🔒 **paysafe**card

One Time Password

Double security for your paysafecard Service Center account

With the 2-factor authentication process, in addition to your Service Center password, you also enter a One Time Password (OTP) that you generate with the free "Google Authenticator" app. This protects your account against unauthorized access.

How to get started – first time login

① Install the APP

Install the "Google Authenticator" app on your smartphone and enter your username and password on the Service Center login page.

② Connect your account

Connect your account with the "Google Authenticator" by scanning the QR code shown in your Service Center account login page.

③ Enter the One Time Password

Enter the 6-digit code shown in the "Google Authenticator" app on your Service Center login page. Done – your activation is complete, and you are automatically logged into your account.

This is how it works - all further logins

1. Enter your username and password on your Service Center login page and click the button "LOGIN".
2. Enter the One Time Password
   Open the "Google Authenticator" app. Enter the displayed six-digit code* on the Service Center login page. You will be automatically logged into your Service Center account.

   *Each code is valid for 30 seconds. After this period, a new code will be automatically generated.

In case the QR Code is not displayed to you or you need to reactivate your account, please contact our Technical Support Team: techsupport@paysafecard.com