

SOLUTION OVERVIEW

# OpenText RightFax Integration for Allscripts

Fax PHI and confidential information directly from Allscripts



**Simplify** faxing from Allscripts



**Improve** HIPAA compliance and enhance security



**Enhance** care provider productivity



**Reduce** costs with paperless, digital faxing

**Each day, volumes of critical information are sent to and from doctors, patients, pharmacies, laboratories, healthcare providers and insurance companies. Secure, timely, and reliable delivery is essential for patient-focused and cost-conscious healthcare organizations.**

The OpenText™ RightFax™ connector for Allscripts enhances this critical EHR tool by integrating digital fax directly with the secure records solution. Staff can send and receive faxes without leaving the EHR, freeing up time for focusing on patient care.

## **Simplify faxing**

Send confidential information by fax directly from Allscripts Touchworks® EHR and Allscripts Professional EHR™ without any additional software. Automate delivery, reception, and tracking of patient information.

## **Improve HIPAA compliance and security**

With the highest levels of security to protect PHI, healthcare organizations can fax-enable Allscripts applications to increase HIPAA compliance for the secure exchange of patient information. The RightFax solution provides complete encryption for faxes, with centralized traceability for easier audits. An optional zero retention setting further ensures messages are protected.

The solution is available via on-premises, hybrid, and managed services deployment. Organizations can pick the deployment that best suits their security and CAPEX/OPEX needs.

## Enhance productivity

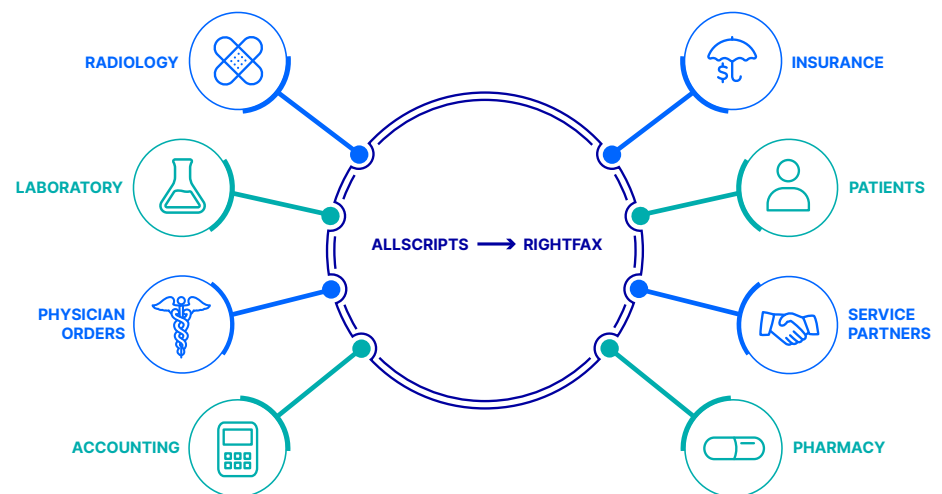
Accelerate scheduling, follow up, and claims processing with RightFax. To support additional workflows, RightFax also integrates with major email applications (Outlook, Office 365), mobile devices, multifunction printers (MFPs), and many back office systems.

## Reduce costs with paperless, digital faxing

Lower the cost of paper and toner while eliminating fax machines (parts, repairs, maintenance). Because RightFax utilizes your organization's existing internet connection, it facilitates the elimination of expensive fax-dedicated phone lines.

Powerful, adaptable, and reliable, RightFax has been the market leading fax server solution for decades. Integrating it with Allscripts empowers this powerful EHR solution with the ability to send secure, HIPAA-compliant transmissions without switching software.

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- OpenText Managed Services
  - OpenText Professional Services
  - OpenText RightFax Technical Training
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## How it works

### Sending a fax

- The Allscripts connector is started by clicking a "Send via RightFax" button in the Allscripts application while viewing a patient's records
- The RightFax Allscripts web page opens with patient's name at the top and a list of Allscripts documents below it. The user selects the documents they wish to fax, fills in a fax number, and optionally selects a covert sheet and adds notes, then clicks Send.
- The fax is submitted using the RightFax Web API and is processed by the Allscripts connector, which retrieves the fax images from Allscripts and sends the job.

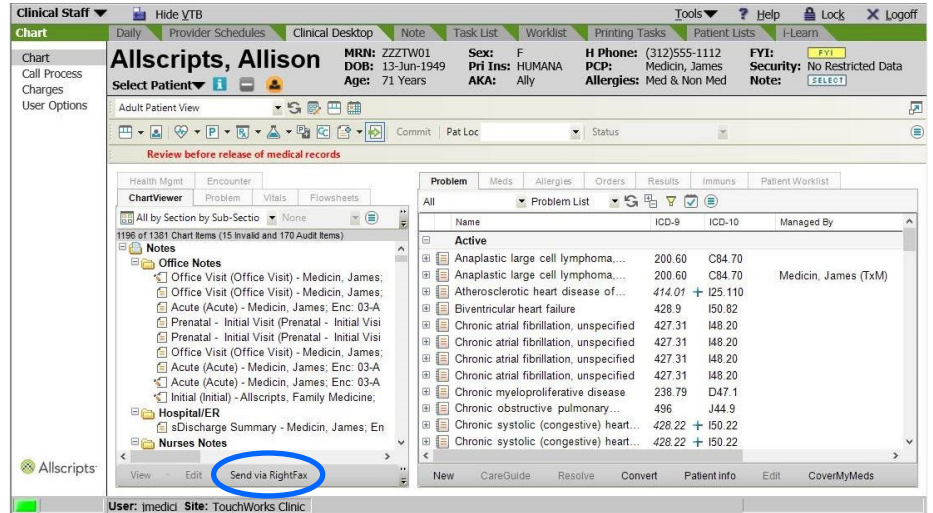
[RightFax webpage](#)

[RightFax overview video](#)

[RightFax demo video](#)



**Developer Program**  
Authorized Integrator



The RightFax send button as shown in Allscripts TouchWorks

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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