



Order Form Supplement for Salesforce Maps Live Tracking: Connected Device

This Order Form Supplement forms a part of the Order Form between Customer and Salesforce, Inc. or one of its Affiliates (“SFDC”) under which Customer has purchased subscriptions to the Service which contains one or more elements of geolocation tracking functionality that use geolocation and related data of end users and vehicles (“User Data”) obtained from a Customer or third-party device (“Customer Device”), as a feature of such Service (each element, a “Tracking feature”). Such functionality is currently branded as Salesforce Maps Live Tracking: Connected Device. Customer agrees as set forth below.

Customer shall (a) inform, in writing, all end users that use a Customer Device (“End Users”) of Customer’s and SFDC’s processing of the User Data, including the collection, use, processing and sharing by and between Customer and SFDC of any and all User Data, and (b) obtain express written consent from all End Users for Customer’s and SFDC’s processing of the User Data, in each case, in a manner consistent with all applicable laws, regulations and industry best practices.

Customer acknowledges that SFDC may access User Data submitted to the Services and Tracking features for the purpose of processing such User Data to provide and ensure proper operation of the Services and associated systems in accordance with this Agreement, and Customer instructs SFDC to process its User Data for such purposes; provided, however, SFDC will not share Customer’s User Data with any other customers in connection with the foregoing. Customer retains all ownership of its User Data submitted to the Services and Tracking features (subject to restrictions of third-party Content providers) and SFDC retains all ownership in and to the Services and all system performance data.

As between SFDC and Customer, Customer is responsible for the installation, operation and use of the Customer Device and any other equipment required to enable the Customer Device features, as well as ensuring that all such equipment is compatible with the Tracking features. SFDC will not be liable to Customer or any third party for any damages, losses or other liabilities arising out of or related to any Customer Device.

Any service level agreement in effect between the Customer and SFDC shall not apply to the Tracking features.