# 2022 Finance & Operations Report

Compiled from the 2022 Law Firm Statistical Survey

www.pwc.com/us/lfsurveys

Issued: June 2023





# **PwC Law Firm Surveys**

Thank you for participating in the Billing Rate and Associate Salary Survey, Law Firm Statistical Survey, and/or Senior Administrative Leaders Compensation and Staffing survey (collectively, the "Surveys") conducted by PwC Product Sales LLC ("PwC" or "we"). Enclosed are the associated reports ("Reports") you ordered, which were prepared by PwC based on the data submitted in connection with the Surveys.

As you know, PwC is committed to complying with all applicable antitrust laws. Federal and state antitrust laws impose significant prohibitions on joint activity by business competitors that restrains trade, as well as severe penalties for violating those prohibitions. As a Survey participant, it is your responsibility to comply with all applicable antitrust laws. You are not permitted to share or discuss the contents of the Surveys or Reports with any third party or any other participant in the Surveys, nor should you use any Report for any purpose or in any manner that is inconsistent with applicable antitrust laws.

The Surveys and Reports are copyrighted property of PwC and are provided to you AS IS and without any warranties. PwC does not grant you any right, title or interest in or to the Surveys or Reports, except the right to use the Reports at your own risk for your own internal purposes.

We thank you again for your participation in the Surveys. If you have any questions please do not hesitate to reach out to Laurie Lieb (623) 261-3839 or Nicholas Fulchini (201) 566-2100 from the PwC LFS Survey Team.

# **Finance and Operations Report**

AmLaw Second 100 - Firms (15 members)

Issued: June 2023

**Group Report** 

Confidential

This report is intended solely for the use of Partners and authorized employees of the participating firm.

© 2023 PricewaterhouseCoopers LLP All rights reserved.

# **TABLE OF CONTENTS**

Topic	Page
Guide to Interpreting the Statistics Presented in this Report	
Comparison Group Information	1
Key Statistics	2
Estimated Impact of Performance Improvements for Select Key Statistics	3
Revenue Summary	4
Profitability Summary	5
Expense Summary	6
Professional Liability Insurance & Non-Attorney Timekeepers Compensation	7
Operations per Lawyer	8
Operations per Timekeeper	9
Leverage and Staffing Ratios	10
Administrative Staffing Summary	11 - 12
Administrative Compensation	13
Months of Work Invested in Billed/Unbilled Fees	14
Realization	14
Aged Summary of Fees Receivable and Unbilled Fees	15 - 16
Permanent Capital and Debt	17 - 18
Expense Recovery	19
Client Concentration & Bank Borrowings/Line of Credit	20
<b>Operations Summaries - Functional Cost Structure</b>	
Operations per Lawyer	21
<b>Operations as a Percent of Gross Fees</b>	22
Operations per Timekeeper	23
Functional Summaries	
Administrative Management	24
Practice Group Management	25
Professional Staff Recruiting	26
Human Resources/Personnel	27
Professional Development	28
Finance/Accounting	29
Information Systems	30
Knowledge Management/Library Services	31
Marketing	32
Business Intake & Conflicts	33
Office Operations & Outsourcing Information	34 - 35
Detailed Revenue & Expense Components - per Lawyer	
Revenue	36
Expenses	37 - 41

The 'Detailed Revenue & Expense Components - per Lawyer' section supplements the revenue and non-compensatory expense benchmarks contained herein

# Guide to Interpreting the Statistics Presented in this Report

The statistics reported in the PricewaterhouseCoopers 2022 Law Firm Statistical Survey include quartile and median group information based on the number of members in each comparison group. As such, the PwC Survey results are generated and presented in the Final Reports using Microsoft ® Excel worksheet functions.

#### Median Value

The middle value of a set of numbers arranged in descending order. The median, unlike the mean, is not affected by extreme data values. The median divides the data so that half of all the data items are greater than or equal to the median.

#### **Remarks:**

· If a range of numbers contains empty cells, those values are ignored; however, cells with the value zero are included.

· If there is an even number of values in the set, then the median returns the average of the two values in the middle.

### **Quartile Values**

Any of three points that divide an ordered distribution into four parts each containing one-quarter of the values. One-fourth of the data lies above the first quartile (hence three-quarters below it). Similarly, one-quarter of the data lies below the third quartile (hence three-quarters above it). The first and third quartiles are the medians of the lower half and upper half of the data.

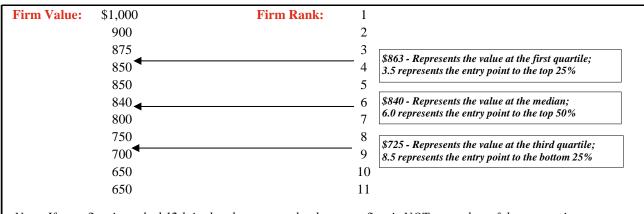
#### **Remarks:**

 $\cdot$  A quartile is a number or cutoff, and not a range of values. Your Firm may be above or below the first quartile, but not in the first quartile.

 $\cdot$  The second quartile is by definition the median.

### **Example**

The Phoenix comparison group includes 11 members. The standard billing rates are sorted in descending order and the median and quartile values are determined as follows:



*Note: If your firm is ranked 12th in the above example, then your firm is NOT a member of the comparison group and falls below all 11 firms included in the group.* 

pwc

# **Comparison Group Information**

## AmLaw Second 100 - Firms

	<b>Group Information</b>
Number of Overall Members in the Group	43
Law Firm Statistical Survey (LFSS) Submissions	15
Senior Administrative Leaders Compensation Survey Submissions	28
Your Firm <u>Displayed in this Report</u> is a Member of the Group	
Defined Size Range of Group Members (# of Attorneys)	
Maximum	No Maximum
Minimum	No Minimum
Your Firm Size (# of Attorneys)	
Average Size of Group Members (# of Attorneys)	392

# Key Statistics

	2022		2021		
	Your Firm	Group	Your Firm	Group	
	Average Rank / Of	Median	Average Rank / Of	Median	
Net Income per Partner	/ 15	\$704,363	/ 15	\$811,835	
Net Income per Equity Partner	/ 15	\$967,276	/ 15	\$912,121	
Gross Fees per Partner	/ 15	\$1,502,346	/ 15	\$1,464,605	
Gross Fees per Lawyer	/ 15	\$773,490	/ 15	\$775,537	
Operating Expenses per Lawyer <sup>1</sup>	/ 15	\$263,986	/ 15	\$250,517	
per Timekeeper <sup>2</sup>	/ 15	205,298	/ 15	188,651	
Net Income per Lawyer <sup>3</sup>	/ 15	\$478,663	/ 15	\$463,867	
Leverage					
Ratio of Non-Partner					
Lawyers <sup>4</sup> to Partners	/ 16	0.77	/ 15	0.64	
<b>Ratio of Other Lawyers<sup>5</sup> to</b>					
Equity Partners	/ 43	2.28	/ 34	2.33	
Realization %					
Accounts Receivable	/ 13	97.6	/ 13	98.3	
Work in Process	/ 13	88.3	/ 13	88.1	
Months Invested in Client Services	/ 14	3.0	/ 14	3.0	

<sup>1</sup> Excludes compensation, discretionary benefits and taxes of Associates, Sr., Staff & eDiscovery Attorneys. If a firm does not provide a benefits percentage value, a default of 15% of compensation is used.

<sup>2</sup> Excludes compensation, discretionary benefits and taxes of all Attorneys, Lobbyists, Specialists, Litigation Support, Patent Agents, Paralegals, Case Clerks and Law Clerks. If a firm does not provide a benefits percentage value, a default of 15% of compensation

for the attorneys and 20% of compensation for all other timekeepers is used.

<sup>3</sup> Includes compensation, discretionary benefits and taxes of Associates, Sr., Staff & eDiscovery Attorneys. If a firm does not provide a benefits percentage value, a default of 15% of compensation is used.

<sup>4</sup> Includes Associates, Sr., Staff & eDiscovery Attorneys.

<sup>5</sup> Includes Non-Equity Partners, Associates, Sr., Staff, eDiscovery Attorneys & Of Counsel

\*\* omitted due to insufficient data

# Estimated Impact of Performance Improvements for Select Key Statistics

	Your Firm		Group		
	Value	Target Quartile	Variance	<i>\$ Impact per Equity Partner</i>	
Gross Fees per Lawyer					
Operating Expenses per Lawyer <sup>1</sup>					
Net Realization %					
Months Invested in Client Services					

#### Legend:

*Target Quartile* - The next highest (or lowest, for expenses and Months Invested) group quartile value relative to your firm's value. The most favorable relative positions (equal to/greater than the 1st quartile or equal to/less than the 3rd quartile) are labeled accordingly.

Variance - The difference between your firm's value and the target quartile.

*Impact per Equity Partner* - The net effect, on a per equity partner basis, of achieving the target quartile level. Results of less than \$5,000 are denoted as such. Results are not applicable either when your firm's value is greater than the 1st quartile/less than the 3rd quartile or when a data value required to calculate the impact is missing.

#### **\$ Impact per Equity Partner Calculations:**

Gross Fees per Lawyer: (Variance) \* (Number of lawyers) / (Number of Equity Partners)

Operating Expenses per Lawyer: (Variance) \* (Number of lawyers) / (Number of Equity Partners)

Net Realization %: (Gross Fees) / (Net Realization) \* (Variance) / (Number of Equity Partners)

*Months Invested in Client Services:* (Gross Fees) / (12 months) \* (Variance) / (Number of Equity Partners)

AmLaw Second 100 - Firms (15 members)

## **Revenue Summary**

	Your Firm			Group		
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	
2022		/ 15	\$3,148,837	\$2,800,110	\$1,904,999	
2021		/ 15	3,156,359	2,614,759	1,892,124	
2020		/ 15	2,892,566	2,406,040	1,728,683	
2019		/ 13	2,652,117	2,356,309	2,023,105	
2018		/ 13	2,660,123	2,193,232	1,976,805	

### **Gross Fees per Equity Partner**

### **Gross Fees per Partner**

	Your Firm		Group			
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	
2022		/ 15	\$2,025,380	\$1,502,346	\$1,083,920	
2021		/ 15	1,972,682	1,464,605	1,064,678	
2020		/ 15	1,842,664	1,238,175	986,023	
2019		/ 13	1,763,192	1,571,716	1,023,341	
2018		/ 13	1,747,071	1,404,278	982,576	

### **Gross Fees per Lawyer**

	Your Firm		n Group		
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
2022		/ 15	\$949,175	\$773,490	\$632,276
2021		/ 15	911,620	775,537	636,632
2020		/ 15	904,953	683,709	602,284
2019		/ 13	929,089	696,522	610,042
2018		/ 13	887,618	683,972	595,321

### **Gross Fees per Timekeeper**<sup>1</sup>

Your Firm			Group	
Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
	/ 15	\$833,381	\$678,338	\$528,096
	/ 15	798,230	682,639	520,857
	/ 15	754,788	609,076	485,890
	/ 13	744,643	590,561	521,257
	/ 13	747,072	585,609	511,898
		Average         Rank / Of           / 15         / 15           / 15         / 15           / 15         / 13	Average         Rank / Of         1 st Quartile           / 15         \$833,381           / 15         798,230           / 15         754,788           / 13         744,643	Average         Rank / Of         1 st Quartile         Median           / 15         \$833,381         \$678,338           / 15         798,230         682,639           / 15         754,788         609,076           / 13         744,643         590,561

<sup>1</sup> Includes Attorneys, Lobbyists, Specialists, Litigation Support, Patent Agents, Paralegals, Case Clerks and Law Clerks.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

## **Profitability Summary**

Net Income per Equity Partner					
	Your Firm			Group	
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
2022		/ 15	\$1,145,495	\$967,276	\$728,450
2021		/ 15	1,305,426	912,121	725,106
2020		/ 15	1,139,765	844,753	633,134
2019		/ 13	935,198	780,380	621,093
2018		/ 13	895,568	716,519	619,916

#### 0,0,000

### Net Income per Partner

rtile
33,063
47,593
36,019
73,906
71,873

### Net Income per Lawyer<sup>1</sup>

	Your Firm			Group	
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
2022		/ 15	\$618,112	\$478,663	\$400,806
2021		/ 15	618,566	463,867	406,680
2020		/ 15	558,770	407,650	360,842
2019		/ 13	538,566	387,902	378,942
2018		/ 13	529,319	403,212	358,545

### Net Income as a Percent of Gross Fees

	Your Firm			Group	
	Percent	Rank / Of	1 <sup>st</sup> Quartile %	Median %	3 <sup>rd</sup> Quartile %
2022		/ 15	50.4	47.4	46.5
2021		/ 15	52.6	49.1	47.4
2020		/ 15	50.2	48.0	46.5
2019		/ 13	49.3	44.4	43.2
2018		/ 13	49.9	46.2	43.0

<sup>1</sup> Includes compensation, discretionary benefits and taxes of Associates, Sr., Staff & eDiscovery Attorneys. If a firm does not provide a benefits percentage value, a default of 15% of compensation is used.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

# **Expense Summary**

### **Operating Expenses per Lawyer**<sup>1</sup>

(excludes only non-Partner Attorney Compensation & Benefits)

	Your.	Firm		Group					
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile				
2022		/ 15	\$304,422	\$263,986	\$229,751				
2021		/ 15	291,424	250,517	229,478				
2020		/ 15	287,830	253,776	220,972				
2019		/ 13	306,660	264,404	239,956				
2018		/ 13	303,729	243,996	225,390				

### **Operating Expenses per Lawyer<sup>2</sup>**

(excludes both non-Partner Attorney & all other Timekeepers Compensation & Benefits)

	Your	Firm	Group						
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile				
2022		/ 15	\$288,095	\$236,201	\$202,537				
2021		/ 15	270,680	224,601	206,310				
2020		/ 15	270,791	231,905	200,015				
2019		/ 13	306,660	256,943	216,449				
2018		/ 13	303,729	241,598	213,648				

### **Operating Expenses as a Percent of Gross Fees**

	Your .	Firm	Group					
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile			
2022		/ 15	52.0	49.5	46.6			
2021		/ 15	49.9	47.8	45.4			
2020		/ 15	51.5	49.0	45.6			
2019		/ 13	53.8	51.4	48.8			
2018		/ 13	55.2	51.1	49.1			

<sup>1</sup> Excludes compensation, discretionary benefits and taxes of Associates, Sr., Staff & eDiscovery Attorneys. If a firm does not provide a benefits percentage value, a default of 15% of compensation is used.

<sup>2</sup> Excludes compensation, discretionary benefits and taxes of all Attorneys, Lobbyists, Specialists, Litigation Support, Patent Agents, Paralegals, Case Clerks and Law Clerks. If a firm does not provide a benefits percentage value, a default of 15% of compensation

for the attorneys and 20% of compensation for all other timekeepers is used.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

# **Professional Liability Insurance**

2022 Coverage Amounts										
			Group							
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile					
Agg. Coverage per Partner		/ 14	\$1,092,556	\$621,471	\$405,063					
Agg. Coverage per Lawyer		/ 14	485,323	381,674	219,730					
Agg. Coverage as a % of										
Revenue		/ 14	72.4	44.1	29.6					
Max. Coverage per Claim		/ 14	143,750,000	50,000,000	50,000,000					

### 2022 Coverage Amounts

### **2022 Deductible Amounts**

			Group	
Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
	/ 13	\$14,706	\$12,232	\$8,826
	/ 13	8,624	6,004	4,507
	/ 14	1,375,000	1,000,000	1,000,000
	Your Firm	/ 13 / 13	/ 13 \$14,706 / 13 8,624	Your Firm         Rank / Of         1 <sup>st</sup> Quartile         Median           /13         \$14,706         \$12,232           /13         8,624         6,004

# Non-Attorney Timekeepers Compensation

				Group	
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
Lobbyists		/8 ‡	\$245,614	\$203,744	\$185,427
Specialists		/9 ‡	203,333	167,000	147,746
Litigation Support		/ 11 ‡	150,138	124,000	108,030
Patent Agents		/8 ‡	173,409	164,150	109,833
Paralegals		/ 15	118,225	102,308	91,267
Case Clerks		/6 ‡	89,912	68,810	63,627
Law Clerks		/ 12	190,686	171,613	125,094

### Select Timekeepers Avg. Compensation - 2022

AmLaw Second 100 - Firms (15 members)

pwc

# **Operations per Lawyer**

				2022		
	Your	Firm				
	Average	Rank / Of	•	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
Gross Fees		/ 15		\$949,175	\$773,490	\$632,276
Operating Expenses		-				
Compensation						
Lobbyists		/ 8	‡	11,959	1,880	721
Specialists		/9	‡	2,846	1,955	1,492
Litigation Support		/ 11	‡	1,951	1,420	1,256
Patent Agents		/9	‡	1,225	1,087	451
Paralegals		/ 15		15,024	11,243	9,624
Case Clerks		/6	‡	1,395	702	358
Law Clerks		/ 14		3,887	2,470	1,323
Administrative Management		/ 14		9,258	5,550	4,758
Practice Group Management		/ 8	‡	2,617	1,947	934
Secretarial		/ 15		20,836	18,498	16,930
Word Processing		/ 11 :	<b>*</b>	1,929	1,237	867
<b>Professional Staff Recruiting</b>		/ 14		3,110	2,276	1,196
Human Resources/Personnel		/ 15		4,007	2,853	1,944
<b>Professional Development</b>		/7	‡	2,129	1,727	1,227
Finance/Accounting		/ 15		11,162	9,662	8,014
Information Systems		/ 15		14,020	10,017	7,522
Knowledge Mgmt/Library Services		/ 15		2,208	1,756	1,138
Marketing		/ 15		7,933	5,539	4,040
<b>Business Intake &amp; Conflicts</b>		/ 14		2,838	1,644	1,225
Other Staff		/ 15		9,244	7,851	5,242
Other Employee Costs <sup>1</sup>		/ 15		32,567	23,353	18,609
Employee Costs <sup>1</sup>		/ 15		141,267	117,741	98,839
Cccupancy		/ 15		61,162	45,826	39,713
✓ Office Operating Expense		/ 15		19,157	13,234	10,513
✓ Information Systems		/ 15		25,003	22,436	18,707
Professional Activities		/ 15		6,426	5,210	3,729
🔽 Marketing		/ 15		13,744	11,547	9,946
Professional Recruiting		/ 15		5,734	3,846	3,559
🔽 Professional Liability Insurance		/ 15		9,378	7,436	4,779
🔽 Other Insurance & Taxes		/ 15		8,258	5,028	2,931
Communications		/ 15		4,494	3,769	3,594
🔽 Reference Materials		/ 15		12,331	10,427	6,085
Professional Services		/ 15		4,701	3,894	2,915
✓ Client Disbursements Written-Off/Misc.		/ 15		2,086	1,473	877
Other Expenses		/ 15		184,023	143,131	123,062
<b>Operating Expenses</b> <sup>1</sup>		/ 15		304,422	263,986	229,751
<b>Operating Income</b>		/ 15		632,286	511,473	408,954
Payments to Former/Inactive						
Partners & Of Counsel		/ 14		23,954	12,851	8,880
✓ Other Non-Operating Charges/Credits		/ 15		4,775	3,143	930
Net Income Prior to Attorney Compensation		/ 15		\$618,112	\$478,663	\$400,806
		-				

✓ Indicates a category where additional detailed benchmarks can be found in the 'Detailed Revenue & Expense Components - per Lawyer' section beginning on page 36.

<sup>1</sup> Excludes compensation, discretionary benefits and taxes of Associates, Sr., Staff & eDiscovery Attorneys. If a firm does not provide a benefits percentage value, a default of 15% of compensation is used.

**\*\*** omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

# **Operations per Timekeeper**

			2022		
	You	r Firm		Group	
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
Gross Fees		/ 15	\$833,381	\$678,338	\$528,096
Operating Expenses					
Compensation					
Administrative Management		/ 14	7,581	4,770	3,788
<b>Practice Group Management</b>		/8 ‡	2,325	1,676	701
Secretarial		/ 15	17,545	15,790	14,723
Word Processing		/11 ‡	1,656	1,108	745
<b>Professional Staff Recruiting</b>		/ 14	2,717	1,942	935
Human Resources/Personnel		/ 15	3,542	2,446	1,666
<b>Professional Development</b>		/7 ‡	1,841	1,576	1,071
Finance/Accounting		/ 15	9,808	8,120	6,992
Information Systems		/ 15	11,990	8,531	6,063
Knowledge Mgmt/Library Services		/ 15	1,921	1,509	926
Marketing		/ 15	6,855	4,790	3,528
<b>Business Intake &amp; Conflicts</b>		/ 14	2,358	1,417	1,057
Other Staff		/ 15	7,932	6,640	4,339
Other Employee Costs <sup>1</sup>		/ 15	20,888	17,459	12,584
Employee Costs <sup>1</sup>		/ 15	93,721	79,354	64,572
Occupancy		/ 15	53,183	38,639	33,899
Office Operating Expense		/ 15	16,617	11,222	8,808
Information Systems		/ 15	21,384	19,661	15,744
Professional Activities		/ 15	5,439	4,594	2,947
Marketing		/ 15	11,976	9,953	8,411
Professional Recruiting		/ 15	4,974	3,326	2,931
Professional Liability Insurance		/ 15	8,147	5,855	4,045
Other Insurance & Taxes		/ 15	7,117	4,500	2,552
Communications		/ 15	3,948	3,352	3,052
<b>Reference Materials</b>		/ 15	10,598	8,760	5,137
Professional Services		/ 15	4,155	3,227	2,492
Client Disbursements Written-Off/Misc.		/ 15	1,640	1,244	778
Other Expenses		/ 15	165,049	114,508	102,522
<b>Operating Expenses</b> <sup>1</sup>		/ 15	258,436	205,298	168,072
Operating Income		/ 15	568,911	462,952	366,062
Payments to Former/Inactive					
Partners & Of Counsel		/ 14	19,890	10,456	7,641
Other Non-Operating Charges/Credits		/ 15	4,087	2,567	816
Net Income Prior to Timekeeper Compensation		/ 15	\$556,543	\$434,671	\$364,601

Your firm total may not foot due to rounding.

<sup>1</sup> Excludes compensation, discretionary benefits and taxes of all Attorneys, Lobbyists, Specialists, Litigation Support, Patent Agents, Paralegals,

Case Clerks and Law Clerks. If a firm does not provide a benefits percentage value, a default of 15% of compensation

for the attorneys and 20% of compensation for all other timekeepers is used.

\*\* omitted due to insufficient data

### pwc 2022 LAW FIRM STATISTICAL SURVEY

AmLaw Second 100 - Firms (15 members)

Leverage Ratios								
	2022	2021	2020	2019	2018			
Ratio of Other Lawyers <sup>1</sup> to Equ	iity Partners							
Your Firm								
Group Median	2.28	2.33	2.27	2.25	2.28			
Ratio of Non-Partner Lawyers <sup>2</sup>	to Partners							
Your Firm								
Group Median	0.77	0.64	0.66	0.71	0.72			
Ratio of Non-Partner Timekeep	ers <sup>3</sup> to Partners							
Your Firm								
Group Median	1.12	1.00	0.95	1.13	1.06			
Ratio of Paralegals to Lawyers								
Your Firm								
Group Median	0.10	0.11	0.11	0.10	0.12			
	2022 upport Staff to Lawy	2021 ers	2020	2019	2018			
<b>Ratio of Total Administrative S</b> Your Firm	upport Staff to Lawy	ers						
			<b>2020</b>	<b>2019</b>	<b>2018</b>			
Your Firm Group Median Ratio of Total Administrative S	upport Staff to Lawy 0.76	<b>ers</b> 0.74	0.79	0.82				
Your Firm Group Median Ratio of Total Administrative S Your Firm	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i>	ers 0.74 ng Secretaries and	0.79 I Word Processor	0.82 s ) to Lawyers	0.83			
Your Firm Group Median Ratio of Total Administrative S	upport Staff to Lawy 0.76	<b>ers</b> 0.74	0.79	0.82				
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i> 0.48	ers 0.74 ng Secretaries and 0.47	0.79 I Word Processor	0.82 s ) to Lawyers	0.83			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i> 0.48 upport Staff to Timel	ers 0.74 ng Secretaries and 0.47 &ceepers	0.79 1 Word Processor: 0.50	0.82 s) to Lawyers 0.52	0.83			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i> 0.48	ers 0.74 ng Secretaries and 0.47	0.79 I Word Processor	0.82 s ) to Lawyers	0.83			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i> 0.48 upport Staff to Timel 0.65	ers 0.74 ng Secretaries and 0.47 Keepers 0.62	0.79 <b>Word Processor:</b> 0.50 0.69	0.82 s) to Lawyers 0.52 0.69	0.83			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i> 0.48 upport Staff to Timel 0.65	ers 0.74 ng Secretaries and 0.47 Keepers 0.62	0.79 <b>Word Processor:</b> 0.50 0.69	0.82 s) to Lawyers 0.52 0.69	0.83			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S	upport Staff to Lawy 0.76 upport Staff ( <i>excludin</i> 0.48 upport Staff to Timel 0.65	ers 0.74 ng Secretaries and 0.47 Keepers 0.62	0.79 <b>Word Processor:</b> 0.50 0.69	0.82 s) to Lawyers 0.52 0.69	0.83			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median	upport Staff to Lawy 0.76 upport Staff (excludin 0.48 upport Staff to Timel 0.65 upport Staff (excludin 0.42	ers 0.74 ng Secretaries and 0.47 ceepers 0.62 ng Secretaries and 0.40	0.79 Word Processor: 0.50 0.69 Word Processor:	0.82 s ) to Lawyers 0.52 0.69 s ) to Timekeeper	0.83 0.54 0.70			
Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm Group Median Ratio of Total Administrative S Your Firm	upport Staff to Lawy 0.76 upport Staff (excludin 0.48 upport Staff to Timel 0.65 upport Staff (excludin 0.42	ers 0.74 ng Secretaries and 0.47 ceepers 0.62 ng Secretaries and 0.40	0.79 Word Processor: 0.50 0.69 Word Processor:	0.82 s ) to Lawyers 0.52 0.69 s ) to Timekeeper	0.83 0.54 0.70			

<sup>1</sup> Includes Non-Equity Partners, Associates, Sr., Staff, eDiscovery Attorneys & Of Counsel

<sup>2</sup> Includes Associates, Sr., Staff & eDiscovery Attorneys.

<sup>3</sup> Includes Associates, Sr., Staff & eDiscovery Attorneys, Lobbyists, Specialists, Litigation Support, Patent Agents, Paralegals, Case Clerks and Law Clerks.

^ Membership in this section includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (43 members)

pwc

# ^ Administrative Staffing Summary

### Headcount per 100 Lawyers

	2022						
	You	r Firm					
	Value	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile		
Administrative Management		/ 36	4.10	2.97	2.12		
Practice Group Management		/ 26 ‡	1.59	0.94	0.71		
Secretarial		/ 38	28.43	22.82	18.77		
Word Processing		/ 28 ‡	3.06	1.69	1.21		
Professional Staff Recruiting		/ 37	2.06	1.12	0.68		
Human Resources/Personnel		/ 38	2.85	2.39	1.69		
Professional Development		/ 28 ‡	1.60	0.93	0.36		
Finance/Accounting		/ 38	11.64	10.43	8.99		
Information Systems		/ 38	11.14	9.12	7.14		
Knowledge Management/Library Services		/ 37	2.40	1.78	1.13		
Marketing		/ 38	5.46	4.16	3.32		
<b>Business Intake &amp; Conflicts</b>		/ 37	2.57	2.08	1.37		
Other Support Staff		/ 37	14.19	11.95	8.64		
Total Administrative Support Staff		/ 38	81.99	76.00	64.79		

2021

	Your Firm				Group	
	Value	Rank / Of		1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
Administrative Management		/ 33		4.04	2.73	1.89
Practice Group Management		/ 21	‡	2.06	1.39	1.00
Secretarial		/ 34		30.15	25.93	20.31
Word Processing		/ 28	‡	2.82	1.76	1.08
Professional Staff Recruiting		/ 32	‡	1.73	0.95	0.60
Human Resources/Personnel		/ 34		2.54	1.95	1.71
Professional Development		/ 23	‡	1.63	0.84	0.47
Finance/Accounting		/ 34		11.69	9.82	8.10
Information Systems		/ 34		11.57	8.34	7.28
Knowledge Management/Library Services		/ 34		2.28	1.80	0.87
Marketing		/ 34		5.24	4.30	3.44
<b>Business Intake &amp; Conflicts</b>		/ 32	‡	2.39	2.04	1.63
Other Support Staff		/ 34		13.06	9.99	7.84
Total Administrative Support Staff		/ 34		79.30	74.26	66.94

# Admin Leader's Retention Rates

	(at December 31, 2022)						
	You	ır Firm		Group			
	Value	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile		
C-Suite Leaders		/ 26 ‡	100.0	100.0	83.7		
Directors		/ 26 ‡	100.0	100.0	88.9		
	Value	/ 26 ‡	100.0	100.0	<u>3 Quartua</u> 83.'		

^ Membership on this page includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (43 members)

pwc

# ^ Administrative Staffing Summary

Headcount per 100 Timekeepers

		2022						
	You	ır Firm						
	Value	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile			
Administrative Management		/ 41	4.29	2.57	1.79			
Practice Group Management		/ 28 ‡	1.57	0.82	0.60			
Secretarial		/ 43	25.23	19.93	16.13			
Word Processing		/ 33	4.56	1.83	1.14			
Professional Staff Recruiting		/ 42	2.01	1.16	0.68			
Human Resources/Personnel		/ 43	2.76	2.22	1.48			
Professional Development		/ 33	1.55	1.11	0.45			
Finance/Accounting		/ 43	11.39	9.11	7.72			
Information Systems		/ 43	10.78	8.07	6.08			
Knowledge Management/Library Services		/ 42	2.40	1.57	0.91			
Marketing		/ 43	5.72	3.77	2.91			
Business Intake & Conflicts		/ 42	2.63	1.85	1.18			
Other Support Staff		/ 42	15.62	10.55	7.43			
Total Administrative Support Staff		/ 43	73.34	64.90	54.77			

	2021						
	You	r Firm					
	Value	Rank / Of		1 <sup>st</sup> Quartile	Median	3 <sup>ra</sup> Quartile	
Administrative Management		/ 33		3.08	2.29	1.59	
Practice Group Management		/ 21	‡	1.60	1.18	0.86	
Secretarial		/ 34		25.48	21.81	17.89	
Word Processing		/ 28	‡	2.44	1.52	0.94	
Professional Staff Recruiting		/ 32	‡	1.52	0.76	0.50	
Human Resources/Personnel		/ 34		2.23	1.68	1.37	
Professional Development		/ 23	‡	1.42	0.71	0.39	
Finance/Accounting		/ 34		9.64	8.22	7.17	
Information Systems		/ 34		10.01	7.00	5.94	
Knowledge Management/Library Services		/ 34		1.83	1.47	0.75	
Marketing		/ 34		4.57	3.84	2.92	
Business Intake & Conflicts		/ 32	‡	1.97	1.68	1.34	
Other Support Staff		/ 34		11.21	8.71	6.50	
Total Administrative Support Staff		/ 34		68.91	61.81	55.09	

<sup>^</sup> Membership on this page includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions) \*\* omitted due to insufficient data

AmLaw Second 100 - Firms (43 members)

pwc

# ^ Administrative Compensation by Function Compensation per Lawyer

	2022							
	You	ır Firm						
	Value	Rank / Of		1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile		
Administrative Management		/ 36		9,919	5,193	3,797		
Practice Group Management		/ 26	‡	3,037	2,152	1,106		
Secretarial		/ 38		21,604	18,486	15,253		
Word Processing		/ 28	‡	2,368	1,362	936		
Professional Staff Recruiting		/ 36		2,672	1,261	770		
Human Resources/Personnel		/ 38		3,986	2,876	1,934		
Professional Development		/ 28	‡	2,188	1,436	568		
Finance/Accounting		/ 38		12,472	9,640	7,910		
Information Systems		/ 38		13,852	10,208	7,332		
Knowledge Management/Library Services		/ 37		2,483	1,833	992		
Marketing		/ 38		7,468	5,217	3,515		
<b>Business Intake &amp; Conflicts</b>		/ 36		2,940	1,682	1,137		
Other Support Staff		/ 37		11,135	7,865	5,294		
Total Administrative Support Staff		/ 38		91,833	71,000	55,726		

### **Average Compensation per Function**

	2022						
	You	r Firm					
	Value	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile		
Administrative Management		/ 41	243,356	195,467	139,528		
Practice Group Management		/ 27 ‡	193,684	137,500	118,875		
Secretarial		/ 43	92,614	78,235	71,502		
Word Processing		/ 33	85,370	78,214	67,250		
Professional Staff Recruiting		/ 40	141,714	108,250	97,382		
Human Resources/Personnel		/ 43	136,367	121,750	99,694		
Professional Development		/ 33	164,375	116,939	100,667		
Finance/Accounting		/ 43	118,503	94,758	84,989		
Information Systems		/ 43	129,468	112,438	102,356		
Knowledge Management/Library Services		/ 39	113,391	95,897	83,309		
Marketing		/ 43	136,205	115,091	99,711		
Business Intake & Conflicts		/ 41	109,180	85,179	68,625		
Other Support Staff		/ 42	85,610	67,224	60,070		
Total Administrative Support Staff		/ 43	117,308	94,441	84,093		

^ Membership on this page includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

pwc

# Months of Work Invested in Billed/Unbilled Fees

				2022		
		Your 1	Firm		Group	
		Investment	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
<b>Months of Fees</b>	Mid-Year		/ 14	2.5	2.2	1.7
Receivable	Year End		/ 14	1.8	1.4	1.3
Months of Unbilled	Mid-Year		/ 14	2.4	2.0	1.7
Fees	Year End		/ 14	1.8	1.5	1.3
Total Months Invested	Mid-Year		/ 14	4.7	4.1	3.7
in Client Services	Year End		/ 14	3.5	3.0	2.7
				2021		
Months of Fees	Mid-Year		/ 14	2.2	2.0	1.7
Receivable	Year End		/ 14	1.7	1.5	1.3
Months of Unbilled	Mid-Year		/ 14	2.5	1.9	1.6
Fees	Year End		/ 14	1.7	1.6	1.2
Total Months Invested	Mid-Year		/ 14	4.5	3.9	3.4
in Client Services	Year End		/ 14	3.5	3.0	2.6

# Realization

			2022			
	Your	Firm		Group		
	Percent	Rank / Of	1 <sup>st</sup> Quartile %	Median %	3 <sup>rd</sup> Quartile %	
Accounts Receivable <sup>1</sup>		/ 13	98.4	97.6	95.5	
Work in Process <sup>2</sup>		/ 13	91.2	88.3	79.2	
Net Realization <sup>3</sup>		/ 12	88.0	82.5	75.2	
			2021			
Accounts Receivable <sup>1</sup>		/ 13	98.5	98.3	96.6	
Work in Process <sup>2</sup>		/ 13	91.9	88.1	80.8	
Net Realization <sup>3</sup>		/ 12	88.0	82.8	78.5	

<sup>1</sup> Collections as a percent of collections plus write-offs for the year.

<sup>2</sup> Actual billings as a percent of standard value of the services billed.

<sup>3</sup> The product of Accounts Receivable realization and Work in Process realization.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

# Aged Summary of Fees Receivable and Unbilled Fees

		2022							
	Your	Firm		Group					
	Percent	Rank / Of	1 <sup>st</sup> Quartile %	Median %	3 <sup>rd</sup> Quartile %				
1-60 Days		/ 15	57.2	48.9	46.6				
61-90 Days		/ 15	10.1	9.2	8.5				
91-120 Days		/ 15	7.1	5.0	4.9				
121-180 Days		/ 14	8.8	6.8	5.9				
> 180 Days		/ 13	30.4	26.2	22.9				
Total			100.0	100.0	100.0				
Reserve <sup>1</sup> as a Percent of Total		/4 ‡	17.3	12.8	8.7				
			2021						
1-60 Days		/ 15	57.9	52.3	44.6				
61-90 Days		/ 15	9.6	8.5	7.7				
91-120 Days		/ 15	6.2	5.1	4.1				
121-180 Days		/ 14	8.2	6.9	6.1				
> 180 Days		/ 14	31.5	28.4	17.8				
Total			100.0	100.0	100.0				
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/4 ‡	19.7	14.6	9.4				

# **Accounts Receivable**

# Work in Process<sup>2</sup>

		2022							
	Your	Firm		Group					
	Percent	Rank / Of	1 <sup>st</sup> Quartile %	Median %	3 <sup>rd</sup> Quartile %				
1-60 Days		/ 15	71.7	62.7	52.5				
61-90 Days		/ 15	6.7	5.5	4.7				
91-120 Days		/ 15	4.5	3.7	3.1				
121-180 Days		/ 12	6.3	5.9	3.7				
> 180 Days		/ 13	31.9	22.4	14.9				
Total			100.0	100.0	100.0				
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/3 ‡	47.8	41.9	24.7				
			2021						
1-60 Days		/ 15	73.8	67.2	56.3				
61-90 Days		/ 15	6.5	5.9	4.2				
91-120 Days		/ 15	6.6	4.4	3.4				
121-180 Days		/ 13	6.6	5.8	3.9				
> 180 Days		/ 14	27.0	20.6	11.3				
Total			100.0	100.0	100.0				
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/3 ‡	57.8	48.8	27.9				

<sup>1</sup> Reserve for uncollectible amounts.

<sup>2</sup> Excludes contingency work.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

# Aged Summary of Fees Receivable and Unbilled Fees per Lawyer

	2022								
	Your	Firm		Group					
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile				
1-60 Days		/ 15	\$56,164	\$47,574	\$42,945				
61-90 Days		/ 15	11,996	8,779	7,102				
91-120 Days		/ 15	6,422	5,552	4,471				
121-180 Days		/ 14	12,330	8,096	4,666				
> 180 Days		/ 13	30,688	25,119	18,817				
Total		/ 15	125,973	95,703	83,325				
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/4 ‡	28,208	11,190	6,703				
			2021						
1-60 Days		/ 15	\$57,938	\$51,259	\$40,145				
61-90 Days		/ 15	11,395	8,533	6,172				
91-120 Days		/ 15	7,385	5,093	3,214				
121-180 Days		/ 14	11,093	5,704	4,678				
> 180 Days		/ 14	36,866	25,057	16,355				
Total		/ 15	125,520	91,221	81,740				
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/4 ‡	32,016	16,131	8,039				

# **Accounts Receivable**

## Work in Process<sup>2</sup>

		2022						
	Your	Firm		Group				
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile			
1-60 Days		/ 15	\$83,312	\$68,113	\$52,117			
61-90 Days		/ 15	10,149	5,237	4,046			
91-120 Days		/ 15	6,146	4,891	2,965			
121-180 Days		/ 12	8,756	6,921	3,786			
> 180 Days		/ 13	48,942	23,570	14,077			
Total		/ 15	150,479	101,160	84,095			
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/3 ‡	75,191	56,714	32,082			
			2021					
1-60 Days		/ 15	\$87,990	\$69,295	\$52,204			
61-90 Days		/ 15	9,092	5,934	3,530			
91-120 Days		/ 15	7,329	4,917	3,124			
121-180 Days		/ 13	9,480	5,941	3,427			
> 180 Days		/ 14	36,146	17,824	11,044			
Total		/ 15	140,019	101,016	80,884			
<b>Reserve<sup>1</sup> as a Percent of Total</b>		/3 ‡	115,399	76,822	41,986			

<sup>1</sup> Reserve for uncollectible amounts.

<sup>2</sup> Excludes contingency work.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

# Permanent Capital and Debt per Partner<sup>1</sup>

	2022							
	Your	Firm						
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile			
Permanent Capital		/ 15	\$271,237	\$190,386	\$49,283			
Short Term Debt								
Minimum Level		/8 ‡	19,998	4,776	0			
Maximum Level		/8 ‡	122,411	58,922	10,418			
Long Term Debt								
Minimum Level		/8 ‡	25,116	0	0			
Maximum Level		/8 ‡	92,896	75,819	25,564			
Total Debt								
Minimum Level		/ 10 🚦	47,005	9,506	0			
Maximum Level		/ 10 ‡	156,222	96,682	50,536			
Capital and Total Maximum Debt		/9 ‡	397,568	341,645	218,799			

	2021								
-	Your	Firm		Group					
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile				
Permanent Capital		/ 15	\$253,494	\$162,258	\$56,866				
Short Term Debt									
Minimum Level		/8 ‡	12,052	0	0				
Maximum Level		/8 ‡	98,313	39,335	9,367				
Long Term Debt									
Minimum Level		/9 ‡	30,570	11,111	0				
Maximum Level		/9 ‡	97,545	61,475	47,931				
Total Debt									
Minimum Level		/11 ‡	34,580	279	0				
Maximum Level		/ 11 🚦	158,923	83,776	50,041				
Capital and Total Maximum Debt		/9 ‡	326,984	298,083	231,709				

Number of members paying interest on capital	6
Median interest rate paid	6.0

<sup>1</sup> Calculations are based on an annual full time equivalent basis. Permanent capital calculations are based on the type of partner (Equity and/or Non-Equity) that contributes capital at your firm. All debt calculations are based only on the number of Equity Partners. If your firm indicated that both Equity and Non-Equity partners contribute capital, no 'Your Firm' value will be displayed for the capital and maximum debt calculation. Permanent capital consists of a mixture of actual out-of-pocket contributions made by partners and undistributed firm earnings to be held indefinitely. It does not include undistributed earnings that are to be distributed at a predetermined point in the near future.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

# Permanent Capital and Debt as a Percent of Gross Fees<sup>1</sup>

			2022		
	Your	Firm	_	Group	
	Average	Rank / Of	1 <sup>st</sup> Quartile %	Median %	3 <sup>rd</sup> Quartile %
Permanent Capital		/ 15	9.2	6.3	3.4
Short Term Debt					
Minimum Level		/ 8 ‡	0.8	0.2	0.0
Maximum Level		/8 ‡	4.7	2.0	0.4
Long Term Debt					
Minimum Level		/8 ‡	0.8	0.0	0.0
Maximum Level		/8 ‡	3.5	2.2	1.0
Total Debt					
Minimum Level		/ 10 ‡	1.5	0.5	0.0
Maximum Level		/ 10 ‡	7.7	3.3	1.9
Capital and Total Maximum Debt		/9	13.8	10.4	7.8

			2021		
	Your	Firm		Group	
	Average	Rank / Of	1 <sup>st</sup> Quartile %	Median %	3 <sup>rd</sup> Quartile %
Permanent Capital		/ 15	9.1	6.9	3.6
Short Term Debt					
Minimum Level		/8 ‡	0.5	0.0	0.0
Maximum Level		/8 ‡	5.4	1.3	0.3
Long Term Debt					
Minimum Level		/9 ‡	1.1	0.2	0.0
Maximum Level		/9 ‡	4.4	2.4	2.0
Total Debt					
Minimum Level		/ 11 ‡	1.8	0.0	0.0
Maximum Level		/ 11 ‡	5.9	4.2	1.9
Capital and Total Maximum Debt		/9 ‡	18.8	8.9	6.4

<sup>1</sup> Permanent capital consists of a mixture of actual out-of-pocket contributions made by partners and undistributed firm earnings to be held indefinitely. It does not include undistributed earnings that are to be distributed at a predetermined point in the near future. If your firm indicated that both Equity and Non-Equity partners contribute capital, no 'Your Firm' value will be displayed for the capital and maximum debt calculation. **\*\* omitted due to insufficient data** 

AmLaw Second 100 - Firms (15 members)

pwc

# Expense Recovery

			Group	1	
		# of Members	<b>1</b> <sup>st</sup>		3 <sup>rd</sup>
	Your Firm	Responding	Quartile	Median	Quartile
Copying / Printing / Scanning					
Unit charge per page (black/white)	‡	8	\$0.16	\$0.11	\$0.10
Unit charge per page (color)	‡	7	\$1.00	\$0.85	\$0.28
Recovery Percentage	‡	5	76.2	72.4	47.7
Long Distance Telephone					
Percent mark-up	‡	4	0.0	0.0	0.0
Recovery Percentage	‡	3	54.9	54.1	37.1
Overnight Mail					
Percent mark-up	*	7	0.0	0.0	0.0
Recovery Percentage	‡	6	71.0	42.4	37.2
Automated Legal Research					
Percent mark-up	*	8	0.0	0.0	0.0
Recovery Percentage	‡	5	54.3	38.7	33.7
Messenger - Percent mark-up	‡	5	0.0	0.0	0.0
Client Meals & Entertainment -					
<b>Recovery Percentage</b>	*	3	85.2	70.3	66.3
Secretarial / Administative Staff					
<b>Overtime - Recovery Percentage</b>	‡	4	8.7	4.1	2.6

# **Client Disbursements**

			Group	•	
	Your Firm	# of Members Responding	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
Annual Client Disbursements as a % of Gross Fees	*	7	13.2	9.8	6.3
Unrecovered Client Disbursements at Year End as a % of Billed and		_	6.0		
Unbilled Fees at Yr. End	‡	5	6.9	3.1	1.2
Write Off Less Recovery as % of Annual Client Disbursements	‡	6	2.4	1.7	0.8

AmLaw Second 100 - Firms (15 members)

pwc

# **Client Concentration**

				Group	
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
Percent of revenue generated by clients with					
collections:					
Greater than \$10m		/ 14	5.1	1.3	0.0
Between \$5m - \$10m		/ 14	11.0	4.5	0.0
Between \$1m - \$5m		/ 14	34.2	28.4	22.5
Between \$501k - \$1m		/ 14	15.1	14.7	13.3
Between \$100k - \$500k		/ 14	30.0	28.2	22.8
Less than \$100k		/ 14	25.6	18.5	13.6
Percentage of clients with revenue:					
Greater than \$10m		/ 14	0.0	0.0	0.0
Between \$5m - \$10m		/ 14	0.1	0.1	0.0
Between \$1m - \$5m		/ 14	1.9	1.3	0.6
Between \$501k - \$1m		/ 14	2.2	1.7	1.0
Between \$100k - \$500k		/ 14	11.9	10.5	6.3
Less than \$100k		/ 14	92.2	86.5	83.1

# Bank Borrowings/Line of Credit

			Group	
	Your Firm	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile
With how many banks or financial institutions does your firm carry a line of credit?		2	1	1
What is the aggregate dollar amount of credit available? (000s)		\$31,250	\$20,000	\$15,000
What is the aggregate amount available to draw? (000s)		\$28,893	\$20,000	\$15,000
What is the remaining term of your (largest) line of credit? (months)		12	7	6
What is the interest rate of your (largest) line of credit?	+ +	6.9	4.6	4.1
What is the average annual spread of your variable interest rates?	:	1.4	0.7	0.0
What is the outstanding obligation of all property/equipment lease agreements? (000s)	‡	\$2,424	\$867	\$0

			Group	
	Your Firm	# of Members Responding	% Fixed	% Floating
Is the interest rate of your (largest) line fixed or floating?		14	0.0	100.0

# **Operations Summaries**

### **Functional Cost Structure**

The functional statistics on the following pages offer a different perspective from the traditional Survey reporting on expenses and staffing. This methodology combines compensation costs with related operating expenses by function.

#### The responsibilities of each function, and the expenses included within each function are as follows:

#### <u>Administrative Management</u>

The Administrative Management function is responsible for the overall management of all or most of the non-legal administrative support functions in the firm. Expenses included within this function are the compensation of the Executive Director, Office Manager(s), and other Administrative Management supervisors and staff.

#### Practice Group Management

The Practice Group Management function works operationally and strategically with senior management or other Administrative Managers to ensure the appropriate allocation of resources, development of strategic plans, effectiveness and accountability of the firm's practice groups.

### **Professional Staff Recruiting**

The Professional Staff Recruiting function is responsible for the recruitment and hiring of the professional staff. Expenses included within this function are the 1) Compensation of the Director of Professional Staff Recruiting, and all Professional Staff Recruiting supervisors and staff, and 2) Expenses associated with Professional Staff Recruiting activities.

#### <u>Human Resources/Personnel\*</u>

The Human Resources function is responsible for hiring and training the administrative support staff. Other responsibilities include salary determination, benefits administration, employee relations and government compliance. Expenses included within this function are the compensation of the Director of Human Resources, and Human Resources supervisors and staff.

### <u>Professional Development</u>

The Professional Development function includes all employees who manage or assist with the professional growth, training and development of attorneys.

#### Finance/Accounting\*

The Finance/Accounting function is responsible for bookkeeping, billing and collections. Expenses included within this function are the compensation of the Director of Finance, Controller and Finance/Accounting supervisors and staff.

#### Information Systems (IS)\*

The IS function includes all staff and costs associated with analyzing, planning, and managing all aspects of the firm's automated systems, including data processing, word processing, telecommunications, litigation support, systems procedures, security, and upgrades. Expenses included within this function are the 1) Compensation of the C.I.O./Director of IS and all IS supervisors and staff and 2) Expenses associated with the operations and maintenance of the firm's hardware and software, including depreciation and lease payments/rental expenses.

#### Library/Information Services

The Library function includes all staff and costs associated with the provision of research and information support, including the maintenance of the firm's law library and all related resources. Expenses included within this function are the 1) Compensation of the Director of Library and all Library supervisors and staff, and 2) Expenses associated with acquiring/maintaining reference materials. *Marketing* 

The Marketing function includes all staff and costs associated with the business development and client retention activities of the firm. Expenses included within this function are the 1) Compensation of the Director of Marketing and all Marketing supervisors and staff, and 2) Expenses associated with client development/retention.

### Business Intake & Conflicts

The Business Intake & Conflicts function includes all employees who are responsible for reviewing all new business to determine if there are any client conflicts.

#### **Office Operations (Other Support Staff)\***

The Office Operations function includes all staff and costs associated with the basic operations of the office, including receptionists, telephone staff, mail clerks, internal messengers, reproduction clerks, maintenance staff, food service staff, etc. Expenses included within this function are the 1) Compensation of "Other" Directors, supervisors and staff, and 2) Expenses associated with the operations of the firm's physical environment - primarily Occupancy and most non-technology related Office Operating expenses.

\*Outsourcing information for this function can be found on page 35.

# **Operations per Lawyer**

# Functional Cost Structure

			20	22		
	You	er Firm		Gra		
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Gross Fees		/ 15	\$949,175	\$773,490	\$632,276	\$819,863
<b>Direct Practice Support Expenses</b>						
Non-Atty Timekeeper Compensation						
Lobbyists		/8 ‡	11,959	1,880	721	5,768
Specialists		/9 ‡	2,846	1,955	1,492	4,328
Litigation Support		/ 11 ‡	1,951	1,420	1,256	1,570
Patent Agents		/9 ‡	1,225	1,087	451	1,080
Paralegals		/ 15	15,024	11,243	9,624	12,676
Case Clerks		/6 ‡	1,395	702	358	1,541
Law Clerks		/ 14	3,887	2,470	1,323	2,533
Secretarial & Word Processing Comp		/ 15	21,708	19,779	18,522	19,923
Direct Practice Support Employee						
Benefits & Taxes <sup>1</sup>		/ 15	10,113	8,711	6,919	8,391
Total Direct Practice Support Expenses <sup>1</sup>		/ 15	52,750	48,751	44,696	51,442
Direct Margin <sup>1</sup>		/ 15	904,062	722,841	580,412	768,421
Indirect Expenses						
Administrative Management		/ 14	9,258	5,550	4,758	6,739
Practice Group Management		/8 ‡	2,617	1,947	934	1,838
Professional Staff Recruiting		/ 15	8,219	6,818	4,668	7,026
Human Resources/Personnel		/ 15	4,007	2,853	1,944	2,995
Professional Development		/7 ‡	2,129	1,727	1,227	1,660
Finance/Accounting		/ 15	11,162	9,662	8,014	9,950
Information Systems		/ 15	43,248	40,926	29,603	37,284
Knowledge Mgmt/Library Services		/ 15	15,146	13,504	7,680	12,222
Marketing		/ 15	21,776	18,698	13,417	18,534
<b>Business Intake &amp; Conflicts</b>		/ 14	2,838	1,644	1,225	1,847
Office Operations		/ 15	93,690	67,524	61,663	79,401
Insurance & Taxes		/ 15	15,914	11,987	8,410	12,840
Professional Activities		/ 15	6,426	5,210	3,729	5,215
Professional Services		/ 15	4,701	3,894	2,915	4,729
Client Disb Written-Off/Misc.		/ 15	2,086	1,473	877	3,472
Indirect Employee Benefits & Taxes/						
Other Employee Costs		/ 15	21,516	17,807	9,541	18,151
Total Indirect Expenses		/ 15	264,173	210,963	175,378	221,589
Total Operating Expenses <sup>1</sup>		/ 15	304,422	263,986	229,751	273,031
<b>Payments to Former Partners</b>		/ 14	23,954	12,851	8,880	18,145
Other Non-Operating Charges/Credits		/ 15	4,775	3,143	930	3,826
Net Income Prior to Attorney Compensation		/ 15	\$618,112	\$478,663	\$400,806	\$526,071

Your firm total may not foot due to rounding.

<sup>1</sup> Excludes compensation, discretionary benefits and payroll taxes of Associates, Sr., Staff & eDiscovery Attorneys. If a firm does not provide a benefits percentage value, a default of 15% of compensation is used.

AmLaw Second 100 - Firms (15 members)

pwc

# **Operations as a Percent of Gross Fees**

# Functional Cost Structure

		20	)22		
	Your Firm		Groi		
	Percent Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Gross Fees	100.0	100.0	100.0	100.0	100.0
<b>Direct Practice Support Expenses</b>					
Non-Partner Timekeeper Compensation					
Associates, Sr., Staff & eDiscovery Attys	/ 15	16.3	12.7	11.2	13.6
Lobbyists	/8‡	1.4	0.2	0.1	0.7
Specialists	/9‡	0.4	0.2	0.2	0.5
Litigation Support	/ 11 ‡	0.2	0.2	0.1	0.2
Patent Agents	/9‡	0.2	0.1	0.1	0.1
Paralegals	/ 15	2.2	1.7	1.0	1.7
Case Clerks	/6‡	0.1	0.1	0.0	0.2
Law Clerks	/ 14	0.4	0.3	0.2	0.3
Secretarial & Word Processing Comp	/ 15	3.2	2.7	1.8	2.7
Direct Practice Support Employee					
Benefits & Taxes	/ 15	3.2	2.7	2.0	2.6
<b>Total Direct Practice Support Expenses</b>	/ 15	23.0	21.1	20.3	21.9
Direct Margin	/ 15	79.7	78.9	77.0	78.1
Indirect Expenses					
Administrative Management	/ 14	1.1	0.9	0.6	0.9
Practice Group Management	/8 ‡	0.3	0.2	0.1	0.2
Professional Staff Recruiting	/ 15	1.0	0.9	0.7	0.9
Human Resources/Personnel	/ 15	0.5	0.3	0.3	0.4
Professional Development	/7‡	0.2	0.2	0.1	0.2
Finance/Accounting	/ 15	1.4	1.2	1.1	1.2
Information Systems	/ 15	5.4	4.8	3.9	4.7
Knowledge Mgmt/Library Services	/ 15	1.8	1.6	1.0	1.5
Marketing	/ 15	2.7	2.2	1.7	2.3
<b>Business Intake &amp; Conflicts</b>	/ 14	0.3	0.2	0.2	0.2
Office Operations	/ 15	10.9	9.0	8.5	9.7
Insurance & Taxes	/ 15	1.9	1.6	1.3	1.6
Professional Activities	/ 15	0.8	0.7	0.5	0.7
Professional Services	/ 15	0.6	0.5	0.4	0.6
Client Disb Written-Off/Misc.	/ 15	0.3	0.2	0.2	0.4
Indirect Employee Benefits & Taxes/					
Other Employee Costs	/ 15	3.1	2.0	1.5	2.2
Total Indirect Expenses	/ 15	28.7	27.5	25.3	27.2
Total Operating Expenses	/ 15	52.0	49.5	46.6	49.1
<b>Payments to Former Partners</b>	/ 14	2.8	1.6	1.1	2.4
<b>Other Non-Operating Charges/Credits</b>	/ 15	0.7	0.3	0.1	0.4
Net Income	/ 15	50.4	47.4	46.5	48.2

Your firm total may not foot due to rounding. \*\* omitted due to insufficient data

# **Operations per Timekeeper**

### Functional Cost Structure

			20	22		
	Your	· Firm		Gr	oup	
	Average	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Gross Fees		/ 15	\$833,381	\$678,338	\$528,096	\$699,516
Direct Practice Support Expenses						
Secretarial & Word Processing Comp		/ 15	18,883	16,943	15,520	16,963
Direct Practice Support Employee						
Benefits & Taxes <sup>1</sup>		/ 15	4,349	3,236	2,539	3,479
Total Direct Practice Support Expenses <sup>1</sup>		/ 15	23,824	19,247	18,572	20,442
Direct Margin <sup>1</sup>		/ 15	815,218	655,759	506,423	679,074
Indirect Expenses						
Administrative Management		/ 14	7,581	4,770	3,788	5,713
Practice Group Management		/8 ‡	2,325	1,676	701	1,579
Professional Staff Recruiting		/ 15	7,272	5,512	4,128	5,979
Human Resources/Personnel		/ 15	3,542	2,446	1,666	2,538
Professional Development		/7 ‡	1,841	1,576	1,071	1,452
Finance/Accounting		/ 15	9,808	8,120	6,992	8,470
Information Systems		/ 15	37,006	30,267	25,000	31,664
Knowledge Mgmt/Library Services		/ 15	13,297	10,451	6,748	10,406
Marketing		/ 15	17,874	16,197	10,735	15,865
<b>Business Intake &amp; Conflicts</b>		/ 14	2,358	1,417	1,057	1,583
Office Operations		/ 15	82,172	56,662	51,182	67,689
Insurance & Taxes		/ 15	14,268	10,209	6,849	11,017
Professional Activities		/ 15	5,439	4,594	2,947	4,457
Professional Services		/ 15	4,155	3,227	2,492	4,030
Client Disb Written-Off/Misc.		/ 15	1,640	1,244	778	3,008
Indirect Employee Benefits & Taxes/						
Other Employee Costs		/ 15	16,732	15,035	8,213	15,410
Total Indirect Expenses		/ 15	236,940	183,089	146,831	188,862
Total Operating Expenses <sup>1</sup>		/ 15	258,436	205,298	168,072	209,304
Payments to Former Partners		/ 14	19,890	10,456	7,641	15,406
Other Non-Operating Charges/Credits		/ 15	4,087	2,567	816	3,280
Net Income Prior to						
Timekeeper Compensation		/ 15	\$556,543	\$434,671	\$364,601	\$472,553

Your firm total may not foot due to rounding.

<sup>1</sup> Excludes compensation, discretionary benefits and taxes of all Attorneys, Lobbyists, Specialists, Litigation Support, Patent Agents, Paralegals,

Case Clerks and Law Clerks. If a firm does not provide a benefits percentage value, a default of 15% of compensation

for the attorneys and 20% of compensation for all other timekeepers is used.

\*\* omitted due to insufficient data

AmLaw Second 100 - Firms (15 members)

pwc

	Admi	inistrative Man Staffing Summa	U		
		Your Firm	-		
		2022	2021	% Change	
	Total Administrative Management Total Legal Staff Total Timekeepers				
		et	Gro	-	
	Your Firm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Αı	dministrative Management Head	count as a Percen	t of Total Ind	lirect Support H	Ieadcount
2022	/ 41	8.8	5.8	3.7	6.2
2021	/ 33	8.5	6.0	3.6	7.2
	Administrative Me	anagement Headc	ount per 100	Lawyers	
2022	/ 36	4.10	2.97	2.12	3.19
2021	/ 33	4.04	2.73	1.89	3.17
	Administrative Man	agement Headcou	int per 100 Ti	imekeepers	
2022	/ 41	4.29	2.57	1.79	3.39
2021	/ 33	3.08	2.29	1.59	2.70
		Ennouse Summ	(1.10.)		
		Expense Summe	•		
		Your Firm 2022	<u>2021</u>	% Change	
	Total Administrative Management Revenue Total Indirect Expense			0	
		1 <sup>st</sup> Or metho	Gro		
	Your Firm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	Administrati	ive Management C	Median Costs per Law	3 <sup>rd</sup> Quartile yer	
022	Administrati	ive Management C \$9,258	Median Costs per Law \$5,550	3 <sup>rd</sup> Quartile yer \$4,758	\$6,739
022 021	Administrati	ive Management C	Median Costs per Law	3 <sup>rd</sup> Quartile yer	
	Administrati	ive Management C \$9,258	<u>Median</u> Costs per Law \$5,550 \$6,860	3 <sup>rd</sup> Quartile yer \$4,758 \$4,240	\$6,739
	Administrati	<i>\$9,258</i> \$9,113	<u>Median</u> Costs per Law \$5,550 \$6,860	3 <sup>rd</sup> Quartile yer \$4,758 \$4,240	\$6,739
021	Administrati / 14 / 14 Administrative	ve Management C \$9,258 \$9,113 Management Cos	Median Costs per Law \$5,550 \$6,860 sts per Timek	3 <sup>rd</sup> Quartile yer \$4,758 \$4,240 eeper	\$6,739 \$6,616
021 022	Administrati / 14 / 14 / 14 Administrative / 14 / 14	<i>Sive Management C</i> \$9,258 \$9,113 <i>Management Cos</i> \$7,581 \$7,485	Median           Costs per Law,           \$5,550           \$6,860           sts per Timek,           \$4,770           \$5,762	3 <sup>rd</sup> Quartile yer \$4,758 \$4,240 eeper \$3,788 \$3,692	\$6,739 \$6,616 \$5,713
021 022	Administrati           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14           / 14	<i>Sive Management C</i> \$9,258 \$9,113 <i>Management Cos</i> \$7,581 \$7,485	Median           Costs per Law,           \$5,550           \$6,860           sts per Timek,           \$4,770           \$5,762	3 <sup>rd</sup> Quartile yer \$4,758 \$4,240 eeper \$3,788 \$3,692	\$6,739 \$6,616 \$5,713

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

pwc

		ce Group Mar Staffing Summa	0		
	~	Your Firm	-		
		2022	2021	% Change	
	Total Practice Group Management Total Legal Staff Total Timekeepers				
			Gro	- , ·	
	Your Firm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Pro	actice Group Management Headc	ount as a Percen	t of Total Ind	irect Support I	Teadcount
2022	/ 28 ‡	4.0	2.4	1.4	2.8
2021	/ 21 ‡	4.4	2.7	2.0	3.6
	<b>Practice Group Mat</b>	nagement Headc	ount per 100	Lawyers	
2022	/ 26 ‡	1.59	0.94	0.71	1.41
2021	/ 21 ‡	2.06	1.39	1.00	1.72
	Practice Group Mana	gement Headcou	int per 100 Ti	mekeepers	
2022	/ 28 ‡	1.57	0.82	0.60	1.76
2021	/ 21 ‡	1.60	1.18	0.86	1.44
		Expense Summe Your Firm 2022	•	% Change	
	Total Practice Group Management Revenue				
	Total Indirect Expense				
	Total Indirect Expense		Gro	-	
	Total Indirect Expense          Your Firm       Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	Total Indirect Expense          Your Firm       Rank / Of	1 <sup>st</sup> Quartile p Management (	Median	3 <sup>rd</sup> Quartile	Average
	Total Indirect Expense          Your Firm       Rank / Of         Practice       Group         / 8 ‡	p Management ( \$2,617	Median	3 <sup>rd</sup> Quartile	\$1,838
	Total Indirect Expense           Your Firm         Rank / Of           Practice         Group	p Management (	Median Costs per Law	3 <sup>rd</sup> Quartile yer	\$1,838
	Total Indirect Expense          Your Firm       Rank / Of         Practice       Group         / 8 ‡	<i>p Management (</i> \$2,617 \$2,035	Median Costs per Law \$1,947 \$1,449	3 <sup>rd</sup> Quartile yer \$934 \$842	\$1,838
2021	Total Indirect Expense          Your Firm       Rank / Of         Practice       Group         /8 ‡       /8 ‡         /8 ‡       /8 ‡	<i>p Management (</i> \$2,617 \$2,035	Median Costs per Law \$1,947 \$1,449	3 <sup>rd</sup> Quartile yer \$934 \$842	\$1,838 \$1,490
2021 2022	Total Indirect Expense          Your Firm       Rank / Of         Practice Group         /8 ‡         /8 ‡         Practice Group	p Management ( \$2,617 \$2,035 Management Co.	Median Costs per Law \$1,947 \$1,449 sts per Timeka	3 <sup>rd</sup> Quartile yer \$934 \$842 eeper	\$1,838 \$1,490
2021 2022	Total Indirect Expense         Your Firm       Rank / Of         Practice       Group         /8 ‡       /8 ‡         Practice       Group         /8 ‡       /8 ‡	p Management ( \$2,617 \$2,035 Management Co. \$2,325 \$1,787	<u>Median</u> Costs per Law \$1,947 \$1,449 sts per Timeka \$1,676 \$1,186	3 <sup>rd</sup> Quartile yer \$934 \$842 eeper \$701 \$735	\$1,838 \$1,490 \$1,579
2022 2021 2022 2021 2022 2021	Total Indirect Expense         Your Firm       Rank / Of         Practice Group         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡         /8 ‡	p Management ( \$2,617 \$2,035 Management Co. \$2,325 \$1,787	<u>Median</u> Costs per Law \$1,947 \$1,449 sts per Timeka \$1,676 \$1,186	3 <sup>rd</sup> Quartile yer \$934 \$842 eeper \$701 \$735	\$1,838 \$1,490 \$1,579

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

pwc

			sional Staff R taffing Summa	U		
			Your Firm	ı FTEs		
			2022	2021	% Change	
	Total Profession Total Legal Sta Total Timekeep					
				Gro	*	
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Pr	ofessional Stafj	f Recruiting Headc	ount as a Percen	ıt of Total Ind	lirect Support I	Headcount
2022		/ 42	3.5	2.6	1.4	2.7
2021		/ 32 ‡	3.1	2.1	1.4	2.5
	ŀ	Professional Staff R	ecruiting Headd	ount per 100	Lawyers	
2022		/ 37	2.06	1.12	0.68	1.44
2021		/ 32 ‡	1.73	0.95	0.60	1.23
	Pro	fessional Staff Rec	ruiting Headcou	unt per 100 Ti	imekeepers	
2022		/ 42	2.01	1.16	0.68	1.45
2021		/ 32 ‡	1.52	0.76	0.50	1.05
	Total Profession	E nal Staff Recruiting	Expense Summo Your Firm 2022	•	% Change	
	Revenue Total Indirect I					
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Gro Median	up 3 <sup>rd</sup> Quartile	Average
	10ur Firm	<u> </u>	taff Recruiting (			Average
		<u> </u>		1	•	¢7.02.4
		/ 15	\$8,219	\$6,818 \$5,990	\$4,668 \$2,812	\$7,026 \$6,608
		(15		37 990	\$2,813	\$6,698
		/ 15	\$10,527			
2021		Professional Staj	ff Recruiting Co	sts per Timek	-	
2021 2022		Professional Stay	ff Recruiting Co \$7,272	sts per Timek \$5,512	\$4,128	
2021 2022		<b>Professional Sta</b> / 15 / 15	ff Recruiting Co \$7,272 \$8,923	sts per Timek \$5,512 \$5,194	\$4,128 \$2,463	
2021	Pr	Professional Stay	ff Recruiting Co \$7,272 \$8,923	sts per Timek \$5,512 \$5,194	\$4,128 \$2,463	
2022 2021 2022 2022 2021 2022 2022	P	<b>Professional Sta</b> / 15 / 15	ff Recruiting Co \$7,272 \$8,923	sts per Timek \$5,512 \$5,194	\$4,128 \$2,463	\$5,979 \$5,756 0.9 0.8

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

pwc

			n Resources/P Staffing Summa			
			Your Firm	-		
			2022	2021	% Change	
	Total Human R Total Legal Sta Total Timekeep					
				Gro	-	
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Hu	ıman Resource	s/Personnel Headc	ount as a Percen	nt of Total Ind	lirect Support H	Headcount
2022		/ 43	6.2	5.1	3.6	5.0
2021		/ 34	5.6	4.5	3.8	4.7
	E	luman Resources/I	Personnel Headc	count per 100	Lawyers	
2022		/ 38	2.85	2.39	1.69	2.40
2021		/ 34	2.54	1.95	1.71	2.18
	Hu	man Resources/Pe	rsonnel Headcoi	unt per 100 Ti	mekeepers	
2022		/ 43	2.76	2.22	1.48	3.13
2021		/ 34	2.23	1.68	1.37	1.85
		1	Expense Summo Your Firm	•		
			2022	2021	% Change	
	Total Human R Revenue	esources/Personnel				
	Total Indirect <b>H</b>	Expense				
				Gro	-	
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
		Human Resou	rces/Personnel (	Costs per Law	yer	
		(15	\$4,007	\$2,853	\$1,944	\$2,995
		/ 15	+ ,,			
		/ 15	\$3,642	\$2,672	\$1,880	\$2,757
			\$3,642			\$2,757
2021		/ 15	\$3,642			\$2,757 \$2,538
2021		/ 15 Human Resourc	\$3,642 es/Personnel Co	sts per Timek	eeper	\$2,538
2021		/ 15 <i>Human Resourc</i> / 15	\$3,642 es/Personnel Co \$3,542 \$3,214	sts per Timek \$2,446 \$2,149	eeper \$1,666 \$1,622	\$2,538
2022 2021 2022 2021 2022		/ 15 <i>Human Resourc</i> / 15 / 15	\$3,642 es/Personnel Co \$3,542 \$3,214	sts per Timek \$2,446 \$2,149	eeper \$1,666 \$1,622	

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

pwc

			essional Develors Staffing Summa	-		
			Your Firm	FTEs		
			2022	2021	% Change	
	Total Professional Devo Total Legal Staff Total Timekeepers	elopment				
				Grou	ıр	
	Your Firm Rank	/ <b>Of</b>	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
P	Professional Developm	ent Headco	ount as a Percent	of Total Indir	ect Support He	eadcount
2022		/ 33	2.7	1.9	1.0	1.9
2021		/ 23 ‡	2.9	1.9	1.0	2.0
	Profes	sional Dev	elopment Headco	unt per 100 L	awyers	
2022		/ 28 ‡	1.60	0.93	0.36	1.05
2021		/ 23 ‡	1.63	0.84	0.47	1.02
	Professio	onal Develo	opment Headcoun	t per 100 Tim	ekeepers	
2022		/ 33	1.55	1.11	0.45	1.30
2021		/ 23 ‡	1.42	0.71	0.39	0.88
			Expense Summa	Trv		
			Your Firm	•		
			2022	2021	% Change	
	Total Professional Devo Revenue Total Indirect Expense	elopment				
				Grou	up	
	Your Firm Rank	/ <b>Of</b>	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	I	Professiona	l Development Co	osts per Lawye	r	
)22		/7 ‡	\$2,129	\$1,727	\$1,227	\$1,660
)21		/7 ‡	\$1,901	\$1,541	\$1,036	\$1,700
	Pro	ofessional I	Development Cost	s per Timekee	per	
)22		/7 ‡	\$1,841	\$1,576	\$1,071	\$1,452
)21		/7 ‡	\$1,656	\$1,336	\$910	\$1,501
		· 1D	lopment Costs as	a Percent of k	Rovonuo	
	Profess	ional Deve	topment Costs as	u I creeni oj I	<i>cvcnac</i>	
)22	Profess	<i>ional Deve</i> 7 ‡	0.2	0.2	0.1	0.2

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

pwc

	]	Finance/Accour	nting		
		Staffing Summe	-		
		Your Firn	ı FTEs		
		2022	2021	% Change	
	nce/Accounting				
Total Lega					
Total Time	ekeepers				
			Gro		
Your F	irm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Finance/.	Accounting Headcou	int as a Percent of	Total Indirec	t Support Head	count
	/ 43	24.9	21.1	18.8	22.
	/ 34	24.4	21.1	18.7	21.
	Finance/Acc	ounting Headcoun	t per 100 Law	yers	
	/ 38	11.64	10.43	8.99	10.3
	/ 34	11.69	9.82	8.10	10.0
	Finance/Accou	nting Headcount p	oer 100 Timek	eepers	
	/ 43	11.39	9.11	7.72	13.7
	/ 34	9.64	8.22	7.17	8.4
		-			
		Expense Summ			
		Your Firm 2022	2021	% Change	
Total Fina	nce/Accounting	2022	2021	% Change	
Revenue					
	rect Expense				
	-		Gro	<u>un</u>	
Your F	irm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	· · · · ·	e/Accounting Costs		~	
	/ 15	\$11,162	\$9,662	\$8,014	\$9,95
	/ 15	\$10,708	\$9,002	\$8,014 \$7,364	\$9,35 \$9,37
		Accounting Costs p			Ψ2,51
		\$9,808	\$8,120	\$6,992	\$8,47
	/ 15	\$9,008	\$ð,120	\$0,99Z	<b>до,</b> 4,

### Finance/Accounting Costs as a Percent of Revenue

		 8	3		
2022	/ 15	1.4	1.2	1.1	1.2
2021	/ 15	1.4	1.3	1.1	1.2

\$9,036

\$7,883

\$6,444

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

/ 15

\*\* omitted due to insufficient data

2021

\$8,018

AmLaw Second 100 - Firms (15 members)

pwc

		Ι	nformation Sys			
			Your Firn	n FTEs		
			2022	2021	% Change	
	Total Informati Total Legal Sta Total Timekeep	ff				
			1 St op 13	Gra		
_	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	Information Sy	stems Headcoun	t as a Percent of th			adcount
2022		/ 43	22.5	18.9	15.9	19.4
2021		/ 34	23.0	20.0	16.3	20.0
		v	Systems Headcoun	t per 100 Lav	vyers	
2022		/ 38	11.14	9.12	7.14	9.30
2021		/ 34	11.57	8.34	7.28	9.25
		Information Sy	stems Headcount p	per 100 Timel	keepers	
2022		/ 43	10.78	8.07	6.08	12.46
2021		/ 34	10.01	7.00	5.94	7.85
			Expense Summ	ary		
			Your Firm	•		
			2022	2021	% Change	
	Total Informati	on Systems <sup>1</sup>				
	Revenue					
	Total Indirect I	Expense				
				Gra		
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
		Informa	tion Systems Cost	s per Lawyer		
2022		/ 15	\$43,248	\$40,926	\$29,603	\$37,284
2021		/ 15	\$44,435	\$41,626	\$29,364	\$37,383
		Informatio	on Systems Costs p	oer Timekeep	er	
2022		/ 15	\$37,006	\$30,267	\$25,000	\$31,664
2021		/ 15	\$38,856	\$31,496	\$25,672	\$31,861
		T. C C.	ystems Costs as a l	Porcont of Ro	voniio	
		Information S	ystems Costs as a I		renue	
022		/ 15	5.4	4.8	3.9	4.7

<sup>1</sup> The expenses associated with the operations and maintenance of the firm's hardware and software (including depreciation and

lease payments/rental expenses) and all communications related expenses.

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

DWC

#### **Knowledge Management/Library Services Staffing Summary** Your Firm FTEs 2022 % Change 2021 Total Knowledge Mgmt/Library Svcs **Total Legal Staff Total Timekeepers** Group Quartile $3^{rd}$ Quartile Median Your Firm Rank / Of Average Knowledge Mgmt/Library Svcs Headcount as a Percent of the Total Indirect Support Headcount ^ 2022 / 42 4.8 3.4 2.6 4.2 ^ 2021 3.5 / 34 4.6 2.13.6 Knowledge Management/Library Services Headcount per 100 Lawyers ^ 2022 / 37 2.401.78 1.13 2.13 ^ 2021 / 34 2.28 1.80 0.87 1.72 Knowledge Management/Library Services Headcount per 100 Timekeepers ^ 2022 / 42 2.40 1.57 0.91 2.30 ^ 2021 / 34 0.75 1.83 1.47 1.47 **Expense** Summary Your Firm (000's) 2022 2021 % Change Total Knowledge Mgmt/Library Svcs Revenue **Total Indirect Expense** Group Quartile 3<sup>n</sup> Quartile Median Rank / Of Your Firm Average Knowledge Management/Library Services Costs per Lawyer 2022 / 15 \$15,146 \$13,504 \$12,222 \$7,680 2021 / 15 \$17,028 \$12,761 \$12,052 \$7,770 Knowledge Management/Library Services Costs per Timekeeper \$10,451 2022 / 15 \$13,297 \$6,748 \$10,406 2021 / 15 \$14,025 \$10,786 \$6,839 \$10,313 Knowledge Management/Library Services Costs as a Percent of Revenue 2022 / 15 1.8 1.6 1.0 1.5 2021 1.8 1.7 1.0 1.5 / 15

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

		Marketing Staffing Summa			
		Your Firm	ı FTEs		
		2022	2021	% Change	
	Total Marketing				
	Total Legal Staff				
	Total Timekeepers				
			Gro	up	
	Your Firm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	Marketing Headcount as a	a Percent of the Tot	tal Indirect Si	upport Headcou	unt
^ 2022	/ 43	11.5	9.4	7.8	9.4
^ 2021	/ 34	12.0	9.8	7.2	9.4
	Marketi	ing Headcount per	100 Lawyers		
^ 2022	/ 38	5.46	4.16	3.32	4.46
^ 2021	/ 34	5.24	4.30	3.44	4.37
		g Headcount per 10	)0 Timekeepe		
^ 2022	/ 43	5.72	3.77	2.91	5.94
^ 2021	/ 34	4.57	3.84	2.92	3.70
		Expense Summo Your Firm 2022	•	% Change	
	Total Marketing				
	Revenue				
	Total Indirect Expense				
			Gro	ир	
	Your Firm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
	Ma	arketing Costs per	Lawyer		
2022	/ 15	\$21,776	\$18,698	\$13,417	\$18,534
2021	/ 15	\$16,065	\$13,983	\$10,051	\$13,821
	Mari	keting Costs per Ti	mekeeper		
2022	/ 15	\$17,874	\$16,197	\$10,735	\$15,865
2021	/ 15	\$13,428	\$11,407	\$8,350	\$11,862
	Marketin	ng Costs as a Percen	nt of Revenue	2	
2022	/ 15	2.7	2.2	1.7	2.3
2021	/ 15	2.0	1.7	1.5	1.8
		E.			

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

AmLaw Second 100 - Firms (15 members)

pwc

	Busi	ness Intake & ( Staffing Summa			
		Your Firn	ı FTEs		
	Total Business Intake & Conflicts Total Legal Staff Total Timekeepers	2022	2021	% Change	
	-		Gro	1	
	Your Firm Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Bus	iness Intake & Conflicts Headco	ount as a Percent o	of the Total In	direct Support	Headcount
022	/ 42	5.4	4.4	3.1	4.5
021	/ 32 ‡	5.3	4.4	3.6	4.4
	Business Intake &	& Conflicts Headc	ount per 100 l	Lawyers	
022	/ 37	2.57	2.08	1.37	2.09
021	/ 32 ‡	2.39	2.04	1.63	2.05
	Business Intake &	Conflicts Headcou	nt per 100 Ti	mekeepers	
022	/ 42	2.63	1.85	1.18	2.91
021	/ 32 ‡	1.97	1.68	1.34	1.73
		Expense Summa Your Firm 2022	•	% Change	
	Total Business Intake & Conflicts				
	Revenue				
	Revenue Total Indirect Expense				
			Gro	up	
		1 <sup>st</sup> Quartile	Groa Median	up 3 <sup>rd</sup> Quartile	Average
	Total Indirect Expense          Your Firm       Rank / Of	<u>1 <sup>st</sup> Quartile</u> take & Conflicts C	Median	3 <sup>rd</sup> Quartile	Average
022	Total Indirect Expense          Your Firm       Rank / Of		Median	3 <sup>rd</sup> Quartile	
)22 )21	Total Indirect Expense <u>Your Firm Rank / Of</u> Business In	take & Conflicts C	<u>Median</u> Costs per Lawy	3 <sup>rd</sup> Quartile ver	\$1,847
	Total Indirect Expense          Your Firm       Rank / Of         Business In         / 14         / 14	take & Conflicts C	<b>Median</b> Costs per Lawy \$1,644 \$1,756	3 <sup>rd</sup> Quartile yer \$1,225 \$1,115	\$1,847
	Total Indirect Expense          Your Firm       Rank / Of         Business In         / 14         / 14	take & Conflicts C \$2,838 \$2,792	<b>Median</b> Costs per Lawy \$1,644 \$1,756	3 <sup>rd</sup> Quartile yer \$1,225 \$1,115	\$1,847 \$1,931
21	Total Indirect Expense          Your Firm       Rank / Of         Business In         / 14         / 14         Business Intal	take & Conflicts C \$2,838 \$2,792 ke & Conflicts Cos	Median Costs per Lawy \$1,644 \$1,756 sts per Timeke	3 <sup>rd</sup> Quartile yer \$1,225 \$1,115 eeper	\$1,847 \$1,931 \$1,583
)21 )22	Total Indirect Expense         Your Firm       Rank / Of         Business In         / 14       / 14         Business Intal         / 14       / 14         Jour Firm       Rank / Of         / 14       / 14         / 14       / 14         / 14       / 14	take & Conflicts C \$2,838 \$2,792 ke & Conflicts Cos \$2,358 \$2,405	Median Costs per Lawy \$1,644 \$1,756 sts per Timeke \$1,417 \$1,519	3 <sup>rd</sup> Quartile ver \$1,225 \$1,115 eeper \$1,057 \$894	\$1,847 \$1,931 \$1,583
)21 )22	Total Indirect Expense         Your Firm       Rank / Of         Business Int       / 14         / 14       / 14         / 14       / 14         / 14       / 14         / 14       / 14         / 14       / 14	take & Conflicts C \$2,838 \$2,792 ke & Conflicts Cos \$2,358 \$2,405	Median Costs per Lawy \$1,644 \$1,756 sts per Timeke \$1,417 \$1,519	3 <sup>rd</sup> Quartile ver \$1,225 \$1,115 eeper \$1,057 \$894	Average \$1,847 \$1,931 \$1,583 \$1,662 0.2

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

		Office Operati Staffing Summa			
		Your Firm	n FTEs		
		2022	2021	% Change	
Total Office Opera Total Legal Staff Total Timekeepers					
		ISt o ell	Gro	-	
	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Office Operation	s Headcount	as a Percent of the	Total Indirec	t Support Head	dcount
	/ 42	30.2	22.1	17.3	24
	/ 34	27.7	22.7	18.0	23
	Office Oper	ations Headcount	per 100 Lawy	ers	
	/ 37	14.19	11.95	8.64	12.
	/ 34	13.06	9.99	7.84	11.1
	Office Operat	ions Headcount pe	r 100 Timeke	epers	
	/ 42	15.62	10.55	7.43	15.
	/ 34	11.21	8.71	6.50	9.4
		Expense Summ	•		
		Your Firm		0/ Cl	
	tions	2022	2021	% Change	
Total Office Opera Revenue Total Indirect Expo					
Revenue Fotal Indirect Exp	ense		Gro		
Revenue Total Indirect Exp		1 <sup>st</sup> Quartile	Gro. Median	up 3 <sup>rd</sup> Quartile	Average
Revenue Total Indirect Exp	ense Rank / Of	1 <sup>st</sup> Quartile Operations Costs	Median		Average
Revenue Fotal Indirect Exp	ense Rank / Of		Median		<b>Average</b> \$79,40
Revenue Total Indirect Exp	ense <u>Rank / Of</u> Office	Operations Costs	<u>Median</u> per Lawyer	3 <sup>rd</sup> Quartile	\$79,4
Revenue Fotal Indirect Exp	ense <u>Rank / Of</u> Office / 15 / 15	Operations Costs (\$93,690	Median per Lawyer \$67,524 \$74,927	3 <sup>rd</sup> Quartile \$61,663	\$79,4
Revenue Total Indirect Exp	ense <u>Rank / Of</u> Office / 15 / 15	<b>Operations Costs</b> \$93,690 \$91,228	Median per Lawyer \$67,524 \$74,927	3 <sup>rd</sup> Quartile \$61,663	\$79,4 \$77,9
Revenue Total Indirect Exp	ense <u>Rank / Of</u> Office / 15 / 15 Office O	Operations Costs \$93,690 \$91,228 Operations Costs per	Median per Lawyer \$67,524 \$74,927 r Timekeeper	3 <sup>rd</sup> Quartile \$61,663 \$57,774	\$79,44 \$77,92 \$67,65
Revenue Fotal Indirect Exp	ense Rank / Of Office / 15 / 15 Office O / 15 / 15 / 15	Operations Costs p     \$93,690     \$91,228     perations Costs per     \$82,172	Median           per Lawyer           \$67,524           \$74,927           r Timekeeper           \$56,662           \$63,005	3 <sup>rd</sup> Quartile \$61,663 \$57,774 \$51,182 \$49,968	\$79,4 \$77,9 \$67,6
Revenue Fotal Indirect Exp	ense Rank / Of Office / 15 / 15 Office O / 15 / 15 / 15	© Operations Costs ( \$93,690 \$91,228 Operations Costs per \$82,172 \$80,485	Median           per Lawyer           \$67,524           \$74,927           r Timekeeper           \$56,662           \$63,005	3 <sup>rd</sup> Quartile \$61,663 \$57,774 \$51,182 \$49,968	

^ Membership includes all participants in the group (including Sr. Admin. Leaders Compensation Survey Submissions)

### pwc 2022 LAW FIRM STATISTICAL SURVEY

AmLaw Second 100 - Firms (15 members)

# 2022 Office Operations

### **Office Space Information**

				Gra	oup	
	Your Firm	Rank / Of	1 <sup>st</sup> Quartile	Median	3 <sup>rd</sup> Quartile	Average
Occupancy Costs as a						
<b>Percent of Gross Fees</b>		/ 15	7.2	6.5	5.1	6.6
<b>Occupancy Costs</b>						
per Lawyer		/ 15	\$61,162	\$45,826	\$39,713	\$53,737
Square Feet per Lawyer		/ 15	1,041	994	889	1,002
Net Occupancy Costs						
per Square Foot		/ 15	\$63	\$48	\$35	\$55

### **Outsourced Support Services Information**

			% of Total Department <sup>2</sup> that is Outsourced Outsourced Co			
		# of Members	Your Firm	Group		Group
	Your Firm	Reporting	Percent	Median %	Your Firm	Median
HR/Personnel		3	‡	10.7	‡	403
Information Systems		6	‡	11.5	‡	1,318
Knowledge Mgmt/Lib Svcs		4	‡	50.4	‡	589
Marketing/Business Dev		**		**		**
<b>Office Operations &amp;</b>						
Support <sup>1</sup>		5	+	38.7	‡ +	3,315

### **Outsourced Office Operations Information**

			Outsourced Costs per Lawyer		
	Your Firm	# of Members Reporting	Your Firm	Group Median	
Acctg Svcs - Billings		4	‡	\$426	
Acctg Svcs - Collections		**		**	
Photocopying & Mail Room		4	‡	\$4,138	
Messengers		**		**	

<sup>2</sup> Outsource expense divided by the sum of the outsourced expense and the related firm compensation expense.

\*\* omitted due to insufficient data

<sup>&</sup>lt;sup>1</sup> Includes photocopying, mail room, and messengers.

AmLaw Second 100 - Firms (15 members)

pwc

# **Detailed Revenue Components -** *per Lawyer*

# Gross Fees

	2022				
	Your Firm		Group		
	Average	Rank/Of	1 <sup>st</sup> Quartile	Median	3 <sup>ra</sup> Quartile
Include Fees For:					
Legal services: Law Firm Timekeepers		/ 14	\$958,265	\$772,353	\$613,320
Legal services: Contract Timekeepers		/3 ‡	8,067	5,520	2,979
Directors' fees			**	**	**
Other professional service income			**	**	**
Revenue from other personal services			**	**	**
Recovery of non-legal time (support staff time billed)			**	**	**
Other		/5 ‡	1,661	1,234	29
Deduct (if included above):					
Fees paid to outside participating attys for client srvcs			**	**	**
Expenses associated with the contract timekeepers		/3 ‡	4,191	874	(1,336)
Fees paid to consulting orgs. for lit. support services			**	**	**
Any hard disb. recoveries for non-personnel expenses			**	**	**
Total Gross Fees		/ 15	\$949,175	\$773,490	\$632,276

AmLaw Second 100 - Firms (15 members)

pwc

# **Detailed Expense Components -** *per Lawyer*

**Occupancy & Office Operating** 

		2022		
	Your Firm		Group	
	Average Rank/Of	1 <sup>ss</sup> Quartile	Median	3 <sup>ra</sup> Quartile
<b>Occupancy Expenses</b>				
Rent - premises only	/ 15	\$45,570	\$36,843	\$30,610
Building chargebacks	/ 3 ‡	13,937	12,945	8,179
Depreciation of owned premises		**	**	**
Utilities	/ 14	1,253	705	310
Occupancy and real estate taxes	/7 ‡	3,104	2,208	878
Leasehold improvements (amortization)	/ 14	3,507	1,404	771
Maintenance and repairs to premises	/ 12	2,025	1,132	644
Off-site storage	/ 13	1,953	1,361	974
Office moving settlement costs	/7 ‡	232	162	28
Outside consultant fees (architects)		**	**	**
Office housekeeping	/4 ‡	679	441	246
Security	/5 ‡	425	306	14
Other	/9 ‡	1,408	273	73
Subtotal	/ 15	\$66,625	\$45,826	\$40,780
Deduct: Sublease income & occupancy				
from clients for OT	/6 ‡	9,428	4,588	2,475
Total Occupancy	/ 15	\$61,162	\$45,826	\$39,713
Office Operating Expenses				
Photocopying	/ 12	\$2,518	\$1,508	\$689
Stationery, printing, supplies and binding	/ 15	1,290	656	550
Small office equipment (non-IS related)	/ 10 ‡	288	154	50
Facilities management/sub-contracted svcs	/7 ‡	6,853	3,036	2,210
Office furniture & fixtures depreciation	/ 14	3,040	1,481	759
Interest expense for purchased assets (non-IS)		**	**	**
Maintenance and repairs to office equipment	/ 12	241	161	79
Rental of office furniture & fixtures	/ 10 ‡	352	162	54
Administrative dues/education	/ 13	384	190	95
Admin travel, meals and accommodations	/ 15	2,019	1,193	786
Overtime parking and taxi charges	/5 ‡	147	143	98
Overtime meals for administrative staff	/3 ‡	273	15	14
Automotive expenses	/4 ‡	44	32	19
Non-lawyer hiring expense	/ 13	1,770	1,190	454
Office coffee, soda, parties, etc.	/ 14	1,535	1,144	897
Moving expenses for admin inter-office transfer		**	**	**
Gifts, flowers for employees	/ 12	162	122	94
Plants - rental and care	/7 ‡	245	84	44
Banking/Merchant fees	/ 12	2,222	1,030	630
Other	/ 13	2,919	1,680	351
Subtotal	/ 15	\$19,157	\$13,240	\$10,513
Deduct: Client reimbursement of hard/soft disbs.	/ 5 ‡	827	274	221
<b>Total Office Operating Expenses</b>	/ 15	\$19,157	\$13,234	\$10,513

### pwc 2022 LAW FIRM STATISTICAL SURVEY

AmLaw Second 100 - Firms (15 members)

# **Detailed Expense Components -** *per Lawyer Information Systems, Professional Activities & Marketing*

		2022		
	Your Firm		Group	
	Average Rank/Of	1 <sup>ss</sup> Quartile	Median	3 <sup><sup>'u</sup> Quartile</sup>
Information Systems Expenses				
Depreciation of technology	/ 15	\$4,086	\$2,535	\$1,641
Computer supplies and equipment (non-capitalized)	/ 15	1,619	1,213	442
Interest on debt for purchased technology		**	**	**
Amortization of software	/6 ‡	1,663	1,357	548
Lease payment/rental expenses	/7 ‡	3,960	1,444	723
Maintenance and repairs to computer equipment	/ 11 ‡	1,919	920	549
Software licensing fees	/ 10 ‡	7,907	5,635	3,054
Software maintenance fees	/ 13	13,636	11,273	7,004
Outside consulting service fees	/ 12	1,818	1,100	915
Other	/8 ‡	2,925	1,341	270
Subtotal	/ 15	\$25,291	\$22,436	\$18,707
Deduct: Client reimbursement of hard/soft disbs.	/3 ‡	2,171	575	397
Total Information Systems	/ 15	\$25,003	\$22,436	\$18,707
Professional Activities Expenses				
Professional association dues	/ 15	\$1,797	\$1,507	\$1,158
Association travel, meals and accommodations	/ 10 ‡	855	415	194
Continuing legal education and seminars	/ 14	1,506	1,095	923
Partner/firm meetings and retreats	/ 14	3,322	1,305	712
New Associate development programs	/8 ‡	129	106	39
Bar Review Fees	/9 ‡	241	210	105
Other	/5 ‡	1,594	552	368
Total Professional Activities	/ 15	6,426	5,210	3,729
Marketing Expenses				
Advertising and listings in publications/directories	/ 14	\$377	\$247	\$82
Brochures and other publications	/ 11 ‡	251	138	100
Internet home page and website expenses	/ 12	893	266	104
Marketing consulting and training	/ 10 ‡	1,322	917	330
Market research	/ 10 ‡	399	147	97
Seminar expenses (where firm is a sponsor)	/ 12	4,114	1,508	771
Club dues and expenses	/4 ‡	1,931	1,262	682
Practice/Business development meals & ent.	/ 12	4,961	3,789	1,743
Attendance at industry meetings	/6 ‡	1,599	1,275	975
Client relations & business promotion expenses	/ 14	7,148	1,942	923
Travel, meals & accommodations				
seminars/speaking engagements	/6 ‡	2,159	1,274	582
Other	/9 ‡	467	200	163
Total Marketing	/ 15	\$13,744	\$11,547	\$9,946

# **Detailed Expense Components -** *per Lawyer Professional Staff Recruiting, Other Insurance/Taxes & Communications*

		2022		
	Your Firm		Group	
	Average Rank/Of	1 <sup>®</sup> Quartile	Median	3 <sup><sup>ru</sup> Quartile</sup>
Professional Staff Recruiting Expenses				
Travel, meals and accommodations	/ 14	\$362	\$192	\$48
Summer associate program costs	/ 14	585	320	191
Brochures and other publications	/4 ‡	58	320	21
Recruiting agency fees and advertising	/ 4 *	5,245	3,444	1,826
Campus registration fees/Interview fees	/7 ‡	76	51	33
Relocation of new lawyer hires	/ 7 ‡	119	75	47
Moving exp. for inter-office transfer of legal staff	· · +	**	**	**
Other	/8 ‡	479	119	88
Total Professional Staff Recruiting	/ 15	\$5,734	\$3,846	\$3,559
Total Trotessional Start Acer and		ψ5,751	\$5,010	ψ3,357
Other Insurance & Taxes				
Insurance				
Property	/ 12	\$1,266	\$772	\$558
Auto	/ 12 / 5 ‡	51.0	39.29	37.4
Travel/Accident	/ 5 +	**	**	۲.۲- **
Cyber crime	/6‡	987.8	861.9	549.4
Employee benefits/Fiduciary liability	/ 8 ‡	475.8	232.285	142.5
Other	/ 6 ‡	1,482	232.285 916	256
Taxes	/0 +	1,402	210	250
Personal Property	/ 12	372	134	69
State and local business taxes and fees	/ 12	3,457	1,478	535
Local profit-related taxes	/ 6 ‡	4,024	2,206	185
Unincorporated business taxes	/ 3 ‡	2,779	1,237	1,179
Sales & Use tax	/ 5 ‡	762	388	249
Other	/9 ‡	1,060	293	22
Total Other Insurance & Taxes	/ 15	\$8,258	\$5,028	\$2,931
		1 - 7	1-9	· · · ·
Communications Expenses				
Telephone	/ 15	\$1,107	\$548	\$290
Postage	/ 15	809	395	224
Smartphones	/ 11 ‡	984	665	368
Video teleconferencing	/ +	**	**	**
Outside data communication	/ 13	2,594	1,999	1,235
Maintenance & repairs to equipment		**	- ,2 9 9 4 **	**
Outside messenger services	/ 11 ‡	650	558	86
Depreciation on purchased telephone systems	, 11 +	**	**	**
Depreciation/rent on telecommunications systems		**	**	**
Other	/4 ‡	108	82	66
Subtotal	/ 15	\$4,782	\$4,148	\$3,729
Deduct: Client reimbursement of hard/soft disbs.	/8 ‡	434	293	53
Total Communications	/ 15	\$4,494	\$3,769	\$3,594
		- /		

# **Detailed Expense Components -** *per Lawyer*

# Reference Materials, Professional Services & Client Disbursements Written-Off/Misc.

	2022				
	Your Firm		Group		
	Average	Rank/Of	1 <sup>ss</sup> Quartile	Median	3 <sup>14</sup> Quartile
<b>Reference Materials Expenses</b>					
Purchases of books, subscriptions, etc.		/ 15	\$7,338	\$2,733	\$681
Depreciation of capitalized library books		/ 15	ψ <i>1,55</i> 6 **	ψ2,7 <i>33</i> **	**
Automated legal research services		/ 13	8,568	7,587	3,762
Library software maintenance costs		/5 ‡	150	69	39
Supplies & research materials		/4 ‡	3,511	1,001	33
Other		/8 ‡	624	161	71
Subtotal		/ 15	\$14,439	\$11,845	\$6,442
Deduct: Client reimbursement of hard/soft disbs.		/9 ‡	2,003	1,520	692
Total Reference Materials		/ 15	\$12,331	\$10,427	\$6,085
		=			
Professional Services Expenses					
Fees paid to outside attorneys for services to					
the firm (vs. to clients)		/9 ‡	2,001	1,670	589
Accounting/bookkeeping		/11 ‡	1,265	815	671
Auditing		/9 ‡	745	460	240
Human Resource & Training Consultants		/9 ‡	1,041	208	150
Payroll processing		/ 11 ‡	479	206	139
Management consulting		/ 10 ‡	1,489	531	430
Legal Survey participation fees		/7 ‡	119	69	48
Other		/ 10 ‡	1,470	594	44
<b>Total Professional Services</b>		/ 15	\$4,701	\$3,894	\$2,915
Client Disbs. Written-Off & Miscellaneous Expenses					
Unbilled disbursements written-off		/ 10 ‡	\$1,667	\$931	\$661
Billed disbursements written-off		/ 12	1,137	715	252
Business meals and entertainment chargeable					
to clients written-off			**	**	**
Miscellaneous		/6 ‡	4,828	1,767	885
Subtotal		/ 15	\$3,980	\$1,494	\$1,123
Deduct: Subsequent recoveries of unbilled					
and billed disbs.		/3 ‡	3,960	2,181	1,155
Total Client Disb. Written-Off & Miscellaneous		/ 15	\$2,086	\$1,473	\$877

# **Detailed Expense Components -** *per Lawyer*

# Payments to Of Counsel, Former/Inactive Partners & Non-Operating Charges/Credits

	2022				
	Your Firm	Group			
	Average Rank/Of	1 <sup>su</sup> Quartile	Median	3 <sup>ra</sup> Quartile	
Payments to Of Counsel & Former/Inactive Partners					
Payments to former/inactive					
partners (and estates, where applicable)	/7 ‡	\$3,990	\$2,436	\$119	
Unfunded retirement plan payments	/ 3 ‡	11,017	8,330	6,216	
Payments to Of Counsel	/ 11 ‡	20,703	11,762	6,593	
Total Pmts. to OC & Former/Inactive Ptnrs	/ 14	\$23,954	\$12,851	\$8,880	
Non-Operating Charges & Credits					
Charges					
Charitable contributions	/ 13	\$2,619	\$1,461	\$940	
Political contributions	/8 ‡	372	240	116	
Interest on loans to fund working capital needs	/9 ‡	1,264	881	162	
Interest on retained earnings		**	**	**	
Currency conversion fees		**	**	**	
Malpractice settlement fees		**	**	**	
Other	/ 11 ‡	2,122	703	262	
Subtotal Charges	/ 14	\$4,979	\$3,050	\$1,831	
Credits					
Gains (losses) on sale of assets	/ 10 ‡	(77)	(289)	(1,263)	
Interest/dividend income	/ 13	1,166	410	98	
Other	/6‡	1,066	153	31	
Subtotal Credits	/ 13	\$757	(\$5)	(\$653)	
<b>Total Non-Operating Charges &amp; Credits</b>	/ 15	\$4,775	\$3,143	\$930	