

Zoom Rooms for Healthcare Collaboration

Zoom Rooms powers modern healthcare communication across all aspects of care in a simplified, modernized, and cost-effective way.



Zoom Rooms, out of the box, can work with smart TVs, Mac devices, PC devices, and iPads. It is technology and equipment-agnostic.

RON STRACHAN, Zoom CIO Advisor - Healthcare The software-based room system introduces HD video into a number of health spaces, including:

- Patient rooms
- Surgical rooms
- Hospital skills labs
- Pharma and biotech offices
- Other clinical or administrative spaces

From virtual reception kiosks and room reservations to specialist virtual visits and virtual nursing admission/discharge, Zoom Rooms reimagines healthcare, streamlines workflows, reduces staff and physician burnout, and increases patient satisfaction and well-being.

Benefits of Zoom Rooms

Centralized management: Easily view room schedules, book rooms, or see when a meeting is taking place from the Zoom admin dashboard.

Hardware flexibility: Zoom Rooms integrates with the patient engagement systems and other technology you already have, saving money and time.

Workflow adaptability: Zoom Rooms integrates with EHRs like Epic and others for seamless workflows and allows for custom integrations with other vendors using APIs.

Improved patient experience: Virtual visits from friends and family give patients a sense of community and allow for more efficient communication with and among physicians.

Key features of Zoom Rooms

Global communication

Bring patients, family members, nurses, doctors, and/ or experts together to collaborate — whether in the patient's room, surgical suite, clinics, or other spaces.

Intuitive interface

One-touch-to-join meetings and a consistent experience across devices allow providers and staff to move easily between rooms or facilities.

Smart Gallery

Smart Gallery improves collaboration across the enterprise by providing meeting attendees with an individual view of each Zoom Rooms participant.

Voice controls

Keep your hands free to work – start, join, or leave a meeting using voice commands.

Kiosk mode

A customizable virtual receptionist kiosk lets patients receive a warm greeting from staff and be routed to the correct location.

Digital Signage

Share messages across any Zoom Rooms display on your network, including emergency notifications and wayfinding information.

The Patient Room of the Future



Video-enabled patient rooms can be outfitted with Zoom's software and technology to simplify and elevate the entire care process.

Patient engagement systems

Utilize your existing patient engagement systems by adding a commercial-grade Zoom Room appliance above it. This lets physicians drop in for telehealth visits, lets nurses make virtual calls, and allows for multidisciplinary teams to come together. Additionally, family members can check in on their loved ones remotely.

When not communicating, a privacy shutter (dependent on hardware) covers the lens and the screen automatically returns to what the patient was viewing.

Mobile telehealth carts

Build all-in-one mobile carts using Zoom Rooms to bring technology directly to the patient point of care for telehealth consultations, language interpretation services, discharge planning, and more. Simply wheel it to the patient's bedside for easy access and move it aside when not in use.

Reimagine care

We can help transform your patient rooms.

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