# PwC's ESP: Onboarding & Self-Service Solution

Reinventing HR through seamless and effective innovation

PwC's Employee Service Platform: Onboarding & Self-Service Solution, *powered by* Salesforce, is an employee engagement solution that enables a company's workforce to find any information they need. Users can view an interactive dashboard to track their requests, access their payroll, view their benefits, and initiate a performance review. Employees also have access to other self-service options like Chatbots, Knowledge Base, and Case Submission, enabling a seamless and cohesive employee experience. This accelerator is built on the Lightning Bolt framework.
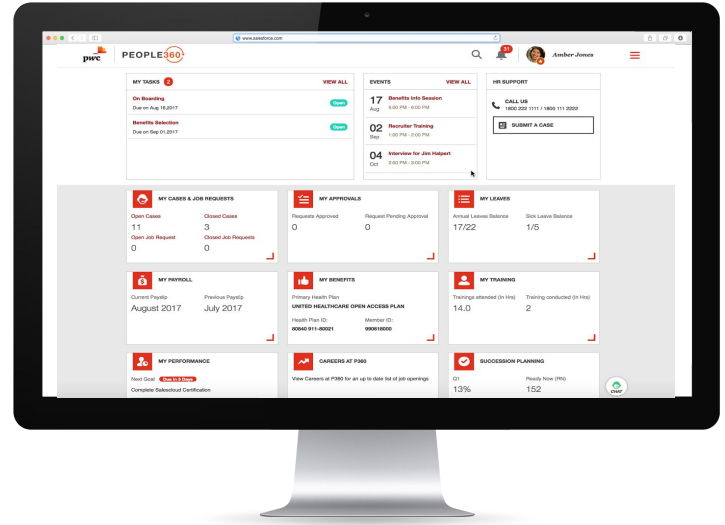
Solution benefits

- Artificial intelligent chatbots reduce or eliminate the need for human assistance to solve repetitive tasks
- View information about onboarding, benefits, and more in configurable tiles on a central dashboard
- Dashboard tiles are expandable to find more information
- Employees can use self-service, empowering them to solve their own issues
- Employees can easily submit cases and view Knowledge articles related to their case category

To discover how our **Employee Service Platform: Onboarding & Self-Service Solution** can can enable your business and drive growth, please contact:

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