 2 : 1.4.3.
302.4 Without Hearing	Partially Supports	MuleSoft DataGraph is usable by people without hearing, except as disclosed in Table 1 : 1.1.1.
302.5 With Limited Hearing	Partially Supports	MuleSoft DataGraph is usable by people with limited hearing, except as disclosed in Table 1 : 1.1.1.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	MuleSoft DataGraph is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product's features allow people with limited manipulation to interact with user interface elements, except as disclosed in Table 1 : 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.2.1, 4.1.1, 4.1.2, and in Table 2 : 2.4.6, 2.4.7.
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features allow people with limited language, cognition, and learning abilities to interact with the user interface, except as disclosed in Table 1 : 1.1.1, 1.2.3, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.2.1, 3.3.1, 3.3.2, 4.1.1, 4.1.2, and in Table 2 : 1.2.5, 2.4.6, 2.4.7.

Chapter 4: [Hardware](#)

Notes: Not applicable

Chapter 5: [Software](#)

Notes: Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	MuleSoft provides electronic versions of all product support DataGraph related to MuleSoft DataGraph. End-users with disabilities can request additional product support DataGraph by visiting https://help.mulesoft.com/s/ .
602.3 Electronic Support Documentation	Applicable – Not Tested	Electronic support documentation was not included in this audit's scope.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support DataGraph by visiting https://help.mulesoft.com/s/ .
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	MuleSoft provides electronic versions of all product support DataGraph related to MuleSoft DataGraph. End-users with disabilities can request additional product support DataGraph by visiting https://help.mulesoft.com/s/ .
603.3 Accommodation of Communication Needs	Supports	Support services related to MuleSoft DataGraph can be found at the MuleSoft.com help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support requests directly at https://help.mulesoft.com/s/ .

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The product's features allow people without vision to use screen readers to interact with user interface elements. However, exceptions occur as disclosed in Table 1 : 1.1.1, 1.2.3, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.2.1, 3.3.1, 3.3.2, 4.1.1, 4.1.2 and in Table 2 : 1.2.5, 2.4.6, 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	The product's features allow people with vision loss to interact with user interface elements, except as disclosed in Table 1 : 1.1.1, 1.4.1, 2.5.3, and in Table 2 : 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.13.
4.2.3 Usage without perception of colour	Partially Supports	The product's features allow users without perception of color to interact with user interface elements, except as disclosed in Table 1 : 1.4.1.
4.2.4 Usage without hearing	Supports	MuleSoft DataGraph is usable by people without hearing.
4.2.5 Usage with limited hearing	Supports	MuleSoft DataGraph is usable by people with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	MuleSoft DataGraph is usable by people without speech.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	The product's features allow people with limited manipulation to interact with user interface elements, except as disclosed in Table 1 : 2.1.1, 2.4.1, 2.4.3, 2.5.3, 3.2.1, 3.3.2 and in Table 2 : 2.4.7.
4.2.8 Usage with limited reach	Supports	The product's features allow people with limited reach or strength to interact with the user interface.
4.2.9 Minimize photosensitive seizure triggers	Supports	MuleSoft DataGraph minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The product's features allow people with limited language, cognition, and learning abilities to interact with the user interface, except as disclosed in Table 1 : 2.4.2, 2.4.4, 2.5.3, 3.3.1, 3.3.2, and in Table 2 : 2.4.6, 4.1.3.
4.2.11 Privacy	Supports	Where MuleSoft DataGraph provides features for accessibility, the MuleSoft DataGraph maintains the privacy of users of these features at the same level as other users.

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	This product does not have any closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	This product does not have any closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	This product does not have any closed functionality.
5.1.3.4 Speech output user control	Not Applicable	This product does not have any closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	This product does not have any closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	This product does not have any closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	This product does not have any closed functionality.
5.1.3.8 Masked entry	Not Applicable	This product does not have any closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	This product does not have any closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	This product does not have any closed functionality.
5.1.3.11 Private listening volume	Not Applicable	This product does not have any closed functionality.
5.1.3.12 Speaker volume	Not Applicable	This product does not have any closed functionality.
5.1.3.13 Volume reset	Not Applicable	This product does not have any closed functionality.
5.1.3.14 Spoken languages	Not Applicable	This product does not have any closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	This product does not have any closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	This product does not have any closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	This product does not have any closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	This product does not have any closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	This product does not have any closed functionality.
5.1.7 Access without speech	Not Applicable	This product does not have any closed functionality.
5.2 Activation of accessibility features	Not Applicable	This product does not have any closed functionality.
5.3 Biometrics	Not Applicable	This product does not have any closed functionality.
5.4 Preservation of accessibility information during conversion	Not Applicable	This product does not have any closed functionality.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	This product does not have locking or toggle controls.
5.6.2 Visual status	Not Applicable	This product does not have locking or toggle controls.
5.7 Key repeat	Not Applicable	This product does not have a key repeat function.
5.8 Double-strike key acceptance	Not Applicable	This product does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	The product does not require simultaneous user actions for its operation.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Partially Supports	The product displays video with synchronized audio as disclosed in 302.4 and 302.5.
7.1.2 Captioning synchronization	Partially Supports	The product displays captions as disclosed in 302.4 and 302.5.
7.1.3 Preservation of captioning	Partially Supports	The product does transmit, convert or record video with synchronized audio as disclosed in 302.4 and 302.5.
7.1.4 Captions characteristics	Partially Supports	The product displays captions as disclosed in 302.4 and 302.5.
7.1.5 Spoken subtitles	Partially Supports	The product does display video with synchronized audio as disclosed in 302.1 and 302.2.
7.2.1 Audio description playback	Partially Supports	The product does display video with synchronized audio as disclosed in 302.1 and 302.2.
7.2.2 Audio description synchronization	Partially Supports	The product does have a mechanism to play audio description as disclosed in 302.1 and 302.2.
7.2.3 Preservation of audio description	Partially Supports	The product does transmit, convert, or record video with synchronized audio as disclosed in 302.1 and 302.2.
7.3 User controls for captions and audio description	Partially Supports	The product does not primarily display materials containing video with associated audio content except as disclosed in 302.1, 302.2, 302.4, and 302.5.

Chapter 8: [Hardware](#)

Notes: Not applicable

Chapter 9: [Web \(see \[WCAG 2.1 section\]\(#\)\)](#)

Notes:

Chapter 10: [Non-Web Documents](#)

Notes: Not Applicable

Chapter 11: [Software](#)

Notes: Not Applicable

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product Documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Partially Supports	See information in 302.1, 302.2, 302.3, 302.4, 302.5, 302.8.
12.1.2 Accessible Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Partially Supports	See information in 302.1, 302.2, 302.3, 302.4, 302.5, 302.8.
12.2.3 Effective communication	Partially Supports	See information in 302.4, 302.5, 302.6.
12.2.4 Accessible Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable