

Additional Contractual Limitations for Communications

For each of the following applicable subscriptions ordered by Customer, the Salesforce User included with the applicable Communications Cloud base subscription is entitled to use only the managed package functionality shown as included (with a “✓”):

Functionality	Communications Cloud Base Subscriptions			
	Communications Cloud Growth	Communications Cloud Advanced	Communications Cloud - B2B BSS Suite	Communications Cloud - B2C BSS Suite
Billing Inquiry Management	✓	✓	✓	✓
Assisted Service	✓	✓	✓	✓
Omnistudio	✓	✓	✓	✓
Cards	✓	✓	✓	✓
Omniscript	✓	✓	✓	✓
IDX Workbench / IDX Build Tool	✓	✓	✓	✓
Enterprise Sales Management ¹		✓	✓	✓
Mobile Subscription Management ¹		✓	✓	✓
Product Administration		✓	✓	✓
Quoting and Ordering		✓	✓	✓
Pricing		✓	✓	✓
Promotions and Discounts		✓	✓	✓
Configuration		✓	✓	✓
Asset Based Ordering		✓	✓	✓
Commerce APIs		✓	✓	✓
Product Versioning			✓	✓
Catalog Projects			✓	✓
Contract & Clause Administration			✓	
Contract Lifecycle Configuration			✓	
Contract Comparison & Versioning			✓	
Document Generation		✓	✓	✓
Electronic Signature Integration Management			✓	
Orchestration Administration			✓	✓

¹ Customer may obtain additional information regarding set up and use of this functionality in the process library in the Vlocity Success Community or other then-current usage guide materials.

Order Processing			✓	✓
Order Decomposition			✓	✓
Order Orchestration			✓	✓
Inflight Orders			✓	✓
Fallout Management			✓	✓
Manual Task Management			✓	✓

Functionality	Communications Cloud Add-On Subscriptions		
	Contract Lifecycle Management for Communications Cloud	Additional Orders - B2B BSS Suite (1,000 Orders/year)	Additional Orders - B2C BSS Suite (5,000 Orders/year)
Contract & Clause Administration	✓		
Contract Lifecycle Configuration	✓		
Contract Comparison & Versioning	✓		
Document Generation	✓		
Electronic Signature Integration Support	✓		
Order Processing		✓	✓

For each of the following applicable subscriptions ordered by Customer, the Community for Communications Cloud User included with the subscription is entitled to use only the managed package functionality shown as included (with a “✓”):

Functionality	Community for Communications Cloud Add-On Subscriptions		
	Customer Community for Communications Cloud	Customer Community Plus for Communications Cloud Advanced	Partner Community for Communications Cloud Advanced
Billing Inquiry Management	✓	✓	✓
Omnistudio	✓	✓	✓
Cards	✓	✓	✓
Omniscript	✓	✓	✓
Enterprise Sales Management ¹		✓	✓
Mobile Subscription Management ¹		✓	✓
Self Service	✓	✓	
Partner Assisted Service			✓
Quoting			✓

Ordering		✓	✓
Pricing		✓	✓
Promotions and Discounts		✓	✓
Configuration		✓	✓
Asset Based Ordering		✓	✓
Commerce APIs		✓	✓
Product Versioning		✓	✓
Catalog Projects		✓	✓
Contract & Clause Administration			✓ ²
Contract Lifecycle Configuration			✓ ²
Contract Comparison & Versioning			✓ ²
Document Generation		✓	✓ ²
Electronic Signature Integration Management			✓ ²

² In order to use this functionality for Partner Community for Communications Cloud Advanced, Customer is required to have a subscription to Contract Lifecycle Management for Communications Cloud for the duration of the Order Term.