



Different

Delivered.



# Oracle ROI Optimization

## The challenge

### Struggling to achieve increased ROI on your Oracle Cloud investments?

You've made a significant investment to get your Oracle Cloud system up and running. Now you're looking for ways to optimize your business processes, streamline governance, and improve the user experience.

## Our solution

### PwC's Oracle Cloud applications support solution

Our service offering helps our clients achieve sustainable value from their Oracle investment during times of continuous change and innovation.



We leverage our Agile framework for ongoing support, engaging our Professional Services team as part of the quarterly assessment for Oracle releases to help evaluate new functionality from Oracle against original design and implementation. In this way, we enable continuous innovation of application support and user experience — and, ultimately, help drive business outcomes.

## Four core tenets to help clients drive value

**1** Provide a base set of services to see that the Oracle applications are continuously operational and functioning predictably in the integrated environment



Continuously maintain and test the Oracle applications, so the organization can leverage Oracle capabilities as it evolves



**2**

**3** Provide a framework and structure that creates an innovative "evolution and extension" option, to help you achieve the business value of the "configurable enterprise" transformation



Keep your business needs aligned with IT operations through a flexible and scalable support model



**4**

Our business-focused approach is designed to mitigate risk and provide high-quality service while focusing on providing measurable gains.

**This drives improved stability and customer satisfaction**



**CFO**

"We have struggled to get a return on our Oracle cloud investment"



**CIO**

"The business hasn't fully adopted the solution and we are struggling with change management issues"



**CAO**

"Our processes need to get more streamlined and automated to remove all the manual steps"



**CAE**

"Internal controls were not lift-and-shift and our cost of compliance has not been reduced"



**GVP of Tax**

"It's unclear how our domestic, international, tax and transfer pricing requirements have been addressed"

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